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We operate a policy of continuous development and reserve the right to make changes, modifications and improvements to the device, device features/specifications or any of its parts without prior notice. Your device may have preinstalled bookmarks and links for third party internet sites and may allow you to access third party sites. These are not affiliated with Spice, and Spice does not endorse or assume liability for them. If you access such sites, take precautions for security or content.

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User's Manual is provided just to guide the user about the functionality of the device. This does not seem to be any certificate of technology. Some functions may vary due to modifications and up-gradations of software or due to printing mistake.

SAFETY PRECAUTIONS

Please read the following safety guidelines before using the device.

- Do not use the phone while you are driving.
- Do not place magnetic storage media near your phone. Radiation from the phone may erase the information stored on them.
- Keep your phone and its accessories away from children.
- Mobile phones can interfere with the functioning of medical devices such as hearing aids or pacemakers. People having active medical implants should keep their cell phone at least 15 cm away from the implant.
- Permanent hearing loss may occur if you use earphones or headphones at high volume.
- Use a wireless hands-free system (headphone/ headset) with a low power Bluetooth emitter.
- Make sure the cell phone has a low SAR.
- Keep your calls short or send a text message (SMS) instead. This advice applies specially to children adolescents and pregnant women.
- Use cell phone when the signal quality is good.

Notice:

- Do not dismantle the device or accessories otherwise, manufacturer is not liable to pay for damages as the device and accessories are not covered by warranty. Use only original batteries and charging devices.
- Please back up your important data timely and keep them properly. The company is not liable for any failure to call or loss of data due to mis-operation, poor signal or power cut, etc.

- All the screens in this manual are for reference only, and some contents actually displayed may depend upon the presetting of the service provider or the network operator, or the SIM card. If any functions referred to in this manual are different from those of your device, please follow your device.
- Do not put use it in a place with flammable gas such as a petrol pumps. The temperature recommended for using the device is 5-35°C. Do not touch the charger, power cable or socket with wet hands. This may cause an electric shock.



If your phone or any of its accessories do not function normally, then please visit your nearest authorized service facility. The qualified personnel will assist you, and if necessary, will arrange for the service.

SAR (Specific Absorption Rate)

Your device conforms to the Indian guidelines for exposure to radio waves. The limits are given in terms of a unit referred to as the Specific Absorption Rate (SAR), which is a measure of the amount of radio frequency energy absorbed by the body when using a mobile phone. The SAR value as per the Indian guidelines standard is 1.6 watts per kg (Watt/kg), averaged over a 6 minutes period and taken over a volume containing a mass of 1 gram of human tissue. The highest SAR value of this device when tested is **0.885 Watt/kg**.

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WHAT'S IN THE BOX?

Your package comes with the following items. If any of these is missing, please contact your retailer

- Device
- USB Cable
- Charger
- User's Manual
- Headset
- Battery
- Warranty Card

1. UNDERSTANDING YOUR DEVICE

1.1 GENERAL INFO

Your device is based on Android version **4.4.2** and encloses features, such as **1.3GHz Quad core Processor, 1500mAh Battery, 4.7" QHD IPS Screen, 3.2 MP+8MP Auto Focus Camera, Dual SIM 3G ,Video Calling etc.**



1.2 DEVICE OVERVIEW



Position of Keys

1.	Headset Connector	2.	Front Camera
3.	Menu Key	4.	Home Key
5.	Back Key	6.	USB Connector
7.	Camera	8.	Flash

Function of Keys

Key	Description
Power Key	Hold and press the key to switch on/off the device. Press the key to turn on/off the display screen.
Menu Key	In the idle screen, touch the key to set wallpaper, view system settings, manage apps. At any interface, touch it to view menu options.
	In idle screen, touch and hold the key to view recently accessed features.
Home Key	At any interface, touch the key to return to the home screen.
	In idle screen, touch and hold the key to enter Google search interface.
Back Key	Touch to go back to the previous menu.
The Volume Keys	In the idle screen, press upwards or downwards to increase or decrease the ringer volume. While using music/video player, press the keys to increase/decrease the volume.

2. GETTING STARTED

2.1 INSTALLING CARDS & BATTERY

Please switch off your device before inserting or removing the battery/SIM card or memory card.

Installing SIM Card and Battery

Your device is provided with two SIM slots for two different SIM cards. In order to install battery and SIM card in the device, please follow the steps mentioned below:

Remove the back cover of the device.

Hold the device with the front facing downwards; pull the battery cover

Insert the SIM cards in the device.

Attach the battery.

Push the battery cover until it clicks into place.

Installing Memory Card

Your device supports T-Flash card, which is a multimedia memory card used to multiply the memory of the device. The T-flash card is small and should be pulled out and installed carefully and prudently in order to avoid any kind of damage. Please follow the steps mentioned below to install the memory card in the device:

Switch off your device.

Remove the battery cover.

Slide the T-Flash card into the slot.

Push the battery cover until it clicks into place.

Charging the Battery

The device prompts a warning tone and message stating insufficient battery when the battery power is low.

Please follow the instructions mentioned below to charge your device:

Plug the connector of the charger into the jack of the device.

Plug the charger into a standard AC wall outlet.

