



User's Manual

TOSHIBA AT200

Table of Contents

<i>Chapter 1</i>	Legal & Regulatory	
	Copyright	1-1
	Disclaimer	1-1
	Trademarks	1-2
	H.264/AVC, VC-1 and MPEG-4 License Notice	1-3
	FCC information	1-3
	CE compliance	1-4
	Working environment	1-4
	Additional environments not related to EMC	1-5
	REACH - Compliance Statement	1-5
	GOST	1-5
	Following information is only valid for EU-member States:	1-6
	Canadian regulatory information (Canada only)	1-7
	Canada - Industry Canada (IC)	1-7
	Following information is only for Turkey:	1-7
<i>Chapter 2</i>	Introduction	
	About the guide	2-1
	Instruction Manual for Safety and Comfort	2-1
	Safety icons	2-1
<i>Chapter 3</i>	Getting Started	
	Check the components	3-1
	Grand tour	3-1
	Hardware	3-4
	Using the tablet for the first time	3-6
	Care and use of the battery	3-11
	Charging the battery	3-11
<i>Chapter 4</i>	Basics	
	Using the touch screen	4-1
	Getting to know the HOME screen	4-1
	Opening and switching applications	4-3
	Monitoring your tablet's status	4-3
	Quick Settings	4-3
	Managing Notifications	4-4
	Locking your screen	4-5
	Customizing the Home screen	4-5

Changing the Screen Orientation	4-6
Managing Tasks and Applications	4-6
Connecting to a computer	4-7
Factory Reset	4-7

Chapter 5

Applications

Analog clock	5-1
Browser	5-1
Calculator	5-3
Calendar	5-3
Camera	5-4
Clock	5-5
Contacts	5-6
Downloads	5-7
Email	5-7
Gallery	5-8
Music	5-9
Picture frame	5-10
Service Station	5-10
TOSHIBA Media Player	5-12
TOSHIBA File Manager	5-13
Online Manual	5-15

Chapter 6

Settings

Wireless & networks	6-1
Sound	6-6
Screen	6-7
Multimedia	6-7
Location & security	6-8
Applications	6-9
Accounts & sync	6-10
Privacy	6-10
Storage	6-10
Language & input	6-11
Accessibility	6-12
Date & time	6-12
About tablet	6-13

Chapter 7

Optional Accessories

Memory media slot	7-1
-------------------------	-----

	SIM card slot	7-3
	USB device	7-4
	HDMI device	7-5
	Optional TOSHIBA Accessories	7-6
<i>Chapter 8</i>	Troubleshooting	
	Problem solving process	8-1
	Hardware and system checklist	8-2
	TOSHIBA support	8-4
<i>Chapter 9</i>	Specifications	
	Physical Dimensions	9-1
	Environmental Requirements	9-1
<i>Chapter 10</i>	Information for Wireless Devices	
	Wireless LAN Interoperability	10-1
	Bluetooth wireless technology Interoperability	10-1
	CAUTION about Wireless Devices	10-1
	Wireless Devices and your health	10-2
	Radio Regulatory Information	10-2
	Device Authorization	10-7
	Radio approvals for wireless devices	10-7
<i>Chapter 11</i>	Toshiba limited Warranty	

Chapter 1

Legal & Regulatory

Copyright

© 2011 by TOSHIBA Corporation. All rights reserved. Under the copyright laws, this manual cannot be reproduced in any form without the prior written permission of TOSHIBA. No patent liability is assumed, with respect to the use of the information contained herein.

TOSHIBA AT200 User's Manual

First edition October 2011

Disclaimer

This manual has been validated and reviewed for accuracy. The instructions and descriptions it contains are accurate for this device at the time of this manual's production. However, succeeding devices and manuals are subject to change without notice. TOSHIBA assumes no liability for damages incurred directly or indirectly from errors, omissions or discrepancies between this device and the manual.

This product incorporates copy protection technology that is protected by U.S. and foreign patents, including patent numbers 5,315,448; 5,583,936; 6,836,549; and 7,050,698 and other intellectual property rights. The use of Rovi Corporation's copy protection technology in the product must be authorized by Rovi Corporation. Reverse engineering or disassembly is prohibited.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, TOSHIBA CORPORATION, ITS AFFILIATES AND/OR SUPPLIERS ("TOSHIBA") DISCLAIM ALL WARRANTIES WITH REGARD TO THE SOFTWARE, EITHER EXPRESSLY -IMPLIED, OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, THE WARRANTY OF NONINFRINGEMENT OF THIRD PARTY RIGHTS, AND THE IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE ENTIRE RISK AS TO THE QUALITY AND PERFORMANCE OF THE SOFTWARE IS WITH YOU. TOSHIBA SHALL NOT WARRANT THAT THE FUNCTIONS CONTAINED IN THE SOFTWARE WILL MEET YOUR REQUIREMENTS OR THAT THE OPERATION OF THE SOFTWARE WILL BE UNINTERRUPTED OR ERROR-FREE.

Notwithstanding the above, portions of the software include software files subject to certain open source license agreements, and such open source software files are subject to the notices and additional terms and conditions

that are referenced in the End User License Agreement (“EULA”) shown in “Toshiba Legal Information” section of the “Legal information” available under the “About tablet” tab on the “Settings” menu. (EULA document is also in this package.) Such open source software files are provided on an “AS IS” basis to the maximum extent permitted by applicable law.

Please carefully read “Open source licenses” section of the “Legal Information” available under the “About tablet” tab on the “Setting” menu for the relevant copyright and licensing terms. If there is any discrepancy between the terms and conditions of the applicable open source license agreement and the EULA, the terms and conditions of the applicable open source license agreement prevail with respect to the applicable open source software.

Until the date that is three years after you acquired the Software, you may obtain a copy of the source code corresponding to the binaries for GPL-licensed file by sending a request to TOSHIBA customer service at [http://support.toshiba-tie.co.jp/android/index_e.htm], and TOSHIBA will send you a link to such source code.

Trademarks

Google, Android, Android Market, Google Mobile, Google Apps, Google Calendar, Google Latitude, Google Maps, Google Talk and Picasa are trademarks of Google Inc.

Availability of Google applications, services, and features may vary by country, carrier, phone model, and manufacturer.

Texas Instruments and OMAP are trademarks of Texas Instruments Incorporated.

Bluetooth is a trademark owned by its proprietor and used by TOSHIBA under license.

Wi-Fi is a registered trademark of the Wi-Fi Alliance.

Secure Digital and SD are trademarks of SD Card Association.

HDMI, the HDMI logo and High-Definition Multimedia Interface are trademarks or registered trademarks of HDMI Licensing LLC.

Adobe, Adobe PDF, Flash, AIR and the Flash logo, AIR logo are either registered trademarks or trademarks of Adobe Systems Incorporated in the United States and/or other countries.

SRS  is a trademark of SRS Labs, Inc.

SRS Premium Voice PRO technology is incorporated under license from SRS Labs, Inc.

TouchSense is a trademark of Immersion Corporation.

Other trademarks and registered trademarks not listed above may be used in this manual.

H.264/AVC, VC-1 and MPEG-4 License Notice

THIS PRODUCT IS LICENSED UNDER THE AVC, THE VC-1 AND MPEG-4 VISUAL PATENT PORTFOLIO LICENSE FOR THE PERSONAL AND NON-COMMERCIAL USE OF A CONSUMER TO (i) ENCODEING VIDEO IN COMPLIANCE WITH THE AVC STANDARD ("VIDEO") AND/OR (ii) DECODEING AVC, VC-1 AND MPEG-4 VIDEO THAT WAS ENCODED BY A CONSUMER ENGAGED IN A PERSONAL AND NON-COMMERCIAL ACTIVITY AND/OR WAS OBTAINED FROM A VIDEO PROVIDER LICENSED BY MPEG LA TO PROVIDE SUCH VIDEO. NO LICENSE IS GRANTED OR SHALL BE IMPLIED FOR ANY OTHER USE. ADDITIONAL INFORMATION INCLUDING THAT RELATING TO PROMOTIONAL, INTERNAL AND COMMERCIAL USES AND LICENSING MAY BE OBTAINED FROM MPEG LA, L.L.C. SEE <http://www.mpegla.com>

FCC information

FCC notice "Declaration of Conformity Information"

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



Only peripherals complying with the FCC class B limits may be attached to this equipment. Operation with non-compliant peripherals or peripherals not recommended by TOSHIBA is likely to result in interference to radio and TV reception. Shielded cables must be used between the external devices and the TOSHIBA AT200 device's Universal Serial Bus (USB 2.0) ports, HDMI port and microphone/headphone combo jack. Changes or modifications made to this equipment, not expressly approved by TOSHIBA or parties authorized by TOSHIBA could void the user's authority to operate the equipment.

FCC conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Caution: Exposure to Radio Frequency Radiation.

The radiated output power of the Wireless LAN is far below the FCC radio frequency exposure limits. Nevertheless, the Wireless LAN shall be used in such a manner that the potential for human contact during normal operation is minimized.

In the usual operating configuration, the distance between the antenna and the user should not be less than 20cm. Please refer to the "Grand Tour" section in this manual for the details regarding antenna location.

The installer of this radio equipment must ensure that the antenna is located or pointed such that it does not emit RF field in excess of Health Canada limits for the general population; consult Safety Code 6, obtainable from Health Canada's website.

CE compliance



This product is carrying the CE-Mark in compliance with the related European Directives. Responsible for CE-Marking is Toshiba Europe GmbH, Hammfelddamm 8, 41460 Neuss, Germany. The complete and official EU Declaration of Conformity can be found on TOSHIBA's web site <http://epps.toshiba-teg.com> on the Internet.

Working environment

The Electromagnetic Compliance (EMC) of this product has been verified typically for this product category for a so called Residential, Commercial & Light Industry Environment. Any other working environment has not been verified by Toshiba and the use of this product in these working environments is maybe restricted or cannot be recommended. Possible consequences of the use of this product in non verified working environments can be: Disturbances of other products or of this product in the nearby surrounding area with temporarily malfunction or data loss/ corruption as result. Example of non verified working environments and related advices:

Industrial environment (e.g. where 3-phase 380V mains is being used mainly): Danger of disturbances of this product due to possible strong electromagnetic fields especially near to big machinery or power units.

Medical environment: The compliance to the Medical Product Directive has not been verified by Toshiba, therefore this product cannot be used as a medical product without further verification. The use in usual office environments e.g. in hospitals should be no problem if there is no restriction by the responsible administration.

Automotive environment: Please search the owner instructions of the related vehicle for advices regarding the use of this product (category).

Aviation environment: Please follow the instructions of the flight personnel regarding restrictions of use.

Additional environments not related to EMC

Outdoor use: As a typical home/office equipment this product has no special resistance against ingress of moisture and is not strong shock proofed.

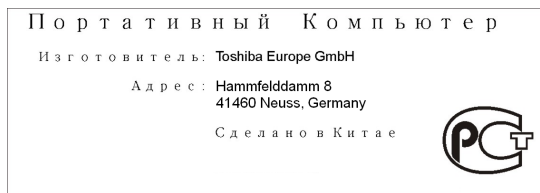
Explosive atmosphere: The use of this product in such special working environment (Ex) is not allowed.

REACH - Compliance Statement

The new European Union (EU) chemical regulation, REACH (Registration, Evaluation, Authorization and Restriction of Chemicals), entered into force on 1 June 2007. Toshiba will meet all REACH requirements and is committed to provide our customers with information about the chemical substances in our products according to REACH regulation.

Please consult the following website www.toshiba-europe.com/computers/info/reach for information about the presence in our articles of substances included on the candidate list according to article 59(1) of Regulation (EC) No 1907/2006 („REACH“) in a concentration above 0.1% weight by weight.

GOST



Following information is only valid for EU-member States:

Disposal of products



The crossed out wheeled dust bin symbol indicates that products must be collected and disposed of separately from household waste. Integrated batteries and accumulators can be disposed of with the product. They will be separated at the recycling centres.

The black bar indicates that the product was placed on the market after August 13, 2005.

By participating in separate collection of products and batteries, you will help to assure the proper disposal of products and batteries and thus help to prevent potential negative consequences for the environment and human health.

For more detailed information about the collection and recycling programmes available in your country, please visit our website (<http://eu.computers.toshiba-europe.com>) or contact your local city office or the shop where you purchased the product.

Disposal of batteries and/or accumulators



The crossed out wheeled dust bin symbol indicates that batteries and/or accumulators must be collected and disposed of separately from household waste.

If the battery or accumulator contains more than the specified values of lead (Pb), mercury (Hg), and/or cadmium (Cd) defined in the Battery Directive (2006/66/EC), then the chemical symbols for lead (Pb), mercury (Hg) and/or cadmium (Cd) will appear below the crossed out wheeled dust bin symbol.

By participating in separate collection of batteries, you will help to assure the proper disposal of products and batteries and thus help to prevent potential negative consequences for the environment and human health.

For more detailed information about the collection and recycling programmes available in your country, please visit our website (<http://eu.computers.toshiba-europe.com>) or contact your local city office or the shop where you purchased the product.



These symbols may not stick depending on the country and region where you purchased.

Canadian regulatory information (Canada only)

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the Radio Interference Regulation of the Canadian Department of Communications.

Note that Canadian Department of Communications (DOC) regulations provide, that changes or modifications not expressly approved by TOSHIBA Corporation could void your authority to operate this equipment.

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la class B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

Canada - Industry Canada (IC)

This device complies with RSS 210 of Industry Canada.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of this device.

The term "IC" before the equipment certification number only signifies that the Industry Canada technical specifications were met.

Following information is only for Turkey:

- Compliant with EEE Regulations: Toshiba meets all requirements of Turkish regulation 26891 "Restriction of the use of certain hazardous substances in electrical and electronic equipment".
- The number of possible pixel failures of your display is defined according to ISO 9241-307 standards. If the number of pixel failures is less than this standard, they will not be counted as defect or failure.
- Battery is a consumption product, since the battery time depends on the usage of your tablet. If the battery can not be charged at all, then it is a defect or failure. The changes in battery time is not a defect or failure.

Chapter 2

Introduction

Welcome and thank you for choosing a TOSHIBA product.

About the guide

For your convenience, your TOSHIBA product is furnished with two guides:

- Quick Start
- User's Manual

We recommend making a backup this User's Manual in case of future reference.

Please backup your personal data saved in the internal storage before updating the platform.

Instruction Manual for Safety and Comfort

All important information on the safe and proper use of this tablet is described in the enclosed Instruction Manual for Safety and Comfort. Be sure to read it before using the tablet.

Safety icons

Safety icons are used in this manual to bring important information to your attention. Each type of icon and its implication are identified as shown below.



Indicates a potentially hazardous situation, which could result in death or serious injury, if you do not follow instructions.



