ALCATEL
onetouch®
Pop 7S

P330X

Quick Start Guide

Thank you for buying Alcatel ONETOUCH P330X. We hope you will enjoy your high-quality mobile communication experience.

Important:

Your device is a unibody device, so the back cover and battery are not removable.

Your device only support micro-SIM card. Do not attempt to insert other SIM type like mini and nano card, otherwise may cause device damage.

If your device meets any unexpected system crash, try to press and hold the **Power** key for a while until power-on animation appears.

For more information about how to use the device, please go to www.alcatelonetouch.com to download complete user manual. Moreover, from the website you can also consult FAQ, realize software upgrade, etc.

ALCATEL
onetouch®

English - CJB19C0ALAAA

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Table of contents

www.sar-tick.com

This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 25 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 1.5 cm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a call.
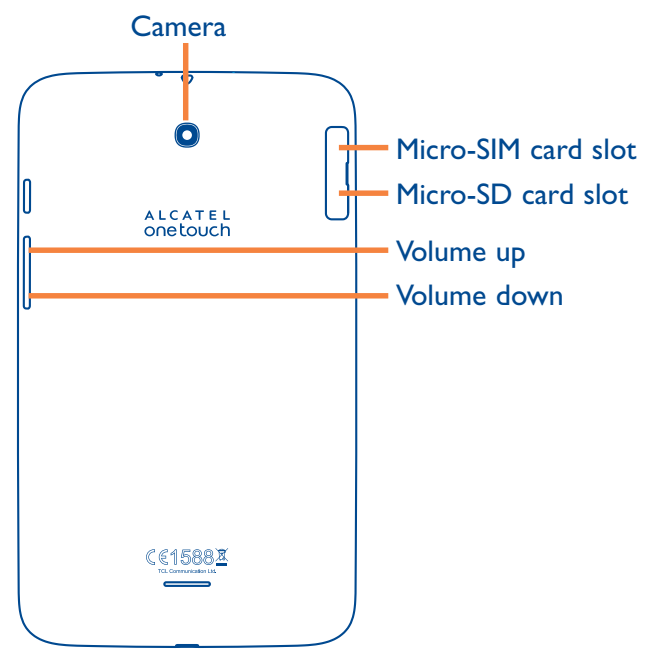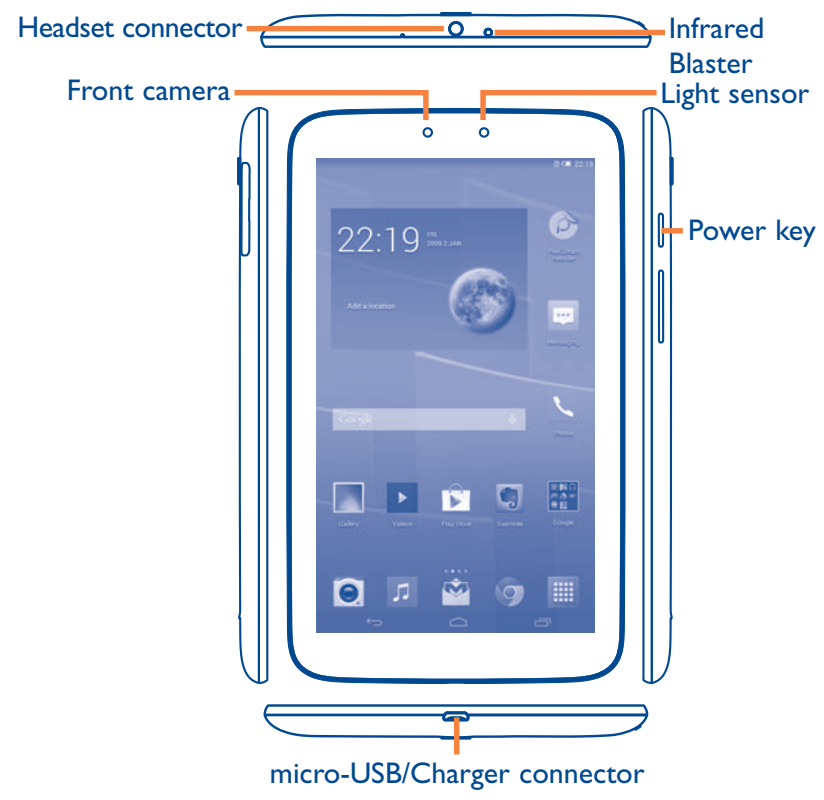
PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when using the headset mode or when using the hands-free mode with an external loudspeaker connected to your device and where the external loudspeaker may be located close to your ear.

1 Your device ....

1.1 Keys and connectors

Headset connector

Infrared Blaster

Front camera

Light sensor

Power key

micro-USB/Charger connector

Camera

Micro-SIM card slot

Micro-SD card slot

Volume up

Volume down

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CE1588 TCL Communication Ltd.

Back key
• Touch to go back to the previous screen, or to close a dialog box, options menu, the notification panel, etc.

Home key
• While on any application or screen, touch to return to the Home screen.

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Option key

- Touch: As **Menu** key, touch to manage home screen, add widgets, set wallpaper, etc.
- Touch and hold: Open a list of thumbnail images of apps you've worked with recently. Touch one of them to open. Swipe it upwards to remove a thumbnail from the list.

Power key

- Press: Lock the screen/Light up the screen.
- Press and hold: Show the pop-up menu to select from Power off/Restart/Airplane mode/Quick start/ Silent mode.