Charging  Fully Charged 

You must fully charge the battery before using the device for the first time. It is recommended to charge the battery for three hours before using the device for the first time.

2.2 POWERING ON/OFF THE DEVICE

Turning On the Device

After installing the SIM cards and charging the battery, you are now ready to turn on your device.

Long press and hold the **Power Key** to turn on the device.

The first screen that appears is known as the home/idle Screen.

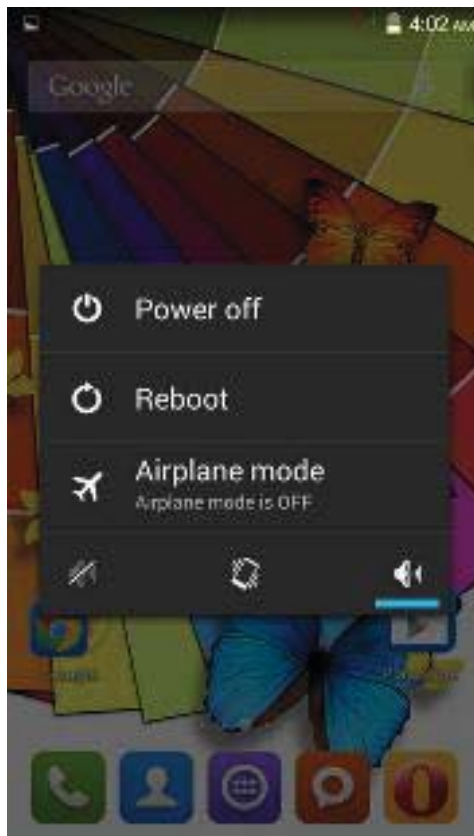
If the screen turns off, then press the Power Key to turn on the display.

Turning Off the Device

Press and hold the Power Key for 5 seconds.

A pop-up window appears, select Power off.

Select OK to confirm.




Automatic Customer Registration


After 4 hours of usage a SMS from the device will be sent automatically for the customer registration.  *Standard SMS charges apply.*


3. BASIC OPERATIONS

3.1 CALLING



To Make Calls

If the icon  appears on the screen, then you can make or receive calls. To make a call, please follow the steps mentioned below:
Enter the Main Menu, select Phone.
Enter the phone number using the on-screen keyboard.

Tap  to erase a wrong number. Tap and hold it to erase the entire number.

After entering phone number, tap  to make a call.
To end the call, press the red icon to end.

Answer/Reject an Incoming Call

When you receive an incoming call, a notification message appears on the screen. In order to accept the call, drag  towards right. If you wish to reject the call, drag  towards left.

Other Options during the call

To put a call on hold

If you are having a call conversation and there is another incoming call, select

menu and select hold to put the first call on hold. To unhold the call, select hold again.

To set up conference calls

If you are already having a call conversation, select Hold to put the call on hold.

Select add call icon to make another call. .

After connecting to the second call, select merge calls to set up the conference call.

3.2 MESSAGING

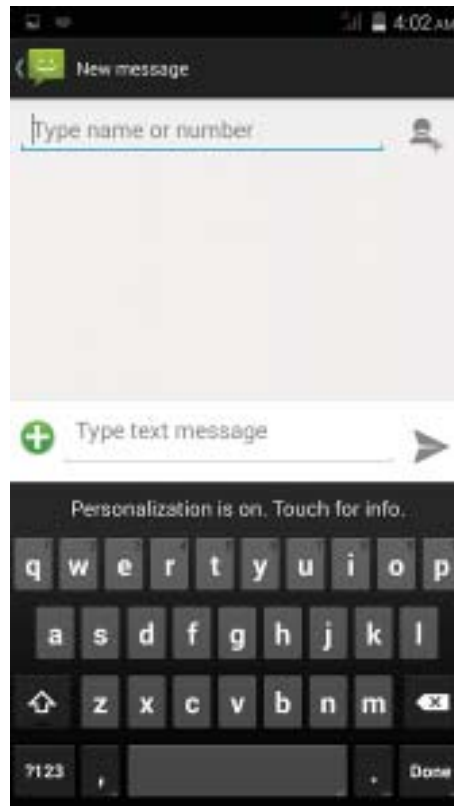
Your device features, sending and receiving of SMS (Short Message Service) and MMS (Multimedia Message Service). Go to Main Menu and then select Messaging.

Creating a Message

Tap New message icon to compose a new msg.

In Type name or number field; enter the recipient's phone number.

Type message in the Type text message field and Tap ➤.




Receiving and Managing Messages

When you send and receive messages to/from a contact, these messages are grouped as a message thread. A message thread looks like an exchanged conversation.

To reply to a text message

Enter the Main Menu, select Messaging.

Select a message thread to open it.

Select Type text message to enter your message/reply and Tap  .