Pay attention! A caution informs you that improper use of equipment or failure to follow instructions may cause data loss or damage your equipment.



Please read. A note is a hint or advice that helps you make best use of your equipment.

Chapter 3

Getting Started

This chapter provides a general overview of your tablet and some basics before using your tablet.



Some of the features described in this manual may not function properly if you use an operating system that was not pre-installed by TOSHIBA.

Check the components

Check to make sure you have all of the following items:

Hardware

- TOSHIBA AT200 Tablet
- AC adaptor (2-pin or 3-pin)
- Power cable

Documentation

- Quick Start
- Users Manual
- Instruction Manual for Safety and Comfort
- Warranty Information

If any of the items is missing or damaged, contact your dealer immediately.

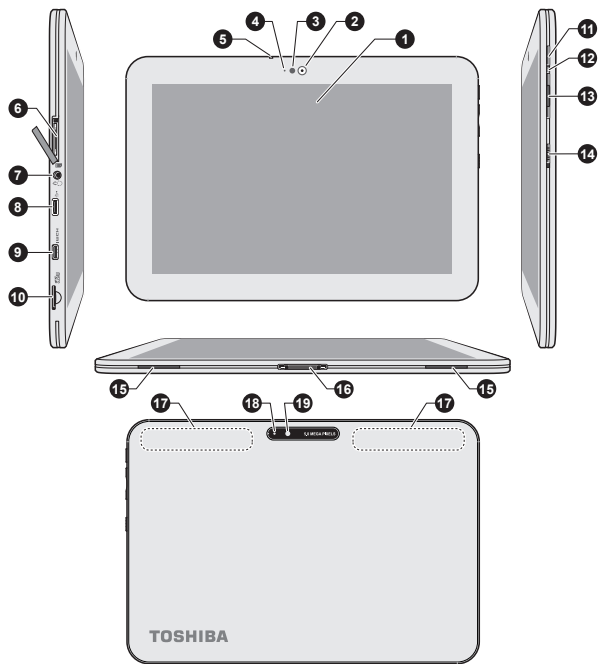
Grand tour



Please handle your product carefully to avoid scratching or damaging the surface.

The following figure shows each important part of your tablet.




Figure 3-1 Grand tour of the tablet



- | | |
|--|---------------------------|
| 1. Display screen | 2. Web Camera (front) |
| 3. Ambient light sensor | 4. Web Camera indicator |
| 5. Microphone | 6. SIM card slot* |
| 7. Headphone/Microphone combo jack | 8. Micro USB port |
| 9. Micro HDMI port | 10. Memory media slot |
| 11. Power button | 12. LED indicator |
| 13. Volume down/up button | 14. Multi function switch |
| 15. Speakers | 16. Docking interface |
| 17. Wireless LAN, 3G* and Bluetooth antennas (not shown) | 18. Camera flash |
| 19. Camera (back) | |

*Provided with some models.
Product appearance depends on the model you purchased.

Display screen	Display screen brightness can be adjusted in the Display settings.
Camera	Your tablet is equipped with a front Web Camera and a back Camera used for recording video or taking photographs.
Ambient light sensor	Ambient light sensor can detect the light quality and intensity outside and can use this information to automatically adjust the display screen brightness.

Web Camera indicator	The Web Camera indicator will glow blue when the Web Camera is in operation.
Microphone	A built-in microphone allows you to import and record sounds for your application.
	SIM Card slot This slot lets you insert a single SIM card which enables a high-speed access to the Internet, corporate Intranet and your email while you are away from office.
	Micro USB port Micro USB port allows you to connect the tablet to a computer for transferring data. This port also supports OTG (On-the-Go) technology, which enables the tablet to fast and directly communicate with other portable devices without the assistance of a computer. Please refer to the USB device section in "Optional Accessories" chapter for details.
	Micro HDMI port Micro HDMI port can connect to HDMI cable with Type D connector. An HDMI cable sends video and audio signals. In addition to this, it can send and receive control signals. Please refer to the HDMI device section in "Optional Accessories" chapter for details.
Power button	Press and hold this button to turn on/off the tablet.
LED indicator	This indicator shows the power conditions of your tablet. It glows white when charging and off when fully charged.
Volume down/up button	Press these buttons to decrease or increase the volume.
Multi function switch	This switch functions as a lock for screen orientation, hardware keys or muting. Please refer to the section Multi function switch for details.
Speakers	The speakers emit sound generated by your software as well as audio alarms, such as low battery condition, generated by the system.
Docking interface	The AC adaptor connects to this interface in order to power up the tablet and charge the battery.

Wireless LAN, 3G and Bluetooth antennas Some models are equipped with these antennas.

Camera flash This LED flash can be used as a light source when the ambient light is not bright.



Memory media slot This slot lets you insert a single microSD™ Card which enables you to transfer data from devices, such as digital camera, onto your tablet.
Please refer to the [Memory media slot](#) section in "Optional Accessories" chapter for details.



Keep foreign metal objects, such as screws, staples and paper clips, out of the memory media slot. Foreign metal objects can create a short circuit, which can cause damage and fire, possibly resulting in serious injury.



Headphone/Microphone combo jack A 3.5 mm mini headphone/microphone combo jack enables connection of a monaural microphone or a stereo headphone.



Both the internal and external microphones will be disabled if you use a headset other than a 4-pin headset headphone.



Multi function switch

The switch on your tablet is multi functional. Please refer to [Multi function switch settings](#) section in "Settings" chapter for details. Available function settings are described in below table.

Function	Description
Lock screen orientation	Switch to lock/unlock automatic rotation of the screen orientation.
Mute sound	Switch to mute/unmute system volume.

Hardware

This section identifies the various components and the hardware of the tablet - it is recommended that you become familiar with each before you operate the tablet.

The actual specifications may vary depending on the model you purchased.



- *This tablet does not support CD/DVD/Blu-ray Disc™.*
- *Content that is copyright protected or has limited access rights, cannot be played on this tablet.*

Processor

CPU	Your tablet is equipped with a Texas Instruments® OMAP™ 4 Mobile Processor.
------------	---

Memory

Memory on board	This tablet is equipped with a 1GB memory on board. The actual amount of usable system memory will be less than the installed memory modules. This tablet does not support memory expansion.
Flash Memory	This tablet is equipped with a flash memory.

Power

Battery	The tablet is powered by one lithium-ion battery.
AC adaptor	<p>The AC adaptor provides power to the system and recharges the battery when it is low.</p> <p>As the AC adaptor is universal, it can receive a range of AC voltages from 100 to 240 volts, however you should note that the output current varies among different models. Using the wrong adaptor might damage your tablet.</p>

Display

The tablet's internal display panel supports high-resolution video graphics and can be set to a wide range of viewing angles for maximum comfort and readability.

Display panel	<p>25.7cm (10.1") LCD screen configured with the following resolution:</p> <ul style="list-style-type: none"> ■ 1280 horizontal x 800 vertical pixels
Graphics controller	The graphics controller maximizes display performance.

Multimedia

Web Camera

Web Camera is a device that allows you to record video or take photographs with your tablet. You can use it for video chatting or video conferences by using a communication tool.

Communications

Bluetooth

Bluetooth wireless communication function eliminates the need for cables between electronic devices such as computers, printers and mobile phones. When it is enabled, Bluetooth will provide the wireless personal area network environment which is safe and trustworthy, that is quick and easy.

Wireless LAN

The tablet is equipped with a Wireless LAN/Bluetooth combo module that is compatible with other Wireless LAN systems based on Direct Sequence Spread Spectrum/Orthogonal Frequency Division Multiplexing radio technology that complies with the IEEE 802.11 Standard.

3G

Some models are equipped with a 3G module.

Using the tablet for the first time

This section provides basic information about how to start using your tablet. It covers below steps followed by the details.

- Connecting the AC adaptor
- Turning on the power
- Initial Setup
- Turning off the power



- *Use a virus-check program and make sure it is updated regularly.*
- *Never format storage media without checking its content - formatting destroys all stored data.*
- *It is a good idea to periodically backup internal storage of the tablet to an external media. General storage media is not durable or stable over long periods of time and under certain conditions may result in data loss.*

Connecting the AC adaptor

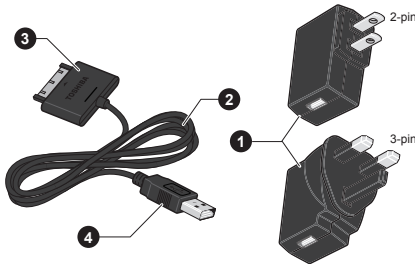
When battery power becomes low, you must recharge it.



Use only the tablet connected to an AC power source or TOSHIBA Tablet Dock to charge the battery. Never attempt to charge the battery with any other charger.

The AC adaptor can automatically adjust to any voltage ranging from 100 to 240 volt and to a frequency of either 50 or 60 hertz, enabling you to use this product in almost all country/region. The adaptor converts AC power to DC power and reduces the voltage supplied to this tablet.

Figure 3-2 The AC adaptor & power cable



1. AC adaptor

3. Power connector

2. Power cable

4. USB connector



- *Depending on the model, either a 2-pin or 3-pin AC adaptor will be bundled with the tablet.*
- *The supplied power cable conforms to safety rules and regulations in the region the tablet is bought and should not be used outside of this region. In order to use the AC adaptor or tablet in other regions, you should buy a power cable that conforms to the safety rules and regulations in that particular region.*

Attach the AC adaptor when you need to charge the battery or you want to operate from AC power. It is also the fastest way to get started, because the battery will need to be charged before you can operate from battery power.

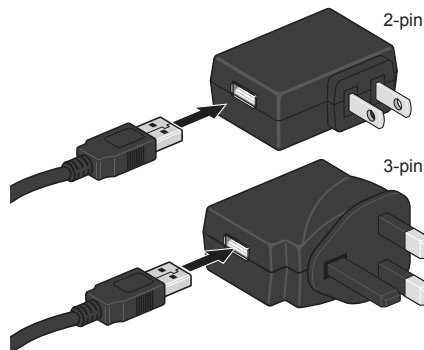


- *Always use the TOSHIBA AC adaptor that was included with your tablet, or use AC adaptors specified by TOSHIBA to avoid any risk of fire or other damage to the tablet. Use of an incompatible AC adaptor could cause fire or damage to the tablet possibly resulting in serious injury. TOSHIBA assumes no liability for any damage caused by use of an incompatible adaptor.*
- *Never plug the AC adaptor into a power source that does not correspond to both the voltage and the frequency specified on the regulatory label of the unit. Failure to do so could result in a fire or electric shock, possibly resulting in serious injury.*

- *Always use or purchase power cables that comply with the legal voltage and frequency specifications and requirements in the country of use. Failure to do so could result in a fire or electric shock, possibly resulting in serious injury.*
- *When you connect the AC adaptor to the tablet, always follow the steps in the exact order as described in the User's Manual. Connecting the plug to a live electrical outlet should be the last step otherwise the DC output plug could hold an electrical charge and cause an electrical shock or minor bodily injury when touched. As a general safety precaution, avoid touching any metal parts.*
- *Never place your tablet or AC adaptor on a wooden surface, furniture, or any other surface that could be marred by exposure to heat since the tablet base and AC adaptor's surface increase in temperature during normal use.*
- *Always place your tablet or AC adaptor on a flat and hard surface that is resistant to heat damage.*

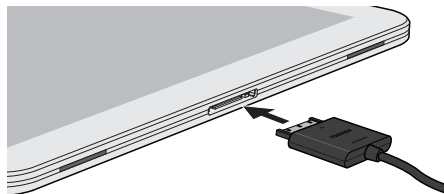
1. Plug the USB connector of the power cable into the USB port on the AC adaptor.

Figure 3-3 Connecting the AC adaptor 1



2. Plug the power connector of the power cable into the docking interface on your tablet.

Figure 3-4 Connecting the AC adaptor 2



3. Plug the AC adaptor into a live wall outlet.



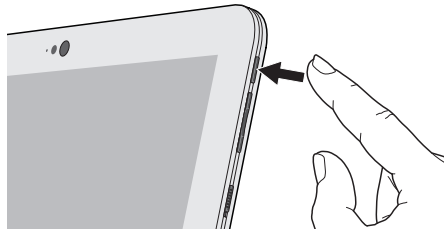
You can charge the tablet by connecting the power cable to a USB port on a computer. TOSHIBA recommends charging when the tablet goes into sleep mode.

Turning on the power

This section describes how to power up your tablet.

Press and hold **Power** button to turn on the tablet. The tablet will vibrate to indicate the status.

Figure 3-5 Turn on the tablet



Initial Setup

The Setup Screen will be the first screen displayed when you turn on the power. Setup your tablet according to the following steps:

1. Choose your preferred language and tap **Start** to continue.
2. Connect to a wireless network via Wi-Fi.
You can choose to skip and turn Wi-Fi on later in **Settings** screen.
3. Choose whether to use **Google Location Service™** and tap **Next** to continue.
4. Set date and time or use network-provided time and tap **Next** to continue.
5. Register or sign in with a Google™ account. You can also skip this step by tapping **Skip**.



The last step will be automatically skipped if you choose to skip Wi-Fi connection.

Turning off the power

If you are not going to use your tablet for a long time, shut it down. You can also turn the LCD off in order to extend battery life.

Shut down the tablet

When you shut down the tablet, no data will be saved. The tablet will boot to the operating system's main screen the next time it is turned on.

1. If you have entered data, either save it to flash memory or to other storage media.



- *Never turn off the power while an application is running. Doing so could cause loss of data.*
- *Never turn off the power, disconnect an external storage tablet or remove storage media during data read/write. Doing so can cause data loss.*

2. Turn off or remove any peripheral devices connected to the tablet.
3. Press and hold **Power** button for 2 seconds and select **OK** to turn off the tablet.



- *In any emergency case, you can also press and hold Power button for about 10 seconds to force power off.*
- *Do not turn the tablet back on immediately - wait a short period to avoid any potential damage.*

Turning the LCD off/on

You can turn the LCD off (while the system is still running) in one of the following ways:

- Press **Power** button.
- Set the screen timeout in **Settings**.

To turn the LCD on:

- Press **Power** button once again.

Unlocking your screen

After turning on the LCD, the screen remains locked. You can unlock the screen in the following ways:


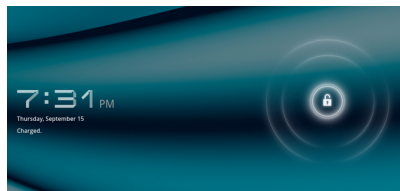
1. Press and hold the unlock icon ().
2. Slide the icon towards the appearing circle.

Figure 3-6 Lock screen



If you have set up a screen lock through one of the three ways as pattern, PIN or password, the method of unlocking the screen will be different. See

[Location & security](#) section for other ways to protect your tablet and privacy.

Care and use of the battery

This section provides the important safety precautions in order to handle your battery properly.