  Press and hold: Power on.
- Press to mute the ringtone when there's an incoming call.
- Press and hold for more than 7 seconds to restart the device when the system halted.
- Press and hold **Power** key and **Volume down** key to capture a screenshot.
- Press and hold **Power** key and **Volume up** key under power off mode to restore factory set.

Volume keys

- Under call mode, adjust the earpiece or headset volume.
- In Music/Video/Streaming mode, adjust the media volume.
- In general mode, adjust the ring tone volume.
- Mute the ringtone of an incoming call.
- Press to light up the screen when it dims during a call.
- In Camera mode, using it as the capture key allows you to take a photo.

1.2 Getting started

1.2.1 Set-up

Inserting or removing the SIM card and microSD card

You must insert your SIM card to make calls. Please power off your device before inserting or removing the SIM card and microSD card.
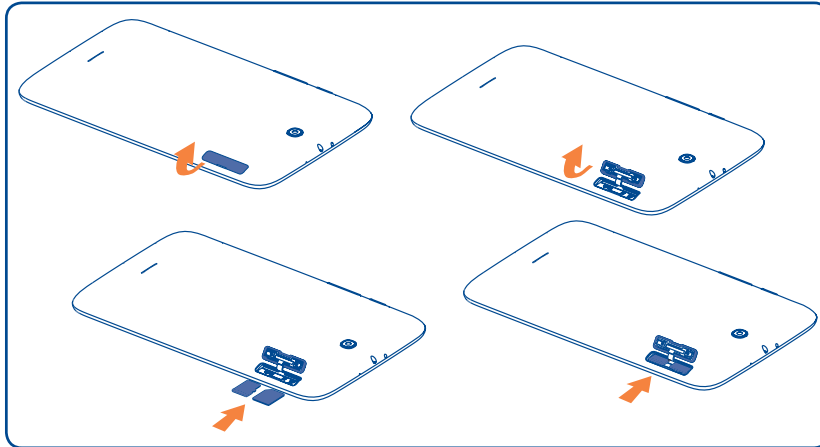

Your device only support micro-SIM card. Please contact network operator and use professional scissors prune SIM card to micro-SIM card.

To install, take off micro-SIM card protector, insert the micro-SIM card into the slot with chip facing downward, and then cover the slot.

To remove the card, open micro-SIM card protector, gently press it out, and then cover the slot.

Steps for removing and installing microSD card are the same with steps for micro-SIM card.

Charging the battery
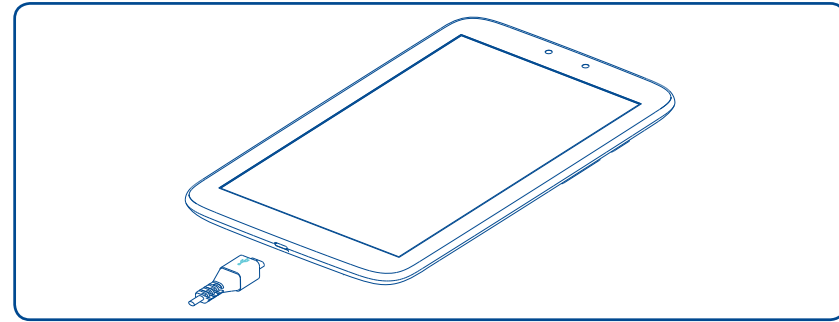
Connect the battery charger to your device and mains socket respectively.

> The charging status bar will not float if your battery is fully consumed. To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Wi-Fi, GPS, Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

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1.2.2 Power on your device

Hold down the **Power** key until the device powers on. It will take some seconds before the screen lights up.

Set up your device for the first time

The first time you power on the device, you should set following options: language, input method, date & time, Google account, etc.

If you power on your device with no SIM card inserted, you can connect to a Wi-Fi network to sign into your Google account and to use some features.

1.2.3 Power off your device

Hold down the **Power** key from the Home screen until the options appear, select **Power off**.

1.3 Home screen

You can bring all the items (applications, shortcuts, folders and widgets) you love or use most frequently to your Home screen for quick access. Touch the **Home** key to switch to Home screen.

Favorite tray applications
• Touch to enter the application.
• Touch and hold to move or change applications.

Application tab
• Touch to open main menu.

Home screen is provided in an extended format to allow more space for adding applications, shortcuts etc. Slide the Home screen horizontally left and right to get a complete view of the Home screen. The white point at the lower part of the screen indicates which screen you are viewing.

1.3.1　Using the touchscreen

Touch

To access an application, touch it with your finger.

Touch and Hold

Touch and hold the home screen to access the available options for setting the wallpaper.

Drag

Place your finger on any item to drag it to another location.

Slide/Swipe

Slide the screen to scroll up and down the applications, web pages… at your convenience.

Flick

Similar to swiping, but flicking makes it move quicker.

Pinch/Spread

Place your fingers of one hand on the screen surface and draw them apart or together to scale an element on the screen.

Rotate

Automatically change the screen orientation from portrait to landscape by turning the device sideways to have a better view.

1.3.2　Status bar

From status bar, you can view both device status and notification information.