MULTIMEDIA MESSAGE

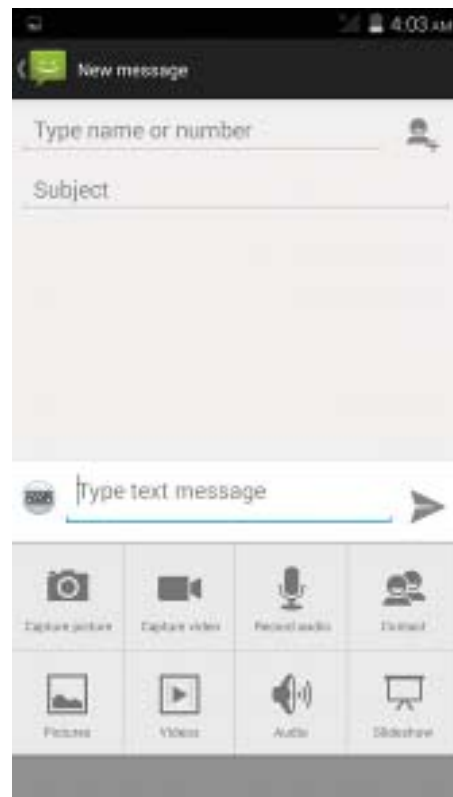
A Multimedia message or MMS can contain letters, an image, an audio or video file. To create and send a MMS, please follow the steps mentioned below:

Enter the Main Menu, select Messaging.

Select New message.

Select Menu > Add subject.

In the Type name or number field, enter the recipient's phone number or email address and enter the Subject.



To insert a picture or video file, tap +.

To insert text, tap Type text message, and then enter your message.

3.3 CONTACTS

Contacts refers to the phonebook that lets you store names, phone numbers, e-mail addresses and other information. You can save information such as name, picture, phone numbers, e-mail addresses, etc. for each contact listed in your People menu.

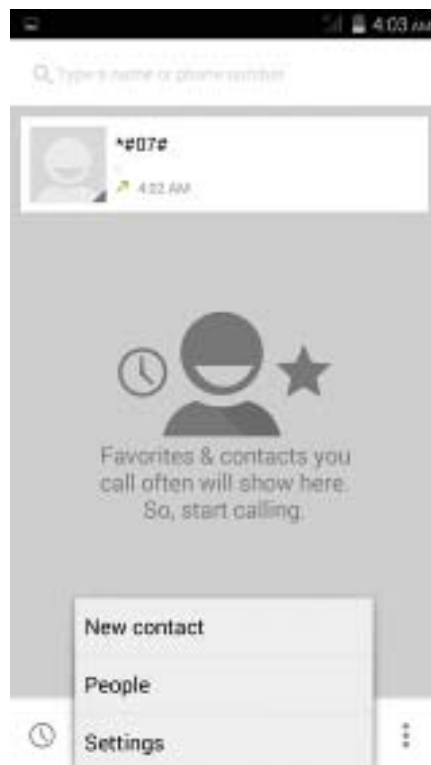
To add a Contact

Enter the Main Menu select Phone, select Menu > New contact, or enter the Main Menu and People, and tap New contact icon.

Select the storage where you want to save the contact.

You can enter contact information such as name, phone number, email address etc., if you select storage as “Phone contact”.

Tap DONE to save the contact or tap Back Key to exit without saving any change.



To import contacts

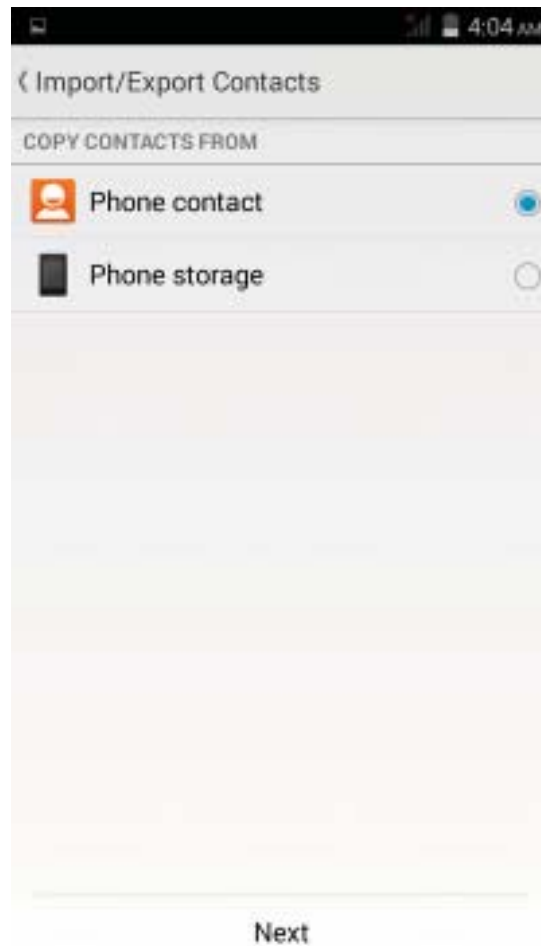
Enter the Main Menu and select People.

Tap Menu > Import/Export.

Select to import contacts from SIM Card/ SD card.

Select “Select all” to import all contacts or mark the required contacts.

Select OK.



3.4 EMAIL

Your device allows you to compose, read and send emails.