Refer to the enclosed **Instruction Manual for Safety and Comfort** for detailed precautions and handling instructions.



- *The lithium ion battery can explode if not used, handled or disposed of properly. Dispose of the battery as required by local ordinances or regulations.*
- *Charge the battery only in an ambient temperature between 5 and 35 degrees Celsius. Otherwise, the electrolyte solution might leak, battery performance might deteriorate and the battery life might be shortened.*
- *Never try to remove or replace the battery by yourself which may possibly result in serious injury. Please contact an authorized Toshiba service provider, if necessary.*

Charging the battery

When the battery power becomes low, you must recharge it to avoid losing any data.

Procedure

To recharge the battery, connect the AC adaptor to the tablet. The tablet will be powered up automatically and the LED indicator will glow white while the battery is being charged.

Charging time

The following table shows the approximate time required to fully charge a discharged battery when the AC adaptor is connected to the tablet.

Battery type	Charging time
Battery (3 cell, 25Wh)	about 6 hours



Please be aware that the charging time when the tablet is on is affected by ambient temperature, the temperature of the tablet and how you are using the tablet - if you make heavy use of external devices for example, the battery might scarcely charge at all during operation.

Battery exhausted time

The following table shows the approximate exhausted time of a fully charged battery.

Battery type	Time
Battery (3 cell, 25Wh)	about 8 hours (in use)
	about 5 days (sleep mode)



Please be aware that the battery exhausted time will be affected by how you are using the tablet.

Battery charging notice

The battery may not begin charging immediately under the following conditions:

- The battery is extremely hot or cold (if the battery is extremely hot, it might not charge at all). To ensure the battery charges to its full capacity, you should charge it at room temperature of between 5°C to 35°C (41°F to 95°F).
- The battery is nearly completely discharged. In this instance you should leave the AC adaptor connected for a few minutes and the battery should begin charging.

The indicator may show a rapid decrease in battery operating time when you try to charge a battery under the following conditions:

- The battery has not been used for a long time.
- The battery has completely discharged and been left unattended for a long time.

In such cases you should follow the steps as detailed below:

1. Fully discharge the battery with the power on until the system automatically turns itself off.
2. Connect the AC adaptor to the docking interface of the tablet, and to a wall outlet that is supplying power.
3. Charge the battery until the LED indicator is off.

Repeat these steps two or three times until the battery recovers normal capacity.

Chapter 4

Basics

This chapter describes the basic operations of your tablet and the Home screen.

Using the touch screen

You can use your finger to manipulate icons, buttons, menu items, the onscreen keyboard, and other items on the touch screen.

- **Tap**

Simply tap your finger on the touch screen to act on items on the screen, such as application and settings icons, to type letters and symbols using the onscreen keyboard, or to tap onscreen buttons.

- **Press & hold**

Press & hold an item on the screen until an action occurs. It functions like the right-click on a standard mouse.

- **Drag**

Press & hold an item for a moment and then, without lifting your finger, move your finger on the screen until you reach the target position. You can drag items on the Home screen to reposition them.

- **Swipe or slide**

To swipe or slide, you quickly move your finger across the surface of the screen, without pausing when you first touch it (so you don't drag an item instead). For example, you slide the screen up or down to scroll a list.

- **Double tap**

Tap quickly twice on a webpage, map or other screen to zoom.

- **Pinch**

In some apps (such as Browser and Gallery), you can zoom in/out by placing two fingers on the screen at once and pinching them together or spreading them apart.






Getting to know the HOME screen

The **HOME** screen is your starting point for using all the installed applications on your tablet. You can customize the **HOME** screen to display the widgets, application shortcuts, wallpapers and other shortcuts you prefer.

Figure 4-1 Home screen




1. Apps menu
2. Customize
3. Widgets
4. Application shortcuts
5. Back
6. Home
7. Recent apps
8. System bar

Item	Description
 Apps menu	See all your tablet's apps.
 Customize	Add widgets, apps, wallpapers, and more to your Home screen.
Widgets	Widgets show you the latest updates of applications. You can tap the widgets to open these applications.
Application shortcuts	Tap these icons on Home screen to open applications.
 Back	Return to the previous screen.
 Home	Return to the home screen.
 Recent apps	See recent applications.
System bar	Show app notifications, tablet status and quick settings.

- Slide to see more **Home** screen panels.
- Use panels to organize your widgets and shortcuts. See [Customizing the Home screen](#) section for the details.
- To return to the center panel, tap **Home** button.

Apps menu

Tap the  icon at the upper right corner of **Home** screen to open **Apps menu**.

You can find all your apps in this place.

To manage your apps, tap **Settings -> Applications -> Manage applications**.

Opening and switching applications

The **Apps menu**, which you can open from the Home screen, holds icons for all the applications on your tablet.

- Tap **My apps** tab on the top of Apps menu screen to view applications that you downloaded and installed.


Opening an application

You may open any application by:

- Tapping an application icon on the **Home** screen.
- Tapping an application icon from the **Apps menu**.

Switch to a recently used application

You may switch to recently used application by:

- Tapping **Recent apps** icon (), and select the application that you want to switch.

Monitoring your tablet's status

The status bar appears on the bottom of every screen. It displays time and icons indicating that you have received notifications and icons indicating the tablet's status, along with the current time.

Status icons

The icons on the right of the status bar indicate the status of your tablet.

Notification icons

The icons on the left of the status bar indicate different types of notifications. In addition to system notification icons, applications you installed on your tablet may use their own notification icons.

Quick Settings

You can use Quick Settings to change settings, such as **Airplane mode**, **Wi-Fi**, **Auto-rotate screen**, **Brightness**, **Notifications**. Double tap the status bar to open Quick Settings screen, and tap the area outside of the Quick Settings screen to close it.

- **Airplane mode**

Turn on airplane mode to disable all wireless radios.

- **Wi-Fi**
Tap to open Wi-Fi Setting screen.
- **Auto-rotate screen**
Turn on this option to enable automatic screen orientation as you turn your tablet sideways.
- **Brightness**
Set the brightness of display. You can also tap **AUTO** to adjust brightness automatically.
- **Notifications**
Turn on this option to show notification on system bar.
- **Settings**
Tap this option to open **Settings** screen.

Managing Notifications

Notification icons report the arrival of new messages, calendar events, and alarms, as well as ongoing events.

When you receive a notification, its icon appears in the status bar, along with a summary that appears only briefly.

You can open the Notifications panel to view a list of all your notifications. Depending on your settings and the model of your tablet, you may also hear a notification sound.

Adjusting sound volume and other general notifications settings is described in the [Sound](#) settings in "Settings" chapter.

Applications that produce notifications, such as Email, have their own settings, which you can use to configure whether and how they send notifications. See the sections on those applications for details.

Opening the Notifications panel

Tap the status bar to open the notifications panel. The notifications panel displays a list of your current notifications. Notifications about ongoing activities are listed first, followed by notifications about events, such as a new mail notifications.

Responding to a notification

To respond to a notification, follow the below steps:

1. Open the notifications panel.
Your current notifications are listed in the panel, each with a brief description.
2. Tap a notification to respond to it.
The notifications panel closes. What happens next depends on the notification.

Closing the Notifications panel

Tap the area out of the notifications panel to close the notifications panel.

Locking your screen

You can lock your screen so that only you can unlock it to access your data, run applications and so on. See [Location & security](#) section for other ways to protect your tablet and privacy.

Locking your screen with a Pattern lock

For example, you can use a Pattern lock to lock your screen with following steps.

1. Open the Location & security settings by tapping the **Apps -> Settings -> Location & security**.
2. Tap **Configure lock screen -> Pattern**.

The first time you open it, a short tutorial about creating an unlock pattern will appear. Then you're prompted to draw and redraw your own pattern. Follow the onscreen instructions to finish the creation.


The next time you turn on your tablet or wake up the screen, you will be prompted to draw your unlock pattern to unlock the screen.

Customizing the Home screen

You can add application icons, shortcuts, widgets and other items to any part of the Home screen. You can also change the wallpaper.

Adding an item to the Home screen

To add an item to the Home screen, follow the steps listed below:

1. Tap the  icon at the upper right corner of the home screen.
2. Tap a tab of **Widgets**, **App shortcuts**, **Wallpapers** or **More**.
3. Drag the Widgets, shortcuts, or other items to the **Home** screen panel you want.



- *You can also tap Widgets, shortcuts to add them to current Home screen panel.*
- *The amount of Widgets you can add depends on the size of Widgets.*

■ Widgets

Add any of a variety of miniature applications (widgets) to your Home screen, including an analog clock, a music player, and a picture frame. You can also download widgets from other websites.

■ App shortcuts

Add shortcuts to applications you have installed.

■ Wallpapers

Add a wallpaper you like or change the wallpaper for your Home screen from the **Gallery**, **Live Wallpapers** or **Wallpapers**.

■ More

Add shortcuts to bookmarks, contacts, playlists and so on. You can also add items to the **Home** screen by following ways:

- Press and hold an empty area of the Home screen.
- Press and hold an app shortcut on **Apps menu**, and drag it to the **Home** screen panel you want.

Moving an item on the Home screen

To move an item on the Home screen, follow the steps below:

1. Press and hold the item you want to move until its icon is magnified. Don't lift your finger from the screen.
2. Drag the item to a new location on the screen.
It will pause at the left or right edge of the screen to drag the item onto extended Home screen.
3. When the item is at where you want it, lift your finger.

Removing an item from the Home screen

To remove an item from the Home screen, follow the steps below:

1. Press and hold the item you want to remove until its icon is magnified.
A Trash bin icon appears on the top right corner.
2. Drag the item to the Trash bin icon.
3. When the icon glows red, lift your finger.

Changing the Screen Orientation

You can change the screen orientation to Portrait mode by rotating the tablet sideways. The screen orientation automatically changes according to the rotation angle detected.

You can also lock the auto rotation and use the tablet always in Portrait or Landscape mode. These settings can be performed in the **Screen** settings. Please refer to Screen section for details.



In the Portrait mode, some drivers/utilities may not perform install and uninstall operation. If it occurs, switch to the Landscape mode to proceed.

Managing Tasks and Applications

You can manage some of the running applications, please follow the steps below:

1. Tap **Apps -> Settings -> Applications -> Manage applications**.

2. Tap an item you want to manage from **Downloaded/Running/All** tab.



Please refer to [Applications](#) in Settings section for details.

You can close an item by tapping **Force stop**, or remove an item by tapping **Uninstall**.



In order to improve the performance of your tablet, close some of the running applications.

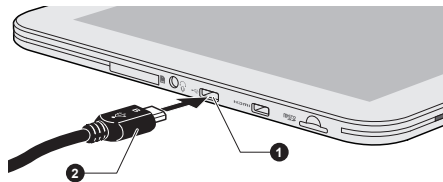
Connecting to a computer

With a micro USB port on the tablet, you are able to connect your tablet to a computer.

To connect to a computer:

1. Plug the Micro USB connector of a USB cable into the Micro USB port on this tablet.

Figure 4-2 Connecting an USB cable



1. Micro USB port

2. Micro USB connector

2. Plug the other end of the USB cable into the USB port on the computer.

Your tablet will be recognized as a removable MTP (Media Transfer Protocol) device and you can access its content from the computer.

To remove this tablet from the computer:

1. Make sure all file operations are finished.
2. Unplug the tablet from your computer.



■ *Make sure the connector is properly aligned with the socket. Do not try to force the connection, doing so can damage the connecting pins.*

Factory Reset

The tablet provides you with the function to reset it. Before executing this function, you need to backup the system settings, application settings, user installed applications and data in the internal storage.

To perform the factory data reset, please follow the steps below:

1. Tap **Apps -> Settings -> Privacy -> Factory data reset -> Reset tablet -> Erase everything.**
2. The factory data reset will be done.



Please note that the following data will be erased:

- *System settings and application settings*
- *User installed applications*
- *Internal storage files, such as music or photos*

Data in the removable media will not be erased.

Chapter 5

Applications

This chapter describes the applications & widgets and how to use them.

Your tablet has some Google Mobile™ services installed depending on the model you purchased.

Analog clock

Analog clock is a widget to display a clock in the Home screen based on the system time so that you can watch time directly from the clock.

You can also use it to set an alarm clock. For details, please refer to the [Clock](#) section.

Browser

Browser is used to view webpages and to search for information on the web.

To open the Browser, tap **Apps -> Browser**.

Browser can also open when you tap a web link, for example, in an email or text message.

When you open Browser, the last webpage you were viewing is displayed. If you have not used Browser recently, your home page will open.

Go to a webpage

1. Tap the URL box on the top of the Browser screen. If the URL box isn't visible, drag the page down until the URL box comes into view.
2. Enter the address (URL) of the webpage by using the onscreen keyboard.
3. Tap a suggestion or enter an address and tap **Enter** with the onscreen keyboard.



- *The **Browser** cannot display some webpages correctly if the web page has a complicated layout. This is dependent on the web page.*
- *The **Browser** does not support file uploading function.*
- *The **Browser** might connect to a “mobile” web site rather than a “PC” web site, depending on the site. If you want to access the PC web site, please manually select the correct site.*

Zoom in or zoom out on a webpage

You can zoom on a webpage in either of the following ways.

- Double tap at the area where you want to zoom.
- Pinch two fingers together or apart to zoom out or in on a webpage.

Multiple Browser tabs

You can open several Browser windows (up to sixteen) and switch among them with tabs.

Open a new Browser window

You may open a new Browser window in either of the following ways:

- Tap **Menu** () and select **New tab**.
- Tap the  with tabs.

New window will open with your home page.

Switch between Browser windows

You may switch between different Browser windows by tapping the tabs of browser windows.

Close a Browser window

You may tap the cross on the tab to close the current browser window.


Bookmarks

You may bookmark webs to open it conveniently.

1. Tap the pentagram icon () with the URL bar.
2. Enter a **Label** of the web or use a default **Label** of it.
3. Tap **OK** to add it to **Bookmarks**.


You can also add it to **Home screen** or **Other folder** by tapping and choosing from **Add to** menu.

You may open the web from the bookmarks.

1. Tap the bookmark icon () at the upper right corner of the screen to go to bookmarks.
2. Tap a page in the list to open it.


View your Browser history

As you browse the web, Browser will keep track of the pages you visit, to help you find your way back later.

1. Tap the bookmark icon () at the upper right corner of the screen.

2. Tap the **History** tab.
The pages you've visited are grouped chronologically. Bookmarked pages have a star.
3. Tap a time period to view the pages you've visited.
4. Tap a page in the history to reopen it.

Web page options

By tapping **Menu** (), you can access a number of settings to manage related web page settings: **New tab**, **New incognito tab**, **Find on page**, **Share page**, **Save page**, **Page info**, **Downloads**, **Settings**.