Status icons

	GPRS connected		No signal
	GPRS in use		Alarm is set
	EDGE connected		Bluetooth is on
	EDGE in use		Connected to a Bluetooth device
	3G connected		Roaming
	3G in use	/	Headset connected
	HSPA (3G+) connected		No SIM card installed
	HSPA (3G+) in use		Ringer is silenced
	HSPAP connected		Device microphone is mute
	HSPAP in use		Battery is very low

	4G connected		Battery is low
	4G in use		Battery is partially drained
	Signal strength		Battery is full
	Wi-Fi is on		Battery is charging
	Connected to a Wi-Fi network		Airplane mode

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Notification icons

	New Gmail message		Missed call
	New Email message		Call forwarding is on
	New text or multimedia message		Song is playing
	Problem with SMS or MMS delivery		Connected to VPN
	New Google Hangouts message		Radio is on
	New voicemail		Uploading data
	Upcoming event		Downloading data
	Screenshot error		Download finished
	Screenshot captured		Select input method
	microSD card is full		An open Wi-Fi network is available
	safe to remove SD card		Device is connected via USB cable

	preparing SD card		System update available
	Both USB tethering and portable hotspot are on		Carrier data use threshold approaching or exceeded
	USB tethering is on		GPS is on
	Portable Wi-Fi hotspot is on		
	Receiving location data from GPS		

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Notification panel

Touch and drag down the Status bar to open the notification panel. Touch and drag up to close it. From the Notification panel, you can open items and other reminders indicated by notification icons or view wireless service information.

Touch to access **Quick setting bar**.

Quick setting bar
• Touch icons to enable/disable functions or to change modes.
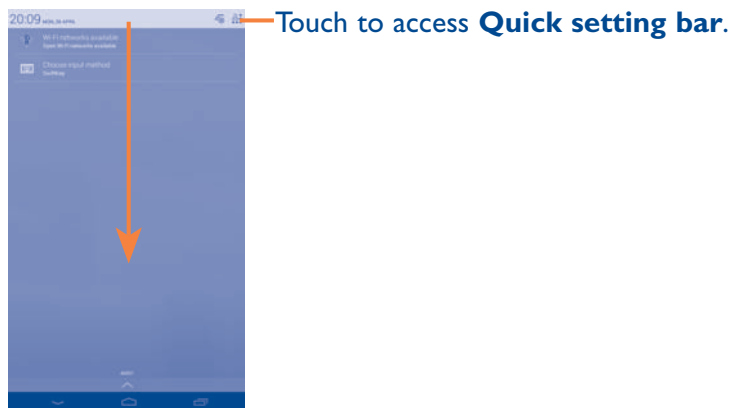
Touch one notification and slide it sideways to delete it.

Touch the icon ⬚ to clear all event–based notifications (other ongoing notifications will remain).

Touch 🄰 and then the Settings icon ⚙ to access **Settings**.

1.3.3   Search bar

The device provides a Search function which can be used to locate information within applications, the device or the web.

1.3.4   Lock/Unlock your screen

To protect your device and privacy, you can lock the device screen by creating a variety of patterns, PIN or password etc.

1.3.5   Personalize your Home screen

Add

Touch the application tab ⬚ , touch and hold an application or a widget to activate the Move mode, and drag the item to any Home screen as you prefer.

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Reposition

Touch and hold the item to be repositioned to activate the Move mode, drag the item to the desired position and then release. You can move items both on the Home screen and the Favorite tray. Hold the icon on the left or right edge of the screen to drag the item to another Home screen.

Remove

Touch and hold the item to be removed to activate the Move mode, drag the item up to the top of **Remove** icon, and release after the item turns red.

Create folders

To improve the organization of items (shortcuts or applications) on the Home screen and the Favorite tray, you can add them to a folder by stacking one item on top of another. To rename a folder, open it, touch the folder's title bar to input the new name.

Wallpaper customization

Touch **Settings\Display\Wallpaper** to customize wallpaper.

1.3.6   Application tab

Touch ⊞ from the Home screen to enter applications list.

To return to the Home screen, touch the **Home** key.

Consult recently-used applications

To consult recently-used applications, you can touch and hold the **Option** key. Touch a thumbnail in the window to open the related application. Touch one thumbnail and slide it upwards to delete it.

1.3.7   Volume adjustment

You can set ringer, media and device ringtone volume to your preference by pressing **Volume up/down** key or touching **Settings\Sound**.

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1.4　Applications and widgets list

The list contains all pre-embedded and newly installed applications and widgets.

To access the list, touch ▦ from the Home screen. To return to the Home screen, touch the **Home** key or the **Back** key.

Touch the icon ▶ to access the Google Play Store.

2 Text input ....

2.1　Using Onscreen Keyboard

Onscreen Keyboard settings

Touch application tab from the home screen, select **Settings\ Language & input**, touch the Settings icon ⚙ on the right of **SwiftKey**, a series of settings are available for your selection.

Adjust the Onscreen Keyboard orientation

Turn the device sideways or upright to adjust the Onscreen Keyboard orientation. You can also adjust it by changing the settings (Drag down the notification panel, touching settings icon ⚙, and select **AUTO ROTATE**).

2.1.1　SwiftKey
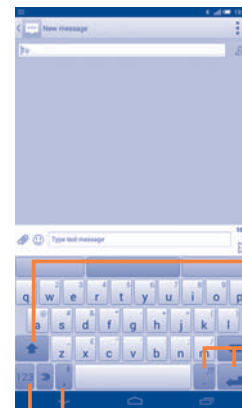
Touch to enter text or numbers.

Touch to switch between "abc/ Abc" mode; Touch & hold to switch between "abc/ABC" mode.

Touch & hold, then select to enter symbols/emoticons.

Touch & hold to show input options; When Wi-Fi or data connection is on, touch to enter voice input.

Touch to switch between symbol and numeric keyboard.

2.2　Text editing

You can edit the text you have entered.