Setting up an Email Account

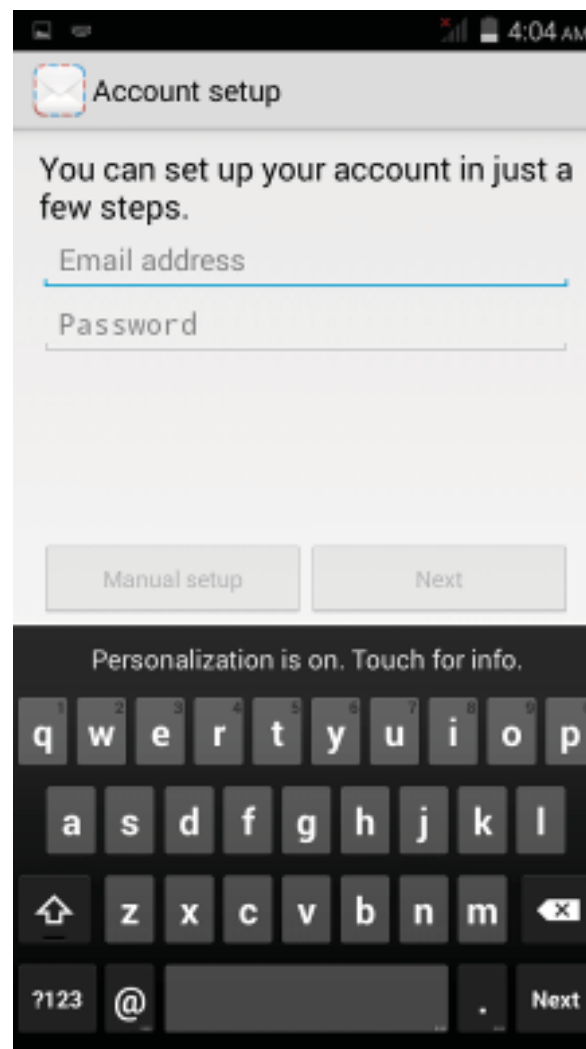
Enter the Main Menu, tap Email.

Enter your Email address and Password.

Tap Next. The device will automatically retrieve email settings.

Enter Name and Account display name.

Tap Next.



3.5 BROWSER


Browser is a tool which enables you to access the Internet.

To open a web page

From the Main Menu, select Opera Mini.

Tap the address bar.

Type the URL and tap .

Tap  to access more functions, such as bookmarks and other browser related settings.

To scroll the page

Use finger gestures to scroll up or down.

To scroll left or right, tap and swipe your finger towards right/left.









4. HOME SCREEN

From Home screen, you can quickly access common features, view notifications of missed calls, received messages and check connection status.



4.1 STATUS BAR

The Status bar icons indicate different types of information. The table below lists various icons that might appear on the status bar of the device.

	Network intensity of Master SIM or Slave SIM
	Battery level of the device
	New short message
	Missed call notification
	Call in progress
	USB connected
	Headset is plugged in
	Bluetooth is activated

4.2 APPLICATION TAB

Tap Application Tab to access various applications and utilities in the device. The Application tab enables you to access the Main Menu and select among the various utilities/features available in the device.



4.3 CUSTOMIZING SCREEN

The device features a touch screen with idle displays and access to utilities at just one-touch. So swipe right or left to navigate through various screens accessing your favorite features without entering the main menu. Each screen can be customized by adding various widgets, shortcuts and folders.

Widgets

Save time with live updates right on Home screen and get all of your personalized updates at one place. You may add and customize the Widgets on Home screen by:

In the idle mode, tap menu key and select Widgets.



Setting the wallpaper

You can customize the wallpaper of your Home screen with default wallpaper or with pictures taken from your device.

In the idle mode, tap Menu Key > Wallpaper.



5. MULTIMEDIA

Your device features various multimedia options, such as **Music**, **Camera**, **Gallery**, **FM**, **Sound Recorder** etc.

5.1 MUSIC

Use the Music player to play music files. The songs saved in your SD Card can be played using the Music Player of the device.

- Tap select Application tab
- Select Music



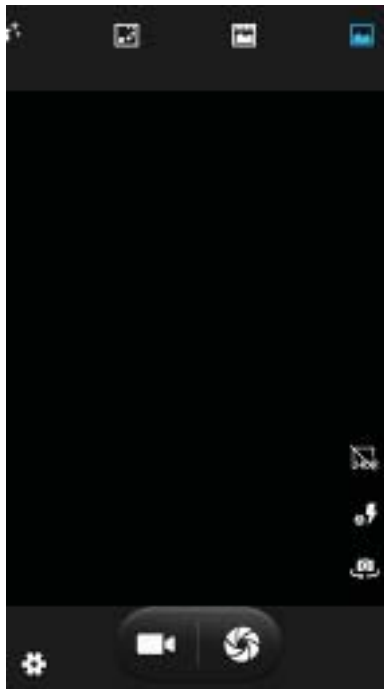
5.2 CAMERA

Your device is equipped with camera and camcorder, which enables you to capture photos and videos.


Capturing an Image

Select Camera. The screen will automatically switch to landscape view.

