LET'S GO

of this guide.

Your MOTOGO! makes life fun. All social, all the time.

thumbs with the built-in keypad.

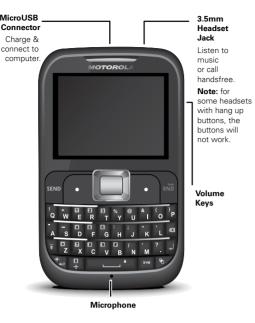
- Messaging. Easy texting and no more cramped
- Personalization. Make your phone your own with wallpapers and more Photos & Music. Take and send photos to your
- friends. Listen to music could be: when you want, wherever you are

We've crammed all the main features of your phone into this handy quide, and in a matter of minutes we'll show you just how easy your phone is to use. You may be surprised at what you discover.

Note: Your phone may not appear exactly as the images in this auide.

Caution: Before assembling, charging, or using your phone for the first time, please read the important safety, regulatory and legal information provided with your product.

Caution: Please read "Battery Use & Safety" on the back



IMPORTANT KEYS

PERSONALIZE

> Wallpaper.

Set shortcuts

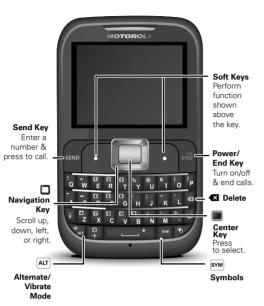
Dedicated key.

profile.

Set ringtone & volume

Press Menu > User Profiles

Play it loud or keep it quiet, you choose.



Change the wallpaper to one that makes you smile.

Press Menu > ♥ Settings > Phone settings > Display

Choose a profile. Press Options > Customize to edit a

Set shortcuts to features you use most. Press up. down.

left, or right from the home screen to access them.

Press Menu > Settings > Phone settings >



MESSAGES

Send an SMS or MMS

- Press Menu > Messages > Write message.
- 2 Enter your message using the keypad.
- Tip: Press Options > Input method to switch text entry modes, such as **abc** or **Numeric**. To enter a symbol, press SYM.
- To add pictures, sounds, or videos, press Options
- Press Options > Send to to enter one or more recipients or to select a contact from your phonebook.

Read messages

When you receive a message, your phone plays an alert and displays on the screen. Press View to open the

Tip: You can read all messages in your inbox by pressing Menu > Messages > Inbox

EMERGENCY CALLS

Make calls

nter a number and press **SEND**.

When your phone rings or vibrates

Press PWR/END.

press SEND.

1 From the home screen, press **SEND** to see a list of

2 Scroll to the entry you want and press **SEND**.



O W E R T Y U I O

Redial number

All calls.

End a call

SEND. Your service provider programs one

or more emergency phone numbers that you can call under any circumstances, even

To call an emergency number, enter

the emergency number and press

when your phone is locked. Emergency numbers vary by country. Your pre-programmed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

Cool down

In very limited circumstances, such as where your phone has been exposed to extreme heat, you may see "Cool Down" messages. To avoid possible damage to your battery and phone, you should follow these instructions until the phone is within its recommended temperature range. When your phone is in "Cool Down" mode, only emergency calls can be made.

TIPS & TRICKS

Voicemail

Press and hold 1. If your voicemail number is preset, you will connect.

Handsfree speaker

During an active call, press to turn the handsfree speaker on. To turn the handsfree speaker off, press again. You can also use a wired headset to go handsfree.

Lock your phone

Press Menu > Settings > Security Settings > **Phone Security** > **Phone Lock**, then enter a password to lock your phone. The code is originally set to 1122. To change your password, in the Security Settings menu, select Change Password > Phone Password.

To reset default factory settings on your phone, press Menu > ☼ Settings > Restore Factory Settings, then enter 1122.

Caution: This option erases all your data and information

Controls

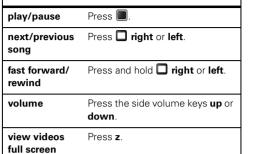
play/pause next/previous Press right or left. fast forward/ Press and hold right or left Press the side volume keys up or view videos Press z.

Tip: You can use other phone features when playing music, but games or radio turns the audio player off. If you receive a call while playing music, the player pauses This is a standard menu layout. Your menu automatically. Playing music resumes after you end the may be a little different.

Play music

Press Menu > Multimedia > Media plave

Recent Calls Call History Call Settings



Settings Message Settings Phone Settings Network Settings Security Settings

 Connectivity Reset Factory

Multimedia

Image Viewer

Media Plaver

FM Radio

World Clock

Calendar

Calculator

SIM app

Tools

Alarm

Tasks

Video Recorder

Sound Recorder

Melody Composer

Currency Converter

 Sound Effects OSS Licenses User Profiles

Browser

DISPLAY

Prepaid

Contacts

Messages

Inbox

Drafts

Email

Camera

My Folder

Templates

Outbox

Write Message

Sent Messages

Delete Messages

Games & Apps

The home screen appears when you turn on the phone. Status indicators appear across the top of the screen:



the URL using the keypad. To bookmark a page, press Options > Add to

WER

Bookmarks

To send a media file or contact, open the item that you want to transfer, then press Options > Send > Via

Surf the web

Note: If you can't connect, contact your service provider Use your phone's browser to surf your favorite websites. Select **Browser** from the home screen.

- To go to your home page, press Homepage
- To go to a webpage, press **Input address** and enter



Note: Your home screen may look a little different.

Turn it on & off

Press and hold PWR/END for a few seconds to turn the



ress the left soft key to open



Press the navigation key up, down, right or left to highlight a menu option.



highlighted option.



Menu navigation





BASICS

Set your wallpaper

phone on/off.

the main menu.