• Touch and hold or double-tap within the text you would like to edit.

• Drag the tap to change the high-lighted selection.

• Following options will show: **Select all** ☑ , **Cut** ✂ , **Copy** ▢ and **Paste** ▤ .

• Touch the icon ✓ to confirm.

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3 Phone call ....

3.1 Placing a call

You can easily launch a call using **Phone**. Touch the Application tab from the Home screen and select **Phone**. The device has no internal loudspeaker, only support headset mode and hands-free mode for call.

Display the suggested number(s).

Touch to call the previewed number.

Touch and hold to access voicemail.

Slide to access the **Call log** and **Contacts**.

Touch to hide/display keyboard

Enter the desired number from the keyboard directly or select a contact from **Contacts** or **Call log** by sliding or touching tabs, then touch to place the call.

The number you entered can be saved to **Contacts** by touching and then touching **Create new contact**.

If you make a mistake, you can delete the incorrect digits by touching .

To hang up a call, touch or the **Power** key (when the **Call settings\Power key ends call** option is activated).

3.2 Answering or rejecting a call
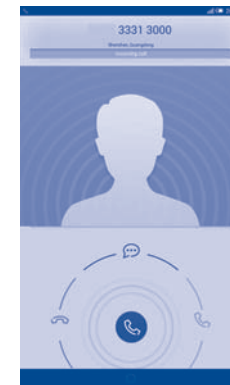
When you receive a call, touch .

• Slide rightward to answer;

• Slide leftward to reject;

• Slide upward to reject the call by sending a preset message.

To mute the incoming calls, press the **Volume up/down** key or turn the device face down if **Turn over to mute** is activated. To activate, touch **Settings\Gestures\Turn over to mute**.

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3.3 Consulting your call memory

You can access your call memory by touching 🕐 from the Dial screen to view call history in categories of Incoming calls, Outgoing calls, and Missed calls.

3.4 Speed dial settings

You can access this settings screen by touching the **Option** key and then touching **Speed dial** on the Dial screen. Select contacts to define the 2-9 screen keys as a speed dialers.

4 People ....

You can view and create contacts on your device and synchronize these with your Gmail contacts or other applications on the web or on your device.

4.1 Adding a contact

Touch ⊞ on the Home screen, select Contacts, then touch the ⋮ icon in the contact list and select **Add contact**.

If no contacts in the list, touch the icon Create a new contact to create new contacts.

4.2 Importing, exporting and sharing contacts

From Contacts screen, touch ▭ to open options menu, touch **Import/export**, then select to Import from SIM card, Export to SIM card, Import from device storage, Export to device storage or Share visible contacts.

To import/export a single contact from/to your SIM card, select the contact you want to import/export, and touch the ✓ icon to confirm.

To import/export all contacts from/to your SIM card, select **Select all** and touch the ✓ icon to confirm.

You can share a single contact or contacts with others by sending the contact's vCard to them via Bluetooth, Gmail, etc.

Touch a contact you want to share, touch the **Option** key and **Share** from the contact details screen, then select the application to perform this action.

Touch a contact you want to share, touch ▭ , and **Share** from contact details screen, then select the application to perform this action.

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4.3 Synchronizing contacts in multiple accounts

Contacts, data or other information can be synchronized from multiple accounts, depending on the applications installed on your device.

5 Messaging...............

You can create, edit and receive SMS and MMS with this device.

To access this feature, touch Application tab from the Home screen, then select **Messaging**.

All messages you receive or send out can be saved in device memory or SIM card. To consult the SMS messages stored in SIM card, touch ▭ from Messaging screen, then touch **Settings\Manage SIM messages**.

5.1 Write message

On message list screen, touch the new message icon 💬 to write text/multimedia messages.
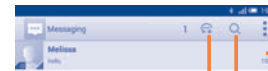
• Touch to view the whole message thread.

• Touch & hold message threads to delete messages or to add shortcut.

Touch to search in all messages.

Touch to create a new message.

Sending a text message

Enter the number of the recipient on **To** bar or touch 👤₊ to add recipients, touch **Type text message** bar to enter the text of the message. When finished, touch ▷ to send the text message.

An SMS of more than 160 characters will be charged as several SMS. Specific letters (accent) will also increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

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Sending a multimedia message

MMS enables you to send video clips, images, photos, animations, slides and audio to other compatible devices and e-mail addresses.

An SMS will be converted to MMS automatically when media files (image, video, audio, slides, etc.) are attached or Subject or email addresses are added.

6 Email .... ✉

Besides your Gmail account, you can also set-up external POP3 or IMAP email accounts in your device.

To access this function, touch Application tab from Home screen, then select **Email**.

An email wizard will guide you through the steps to set-up an email account.

- Enter the email address and password of the account you want to set-up.
- Touch **Next**. If the account you entered is not provided by your service provider in the device, you will be prompted to go to the email account settings screen to enter settings manually. Or you can touch **Manual setup** to directly enter the incoming and outgoing settings for the email account you are setting up.

- Enter the account name and display name in outgoing emails.
- To add another email account, you can touch ⋮ and **Settings**. Touch **ADD ACCOUNT** on the right of the title to create.

To create and send emails

- Touch the icon ✉ from Inbox screen.
- Enter recipient(s) email address(es) in **To** field.
- If necessary, touch ⋮ and touch **Add Cc/Bcc** to add a copy or a blind copy to the message.
- Enter the subject and the content of the message.
- Touch ⋮ , touch **Attach file** to add an attachment.
- Finally, touch ▷ to send.
- If you do not want to send the mail right away, you can touch ⋮ and **Save draft** or touch **Back** key to save a copy.