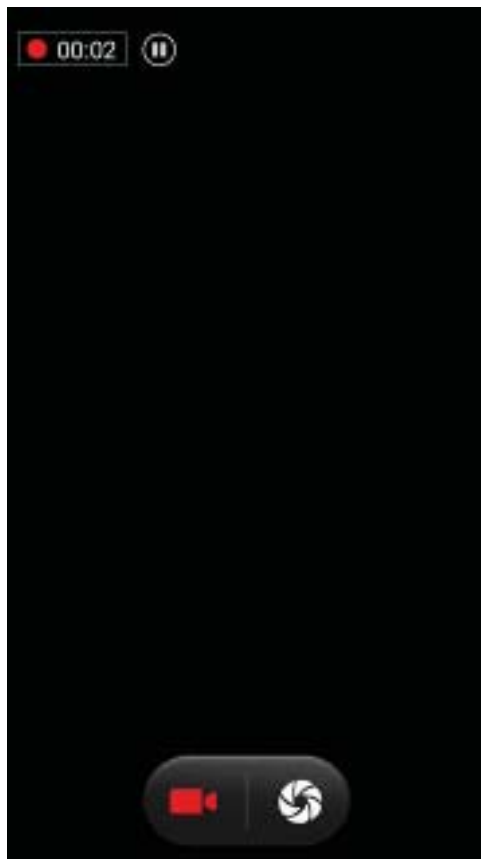
Aim the phone at the subject, and then tap  to take the shot.



Capturing a Video

Select Camera and then select  to shift camera into video recorder. Aim the phone at the subject.

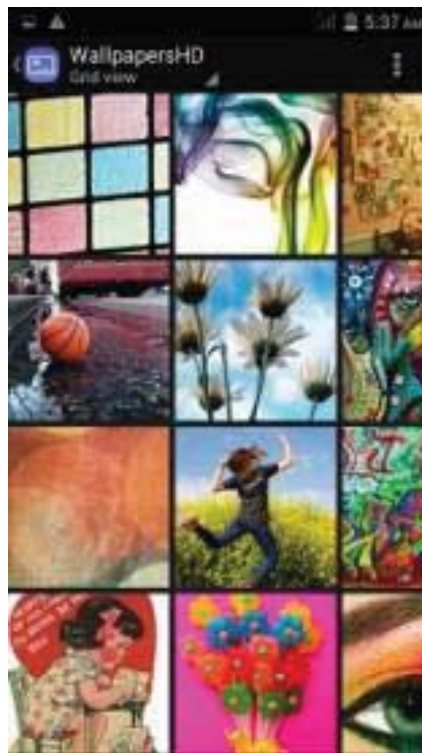
To start recording, select . To stop recording, select .



5.3 GALLERY

You can view the captured images, recorded video clips, and downloaded images via Gallery.

The picture folder and video folder will be displayed. Select to view the camera pictures or camera videos. The images or videos will be displayed in thumbnails.



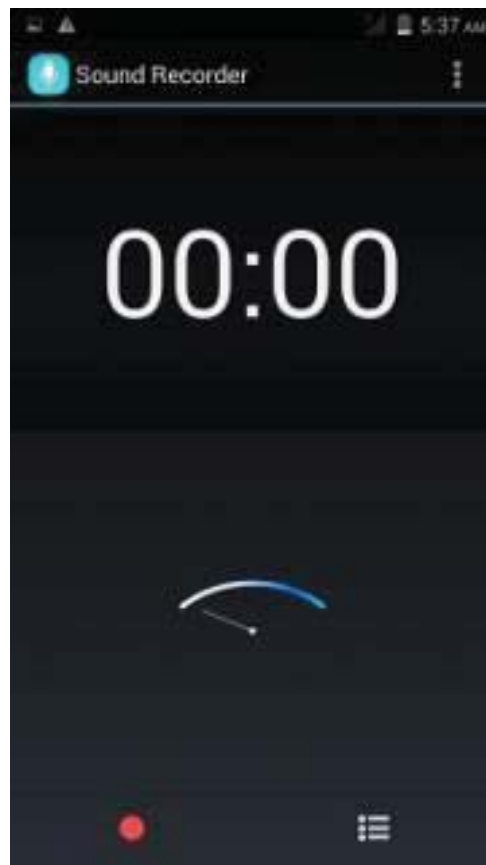
5.4 FILE BROWSER

You can browse, open and manage the data saved in the Device and Memory card by accessing the File Manager sub-menu. The device provides a certain space for users to manage files and supports the SD card. You can use the file browser to conveniently manage various directories and files on the SD card.



5.5 SOUND RECORDER

You can use the sound recorder to record sounds and also select to save the recordings in your phone. Tap Application Tab to access Main Menu > Sound Recorder.



6. NETWORK

6.1 WI-FI

Connect to a wireless network to browse Internet.

Idle screen and tap Menu > System settings or in the Main Menu screen > Settings

Slide the slider toward right to activate Wi-Fi and network notification to start detecting networks auto.

Tap Wi-Fi and the available networks will then be listed.

Tap + to add a connection.

Note:

If the device before the connection is successful, the equipment information will be saved in the pop-up window selected connection, select forget to remove device information.

If the device does not encrypt selected connection in the pop-up window to connect.

If the device is encrypted, the pop-up window will appear, enter the password.

Network connection is successful; the status bar icon appears Wi-Fi connection.