Browser settings


You can configure a number of Browser settings, including some that you can use to manage your privacy.

To open the Browser settings screen, tap **Menu** () -> **Settings**.

There are four tabs: **General**, **Privacy & Security**, **Advanced** and **Labs**.

Calculator

You can use **Calculator** to solve simple arithmetical problems or use its advanced operators to solve more complex equations.


1. Open Calculator as follows:
Tap **Apps** -> **Calculator**.
2. Enter numbers and arithmetical operators on the basic screen.
3. Press and hold the Calculator's display to copy the numbers.
4. Tap **Clear** icon () to delete the last number or operator you entered. Press and hold this icon to delete everything in the display.
5. Tap **CLR** to clear the display after calculation.

Calendar

You can use **Calendar** to remind your date.

Add events to Calendar

You can add events to **Calendar** by following these steps:

1. Tap any blank period on your calendar or the **New Events** icon () on the top right corner of **Calendar** screen.
2. Enter **Event name** and set details for this date.
You can add guests by entering their email addresses.
3. Tap **Done** to save.

Camera

Camera is a combination of camera and camcorder that you use to shoot and share pictures and videos. Pictures and videos are stored in the Gallery.

Open Camera and take pictures/videos

You can take pictures and shoot videos with the Camera.

To open the Camera, tap **Apps** -> **Camera**.

Camera will open, ready to take a still picture. You can switch **Camera** to video mode anytime to shoot a video.


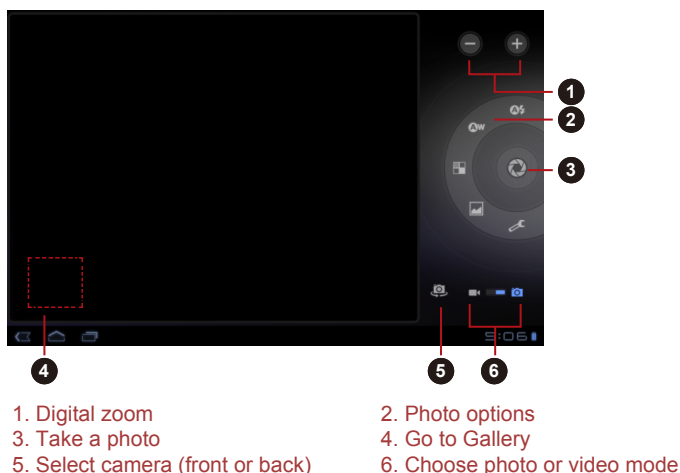
The back camera is set for default. You can switch to front camera by tapping  icon.

Figure 5-1 Camera screen



Review your pictures/videos


You can review the pictures/videos you've taken in **Camera**.



- Tap the thumbnail image on the bottom left of the Camera screen to open the **Gallery**.

For details, refer to the [Gallery](#) section.

Photo options

Many options are displayed on the screen.

- **Flash mode** () Pick a cool effect.

- **Scene mode:**  Choose your environment.
- **Camera settings** : General settings can be found here.

Store location

Turn on to add location information to pictures you take.

Focus mode

Choose the focus mode for the camera.

Exposure

Adjust the value to change the exposure rate.

Picture size

Choose the size of the pictures you take.

Picture quality






Choose the quality of the pictures you take.

Restore defaults

Restore factory default settings.

Video options

Similarly, in Video mode, video options are displayed on screen.


- **Flash mode** : Choose how the camera flash works.
- **White balance** : Adjust for lighting conditions.
- **Color effect** : Pick a cool effect.
- **Video quality** : Tap to select the quality of the videos you take.
- **Time lapse interval** : Choose a time interval for time lapse recording.

Clock

In addition to displaying the date and time, the Clock application plays slideshows and music. You can also use Clock to set an alarm clock.

To open Clock, tap **Apps -> Clock**.

Setting an alarm

1. Tap the Alarm icon  below the time display.
2. Tap an existing alarm clock to change its time and other attributes.
Or tap **Add alarm** to add a new one.
3. Tap **Time** to set the time of the alarm.
4. Tap **Repeat** to set the days when you want the alarm to sound.
If you don't set a repeat, the alarm sounds only once.
5. Tap **Ringtone** to select a ringtone for the alarm. The ringtone plays when you select it.
6. Tap **Vibrate** to enable vibration when the alarm sounds.
7. Tap **Label** to enter a name for the alarm.

8. Tap **Done** to finish.

Contacts

Contacts gives you quick and easy access to the people you want to reach. Information about your contacts is shared with other applications, such as Gallery (for sharing photos and videos) and so on.

If you have more than one account with contact information, **Contacts** merges duplicate contacts into a single entry. You can also manage that process manually.

Open Contacts

To open your contact, tap **Apps -> Contacts**.

All of your contacts are displayed alphabetically in a scrolling list.


Tap a contact to view the details. Entries for communicating with the contact are followed by details. Tap a communication method to start texting or emailing the contact by using the listed number, address and so on.

Import and export contacts

If you have contacts stored in vCard format in the Internal storage, you can import them into Contacts on your tablet. You can also copy contacts from SD card by TOSHIBA File Manager. You can export contacts in vCard format into the Internal storage and copy onto an SD card to backup using TOSHIBA File Manager. You can also send a contact via email or Bluetooth.


Search for a contact

You can search for a contact by name.

1. Open your **Contacts**.
2. Tap **Find contacts** (). The search box appears.
3. Start entering the name or number of the contact you're searching for.
As you type, contacts with matching names appear below the search box.
4. Tap a matching contact in the list to open its details screen.

Display options

You can sort contacts list by First name or Last name.

1. Open your **Contacts**.
2. Tap **Menu** icon () and then tap **Settings**.
3. Set **Sort list by** and **View contact names as**.

Edit or delete contacts

- To edit a contact, tap the contact, and then tap (✎).
- To delete a contact, tap the contact, and then tap **Menu -> Delete contact**.

Downloads

You can use the **Downloads** application to view and manage downloaded files.

To open the **Downloads**, tap **Apps -> Downloads**.

Email

You can use the **Email** application to read and send emails. **Email** includes a wizard that makes it easy to configure it for several popular email service providers.

To open the **Email**, tap **Apps -> Email**.

After add an email account, Email will open to the last screen you were viewing. If you have not used Email recently, it will display the contents of your Inbox (if you have only one account) or the Accounts screen (if you have multiple accounts).

If you have configured Email to send and receive emails from more than one account, you can view all emails sent to all accounts in your Combined Inbox.

Read an email

You can read emails in the Inbox or other folders for individual accounts.

1. Open the combined Inbox, an account's Inbox or another folder of emails.
2. Tap the email to read. The email opens in a screen with information about who sent it, the date it was sent and related information on the top, followed by the contents of the email.

Send an email

You can send an email to your contacts or to other people.

To send an email:

1. Tap (✉) and enter the recipient, subject and message.
2. Tap (📎) to add attachments.

When you enter text in the **To:** field, your tablet shows possible matches from your **Contacts** list, if any exist.

Respond to an email

You can reply to or forward an email that you've received. You can also delete emails and manage them in other ways.

While reading an email, tap **Menu** () and then tap **Reply**, **Reply all**, **Forward** or **Delete**.

Manage email accounts

The Email application enables you to add email accounts from popular web-based email service providers. You can also delete an email account or edit an email account settings.

- To add an email account:

Tap **Menu** -> **Account settings** -> **Add account**.

- To delete an email account:

1. Tap **Menu** -> **Account settings**.

2. Tap the account you want to delete. On the **options** menu, tap **Remove account** and then tap **OK**.

- To edit an email account settings:

Tap **Menu** -> **Account settings**.

You can make any changes to general, notification or server settings from this screen.

Gallery

You can use **Gallery** to view pictures and play videos that you've taken with the Camera, downloaded or copied onto your tablet.

Open Gallery

To open Gallery to view your pictures and videos, tap **Apps** -> **Gallery**.

Gallery presents the pictures and videos on your tablet, including those you've taken with Camera and those you downloaded from the web or other locations.



- *If you have a great many pictures or videos on your tablet, it may take Gallery a few minutes when you open it to discover and organize them.*
- *Gallery will display all images and videos without distinction of internal or external storage.*

View and browse pictures/videos


All the albums are displayed in the screen.

1. Tap an album to open it and view its contents. The pictures and videos in the album are displayed in chronological order. You can view the

pictures and videos in your albums in stacks, sorted **By album, time, location, tags** and **size**.

2. Tap **Images and videos** choosing to view **Images only, Videos only**, or both.
3. Tap a picture or video in an album to view it.

You can pinch the picture by two fingers to zoom in or zoom out. Slide left or right to view other pictures/videos.



You can also return to the main Gallery screen at any time by tapping its icon () on the top left of the screen.

Take pictures/videos

You can also tap the camera icon on the top right corner of the screen to take pictures or videos directly. Please refer to the [Camera](#) section for more information.

Work with pictures/videos

After opening a picture or a video, you can work with it as follows:

1. Start a slideshow: Tap .
2. Share photo: Tap to send the photo in a message, transfer it using Bluetooth, email, or post it online.
3. Delete photo: Tap .
4. Tap Menu to see details, rotate, crop, or set as a contact photo or wallpaper.

Music

You can use **Music** to organize and listen to music and other audio files that are in your tablet, SD card or USB storage.

Music supports a wide variety of audio files formats so it can play music that you purchase from online stores, or you copy from your CD collection and so on. For the details of supported formats, please refer to [TOSHIBA Media Player](#) in this chapter.

To open the Music screen, tap **Apps -> Music**.

The Music library screen will open with tabs that you can tap to view your music library organized by **New and recent, Albums, Artists, Songs, Playlists** or **Genres**.

Play Music

You can listen to music by using your tablet's built-in speakers.

To play music:

- Tap a song in your library to listen to it.

Work with playlists

You can create playlists to organize your music files into sets of songs, which you can play in the order you set or in a shuffle.

To create a playlist:

1. Tap sort tab on the Music library screen and choose **Playlists** tab.
2. Tap plus icon to add a new playlist.
3. Enter a name and tap **OK** to save. The new playlist is added to the Playlist library.

You can add other songs that are playing in the **Now playing** screen in a playlist by tapping **Menu** and tapping **Add to playlist**.

Choose an existing playlist, or tap **New playlist** to create a new playlist. To edit, delete, and rename a playlist, press and hold the playlist.

To edit, delete, and rename a playlist, press and hold the playlist.

Picture frame

Picture frame is a widget to display the pictures or photos on the screen as if in a container. This makes it easier for users to enjoy the pictures. You can select pictures directly.

Service Station

The Service Station utility is used to provide you with updates for both application and system software. It will notify you when new versions of your software are available, as well as download and install them.

To open Service Station:

Tap **Apps -> Service Station**.

When you run the Service Station for the first time, you are prompted to accept the access agreement. The agreement authorizes the utility to collect certain basic information about your tablet and send it to the TOSHIBA servers as part of the process of obtaining updates. Accept or Decline the agreement by tapping the buttons. While it is possible to decline the agreement, it is not recommended, as this means the Service Station utility will not run, and you will not be notified of new software updates for your tablet.

Main Window

The main window of this application includes three areas: **Header**, **Buttons**, and **Information**.

■ Header

This section runs along the top of the screen, and contains basic information about your system such as the version of the operating system, the tablet part number and serial number.

■ Buttons

Buttons are displayed on the screen. These buttons will change, depending on what actions you have available on the current screen.

■ Information

The main part of the screen displays information such as the list of available updates, or more detailed information about a specific update.

Check for Updates

During normal operations, the Service Station will periodically check to see if there are any updates for your system. This is done automatically. If there are new updates available, you will be notified with the Service Station icon in the status bar of your tablet.

While the Service Station will periodically check for updates in the background, you can request that it check for updates immediately. Tap the **Check for Updates** button, and the application will refresh the list of available updates.





- *It is not normally necessary to check for updates manually, as the utility checks for them automatically and informs you when one is available.*
- *Please connect the AC adaptor before updating.*

Downloading Updates

When an update is available, it will appear on the information area of the screen. Tap the item displayed. More details for that item are displayed on the screen.

To download the update, tap the **Download** button. This will begin the download process. A progress indicator is displayed.



- *Tapping **Home** () allows the download to continue while you use your tablet. A notification of the download completion will appear in the system status bar.*
- *Tapping **Back** () will abort the download process.*

Installing Updates

Once an update has been downloaded, it can be installed. If you are not on the display showing the information for that item, go to the screen by launching the Service Station utility, or by tapping the download completion notice on the system status bar.

Tap the **Install** button. This will launch the application installer. Continue with installation.

Downloading and Installing System Updates

Service Station will download both application and system updates. System updates require that your tablet is rebooted during the update.

Downloading a system update is the same as an application update.

Installing a system update is similar to an application update, but you will be reminded that the tablet will be rebooted during the installation process. Make sure to close any other applications and save all work prior to installing a system update.



It is important that a system update is not interrupted once it has begun. Make sure the AC power is plugged in before beginning the installation and don't turn the tablet off while the installation is in progress.

Note that the system may reboot more than once during an system update, depending on the update itself.



This application only updates system area in the internal storage. User data area is kept after the system is updated.

TOSHIBA Media Player

TOSHIBA Media Player is a multimedia player where users can experience outstanding multimedia enjoyment.

TOSHIBA Media Player supports common multimedia playback such as video (e.g. H.264/AVC, MPEG-4), music (e.g. MP3, AAC-LC) and photo (e.g. JPEG, PNG).



TOSHIBA does not guarantee that all the audio/video files with the above coding will be played correctly.

TOSHIBA Media Player has five panels: **Music**, **Videos**, **Photos**, **Podcasts** and **Downloads**. You can switch between these panels by swiping left/right.

TOSHIBA Media Player supports home network functions such as DMS (Digital Media Server), DMC (Digital Media Controller) and DMP (Digital Media Player).

■ Connectable Digital Media Servers

TOSHIBA Media Player supports browsing DMS that has search function only. That is, it only supports Windows Media Player Network Sharing Service in Microsoft® Windows® 7.

■ Connectable Digital Media Renderers

Toshiba Media Player is connectable with the following DMRs.

- Microsoft Windows Media Player 12 in Microsoft Windows 7
- Toshiba TV with DMR functions



- *Do not eject (or unmount) external media during contents search as this will cause music playback to stop.*
- *Some "double-byte" characters might not be displayed correctly. This is the Operating System limitation.*

TOSHIBA File Manager

TOSHIBA File Manager is a featured application that manages files and folders. It allows you to create, rename, copy, cut, paste or delete files and folders stored in both internal and external storage.

To open TOSHIBA File Manager:

Tap **Apps** -> **File Manager** from the **Home** screen.



- *System files cannot be accessed by TOSHIBA File Manager.*
- *TOSHIBA File Manager may not be able to open a file without its associated application.*

Navigation

The main window of TOSHIBA File Manager is divided into four panels. Each panel's function is described as below.