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7 Getting connected......

To connect to the Internet with this device, you can use GPRS/EDGE/3G/4G networks or Wi-Fi, whichever is most convenient.

7.1 Connecting to the Internet

7.1.1 GPRS/EDGE/3G/4G

The first time you turn on your device with SIM card inserted, it will automatically configure network service: GPRS, EDGE, 3G or 4G. If the network is not connected, you can touch ▥ on Quick setting bar, or touch the settings icon ⚙, and select **More…\Mobile networks\Data enabled**.

To check the network connection you are using, touch Application tab on the Home screen, then touch **Settings\More...\Mobile networks\Access Point Names** or **Network operators.**

7.1.2 Wi-Fi

Using Wi-Fi, you can connect to the Internet when your device is within range of a wireless network. Wi-Fi can be used on the device even without a SIM card inserted.

To turn Wi-Fi on and connect to a wireless network

- Touch ⚙ on Quick setting bar to get to **Settings**.
- Touch the switch ▢ beside Wi-Fi to turn on/off Wi-Fi.
- Touch **Wi-Fi**, detailed information of all detected Wi-Fi networks is displayed in the Wi-Fi networks section.
- Touch a Wi-Fi network to connect to it. If the network you selected is secured, you are required to enter a password or other credentials (contact network operator for details). When finished, touch **Connect**.

7.2 Browser....................................

Using Browser, you can enjoy surfing the Web.

To access this function, touch Application tab from Home screen, then touch **Browser.**

To go to a web page

On Browser screen, touch the URL box at the top, enter the address of the web page, then touch ✓ to confirm.

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7.3 Connecting to a computer

With the USB cable, you can transfer media files and other files between microSD card/internal storage and computer.

Before using MTP or PTP you should firstly mark **USB debugging**.

• To access this function, touch **Settings\About device**, then touch **Build number** 7 times. Now you may touch **Settings\ Developer options\USB debugging**.

To connect/disconnect your device to/from the computer:

To connect:

• Use the USB cable that came with your device to connect the device to a USB port on your computer. You will receive a notification that the USB is connected.

• If you use MTP or PTP, your device will be automatically connected.

To disconnect (for mass storage):

• Drag down the Notification panel and touch **USB connected**.

• Touch to cancel **Media device (MTP)** in the dialog that opens.

> 💡 Before using MTP, make sure that the driver (Windows Media Player 11 or higher version) has been installed.

To locate the data you have transferred or downloaded in the internal storage/microSD card:

• Touch Application tab from the Home screen to open the applications list.

• Touch **File Manager.**

All data you have downloaded is stored in **File Manager**, where you can view media files (videos, photos, music and others), rename files, install applications into your device, etc.

7.4 Sharing your device's mobile data connection

You can share your device's mobile data connection with a single computer via a USB cable (USB tethering) or with up to eight devices at once by turning your device into a portable Wi-Fi hotspot.

To turn on USB tethering or Portable Wi-Fi hotspot

• Touch ⚙ on Quick setting bar to get to **Settings.**

• Touch **More...\Tethering & portable hotspot**.

• Mark the checkbox of **USB tethering** or turn on **Portable Wi-Fi hotspot** to activate this function.

> 💡 These functions may incur additional network charges from your network operator. Extra fees may also be charged in roaming areas. You can check data usage by touching **Settings\Data usage**.

8 Find my location using GPS satellites

To activate your device's global positioning system (GPS) satellite receiver:

- Touch ⚙ on Quick setting bar to get to **Settings**.
- Touch **Location access.**
- Turn on the switch ▥○ besides **Access to my location**, then appear a dialogue of location consent, touch **Agree**.

Find your location by opening Maps:

Use your device's GPS satellite receiver to pinpoint your location within an accuracy as close as several meters ("street level"). The process of accessing the GPS satellite and setting your device's precise location for the first time will require up to 5 minutes. You will need to stand in a place with a clear view of the sky and avoid moving. After this, GPS will only need 20-40 seconds to identify your precise location. Then you can start the navigation to find the target location.

9 Data backup ....

This device enables you to back up your device's settings and other application data to Google Servers, with your Google Account.

If you replace your device, the settings and data you've backed up are restored onto the new device the first time you sign in with your Google Account.

To activate this function:

- Touch ⚙ on Quick setting bar to get to **Settings**.
- Touch **Backup and reset\Back up my data** to mark the checkbox.

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Activated this function, a wide variety of settings and data are backed up, including your Wi-Fi passwords, bookmarks, a list of the applications you've installed, the words you've added to the dictionary used by the onscreen keyboard, and most of the settings that you configure with the Settings application. If you deactivated this option, you stop backing up your settings, and any existing backups are deleted from Google Servers.

10 Factory data reset

To activate factory data reset:
• Touch ⚙ on Quick setting bar to get to **Settings**.
• Touch **Backup and reset\Factory data reset**.
• Touch **Reset device\Erase everything**.

Device reset will erase all of your personal data from internal device storage, including information about your Google Account, any other accounts, your system and application settings, and any downloaded applications. Resetting the device does not erase any system software updates you've downloaded. If you reset the device in this way, you're prompted to re-enter the same kind of information as when you first started Android.

When you are unable to power on your device, there is another way to perform a factory data reset by pressing the **Volume up** key and the **Power** key at same time until the screen lights up.

11 Applications & Internal storage ....

11.1 Applications

With this device, some built-in Google applications and other third party applications are available for your convenience.