6.2 3G

The device supports WCDMA protocol. Please make sure that you device is turned off, then insert or remove the SIM card.

Power off insert USIM or SIM card

Power on

Open Setting

Select More...

Select Mobile networks, enter access point names interface

Select a card

Touch Menu, select New APN;

Set as below:

Name: (any name like airtel);

APN: airtelgprs.com;

Touch Menu, select Save;

Go back to access point names interface, confirm the new APN selected.

6.3 BLUETOOTH

You can transfer data, such as music to other device using Bluetooth. Search the device and accept/transfer data. The received data is automatically stored in the directory.

Access Settings by entering the Main Menu

Slide the slider toward right turn on Bluetooth

Tap Bluetooth to enter

To make your device discoverable, select Bluetooth settings and check discoverable.

7. SETTINGS

Select Settings to view and adjust the settings of your device. The Settings menu is categorized into: **Wireless & Networks**, **Device**, **Personal**, **Accounts** and **System**.



7.1 WIRELESS & NETWORKS

Access this sub-menu to change/view the Wi-Fi, Bluetooth, Mobile Networks and VPN settings. Please refer to network section for detailed information on Wi-Fi and Bluetooth.

7.2 SIM MANAGEMENT

Your device supports two SIM cards, which can be managed by accessing the SIM management sub-menu.

7.3 AUDIO PROFILES

You can choose to change the Volume, ringtone, touch sounds and other sound settings for your device using this sub-menu.

7.4 DISPLAY

With this function you can configure the display characteristics of the device including brightness, auto-rotate screen and screen time out.

7.5 STORAGE

View and manage the data storage of your device:

Total Space and Available Space: Lists the amount of space on the micro SD card installed in your device and the amount you have used to store photos, videos, music, and other files.

Unmount SD card: Unmounts the micro SD card from your device so that you can format the card or safely remove it when the device is on.

Erase SD card: Permanently erases everything on the micro SD card.

Available space: The amount of internal phone storage used by the operating system, its components, applications (including those you downloaded), and their permanent and temporary data.

7.6 BATTERY

You can check the battery status of the device by accessing this sub-menu.

7.7 APPS

This sub-menu enables you to manage all the installed and running applications saved in the device memory and SD card. You can remove and manage installed applications, view and control running applications, allow installation of non-Spice build in market applications.

7.8 LOCATION

The settings related to the location can be configured using this sub-menu.

7.9 SECURITY

You can protect your device from unauthorized access by setting the Pattern or PIN code.

Enable or Disable SIM card PIN

When PIN code is enabled, you are required to enter the PIN code before making a call.

Go to Main Menu > Settings > Security.

From the SIM CARD LOCK field, select Set up SIM card lock.

Select a SIM card.

Tap Lock SIM card to use PIN. Check to enable, uncheck to disable.

Enter the current PIN code.

To change the PIN code, select Change SIM PIN.

Enter the old PIN code.

Enter the new PIN code and confirm.

Setup Screen Lock

You can set up a lock for your screen in form of Pattern or PIN code.

Go to Settings > Security

Set up Screen lock

Select a desired form (Slide, Voice Unlock, Pattern, PIN, or Password)

7.10 LANGUAGE & INPUT

Use the Language & input settings to select the language for the text on your device and for configuring the onscreen keyboard, including words that you've added to its dictionary.

7.11 BACKUP AND RESET

You can back up your data and Factory data reset.

7.12 ACCOUNTS

Use the Accounts to add, remove, and manage your Google and other supported accounts. You also use these settings to control how and whether all applications send, receive, and sync data on their own schedules, and whether all applications can synchronize user data automatically.

7.13 DATE AND TIME

You can select to set date, time and time zone using this sub-menu.

Use Automatic unless you need to override the network values.

Use 24-hour format: Select to set 24-hour formats on or off.

Choose date format: Select from a variety of formats.

7.14 SCHEDULE POWER ON/OFF

You can set the time for auto power on /off. Do turn the status on before using that function, and then the time.

7.15 ACCESSIBILITY

You can use the Accessibility settings to configure any accessibility plug-ins you have installed on your device.

7.16 PRINTING

You can use cloud print for printing.

7.17 ABOUT PHONE

You can view system information Including System updates, Status, Battery use, Legal information, Model number, Android version and so on.

8. APPLICATIONS & UTILITIES

For your entertainment purpose, your device is provided with several interesting games, applications and utilities. Please ensure that you have GPRS setting in your device to access the applications. Contact your operator for GPRS settings.

CALCULATOR

Calculator helps you perform basic arithmetic functions, such as addition, subtraction, multiplication and division.

CLOCK

The clock function gives you an access to alarm clock.

Tap Application Tab to enter the Main Menu

Select Clock

Select from the various options available, select Alarm

Tap + to add alarm and tap  to change/view the Settings.

EMAIL

Gmail is Google's web-based email service. Google Mail is configured when you first set up your device. Depending on your synchronization settings, Google Mail on your device is automatically synchronized with your Google Mail account on the web.

Go to Main Menu > Gmail.

Select New or Existing to access your Google account.

Follow the on screen instructions to login or create your Gmail username and

password. Once logged in, you can begin reading and sending emails from your Gmail account.