■ Device panel

Device panel lists icons of available storage devices. By default you will see **Internal Storage** and **Screen Capture** icon. You are also allowed to add folder shortcut into this panel.

■ Address panel

Address panel shows you the current device name followed by relative (not full) path of current folder.

■ Control panel

Control panel contains several functional icons for file and folder operations.

■ Files and folders panel

Explore files and folders with optional layout in this panel. You can easily read and collect additional information such as size, thumbnail of the files, name and last modified date and time of the folders. When items are selected, they are tagged with a tick.

Operations on Files & Folders

Basic operations

Basic file and folder operations include **Cut**, **Copy**, **Paste** and **Delete**. Press and hold an item to select it while enabling the multi-selection mode, therefore these command buttons will be visible in the Control panel.

■ **Select All**

Tap  to open the menu and tap **Select All**.




■ **Deselect All**

Tap  to open the menu and tap **Deselect All**.


■ **Cancel Selection**

Tap **Done** to cancel selection.


■ **Copy, Cut and Paste**

Tap **Copy**() or **Cut**() in the Control panel. After TOSHIBA File Manager exits the multi-selection mode, you can redirect to a folder where to paste the selected items. Tap **Paste** () in the Control panel to complete the operation.

■ **Delete**

Tap **Delete**() in the Control panel to delete the item(s) you have selected. Confirm the operation by tapping **OK**.

Grid/List view

You can change how files and folders appear by simply tapping Grid/List view switching icon() in the Control panel.

■ **Grid view**()


By default, files and folders are shown in a grid.

■ **List view**()

Files and folders are shown in a scrolling list enabling you to view detailed information about an item.


Creating a folder

You can create a folder by following below steps:

1. Navigate to the directory where to create a new folder.
2. Tap  in the Control panel.
3. A dialog will appear, enter the folder name and tap **OK**.


Renaming a file or a folder

You can rename a file or folder by following the steps below:

1. Press and hold a file or folder you want to rename.
2. Tap  to open the menu and tap **Rename**.
3. A dialog will appear. Enter a new folder name and tap **OK**.

Sorting files and folders


You can sort and view files and folders by name, time, size and type.

1. Tap  in the Control panel.
2. Tap **By name**, **By size**, **By time** or **By type** as you want.

By default, items are arranged in ascending order. Simply tap the option to switch to descending order.

Adding folder shortcut

Folder shortcut makes it faster to access the folder. TOSHIBA File Manager is designed to create folder shortcut in the Device panel.

1. Press and hold a folder and tap  to open the menu.
2. Tap **Add to shortcut** to add it to the Device panel.







*To remove a folder shortcut from the Device panel, simply press and hold the shortcut and tap **OK**. However, the storage device icon cannot be removed.*

Storage Structure

The following table lists the description of each storage device icon in the Device panel.



TOSHIBA File Manager only shows the storage device connected to the tablet.

Name	Description
 Internal Storage	All contents (excluding system files) in the tablet's internal storage are shown.
 SD card	All contents in SD card are shown.
 USB Storage (0-7)	Supporting up to eight USB storage devices connected to tablet powered by OTG technology.
 Screen Capture	Screenshot image files are shown if a screen capture application is installed.

Online Manual

Online Manual is an application to launch the pre-installed online manual (this manual) for this tablet.

Chapter 6

Settings

This chapter will describe different setting options in the **Settings** application.

You can use **Settings** to configure how your tablet sounds, communicates and operates in many other ways.



A scrollbar is displayed in right side of the screen. This scrollbar is only used to show the position of the displayed area. You can scroll the settings items using your fingers.

Wireless & networks

Your tablet can connect to a variety of networks and devices, mobile networks for voice and data transmission, Wi-Fi data networks and Bluetooth devices, such as headsets.

You can use **Wireless & networks** settings to configure and manage these connections. You can also use wireless controls to turn off all radios with Airplane mode.

- **Airplane mode**

Check this option to disable all wireless radios.

- **Wi-Fi**

Check this option to turn on Wi-Fi so you can connect to Wi-Fi networks.

- **Wi-Fi settings**

Tap to set up and manage wireless access points.

- **Bluetooth**

Check this option to turn on Bluetooth so you can connect to Bluetooth devices.

- **Bluetooth settings**

Tap to manage connections, set device name & discoverability.

- **Tethering & portable hotspot settings**

Tap to set up USB/Bluetooth tethering and portable hotspot.



This function is only supported by 3G models.

■ VPN settings

Tap to set up and manage Virtual Private Networks (VPNs).

■ Mobile networks

Tap to set options for roaming, networks and APNs.



This function is only supported by 3G models.

Connecting to mobile networks



This section only applies to models with 3G modules.

When you assemble your tablet with a SIM card from your wireless service provider, your tablet is configured to use your provider's mobile networks for transmitting data.

Your tablet is configured to work with many mobile carriers' networks. If your tablet does not connect to a network when you insert a SIM card and turn it on, contact your carrier to obtain the details of its access point name.

Disabling data when roaming

1. Open the **Settings** screen.
2. Tap **Wireless & networks** -> **Mobile networks**, and uncheck **Data roaming**.

With **Data roaming** unchecked, you can still transmit data with a Wi-Fi connection.

Editing or creating a new access point

If you and your wireless service provider determine that you need to change the settings of your current access point name (APN) or to create a new one, you must obtain the APN and detailed settings from your provider.

1. Open the **Settings** screen.
2. Tap **Wireless & networks** -> **Mobile networks** -> **Access Point Names**.
3. Tap an existing APN to edit it, or tap **New APN** to create a new one.
Enter the APN settings that you obtained from your wireless service provider by tapping each setting that you need to edit.
4. When you finished, tap **Save**.

If you have created a new APN, tap it in the APNs screen to start using it.

Connecting to Wi-Fi networks

Wi-Fi is a wireless networking technology that can provide Internet access at distances of up to 100 meters, depending on the Wi-Fi router and your surroundings.

To use Wi-Fi on your tablet, you need to access a wireless access point, or "hotspot". Some access points are open and you can simply connect to them. Others are hidden or implement other security features, so you must configure your tablet so it can connect to them.

There are numerous systems for securing Wi-Fi connections, including some that rely on secure certificates or other schemes to ensure that only authorized users can connect.

Turn off Wi-Fi when you are not using it to extend the life of your battery. The Status bar displays icons that indicate Wi-Fi status.



Connected to a Wi-Fi network (waves indicate connection strength)



Notification that an open Wi-Fi network is in range

Turning Wi-Fi on and connecting to a Wi-Fi network

You may turn on and connect to a Wi-Fi network by following steps:

1. Open the **Settings** screen.
2. Tap **Wireless & networks**.
3. Tap **Wi-Fi** to turn it on.

The tablet scans for available Wi-Fi networks and displays the names of those it finds. Secured networks are indicated with a Lock icon.



If the tablet finds a network that you connected to previously, it will connect to it automatically.

4. Tap **Wi-Fi settings** and choose a network to connect it.
 If the network is open, you are prompted to confirm that you want to connect to that network by tapping **Connect**.
 If the network is secured, you're prompted to enter a password or other credentials. (Ask your network administrator for details.)
 When you connected to a network, tap on the network name in the Wi-Fi settings screen for details about the speed, security, address, and related settings.

Receiving notifications when open networks are in range

By default, when Wi-Fi is turned on, you will receive notifications in the Status bar when your tablet detects an open Wi-Fi network.

1. Turn on Wi-Fi if it is not already on.

2. In the **Wi-Fi settings** screen, check **Network notification**.

You can uncheck this option to stop receiving notifications.

Adding a Wi-Fi network

You can add a Wi-Fi network so the tablet will remember it, along with any security credentials, and connect to it automatically when it is in range. You must also add a Wi-Fi network to connect to it, if it does not broadcast its name (SSID), or to add a Wi-Fi network when you are out of range.

To join a secured network, you need to contact the network's administrator to learn what security scheme is deployed on it and to obtain the password or other required security credentials.

1. Turn on Wi-Fi if it is not already on.
2. In the **Wi-Fi settings** screen, tap **Add Wi-Fi network**.
3. Enter the Network SSID (name). If the network is secured, tap the **Security** menu and then tap the type of security deployed on the network.
4. Enter any required security credentials.
5. Tap **Save**.

The tablet will connect to the wireless network. Any credentials that you enter will be saved, so you can connect automatically the next time you come within range of this network.

Forgetting a Wi-Fi network

You can make your tablet forget about the details of a Wi-Fi network that you added. For example, if you don't want the tablet to connect to it automatically or if it is a network that you no longer use.

1. Turn on Wi-Fi if it's not already on.
2. In the **Wi-Fi settings** screen, tap the name of the connected network.
3. Tap **Forget** in the dialog that opens.

Connecting to Bluetooth devices

Bluetooth is a short-range wireless communications technology that devices can use to exchange information over a distance of about 8 meters. The most common Bluetooth devices are headphones for making calls or listening to music, hands-free kits for cars, and other portable devices, including cell phones.



This tablet does not support Bluetooth connections via ad-hoc network.

To connect to a Bluetooth device, you must turn on your tablet's Bluetooth radio. The first time you use a new device with the TOSHIBA AT200 Tablet, you must "pair" them so that they know how to connect securely to each other. After that, you can simply connect to a paired device.

Turn off Bluetooth when you're not using it, to extend the life of your battery between charges. You may also be required to turn Bluetooth off in some locations. Bluetooth is turned off in Airplane mode.

Turning Bluetooth on or off

1. Open the **Settings** screen.
2. Tap **Wireless & networks**.
3. Check or uncheck **Bluetooth** to turn it on or off.

Changing your tablet's Bluetooth name

Your tablet has a generic Bluetooth name by default, which is visible to other devices when you connect them. You can change the name so that it is more recognizable.

1. Open the **Settings** screen.
2. Tap **Wireless & networks -> Bluetooth settings**.
The Bluetooth settings screen will be displayed.
3. If Bluetooth is not turned on, check **Bluetooth** to turn it on.
4. Tap **Device name**. Enter a name and tap **OK**.

Pairing your tablet with a Bluetooth device

You must pair your tablet with another device before you can connect to it. Once you pair your tablet with another device, they stay paired unless you unpair them.

1. Open the **Settings** screen.
2. Tap **Wireless & networks -> Bluetooth settings**.
3. If Bluetooth is not turned on, check **Bluetooth** to turn it on.
Your tablet will scan for and display the Bluetooth names of all available Bluetooth devices in range.
4. If the device you want to pair with is not included in the list, make it discoverable. See the documentation that came with your device to learn how to make it discoverable by your tablet, and for other instructions for pairing.
5. If your tablet stops scanning before you make the other device discoverable, tap **Find nearby devices**.
6. Tap on the Bluetooth name of the device in the list in settings to pair them.

The devices pair with each other. If you're prompted to enter a , try entering 0000 or 1234 (the most common default passcodes), or consult the documentation that came with the device to learn its passcode. If the pairing is successful, your tablet connects to the device.

Connecting to a Bluetooth device

Once paired, you can connect to a Bluetooth device. For example, to switch devices or to reconnect after your TOSHIBA AT200 Tablet and this device come back into range.

1. Open the **Settings** screen.
2. Tap **Wireless & networks -> Bluetooth settings**.
3. In the list of Bluetooth devices, tap a paired but unconnected device. If the device you expected isn't displayed, tap **Scan for devices**.

When your tablet and this device are connected, this device is shown as connected in the list.

Disconnecting from a Bluetooth device

1. Tap the device in the Bluetooth settings screen.
2. Tap **OK** to confirm that you want to disconnect.

Unpairing a Bluetooth device

You can unpair a Bluetooth device to erase all pairing information related to a specific device.

1. Press and hold the device in the Bluetooth settings screen.
2. Tap **Unpair** or **Disconnect & unpair** in the menu that opens.

Sound

You can use **Sound** settings to configure many aspects of notification ringtones, music and other audio.

Sound settings contains the following options:

■ **Volume**

Tap to open a dialog where you can drag a slider to set the volume for media, notification and alarm.

■ **Multi function LED indicator**

Tap to open a dialog where you can select LED indicator function.

■ **Notification ringtone**

Tap to open a dialog where you can set the default notification tone when you receive a notification.

■ **Audible selection**

Check this option to play sound when making screen touch.

■ **Screen lock sounds**

Check this option to play sound when locking and unlocking the screen.

■ **Haptic feedback**

Check this option to vibrate when pressing soft keys and on certain UI interactions.

Screen

You can use **Screen** settings to configure the brightness and other screen settings.

Screen settings contains the following options:

- **Brightness**

Tap to open a dialog that contains a slider for adjusting the screen brightness.

- **Auto-rotate screen**

Check this option to lock screen orientation as you turn your tablet sideways.

- **Animation**

Tap to open a dialog where you can select whether to show animations.

- **Timeout**

Tap to open a dialog where you can set how long to wait before the screen automatically turns off.

- **Multi function switch settings**

Tap to open a dialog where you can select how the switch will work.

- **HDMI video mode**

Tap to switch between HDMI video output mode.

Multimedia

You can use **Multimedia** settings to enhance multimedia effect.

Multimedia settings contains the following options:

- **Video enhancement**

Check this option to enable video enhancer function with Adaptive Display.

- **Audio enhancement**

Tap to setup and enable audio enhancer function with SRS and Toshiba Technologies.

SRS Premium Voice PRO information

SRS Premium Voice PRO™ provides a superior voice communication and multimedia experience for the PC.



Location & security

You can use **Location & security** settings to configure settings that help secure your tablet and its data.

Location & security contains the following options:

- **Use wireless networks**

Check this option to find your location via wireless networks.

- **Use GPS satellites**

Check this option to find your location via GPS satellites.

- **Use location for Google Search**

Check this option to optimize Google Search™ and other Google™ services by retrieving location information.

- **Configure lock screen**

Tap to open a screen where you can configure the tablet to lock screen with a pattern, PIN or password. You can also choose Off to disable screen lock.

- **Owner info**

Tap to open a dialog where you can enter text to display on the lock screen.

- **Encrypt tablet**

Tap to open a dialog where you can set numeric PIN or password to decrypt your tablet each time you power it on.



*A PIN or password must be set (using **Configure lock screen** option) before tapping the "Encrypt tablet" option.*

- **Set up SIM card lock**

Tap to open a screen where you can configure the tablet to require entering the SIM PIN to use the tablet and where you can change the SIM PIN.



This function is only supported by 3G models.

- **Visible passwords**

Check this option to briefly show each password character as you enter them, so that you can see what you enter.

- **Device administrators**

Tap to open a screen where you can add or remove device administrators.

- **Use secure credentials**

Check this option to allow applications to access your tablet's encrypted store of secure certificates and related passwords and other credentials. You can use credential storage to establish some kinds of Wi-Fi connections. If you have not set a password for credential storage, this setting is dimmed.