With the built-in applications, you can:
• Communicate with friends.
• Exchange messages or emails with friends.
• Track your location, view traffic situations, search for locations and get navigation information to your destination.
• Download more applications from Google Play Store and more.

For more information about these applications, please check user manual online: www.alcatelonetouch.com.

11.2 Internal storage

Touch **Settings\Storage** to display the amount of internal device storage used by the operating system, its components, applications (including those you downloaded), permanent and temporary data.

All personal music, pictures, applications, and files will be saved in device storage or SD card.

If a warning message comes up saying that device memory is limited, you are required to free up space by deleting some unwanted applications, downloaded files, etc.

12 Making the most of your device........

You can download software upgrade for free from the website (www.alcatelonetouch.com).

12.1 Smart Suite

Smart Suite includes:

- **Contacts**
  It allows you to back up contact entries so that you don't have to worry about losing, breaking, switching devices or changing service providers.

- **Messages**
  It frees you from painstakingly inputting text on the keypads. All of your messages are easily accessible and well-organized.

- **Calendar**
  It allows you to sync events freely between your device and Outlook and create and edit new events from a PC.

- **Photos**
  It allows you to easily import photos from PC or the handset and organize them in different albums for better management.

- **Videos**
  It allows you to insert video files from PC for playback and then upload to handset folder.

- **Music**
  It allows you to quickly search your favorites in PC, manage the ultimate Library, and enjoy the easiest digital jukebox in your own mobile way.

- **Application**
  It allows you to import downloaded mobile applications and have them installed into your handset upon synchronization.

- **Backup**
  It allows you to back up your contacts, messages, calendar, photos and applications, then import the backup files to your device.

<u>Supported Operating Systems</u>

Windows XP/Vista/Windows 7/Windows 8.

12.2 Upgrade

You can use Mobile Upgrade tool or FOTA Upgrade tool to update your device's software.

12.2.1 Mobile Upgrade

Download Mobile Upgrade from ALCATEL ONETOUCH website (www.alcatelonetouch.com) and install it on your PC. Launch the tool and update your device by following the step by step instructions (refer to the User Guide provided together with the tool). Your device's software will now have the latest software.

All personal information will be permanently lost following the update process. We recommend you backup your personal data using Smart Suite before upgrading.

12.2.2 FOTA Upgrade

Using FOTA Upgrade tool you can update your device's software.

To access **System Updates**, please open notification panel and touch 📇 and then ⚙, then press **About device\System updates**. Or you can directly touch ▦ and access **Settings\About device\System updates**. Touch **Check for updates**, and the device will search for the latest software. If you want to update the system, please touch the button **Download**, after it's done please touch **Install** to complete the upgrade. Now your device's software will have the latest version.

You should turn on data connection before searching for updates. Settings for auto-check intervals and reminders about upgrades are also available once you restart the device.

If you have chosen auto-check, when the system discovers the new version, the icon 🤖 will appear in the status bar. Touch the notification to access the **System Updates** directly.

During FOTA downloading or updating, to avoid errors in locating the correct update packages, do not change your default storage location.

Safety and use.....................

We recommend that you read this chapter carefully before using your device. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• **TRAFFIC SAFETY:**
Given that studies show that using a device while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your device and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your device emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:
- do not place your device on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from device RF energy.

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• CONDITIONS OF USE:

You are advised to switch off the device from time to time to optimise its performance.

Switch the device off before boarding an aircraft.

Switch the device off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, this device can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the device off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the device is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc.

To avoid hearing impairment, move an external loudspeaker which may be connected to your device away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the device and/or play with the device and accessories without supervision.

Please note that your device is a unibody device, the back cover and battery are not removable. Do not attempt to disassemble your device. If you disassemble your device the warranty will not apply. Also disassembling the device may damage the battery, and may cause leakage of substances that could create an allergic reaction.

Always handle your device with care and keep it in a clean and dust-free place.

Do not allow your device to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +55°C.

At over 55°C the legibility of the device's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your device for emergency calls.

Do not open, dismantle or attempt to repair your device yourself.

Do not drop, throw or bend your device.

Do not use the device if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your device model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your device.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your device or enabling a flashing-lights feature on your device. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the devices. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

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When you play games on your device, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when using the headset mode or when using the hands-free mode with an external loudspeaker connected to your device and where the external loudspeaker may be located close to your ear.

• **PRIVACY:**

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your device regarding taking photographs and recording sounds with your device. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your device (including the operator) disclaim any liability which may result from the improper use of the device.

• **BATTERY:**

Please note your device is a unibody device, the back cover and battery are not removable. Observe the following precautions:
- Do not attempt to open the back cover,
- Do not attempt to eject, replace and open battery,

- Do not punctuate the back cover of your device,
- Do not burn or dispose of your device in household rubbish or store it at temperature above 60°C.
Device and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.

This symbol on your device, the battery and the accessories means that these products must be taken to collection points at the end of their life:
- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.
They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.
In European Union countries:
These collection points are accessible free of charge.
All products with this sign must be brought to these collection points.
In non European Union jurisdictions:
Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.
CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

• **CHARGERS**

Mains powered chargers will operate within the temperature range of: 0°C to 40°C.
The chargers designed for your device meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC.

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Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

• **RADIO WAVES:**

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all device models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded.		
Body-worn SAR	LTE Band 7 + Wi-Fi + Bluetooth	0.772 W/kg

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 1.5 cm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the device the indicated distance away from the body.