GOOGLE SEARCH

Now your device enables you to find anything anywhere with Google Search. Please ensure that you have GPRS activated on your SIM card before using this service. Just type your query in the search bar and press Go. The result page will open up.

MAPS

Maps is Google's mapping service to search for places of interest.

PLAY STORE

Play store allows you to find and download applications and fun games for your device.

Go to Main Menu > Play Store and setup your Google account.

Select New to create a new account or Existing to sign in your existing account.

Once you are signed in you can begin searching and downloading programs from the market. Tap Apps to view the list of applications available and tap Games to view the list of games available.

The services/applications provided by Play Store solely belong to Google and are not affiliated with Spice, and Spice does not assume liability for them.

YOU TUBE

YouTube is an online video streaming service that allows you to view, search, and upload videos.

To start using YouTube

Tap the Application Tab to enter Main Menu > Select YouTube.

Videos are grouped into various categories. Tap a category to see the available videos for that category.

FACEBOOK

Facebook is a very popular social networking site around the world giving people the power to share and make the world more open and connected. Millions of people use Facebook every day to keep up with friends, uploads an unlimited number of photos, share links and videos, and learn more about the people they meet. Please ensure that you have GPRS settings in your device to open Facebook. Contact your operator for GPRS settings.

WHATSAPP

The application and enjoy chatting with your friends and colleagues over network. This messenger is a smart phone messenger which allows you to enjoy unlimited conversations Download the latest version of WhatsApp by clicking the WhatsApp Downloader and chat with your friends anytime anywhere. It is a third party network based application; please contact your operator.

SPICE CLOUD

Spice Cloud” provides Spice end user with Cloud Backup and seamless access to your Photos, Documents, Media Files and Contacts across your Devices along with advanced Security and anti-theft features. User can access them all using the web interface at www.spicecloud.in. The key features of Spice cloud are:

- 2GB free back-up space and user can extend the limit as per their requirement.
- Multiple device sharing option.

- Backup all your content onto Secure Cloud based Server and store them for eternity.
- Real time data synchronization across devices.
- Track down your device remotely.

PLAY MUSIC

Google Play Music makes it easy to discover, play and share the music you love. It also allows you to listen to your music collection anywhere. All your music is stored online, so no need to worry about syncing, storage space or offline playback.

HANGOUTS

Hangouts bring one-on-one and group conversations to life with photos, Emoji, and video calls for free. Connect with friends across computers, Android and Apple devices with Hangout app.

OLX

Start using the #1 Free Classifieds App!!! The best way to buy and sell 'on the go' and in your local area. OLX allows you to easily post your ads for free and search for classified ads in your local area. Whether it is a flat screen TV, mobile phones, electronics, used cars, an apartment to rent, or a second-hand piece of furniture, OLX provides you with millions of buyers and sellers to connect to, all for free!

QUIKR

Quikr is one of best local classifieds app which will help to buy, sell, rent or find anything! Either finding the perfect job near your home, rent/ buy apartments, find tuition classes etc. Even you can post a free ad in less than a minute & sell your stuff - phones, antiques, baby stuff, furniture, cars/bikes,

etc.

WECHAT

Access this menu to enjoy chatting with your friends and colleagues over network. This messenger is a smartphone messenger which allows you to enjoy on the go chatting.

ASKME

Ask me is a convenient and intuitive interface to find nearest restaurant, hotel, coffee shop, ATM, mall, movie theatres and cinema apart from other entertainment options across local events in your own locality. It also comes with FREE FRESH and HOT DEALS across different cities in India.

SWIFTKEY - THE MIND-READING KEYBOARD.

It's a touchscreen keyboard for your Android smartphone with one that provides accurate autocorrect and predicts your next word before you press a key. SwiftKey learns as you use it to make corrections and predictions based on the way that you write. Apart it supports various language and themes you can download the same from the option available under Swiftkey setting.

FLIPKART

Flipkart Android app makes you enjoy shopping from anywhere, at any time. Now make your shopping simple and delightful. Get the best deals and discounts on your favorite products ranging from clothing to books and many more.

HUNGAMA

Explore all of Hungama's music library of 2 million+ official songs spread across Bollywood, Tamil, Telugu, Malayalam, Punjabi, Devotional, Regional music and Popular International music and videos. Apart download wallpapers, follow your favorite celebrities, latest Bollywood news. There are 5 free download worth Rs 50.

PLAY MOVIES&TV

Rent movies on Google Play and watch instantly using the Google Play Movies app. Choose from thousands of movies, including new releases and HD titles in Google Play and stream them instantly on your Android phone or tablet. Your movie rentals will automatically be added to your My Movies library across your devices, no need for wires. Make your movies available offline so you can watch from anywhere, even when you're not connected. Also, get quick access to your personal video collection, including those taken on your phone or tablet. Learn more about Google Play Movies at <http://play.google.com/about/movies>

PLAY BOOKS

With Google Play Books for Android start reading today with millions of titles from Google Play on your Phone. Take your favorite books with you on the go and personalize your reading experience. Shop books in your browser on Google Play.