- **Install from storage**

Tap to install a secure certificate from the storage.

- **Set password**

Tap to open a dialog where you can set or change the password for your secure credential storage. Your password must have at least 8 characters.

- **Clear credentials**

Tap to delete all secure certificates and related credentials and erases the secure storage's own password, after prompting you to confirm that you want to do this.

Applications

You can use the **Applications** settings to view details about the applications installed on your tablet, to manage their data and force them to stop.

- **Manage applications**

Tap to open a list of downloaded applications and other software installed on your tablet, along with their size. These are sorted in alphabetical order.

- **Running services**

Tap to open a list of services - applications or parts of applications that provide services to other applications or that run even when their main application isn't running. Above each service, one or more gray bars show which processes the running service needs and how much memory it's using. Depending on the service, when you tap it in the list it will either open a dialog in which you can stop it or open its Settings screen.

- **Storage use**

Tap to open a list of all applications and software installed on your tablet, along with their size.

- **Battery use**

Tap to open a screen of battery usage data.

- **Unknown sources**

Check this option to permit installation of applications that are not downloaded from or available in Android Market™.

- **Development**

This option contains settings that are useful for developing applications.



- *This tablet does not support another Operating System.*
- *TOSHIBA cannot guarantee or support applications that are installed by a user.*

Accounts & sync

You can manage your mail or exchange accounts by using **Accounts & sync** settings.

- **Add account**

Tap **Add account** tab on the top right corner to add a mail account or an exchange account. You can sync your contacts, calendar or other applications data via an exchange account.

- **Background data**

Check this option to enable applications to sync, send, and receive data at any time.

- **Auto-sync**

Check this option to sync applications data automatically.

- **Manage accounts**

You can tap to edit an account. Settings vary with different account type.

Privacy

You can use the **Privacy** settings to manage your personal information.

- **Back up my data**

Check this option to back up application data, Wi-Fi passwords, and other settings to Google™ servers.

- **Backup account**

Tap to display the Google Account that your settings and other data are backed up with.

- **Automatic restore**

Check this option to restore backup settings or other data when you reinstall an application.

- **Factory data reset**

Tap to erase all user data in the internal storage. Follow the on-screen instructions to reset it. Please note that data in the removable media won't be erased. Please refer to the section [Factory Reset](#) in "Basic" chapter for details.

Storage

Storage settings show your internal storage and external storage status.

Internal storage

Internal storage contains the following options:

- **Total Space**
Shows the total space amount of internal storage in your tablet.
- **Applications**
The amount of application data of internal storage.
- **Downloads**
The amount of downloaded data of internal storage.
- **Pictures, Videos**
The amount of picture and video data of internal storage.
- **Audio (music, ringtones, podcasts etc)**
The amount of audio data of internal storage.
- **Misc.**
The amount of misc data of internal storage.
- **Available**
Shows the free space of internal storage.

SD card

SD card contains the following options depending on the devices that you have inserted:

- **If an SD card is inserted**
 - **Unmount SD card**
Tap to unmount the SD card for safe removal.

USB storage

USB storage contains the following options depending on the devices that you have inserted:

- **Unmount USB0 - Unmount USB7**
Tap to unmount the USB memory device for safe removal.

Language & input

You can use **Language & input** settings to select the language for the text, voice input and voice output on your tablet and for configuring the onscreen keyboard, including words that you've added to its dictionary.

- **Select language**
Tap to select the language for the text on your tablet from a list.
- **User dictionary**
Tap to add words in user dictionary.

- **Text-to-speech settings**

Tap to open a dialog where you can set the voice data required for text-to-speech function.

- **Keyboard settings**

Configure the onscreen keyboard.

- **Mouse and trackpad settings**

Configure the mouse and trackpad settings.

Accessibility

You can use **Accessibility** settings to enable accessibility functions, such as text-to-speech or enlarge text on screen.

You should download accessibility scripts from Google™ first.

Date & time

You can use **Date & time** settings to set your preferences for how dates are displayed. You can also use these settings to set your own time and time zone, rather than obtaining the current time from the mobile network.

- **Automatic date & time**

Uncheck this option to set the date, time and time zone on the tablet manually rather than obtaining the current time from the network.

- **Automatic date & time Settings**

Setup an NTP server address and the interval for automatic date & time synchronization.

- **Automatic time zone**

Uncheck this option to set the time zone on your tablet manually rather than obtaining the local time zone from the network.



This function is only supported by 3G models.

- **Set date**

If **Automatic date & time** is unchecked, tapping it will open a dialog where you can manually set the date.



The system date cannot be set beyond Jan/18/2038.

- **Set time**

If **Automatic date & time** is unchecked, tapping it will open a dialog where you can manually set the time.

- **Select time zone**

If **Automatic time zone** is unchecked, tapping it will open a dialog where you can set the tablet's time zone.

- **Use 24-hour format**

Check this option to display the time using 24-hour time format - for example, 13:00 rather than 1:00 pm.

- **Select date format**

Tap to open a dialog where you can select the format for displaying dates.

About tablet

About tablet includes information about your tablet.

- **System update**

Tap to open the screen to check your system for update.

- **Status**

Tap to open the Status screen with a long list of information about your battery, mobile network connection and other details.

- **System information**

Tap to open a screen that displays some basic information of your tablet, such as Manufacture, Product name, Product version and Serial number, etc.

- **Battery use**

Tap to open a list of the applications and operating system components you have used since you last connected the tablet to a power source, sorted by the amount of power they have used.

- **Legal information**

Tap to open a screen where you can obtain legal information about the softwares included with your tablet.

- **Model number**

Display the model number of your tablet.

- **Android version**

Display the current version of the Android™ platform installed in your tablet.

- **Baseband version**

Display the baseband version.



This function is only supported by 3G models.

- **Kernel version**

Display the kernel version.

- **Build number**

Display the build number.

Chapter 7

Optional Accessories

Optional devices can expand the tablet's capabilities and its versatility. This section describes the connection or installation of the following devices:

Cards

- Memory media slot
 - Secure Digital™ (SD) Card (microSD/SDHC/SHXC card)
- SIM card slot

Peripheral devices

- USB device
- HDMI device

Memory media slot

The tablet is equipped with a Memory media slot that can accommodate some kinds of memory media with various memory capacities so that you can easily transfer data from devices, such as digital cameras and Personal Digital Assistants.



- *This Memory media slot supports the following memory media*
 - *Secure Digital (SD) Card (microSD/SDHC/SDXC Card).*
- *Please note that not all memory media have been tested and verified to work correctly. Therefore, it is not possible to guarantee that all memory media will operate properly.*
- *Ultra High Speed (UHS-I) function is supported.*
- *The slot does not support Magic Gate functions.*

Memory media

This section provides the important safety precautions in order to handle your memory media.

Points to note about the microSD/SDHC/SDXC memory card

microSD/SDHC/SDXC memory cards comply with SDMI (Secure Digital Music Initiative), which is a technology adopted to prevent unlawful copy or playback of digital music. For this reason, you cannot copy or playback protected material on another device or other device, and you may not reproduce any copyrighted material except for your personal enjoyment.

The supported maximum capacity of microSD memory card is 64GB.

Memory media format

New media cards are formatted according to specific standards. If you wish to reformat a media card, be sure to do so with a device that uses media cards.

Formatting a microSD/SDHC/SDXC memory card

microSD/SDHC/SDXC memory cards are sold already formatted in conformity to specific standards. If you reformat a microSD/SDHC/SDXC memory card, be sure to reformat it with a device such as digital camera or digital audio player that uses the microSD/SDHC/SDXC memory cards, not with the format command provided within Windows.



Should you need to format all areas of the memory card, including the protected area, you will need to obtain an appropriate application that applies the copy protection system.

Media care

Observe the following precautions when handling the card.

Card care

- Do not twist or bend cards.
- Do not expose cards to liquids or store in humid areas or lay media close to containers of liquid.
- Do not touch the metal part of a card or expose it to liquids or let it get dirty.
- After using card, return it to its case.
- The card is designed so that it can be inserted only one way. Do not try to force the card into the slot.
- Do not leave a card partially inserted in the slot. Press the card until you hear it click into place.

Memory card care

- Memory cards have a limited lifespan, so it is important to backup important data.
- Do not write to a card if the battery power is low. Low power could affect writing accuracy.
- Do not remove a card while read/write is in progress.



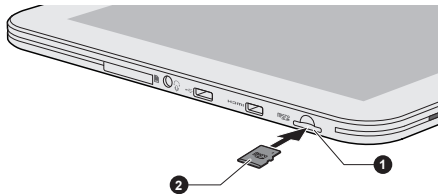
For more details on using memory cards, see manuals accompanying the cards.

Inserting a memory media

The following instructions apply to all types of supported media devices. To insert a memory media, follow the steps as detailed below:

1. Turn the memory media so that the contacts (metal areas) are facing down.
2. Insert the memory media into the memory media slot on the tablet.
3. Push the memory media gently to ensure a firm connection is made.

Figure 7-1 Inserting a memory media



1. Memory media slot

2. Memory media



- *Make sure memory media is oriented properly before you insert it. If you insert the media in wrong direction, you may not be able to remove it.*
- *When inserting memory media, do not touch the metal contacts. You could expose the storage area to static electricity, which can destroy data.*
- *Do not turn the tablet off or switch to Sleep Mode while files are being copied - doing so may cause data loss*

Removing a memory media

The following instructions apply to all types of supported media devices. To remove a memory media, follow the steps as detailed below:

1. Make sure all file operations are finished.
2. Tap **Apps -> Settings -> Storage -> Unmount SD card**.
3. Push the memory media until you hear a click to partially release it.
4. Grasp it and pull it out of the slot.



Do not remove the memory media while the tablet is in Sleep mode. The tablet could become unstable or data in the memory media could be lost.

SIM card slot

Some models are equipped with a SIM card slot that allows you to assemble a SIM card from your wireless service provider to use your provider's mobile networks for transmitting data.



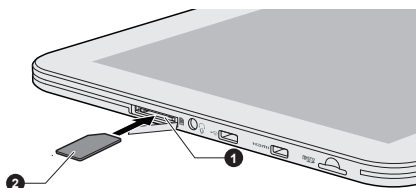
This section only applies to models with 3G modules.

Inserting a SIM card

To insert a SIM card, follow the steps as detailed below:

1. Turn off your tablet.
2. Turn the SIM card so that the contacts (metal areas) are facing down.
3. Remove the slot cover and insert the SIM card into the SIM card slot on the tablet and push it until you hear a click.

Figure 7-2 Inserting a SIM card



1. SIM card slot

2. SIM card

Now you can power on your tablet to use your provider's mobile networks.

Removing a SIM card

To remove a SIM card, follow the steps as detailed below:

1. Turn off your tablet.
2. Remove the slot cover and push the SIM card until you hear a click to partially release it.
3. Grasp it and pull it out of the slot.

USB device

This tablet is equipped with a micro USB port supporting OTG technology. This allows you to connect the following USB devices to the tablet: USB flash memory, and HID (Keyboard and Mouse). This port complies with USB 2.0 standard.

To connect a USB device, you must purchase an OTG cable. This item is available from your reseller or TOSHIBA dealer.



Make sure the connector is properly aligned with the socket. Do not try to force the connection, doing so can damage the connecting pins.



■ *This tablet does not support a printer.*

- *As the port operation of all USB devices has not been confirmed, some USB devices may not function properly.*

HDMI device

The tablet is equipped with a Micro HDMI port that can send video by connecting with external devices. 1080p, 720p, 576p and 480p signal formats are supported, but actually available signal **format** depends on each HDMI device. Your tablet supports two output modes: **Mirror** & **Video area only**.

- **Mirror**

The external display device copies the image on the tablet screen.

- **Video area only**

The external display device shows the playback when you open a multimedia.

Please refer to [HDMI video mode](#) in "Settings" chapter for details.

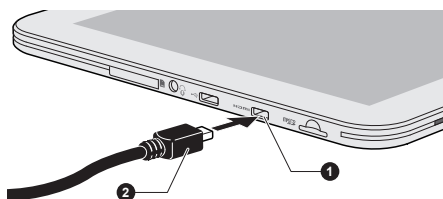
To connect external devices, follow the steps as detailed below:



As the port operation of all HDMI (High-Definition Multimedia Interface) display devices have not been confirmed, some HDMI display devices may not function properly.

1. Plug Type D connector of the HDMI cable into the Micro HDMI port on your tablet.
2. Plug the other end of the HDMI cable into the HDMI port of the HDMI device.

Figure 7-3 Connecting an HDMI cable



1. Micro HDMI port

2. Micro HDMI (Type D) connector



Please connect or disconnect an HDMI display device to or from the tablet under the following conditions:

- *The tablet is turned on.*
 - *The tablet is completely turned off.*
- Do not do so when the tablet is in Sleep Mode.*



- *When you connect a television or external monitor to the HDMI port, the display output device is set to HDMI.*
- *When you unplug the HDMI cable and re-plug it, please wait at least 5 seconds before you re-plug the HDMI cable again.*

Optional TOSHIBA Accessories

You are able to add a number of options and accessories in order to make your tablet even more powerful and convenient to use. For reference, the following list details some of the items that are available from your reseller or TOSHIBA dealer:

AC Adaptor

If you frequently use your computer at more than one site, it may be convenient to purchase an additional AC adaptor to be kept at each site.

Chapter 8

Troubleshooting

TOSHIBA have designed this tablet for durability, however, should problems occur you are able to use the procedures detailed in this chapter to help determine the cause.

All users should become familiar with this chapter as knowing what might go wrong can help prevent problems from occurring in the first place.

Problem solving process

Resolving problems will be much easier if you observe the following guidelines:

- Stop immediately when you recognize a problem exists as taking further action may result in data loss or damage, or you may destroy valuable problem related information that can help solve the problem.
- Observe what is happening - write down what the system is doing and what actions you performed immediately before the problem occurred. Make a screenshot of the current display.

Please also be aware that the questions and procedures described in this chapter are meant only as a guide, they are not definitive problem solving techniques. In reality many problems can be solved simply, but a few may require help from TOSHIBA Support - if you find you need to consult others, be prepared to describe the problem in as much detail as possible.

Preliminary checklist

You should always consider the simplest solution first - the items detailed in this checklist are easy to fix and yet can cause what appears to be a serious problem:

- Make sure you turn on all peripheral devices before you turn on the tablet - this includes your printer and any other external device you are using.
- Before you attach an external device you should first turn the tablet off, then when you turn the tablet back on again it will recognize the new device.
- Make sure all optional accessories are configured properly in the tablet's setup program and that all required driver software has been loaded (please refer to the documentation included with the optional accessories for further information on its installation and configuration).