Organizations such as the World Health Organization and the US Food and Drug Administration have statesd that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the device away from the body during calls, or reduce the amount of time spent on the device.

For more information you can go to www.alcatelonetouch.com

Additional information about electromagnetic fields and public health are available on the following site: http://www.who.int/peh-emf.

Your device is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As the device offer a range of functions, it will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the device at least 1.5 cm away from the body.

• **Regulatory information**

The following approvals and notices apply in specific regions as noted.

• **LICENCES**

microSD Logo is a trademark.

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCT Mobile Limited and its affiliates is under license. Other trademarks and trade names are those of their respective owners.

ALCATEL ONETOUCH P330X Bluetooth Declaration ID D022040

The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

Google, the Google logo, Android, the Android logo, Google Search ™, Google Maps™, Gmail ™, YouTube, Google Play Store, Google Latitude ™ and Hangouts ™ are trademarks of Google Inc.

The Android robot is reproduced or modified from work created and shared by Google and used according to terms described in the Creative Commons 3.0 Attribution License (the text will show when you touch and hold **Google legal** in **Settings\About device\Legal information**) [1].

You have purchased a product which uses the open source (http://opensource.org/) programs mtd, msdosfs, netfilter/iptables and initrd in object code and other open source programs licensed under the GNU General Public License and Apache License.

[1]   It may not available according to the countries.

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We will provide you with a complete copy of the corresponding source codes upon request within a period of three years from the distribution of the product by TCT.

You may download the source codes from http://sourceforge.net/projects/alcatel/files/. The provision of the source code is free of charge from internet.

General information ....

- **Internet address:** www.alcatelonetouch.com
- **Hot Line Number:** see "TCT Mobile Services" leaflet or go to our website.
- **Address:** Room 1910-12A, Tower 3, China HK City, 33 Canton Road, Tsimshatsui, Kowloon, Hong Kong

On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have. An electronic version of this user guide is available in English and other languages according to availability on our server: **www.alcatelonetouch.com**

Your device is a transceiver that operates on GSM in quad-band (850/900/1800/1900 MHz) or UMTS in tri-band (850/900/2100 MHz), LTE in six-band (B1/3/5/7/8/20).

$C \in 1588$

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your device can be obtained through our website: www.alcatelonetouch.com.

Protection against theft [1]

Your device is identified by an IMEI (serial number) shown on the packaging label and in the device's memory. We recommend that you note the number the first time you use your device by entering * # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your device is stolen. This number allows your device to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description and the device's operation, depending on the software release of your device or specific operator services.

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively. This handset may contain materials, including applications and software in executable or source code form, which is submitted by third parties for inclusion in this handset ("Third Party Materials"). All third party materials in this handset are provided "as is", without warranty of any kind, whether express or implied, including the implied warranties of merchantability, fitness for a particular purpose or use/third party application, interoperability with other materials or applications of the purchaser and non-infringement of copyright. The purchaser undertakes that TCT Mobile has complied with all quality obligations incumbent upon it as a manufacturer of mobile devices and handsets in complying with Intellectual Property rights. TCT Mobile will at no stage be responsible for the inability or failure of the Third Party Materials to operate on this handset or in interaction with any other devices of the purchaser. To the maximum extent permitted

[1] Contact your network operator to check service availability.

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by law, TCT Mobile disclaims all liability for any claims, demands, suits or actions, and more specifically – but not limited to – tort law actions, under any theory of liability, arising out of the use, by whatever means, or attempts to use, such Third Party Materials. Moreover, the present Third Party Materials, which are provided free of charge by TCT Mobile, may be subject to paid updates and upgrades in the future; TCT Mobile waives any responsibility regarding such additional costs, which shall be borne exclusively by the purchaser. The availability of the applications may vary depending on the countries and the operators where the handset is used; in no event shall the list of possible applications and software provided with the handsets be considered as an undertaking from TCT Mobile; it shall remain merely as information for the purchaser. Therefore, TCT Mobile shall not be held responsible for the lack of availability of one or more applications wished for by the purchaser, as its availability depends on the country and the operator of the purchaser. TCT mobile reserves the right at any time to add or remove Third Party Materials from its handsets without prior notice; in no event shall TCT Mobile be held responsible by the purchaser for any consequences that such removal may have on the purchaser regarding the use or attempt to use such applications and Third Party Materials.

Warranty ....

Your device is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months [1] from the date of purchase as shown on your original invoice.

Batteries [2] and accessories sold with your device are also warranted against any defect which may occur during the first six (6) months [1] from the date of purchase as shown on your original invoice.

In case of any defect of your device which prevents you from normal use thereof, you must immediately inform your vendor and present your device with your proof of purchase.

If the defect is confirmed, your device or part thereof will be either replaced or repaired, as appropriate. Repaired device and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

This warranty shall not apply to defects to your device and/or accessory due to (without any limitation):

[1]   The warranty period may vary depending on your country.
[2]   The life of a rechargeable battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your device during the first six months after purchase and for approximately 200 more recharges.

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1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your device is used,
2) Connection to any equipment not supplied or not recommended by TCT Mobile Limited,
3) Modification or repair performed by individuals not authorised by TCT Mobile Limited or its affiliates or your vendor,
4) Modification, adjustment or alteration of software or hardware performed by individuals not authorized by TCT Mobile Limited,
5) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation…

Your device will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCT Mobile Limited or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

Troubleshooting...................