Great Reading Experience

- Change font, search within the book, information about book
- Manage your library (archive books after reading)
- Night-reading mode
- Read books offline
- Voice Over support

Discover Millions of Titles on Google Play

- Millions of free books available instantly
- Free preview pages
- Unlimited storage of books in the digital cloud
- Worry-free archive

Syncs With Your Google Play books library

- Access all your books wirelessly from the digital cloud
- Automatic page position syncing across devices -- pick up reading where you left off.

CHROME

Google Chrome is a browser that combines a minimal design with sophisticated technology to make the web faster, safer, and easier.

PLAY GAMES

The Google Play Games app is the easiest way for you to discover new games, track achievements and scores, and play with friends around the world.

GOOGLE+

Stay connected and share life as it happens with Google+ for phone. Join a Hangout, post a photo, or see what friends are sharing while you're on the go. Features:

- Share photos directly to Events for all your friends to enjoy
- Turn on Auto Backup to save photos and videos privately on Google+
- Check out the What's Hot stream to see trending topics
- View the Nearby stream to see what people near your location are saying
- See vibrant, high-resolution images on Retina display devices.

Protect your privacy, find your phone or tablet when you lose it, improve your Facebook privacy and identify malicious apps that steal your info including fake banking apps. Dr. Safety provides 100% detection according to AV-TEST and is also certified by PCSL and AV-Comparatives.

- Virus Scanner - scans all of your apps and files to ensure they are not malicious
- Privacy Scanner - identifies which apps collect and steal your personal info using the Trend Micro Smart Protection Network
- Safe Surfing - blocks malicious websites including phishing and fake bank sites
- Lost Device Protection – finds your device back when you have lost it
- Call & Text Blocking - blocks unwanted contact with whitelists and blacklists of phone numbers

All of the above help filter applications for your protection. You no longer need to worry about personal data's being stolen. Dr. Safety efficiently clears malicious mobile applications off your phone. More importantly, with the in-app security certified apps recommendation platform. It also allows you to download apps with confidence and play recommended games and utilities without worries.

9. SPECIFICATIONS

Screen (QHD IPS)	4.7" QHD IPS Screen
Battery	1500mAh
Dimensions	137.8*68.6*7.9 mm
Band	GSM850/900/1800/1900 WCDMA 2100
Standby Time	120 hours
Maximum Talk Time	3-4 hours
USB	5V/1000mA

**Depending upon local network signal strength.*

10. SUPPORT AND CONTACT

You can visit www.si2imobility.com/spicemobiles/ for additional information, downloads and services related to your Spice handset.

For further assistance or queries, you can call on SPICE customer helpline Number: 1860 200 100 3 or mail at customercare@smobility.in or product@smobility.in.

Note: After sales service of the device is confined to the country in which the purchasing is done.



ENVIRONMENTAL CONCERN

Help us save Our Environment...GO GREEN..!!

All our endeavors are directed towards providing environment friendly products to you. The material used in our devices are recyclable and can be reused to make new products. We strive to make products that are safe for our consumers as well as the environment. Come join hands with us and make world a better place to live.

Preserve natural resources for future generations by recycling your phone. The phone contains some metals, when recycled properly; these can be put back into circulation, decreasing the need for new metal mining. Recycling reduces the need for raw materials, saves energy, helps mitigate Global Warming and reduces pollution, reduces waste products in landfills; therefore preserving natural resources for the future and saving the planet.

Follow some simple steps and contribute towards saving the planet.

DOs

Recycle your handset and its accessories.

To protect natural resources and to promote re-use of the material, kindly separate batteries from other type of waste.

DONTs

Do not dispose off your mobile and its battery in fire.

Do not dispose your mobile with the regular waste.

Do not over charge your handset. Remove the charger when battery is full.

Don't trash your phone, instead RECYCLE it



This logo signifies that this product and/or its constituents should not be disposed off with other household waste.

Hazards of Improper handling, accidental breakage, damage and /or improper recycling of hazardous elements

If this product is improperly handled, broken or damaged or carelessly recycled or disposed off in the fire, can result in environmental and data security

concerns, including the following :

Affect nearly every system in the human body and result in birth defects, brain, heart, liver, kidney and skeletal system damage. They will also significantly affect the nervous and reproductive systems of the human body ;

When burned, create cancer-producing dioxins which are released into the air we breathe ;

If thrown in landfills, may leach into groundwater affecting your local community ;

In warm climates, the oxidation of mercury in the environment can be accelerated, leading to the creation of oxidized Hg atoms that are known to be associated with ozone depletion; and

Improper recycling additionally results in data security issues, as private electronic information remains on hard drive, if not properly removed before disposal.

How to Recycle

Please get your electronics products recycled only through authorized recyclers, approved by Pollution Control Board. We provide facility of

recycling of our products. For details of our collection centers, please visit our website or call our customer care. Help us to GO GREEN.

Constitution of Hazardous Elements in your Device:

Your device does not contain the following hazardous elements in a proportion higher than the limits provided hereunder:

maximum concentration value of 0.1% by weight in homogenous materials for lead, mercury, hexavalent chromium, polybrominated biphenyls and polybrominated diphenyl ethers ; and

maximum concentration value of 0.01% by weight in homogenous materials for cadmium.