- Check all cables to ensure they are correctly and firmly attached to the tablet - loose cables can cause signal errors.
- Inspect all connecting cables for loose wires and all connectors for loose pins.

Always try to make detailed notes of your observations and keep them in a permanent error log - this will help you to describe your problems to TOSHIBA Support. In addition, if a problem recurs, the log you have made will help to identify the problem faster.

Hardware and system checklist

This section discusses problems caused by your tablet's hardware or attached peripherals. Basic problems may occur in the following areas:

- | | |
|--------------------------|--------------------|
| ■ Internal display panel | ■ External monitor |
| ■ Memory Media Card | ■ USB device |
| ■ Wireless LAN | ■ Bluetooth |
| ■ Sound system | |

Internal display panel

Apparent tablet's display panel problems may be related to the tablet's setup and configuration.

Problem	Procedure
Markings appear on the tablet's display panel.	These marks may have come from contact with the keyboard and Touch Pad while the display panel has been closed. You should try to remove the marks by gently wiping the display panel with a clean dry cloth or, if this fails, with a good quality LCD screen cleaner. In this latter instance you should always follow the instructions with the screen cleaner and always ensure you let the display panel dry properly before closing it.
Problems above remain unresolved or other problems occur	You should initially refer to the documentation supplied with your software to determine if it is this that is causing the problems. If you are still unable to resolve the problem, contact your reseller, dealer or service provider.

Memory Card

Problem	Procedure
Memory media card error occurs	Remove the memory media card from the tablet and then reinsert it in order to ensure it is firmly connected. If the problem persists, then you should refer to the documentation supplied with your memory media card for further information.
You cannot write to a memory media card	Remove the memory media card from the tablet and check to ensure that it is not write protected.
You cannot read a file	Check to ensure the required file is actually on the memory media card that is inserted into the tablet. If you are still unable to resolve the problem, contact TOSHIBA Support.

USB device

In addition to the information in this section, please also refer to the documentation supplied with your USB device.

Problem	Procedure
USB device does not work	Remove the USB device from the OTG cable and reconnect it to ensure it is firmly attached.

Sound system

In addition to the information in this section, please also refer to the documentation supplied with your audio device.

Problem	Procedure
No sound is heard	Adjust the volume. Check the software volume settings. Please check to see if Mute is turned to Off Check to make sure the headphone connection is secure.

External monitor

Please also refer to the documentation supplied with your monitor for further information.

Problem	Procedure
Monitor does not turn on	After confirming that the monitor's power switch is on, you should check the connections to make sure that the power cord/adaptor is firmly connected to the monitor and to a working power outlet.
No display	Try adjusting the contrast and brightness controls on the external monitor.
Display error occurs	Check that the cable connecting the external monitor to the tablet is firmly attached. If you are still unable to resolve the problem, contact TOSHIBA Support.

Wireless LAN

If the following procedures do not restore LAN access, consult your LAN administrator.

Problem	Procedure
Cannot access Wireless LAN	Make sure the tablet's Wireless communication function is on. If problems persist, contact your LAN administrator.

Bluetooth

Problem	Procedure
Cannot access Bluetooth device	Check to ensure the tablet's Bluetooth functionality is set to on in Apps -> Settings -> Wireless & networks -> Bluetooth .

TOSHIBA support

If you require any additional help using your computer or if you are having problems operating the computer, you may need to contact TOSHIBA for additional technical assistance.

Before you call

Some problems you experience may be related to software or the operating system so it is important that you investigate other sources of assistance first. Before contacting TOSHIBA, try the following:

- Review troubleshooting sections in the documentation supplied with your software and/or peripheral devices.
- If a problem occurs when you are running software applications, consult the software documentation for troubleshooting suggestions and consider calling the software company's technical support department for assistance.
- Consult the reseller or dealer from where you purchased your computer and/or software - they are your best resource for current information and support.

Where to write

If you are still unable to solve the problem and suspect that it is hardware related, write to TOSHIBA at the location listed in the enclosed warranty booklet or visit www.toshiba-europe.com on the Internet.

Chapter 9

Specifications

This chapter summarizes the tablet’s technical specifications.

Physical Dimensions

Size	255.6 (w) x 175.6 (d) x 7.7 (h) millimeters (not including parts that extend beyond the main body).
------	--

Environmental Requirements

Conditions	Ambient temperature	Relative humidity
Operating	5°C (41°F) to 35°C (°F)	20% to 90% (noncondensing)
Non-operating	-20°C (-4°F) to 60°C (140°F)	10% to 95% (noncondensing)
Wet-bulb temperature	29°C maximum	

Conditions	Altitude (from sea level)
Operating	0 to 6,561 feet (2,000 meters)
Non-operating	0 to 40,000 feet (12,192 meters)

Power Requirements

AC adaptor	100-240V AC 50 or 60 Hz (cycles per second)
Tablet	5V DC

Chapter 10

Information for Wireless Devices

Wireless LAN Interoperability

The Wireless LAN is compatible with other LAN systems Direct Sequence Spread Spectrum (DSSS) /Orthogonal Frequency Division Multiplexing (OFDM) radio technology, and is compliant to:

- The IEEE 802.11 Standard on Wireless LANs (Revision a/b/g/n or b/g/n), as defined and approved by the Institute of Electrical and Electronics Engineers.
- The Wireless Fidelity (Wi-Fi®) certification as defined by the Wi-Fi Alliance®.

The Wi-Fi CERTIFIED™ logo is a certification mark of the Wi-Fi Alliance®.

Bluetooth wireless technology Interoperability

Bluetooth™ Cards from TOSHIBA are designed to be interoperable with any product with Bluetooth wireless technology that is based on Frequency Hopping Spread Spectrum (FHSS) radio technology, and is compliant to:

- Bluetooth Specification Ver. 3.0+HS or Ver. 3.0 (depending on the model you purchased), as defined and approved by the Bluetooth Special Interest Group.
- Logo certification with Bluetooth wireless technology as defined by the Bluetooth Special interest Group.

CAUTION about Wireless Devices



The wireless devices have not completed verification of connection and operation with all devices which are using the Wireless LAN or Bluetooth radio technology.

Bluetooth and Wireless LAN devices operate within the same radio frequency range and may interfere with one another. If you use Bluetooth and Wireless LAN devices simultaneously, you may occasionally experience a less than optimal network performance or even lose your network connection.

If you should experience any such problem, immediately turn off either one of your Bluetooth or Wireless LAN.

Please visit <http://www.pc.support.global.toshiba.com>, if you have any questions about using Wireless LAN or Bluetooth Card from TOSHIBA.

*In Europe visit <http://www.toshiba-europe.com/computers/tnt/bluetooth.htm>
Your Bluetooth product is not compatible with devices using Bluetooth
Version 1.0B specifications*

Wireless Devices and your health

Wireless products, like other radio devices, emit radio frequency electromagnetic energy. The level of energy emitted by Wireless products however is far much less than the electromagnetic energy emitted by wireless devices like for example mobile phones.

Because Wireless products operate within the guidelines found in radio frequency safety standards and recommendations, TOSHIBA believes Wireless products is safe for use by consumers. These standards and recommendations reflect the consensus of the scientific community and result from deliberations of panels and committees of scientists who continually review and interpret the extensive research literature.

In some situations or environments, the use of Wireless products may be restricted by the proprietor of the building or responsible representatives of the organization. These situations may for example include:

- Using the Wireless products equipment on board of airplanes, or
- In any other environment where the risk of interference to other devices or services is perceived or identified as harmful.

If you are uncertain of the policy that applies on the use of wireless devices in a specific organization or environment (e.g. airports), you are encouraged to ask for authorization to use the Wireless device prior to turning on the equipment.

Radio Regulatory Information

The Wireless device is must be installed and used in strict accordance with the manufacturer's instructions as described in the user documentation that comes with the product. This product complies with the following radio frequency and safety standards.

Europe

Restrictions for Use of 2400.0-2483.5MHz Frequencies in Europe

France:	Outdoor use	Military Radiolocation use.
	limited to 10mW e.i.r.p. within the band 2454-2483.5MHz	Refarming of the 2.4GHz band has been ongoing in recent years to allow current relaxed regulation Full implementation planned 2012.

Italy:	-	For private use, a general authorization is required if WAS/ RLAN's are used outside own premises. For public use, a general authorization is required.
Luxembourg:	Implemented	General authorization required for network and service supply.
Norway:	Implemented	This subsection does not apply for the geographical area within a radius of 20 km from the centre of Ny-Alesund.
Russian Federation:	-	Only for indoor applications.

Restrictions for Use of 5150-5350MHz Frequencies in Europe

Italy:	-	For private use, a general authorization is required if WAS/ RLAN's are used outside own premises.
Luxembourg:	Implemented	General authorization required for network and service supply.
Russian Federation:	Limited	<p>e.i.r.p 100mW. Permitted to use only for indoor applications, closed industrial and warehouse areas, and on board aircraft.</p> <ol style="list-style-type: none"> 1. Permitted to use for local networks of aircraft crew service communications on board aircraft in area of the airport and at all stages of flight. 2. Permitted to use for public wireless access local networks on board aircraft during a flight at the altitude not less than 3000m.

Restrictions for Use of 5470-5725MHz Frequencies in Europe

Italy:	-	For private use, a general authorization is required if WAS/RLAN's are used outside own premises.
Luxembourg:	Implemented	General authorization required for network and service supply
Russian Federation:	Limited	<p>e.i.r.p 100mW. Permitted to use only for indoor applications, closed industrial and warehouse areas, and on board aircraft.</p> <ol style="list-style-type: none"> 1. Permitted to use for local networks of aircraft crew service communications on board aircraft in area of the airport and at all stages of flight. 2. Permitted to use for public wireless access local networks on board aircraft during a flight at the altitude not less than 3000m.

To remain in conformance with European spectrum usage laws for Wireless LAN operation, the above 2.4GHz and 5GHz channel limitations apply for outdoor usage. The user should use the wireless LAN utility to check the current channel of operation. If operation is occurring outside of the allowable frequencies for outdoor use, as listed above, the user must contact the applicable national spectrum regulator to request a license for outdoor operation.

Canada - Industry Canada (IC)

This device complies with RSS 210 of Industry Canada.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of this device.

The term "IC" before the equipment certification number only signifies that the Industry Canada technical specifications were met.

USA-Federal Communications Commission (FCC)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are

designed to provide reasonable protection against harmful interference in a residential installation.

Refer to the FCC information section for the detailed information.

Caution: Exposure to Radio Frequency Radiation

The radiated output power of the Wireless device is far below the FCC radio frequency exposure limits. Nevertheless, the Wireless device shall be used in such a manner that the potential for human contact during normal operation is minimized.

In the usual operating configuration, the distance between the antenna and the user should not be less than 20cm. Please refer to the tablet user's manual for the details regarding antenna location.

The installer of this radio equipment must ensure that the antenna is located or pointed such that it does not emit RF field in excess of Health Canada limits for the general population; consult Safety Code 6, obtainable from Health Canada's website www.hc-sc.gc.ca

Caution: Radio Frequency Interference Requirements

This device is restricted to indoor use due to its operation in the 5.15 to 5.25GHz frequency range.

Taiwan

Article 12

Without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to an approved low power radio frequency devices.

Article 14

The low power radio-frequency devices shall not influence aircraft security and interfere legal communications;

If found, the user shall cease operating immediately until no interference is achieved.

The said legal communications means radio communications is operated in compliance with the Telecommunications Act.

The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

Using this equipment in Japan

In Japan, the frequency bandwidth of 2,400MHz to 2,483.5MHz for second generation low-power data communication systems such as this equipment overlaps that of mobile object identification systems (premises radio station and specified low-power radio station).

1. Important notice

The frequency bandwidth of this equipment may operate within the same range as industrial devices, scientific devices, medical devices, microwave ovens, licensed radio stations and non-licensed specified low-power radio stations for mobile object identification systems (RFID) used in factory production lines (Other Radio Stations).

1. Before using this equipment, ensure that it does not interfere with any of the equipment listed above.
2. If this equipment causes RF interference to other radio stations, promptly change the frequency being used, change the location of use, or turn off the source of emissions.
3. Contact an authorized TOSHIBA service provider if you have problems with interference caused by this product to Other Radio Stations.

2. Indication for Wireless LAN

The indication shown below appears on this equipment.




1. 2.4 : This equipment uses a frequency of 2.4GHz.
2. DS : This equipment uses DS-SS modulation.
3. OF : This equipment uses OFDM modulation.
4. 4 : The interference range of this equipment is less than 40m.
5. ■ ■ ■ : This equipment uses a frequency bandwidth from 2,400MHz to 2,483.5MHz. It is possible to avoid the band of mobile object identification systems.

3. Indication for Bluetooth

The indication shown below appears on this equipment.



1. 2.4 : This equipment uses a frequency of 2.4 GHz.
2. FH : This equipment uses FH-SS modulation.
3. 1 : The interference range of this equipment is less than 10 m.

4.  : This equipment uses a frequency bandwidth from 2,400 MHz to 2,483.5 MHz. It is impossible to avoid the band of mobile object identification systems.

4. About the JEITA

5GHz Wireless LAN supports W52/W53/W56 Channel.

IEEE802.11b/g/n			
IEEE802.11a/n			
J52	W52	W53	W56

Device Authorization

This device obtains the Technical Regulation Conformity Certification and it belongs to the device class of radio equipment of low-power data communication system radio station stipulated in the Telecommunications Business Law of Japan.

- REGZA Tablet AT700
Japan Approvals Institute for Telecommunications Equipment
Approval Number: 003WWA111201 003WWA111200 D111202003

The following restrictions apply:

- Do not disassemble or modify the device.
- Do not install the embedded wireless module into other device.

Radio approvals for wireless devices

Approved Countries/Regions for REGZA Tablet AT700

This equipment is approved to the radio standard by the countries/regions in the following table.



Do not use this equipment in the countries/regions which are not listed in the table below.

As of September 2011

Argentina	Australia	Austria	Bahrain
Bangladesh	Belgium	Bolivia	Belarus
Bulgaria	Cambodia	Canada	Chile
Colombia	Costa Rica	Croatia	Cyprus
Czech Republic	Denmark	Ecuador	Egypt
Estonia	Finland	France	Germany
Greece	Hong Kong	Hungary	Iceland

India	Indonesia	Ireland	Italy
Japan	Jordan	Algeria	Kenya
Latvia	Lebanon	El Salvador	Lithuania
Luxembourg	Malaysia	Malta	Guatemala
Morocco	Netherlands	New Zealand	Norway
Oman	Panama	Peru	Philippines
Poland	Portugal	Romania	Russia
Saudi Arabia	Serbia	Singapore	Slovak Republic
Slovenia	South Africa	South Korea	Spain
China	Sweden	Switzerland	Taiwan
Thailand	Turkey	UAE	UK
Uruguay	USA	Venezuela	Vietnam
Honduras	Mexico	Nicaragua	Puerto Rico
Rep Dominicana	Kuwait	Nigeria	Tunisia
Ukraine	Yemen	Zambia	Pakistan
Sri Lanka	Papua New Guinea	Zimbabwe	

Chapter 11

Toshiba limited Warranty

Warranty description

All Toshiba laptops and tablets are covered by a twelve (12) months Carry-in or Send-in warranty valid from the original purchase date of your product. This warranty is only applicable in Europe, Middle East and Africa (EMEA).