Before contacting the service centre, you are advised to follow the instructions below:
• You are advised to fully charge (▯▭) the battery for optimal operation.
• Avoid storing large amounts of data in your device as this may affect its performance.
• Use **Factory data reset** and Mobile Upgrade tool to perform device formatting or software upgrading (to reset factory data, hold down the **Power** key and the **Volume up** key at the same time under power off mode). ALL User device data: contacts, photos, messages and files, downloaded applications will be lost permanently. It is strongly advised to fully backup the device data and profile via Smart Suite before doing formatting and upgrading.

and carry out the following checks:

My device is frozen or cannot be switched on
• When the device cannot be switched on, charge for at least 20 minutes to ensure the minimum battery power needed, then try to switch on again.
• When the device falls into a loop during power on-off animation and the user interface cannot be accessed, press and hold the **Volume down** key to enter Safe Mode. This eliminates any abnormal OS booting issues caused by 3rd party APKs.
• If neither method is effective, please reset the device using the **Power** key and the **Volume up** key, (holding both together).

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My device has not responded for several minutes
- Restart your device by pressing and holding the **Power** key.
- If it still does not work, please use Factory data reset to reset the device or FOTA/Mobile Upgrade to upgrade software.

My device turns off by itself
- Check that your screen is locked when you are not using your device, and make sure the **Power** key is not mis-contacted due to unlocked screen.
- Check the battery charge level.
- If it still does not work, please use Factory data reset to reset the device or FOTA/Mobile Upgrade to upgrade software.

My device cannot charge properly
- Make sure you are using an ALCATEL ONETOUCH charger from the box.
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C to +40°C).
- When abroad, check that the voltage input is compatible.

My device cannot connect to a network or "No service" is displayed
- Try connecting in another location.
- Verify the network coverage with your operator.
- Check with your operator that your SIM card is valid.
- Try selecting the available network(s) manually.
- Try connecting at a later time if the network is overloaded.

My device cannot connect to the Internet
- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box.
- Make sure that the internet access service of your SIM card is available.
- Check your device's Internet connecting settings.
- Make sure you are in a place with network coverage.
- Try connecting at a later time or another location.

Invalid SIM card
- Make sure the SIM card has been correctly inserted (see "Inserting or removing the SIM card").
- Make sure the chip on your SIM card is not damaged or scratched.
- Make sure the service of your SIM card is available.

Unable to make outgoing calls
- Make sure you have dialed a valid number and have touched [phone icon] .
- For international calls, check the country and area codes.
- Make sure your device is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not barred outgoing calls.
- Make sure that your device is not in airplane mode.

Unable to receive incoming calls
- Make sure your device is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your device is not in airplane mode.

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The caller's name/number does not appear when a call is received
• Check that you have subscribed to this service with your operator.
• Your caller has concealed his/her name or number.

I cannot find my contacts
• Make sure your SIM card is not broken.
• Make sure your SIM card is inserted properly.
• Import all contacts stored in SIM card to device.

The sound quality of the calls is poor
• You can adjust the volume during a call by pressing the **Volume Up/Down** key.
• Check the network strength ▪▪▪▪ .
• Make sure that the audio connector on your device or the connector of the headset or external loudspeaker is clean.

I am unable to use the features described in the manual
• Check with your operator to make sure that your subscription includes this service.
• Make sure this feature does not require an ALCATEL ONETOUCH accessory.

When I select a number from my contacts, the number cannot be dialed
• Make sure that you have correctly recorded the number in your file.
• Make sure that you have selected the country prefix when calling a foreign country.

I am unable to add a contact in my contacts
• Make sure that your SIM card contacts are not full; delete some files or save the files in the device contacts (i.e. your professional or personal directories).

My callers are unable to leave messages on my voicemail
• Contact your network operator to check service availability.

I cannot access my voicemail
• Make sure your operator's voicemail number is correctly entered in "Voicemail number".
• Try later if the network is busy.

I am unable to send and receive MMS
• Check your device memory availability as it might be full.
• Contact your network operator to check service availability and check MMS parameters.
• Verify the server centre number or your MMS profile with your operator.
• The server centre may be swamped, try again later.

SIM card PIN locked
• Contact your network operator to obtain the PUK code (Personal Unblocking Key).

I am unable to connect my device to my computer
• Install Smart Suiter.
• Check that your USB driver is installed properly.
• Open the Notification panel to check if the Smart Suite Agent has been activated.
• Check that you have marked the checkbox of USB debugging.
• Check that your computer meets the requirements for Smart Suite Installation.
• Make sure that you're using the right cable from the box.

I am unable to download new files
• Make sure there is sufficient device memory for your download.
• Select the microSD card as the location to store downloaded files.
• Check your subscription status with your operator.

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The device cannot be detected by others via Bluetooth
- Make sure that Bluetooth is turned on and your device is visible to other users.
- Make sure that the two devices are within Bluetooth's detection range.

How to make your battery last longer
- Make sure you follow the complete charge time (minimum 2.5 hours).
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
- Adjust the brightness of screen as appropriate.
- Extend the email auto-check interval for as long as possible.
- Update news and weather information on manual demand, or increase their auto-check interval.
- Exit background-running applications if they are not being used for a long time.
- Deactivate Bluetooth, Wi-Fi, or GPS when not in use.

The device will become warm following prolonged calls, game playing, internet surfing or running other complex applications.
- This heating is a normal consequence of the CPU handling excessive data. Ending above actions will make your device return to normal temperatures.

All "Signature" ringtones embedded in this device have been composed, arranged and mixed by NU TROPIC (Amar Kabouche).