During the warranty period, you can take or send your product to a Toshiba Authorised Service Provider to be repaired. The warranty covers defects caused by malfunction of components and workmanship which occur during normal use within the warranty period, as well as the costs of service parts and labour required to restore the product to full working order.

As soon as your product has reached the repair facility, every effort will be made to have the device ready for collection at the earliest opportunity. The repair should take approximately five (5) working days subject to service parts availability. Should you require a repair in less than 5 days, please ask your Reseller if this service is available. Additional expenses may be charged for this service.

In some countries, a Pick-up & Return warranty service may be provided. If your product is eligible for Pick-up & Return, Toshiba will arrange your product to be picked-up, repaired and returned to you. Toshiba will incur all repair, logistics and insurance costs in this process.

Toshiba reserves the right to make improvements to the terms and conditions. The latest revision of the terms and conditions are available at the following website and shall always prevail:
www.toshiba-europe.com/services

This warranty does not affect your statutory rights, namely applicable consumer law.

Warranty Activation

To activate your standard warranty, please register now through the following website: www.toshiba-europe.com/registration

Please be ready to provide your serial number in order to register. You will find your serial number at the bottom of your Toshiba product.

Your registration will help us providing you with speedy service should you need to have your product repaired under warranty and it enables you to receive news about essential updates, driver revisions, details about new products and special offers to help you get the most from your Toshiba product. Please therefore do not forget to inform Toshiba by updating your registration data on the same website under the registration details lookup in case of any product relocation.

Once your registration details have been received by Toshiba, the warranty status of your product can be checked at any time at the following website: www.toshiba-tro.de/unitdetails

This warranty is only valid for the product for which it was registered. The product is warranted rather than the owner.

Obtaining Warranty Support

This limited warranty may be enforced in any country within Europe, Middle East and Africa where Toshiba or its Authorised Service Providers offer warranty service. The current list of countries and Service Partners can always be viewed under the Toshiba Global ASP locator: www.toshiba-europe.com/asp-locator

Only Toshiba Authorised Service Providers are entitled to perform warranty repairs on your Toshiba product. In order to ensure the best performance of your product, we recommend using these providers also for out-of-warranty repairs.

Before contacting Toshiba, please:

- Check if your product is charged or connected to mains and switched on correctly.
- Reset your product to its original configuration by removing the accessories and external connections. Please remove recently installed software programs, as they may have caused problems. Unplug any remote storage devices or other peripherals and remove any CD/DVDs, power cords etc.
- Consult the User's Manual for important tips on how to operate and troubleshoot your product.

You can also find important tips on how to operate your product, troubleshooting and software updates on our support website: www.toshiba-europe.com/computers

This website allows you to view a number of FAQs (Frequently Asked Questions), download up-to-date software patches and drivers, as well as having access to a range of extra support advices, software updates or diagnostic tools, some of which are not part of the Toshiba warranty and may incur an additional charge.

To obtain support, please check the ASP locator and contact your nearest Toshiba Support Centre or Authorised Service Provider: www.toshiba-europe.com/asp-locator

Our Support Center Agents and Authorised Service Providers have been trained and certified to diagnose any hardware problem and propose you the fastest way to repair your Toshiba product. To help them identify the problem and the replacement parts in the most efficient way, please be ready to provide the following information:

- Product name and model number
- Serial number
- Hardware and software configuration
- A description of the failure you have encountered
- All error messages and other messages that might appear on the screen

Should the Toshiba Support Centre isolate hardware malfunctions on your product, you will be provided with an identification number and service instructions by the most convenient means (e.g. fax, email, voice).

In case of Carry-in warranty service all items identified by the Support Centre need to be shipped in suitable packaging to the service centre accordingly. Please take or send the product to your Toshiba Authorised Service Provider and arrange for its collection or delivery on completion of repair. Please include the battery, power cord and adapter with your product when returning it to your Service Provider. If you decide to ship the product by courier please make sure it is adequately packaged and comprehensively insured for both the delivery and collection of the product as neither Toshiba, nor the company offering the service on our behalf, have any liability for damage in transit.

If you are entitled for Pick-up & Return service, the Toshiba Support Centre will arrange that your product will be collected from you at an agreed time and place. Following repair, your product will be returned to you at the earliest opportunity.

Toshiba, its Authorised Resellers and Service Providers reserve the right to request a proof of purchase (e.g. paid and dated invoice from the Authorised Reseller) stating model and serial number before accepting any warranty claim. Claims under this Limited Warranty will only be honoured if made within the warranty period.

Toshiba is not liable for any transport/delivery/insurance costs, import duties, taxes, licensing fees and any charges from telephone/fax communication as consequence of the failure of the product. You will be required to deliver your Toshiba product including battery, power cord and AC adapter to a Toshiba Authorised Service Provider for warranty repair and arrange for its collection on completion of repair. You must prepay any shipping charges, taxes, or duties associated with transportation of the product to and from the Toshiba Authorised Service Provider. In addition, you are responsible for insuring the product both for delivery and collection as neither Toshiba nor the company offering warranty service on Toshiba's behalf, have any liability for damage or loss in transit.

Parts and Materials

Toshiba will, at its option, repair or replace any defective products or parts thereof covered by this Limited Warranty with new or factory refurbished parts or products that are equal to new products in performance. All products or components replaced under this warranty shall become property of Toshiba.

Any product or part that has been repaired or replaced under this Limited Warranty shall be covered for the remainder of the original warranty period applying to the product or part, or for three months from the date of replacement, whichever is longer.

Warranty repair services involving language based aspects of your product (e.g. keyboards, software) may not be capable of being performed in another language than the primary language used in the country where the service request is made.

Accessories and digital products such as connectivity items, external hard drives or cameras are excluded from the Toshiba warranty, but may fall under separate regulations. For more information, please refer to the documentation provided with your Toshiba accessory or digital product.

Non-Toshiba peripherals such as printers, scanners etc. and consumables such as disks, etc., are excluded from the Toshiba warranty scheme, but may be covered under separate arrangements - please ask your Toshiba Authorised Reseller or Toshiba Authorised Service Provider for details. This means that, if your product develops a fault, you can rely on the Toshiba Authorised Reseller from whom you purchased the equipment to provide any support needed (there may be a charge) and to carry out repairs or organise a replacement if applicable.

Toshiba may service Customer Replaceable Units such as AC Adapter to end-user by shipment. Upon receipt by the end-user of the replacement part, the original part becomes the property of Toshiba. If requested by Toshiba, the original part should be returned to Toshiba at Toshiba's expense. In the event that the original part is not received by Toshiba within fifteen (15) working days following end-user's receipt of the shipment instructions, end-user will be charged the retail value of the replacement part.

If the product is not in good working order as warranted, the sole and exclusive remedy shall be repair or replacement. The decision between repair and replacement is reserved to Toshiba.

The warranty of the whole product will be void in case of replacement of any Toshiba product or accessory by another non-Toshiba product or accessory.

Software Warranty

Toshiba supplies no warranty, either expressed or implied, for any pre-installed software, its quality, performance, merchantability, or fitness for a particular purpose. Nor does Toshiba warrant that the functions contained in the software will meet your requirements or that the operation

of the software will be uninterrupted or error-free. As a result, unless otherwise stated in writing, the software is sold “as is”. Should the software prove defective, you assume the entire risk as to its quality and performance as well as any costs associated with its servicing, repairing or correction.

Toshiba's sole obligations with respect to software distributed by Toshiba under the Toshiba brand name are set forth in the applicable end user license or program license agreement between you and the software developer.

Some products come with pre-installed programs. For these products the standard warranty terms and conditions for the product and the program license agreement apply. Any software packages that were present at the time that you purchased your Toshiba product or that were added afterwards but are not part of the standard pre-installation by Toshiba are not covered by the product warranty. If you have problems with these application programs, please contact the program supplier or manufacturer.

Customer Responsibilities

There is a risk that the software and/or the data on your product may accidentally be damaged or lost. This could be caused by accidentally erasing files, power failure, damaged application programs or Operating Systems, as well as viruses.

Toshiba may opt to replace the product submitted for warranty services with a manufactured product of equal quality, and, thus, any data stored by you on your original product may become permanently inaccessible to you. Toshiba therefore strongly recommends that you regularly create a back-up of any important data stored on your product. Your data is important and data recovery is not covered under warranty.

All Toshiba products are supplied with a recovery medium or functionality that enables you to restore the software on the product to its original factory settings in the event of software failure.

If your product was supplied with a recovery medium, please note that it is important to keep it in a safe place as you may not claim further recovery media and you are responsible for backing up the medium.

If your product was supplied with the system recovery option, it is important to copy the feature preinstalled on your hard disk to either a CD or DVD medium and keep it in a safe place. Please refer to the User's Manual for further information.

In case of product with no preinstalled Software, please notice that no Recovery Media or System Recovery Option are included. Depending on the choice of the Operating System only limited features functionality might be available. Toshiba disclaims all potential liability for any such reduced functionality. Any errors or malfunction resulting out of the installation of an Operating System are not covered by this warranty.

This warranty does not extend to loss of any, or damage to, programs, data, or removable storage media. You are responsible for backing-up any programs, recovery media, data or removable storage media.

Warranty Limitations

Toshiba warrants any Toshiba product first sold to an end-user to be free from defects in components and workmanship under normal use for the duration of the warranty period.

The warranty does not extend to:

- Any product that has been damaged or rendered defective as a result of use of the product other than for its normal intended use, failure to use the product in accordance with the User's Manual or other misuse, abuse, viruses or negligence to the product.
- Improper transportation or packing when returning the product to Toshiba or a Toshiba Authorised Service Provider.
- Fair wear and tear of consumable parts, i.e., parts that require periodic replacement during the normal course of the product usage, including without limitations, product batteries, AC Adapters or appearance parts. The warranty of batteries is limited to twelve (12) months due to the nature of the item, regardless of any warranty extension or services that might be purchased or offered on top of this Limited Warranty.
- Defects caused by external force, abuse, incorrectly connected external devices or improper installation of third party products (e.g. memory expansion cards).
- Cosmetic damages such as scratches and dents, scratched, faded or discoloured keycaps, covers and plastics.

The warranty will be void if the failures in the product or parts result from service, maintenance or repair activities carried out by a party other than a Toshiba Authorised Service Provider, or in case the labels or serial numbers of the product or parts of it have been modified or made illegible.

Disclaimer of Warranty

Except for the express warranty provided and to the extent permitted by applicable law, Toshiba, its Authorised Resellers or Authorised Service Providers do not issue any warranty or guarantee for your product. Toshiba expressly excludes any other liability, whether express or implied, to the fullest extent allowed by the law. In particular, but without limit to the generality of the exclusion, any implied terms as to merchantability, satisfactory quality, fitness for a particular purpose and / or non-infringement of third party rights are excluded whether in contract or tort. Any implied warranties that may be imposed by law are limited in duration to the term of the express limited warranty given by Toshiba to the extent permitted by applicable law.

Also, Toshiba does not warrant that operation of this product will be uninterrupted or error-free. You must read and follow all set-up, and safety instructions included in the manuals accompanying your product. If you fail to do so, this device will not function properly and you may lose data or suffer other damage. Even if you follow the instructions, Toshiba gives no guarantee of warranty that this product will function properly in all circumstances.

To the maximum extent permitted by applicable law, in no event shall Toshiba or its supplier be liable for (1) damage to, or loss or corruption of records, programs, data or removable storage media, or (2) any damages whatsoever (including direct or indirect damages, loss of business profits, lost savings or other special, incidental, exemplary or consequential damages whether for breach of warranty, contract, strict liability, tort or otherwise) arising out of or resulting from the use of or inability to use the products and/or the enclosed written materials (including all manuals), even if Toshiba, its supplier, an authorised Toshiba representative, service provider or dealer have been advised of the possibility of such damages or of any claim by any third party. In any event, any liability of Toshiba or its supplier which is not excluded shall be limited to the purchase price of the product.



Toshiba reserves the right to alter or cancel this programme at any time without prior notice.

Definitions of terms

Accessory & Digital Product – A product, which has been bought independently from the Toshiba product.

Application software – A software program that carries out some useful task. Database managers, spreadsheets, communications packages, graphics programs and word processors are all applications.

Carry-in – Where the faulty product is returned to a Toshiba Authorised Reseller or Toshiba Authorised Service Provider at the customer's risk and expenses.

EMEA – Europe, Middle East and Africa.

Operating System – The master control program that runs the product. It is the first program loaded when the device is switched on.

Pick-up & Return – The product will be collected from an agreed location, repaired and returned to the customer at the earliest opportunity within the country of purchase.

Send-in – Where the faulty product is sent to a Toshiba Authorised Reseller or Toshiba Authorised Service Provider at the customer's risk and expenses.

Support – Assistance with a user problem, which is not a hardware or software failure.

Toshiba Authorised Reseller – An organisation that has been authorised and trained to sell Toshiba products and may also be authorised to support Toshiba products.

Toshiba Authorised Service Provider – An organisation that has been authorised and trained to support Toshiba products.

Warranty period – The time from date of purchase to when your product is eligible to be repaired free of charge.

Warranty repair – When your product is within the warranty period and has a hardware malfunction not due to wear and tear or abuse and which further meets the terms and conditions of the standard warranty.

Additional Services

Have you ever thought about upgrading or extending your product protection? Toshiba large range of service solutions can help you protect your product investment for years to come:

- **International Warranty Extension:** Extends your standard warranty to an International repair service – covers parts, labour and support via the Toshiba Support Centre
- **On-site Repair:** Toshiba will send a Toshiba Certified Engineer to your location usually by end of next business day – service covers parts, labour, logistics costs and telephone problem diagnosis via the Toshiba Support Centre
- **Pick-up & Return:** Toshiba will collect, repair and return your product to your location – service covers parts, labour, logistics costs and telephone problem diagnosis via the Toshiba Support Centre
- **Data Recovery:** Save your Toshiba device against unexpected data loss and extends your standard warranty to an International repair service – includes a new Hard Drive that will be sent back to you with your data and covers parts, labour and support via the Toshiba Support Centre
- **Insurance:** International protection against theft, fire, flood and accidental damage – instant support via the Toshiba Support Centre

For further information on the Toshiba range of services, please check the following website or contact your nearest Toshiba Authorised Reseller:

www.toshiba-europe.com/services