Press to select the

CONTACTS Save contacts

Enter the number on the home screen and press

Options > Save to Contacts.

2 Enter the contact details and press Yes to save. Tip: Press Menu > Contacts > Options > Phonebook settings > Storage Location to choose where to save your contacts (SIM and/or Phone

memory). Call contacts

• Press Menu > Contacts.

highlight the contact's number. Press SEND.

2 Press up or down, to scroll through the list to

To **transfer** photos or videos to/from your memory card.

PHOTOS & VIDEOS

Take photos & videos To use the camera or video recorder, press

- Menu > Camera or Menu > Multimedia > Video Recorder. Press to take your photo or to start/stop the video.
- To share photos, press Options > Forward > Via Bluetooth, As Email, or As multimedia message.
- To stop the recording and save the video, press To delete the photo, press Options > Delete
- To return to the viewfinder, press C. • To view your stored pictures, press \$\mathbb{3}\$ > Switch to > Photo Album.

plug your USB cable into your phone & computer, then drag & drop files.

Listen to the radio

First, plug in a headset (required), Press Menu > 3 Multimedia > FM Radio. Then to:

- To tune a station, press right/left, Press Options > Auto Search to search and store automatically. To find the next station, press up, then press
- To turn off the radio, press down.

RADIO

To change the volume, press the side volume keys

Press keys 1 through 9 to select a stored station.

Store favorite stations

list. Select a channel number and press Add to store it. Press Options > Channel list to see your stored stations.

When listening to a station, press Options > Channel

4 If necessary, press Yes and, if prompted, enter the

Connect new devices

discoverable mode.

paired device, just turn the device on/off.

device To automatically reconnect/disconnect your phone with a

device passkey (such as 0000) to connect to the

BLUETOOTH

Make sure the device you are pairing with is in

② Press Menu > ☼ Settings > Connectivity >

When your phone lists the devices it finds within

Bluetooth > My Device > Search for All Devices.

range, select the device name > Pair to connect with

Left Soft



Safety, Regulatory & Legal

he following battery use and safety information applies to all Motorola mobile devices. If your mobile device uses a non-removable main hattery (as stated in your product information), details related to andling and replacing your battery should be disregarded—the battery should only be replaced by a Motorola-approved service facility, and any attempt to remove or replace your battery may damage the

Important: Handle and store batteries properly to avoid injury or damage. Most battery safety issues arise from improper handling of batteries, and particularly from the continued use of damaged

 Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of Don't use tools, sharp objects, or excessive force to insert or remove the battery as this

can damage the hattery Don't let the mobile device or battery come in contact with liquids.* Liquids can get into the

Don't allow the battery to touch metal objects. If metal objects, such as jewelry, stay in

prolonged contact with the battery contact points, the battery could become very hot. Don't place your mobile device or battery near a heat source.* High temperatures can cause hattery to swell leak or malfunction

Don't dry a wet or damp battery with an appliance or heat source, such as a hair dryer or

Do avoid leaving your mobile device in your car in high temperatures.*

 Do avoid dropping the mobile device or battery.* Dropping these items, especially on a hard surface, can potentially cause damag Do contact your service provider or Motorola if your mobile device or battery has been

damaged in any of the ways listed here. * Note: Always make sure that any battery connector and compartment covers are closed and secure to avoid direct exposure of the battery to any of these conditions, even if your product information

states that your **mobile device** can resist damage from these condition Important: Motorola recommends you always use Motorola-branded batteries and charger for quality assurance and safeguards. Motorola's warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers. To help you identify authentic Motorola. batteries from non-original or counterfeit batteries (that may not have adequate safety protection). Motorola provides holograms on its batteries. You should confirm that any battery you purchase has a

If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following

 Remove the battery and inspect it to confirm that it has a "Motorola Original" hologram; . If there is no hologram, the battery is not a Motorola battery;

 If there is a hologram, replace the battery and try charging it again. If the message remains, contact a Motorola authorized service center

Warning: Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or

Proper and safe battery disposal and recycling: Proper battery disposal is not only important for safety, it benefits the environment. You can recycle your used batteries in many retail or service provider locations. Additional information on proper disposal and recycling can be found at Disposal: Promptly dispose of used batteries in accordance with local regulations. Contact

your local recycling center or national recycling organizations for more information on how Warning: Never dispose of batteries in a fire because they may explode.

Battery Charging Notes for charging your product's battery:

During charging, keep your battery and charger near room temperature for efficient battery

 New hatteries are not fully charned. New batteries or batteries stored for a long time may take more time to charge.

Motorola batteries and charging systems have circuitry that protects the battery from damage from

Third Party Accessories

Use of third party accessories, including but not limited to batteries, chargers, headsets, covers, cases, screen protectors and memory cards, may impact your mobile device's performance. In some circumstances, third party accessories can be dangerous and may void your mobile device's warranty. For a list of Motorola accessories, visit <u>www.motorola.com/products</u>

Driving Precautions

Responsible and safe driving is your primary responsibility when behind the wheel of a vehicle. Using a mobile device or accessory for a call or other application while driving may cause distraction, and may he prohibited or restricted in certain areas—always obey the laws and regulations on the use of these

 Type, read, enter or review texts, emails, or any other written data. Surf the web.

Input navigation information

 Perform any other functions that divert your attention from driving While driving, ALWAYS

Keen your eyes on the road

 Use a handsfree device if available or required by law in your area. Enter destination information into a navigation device before driving • Use voice activated features (such as voice dial) and speaking features (such as audible directions), if Symbol Definition

Ohev all local laws and regulations for the use of mobile devices and accessories in the vehicle. End your call or other task if you cannot concentrate on driving. Remember to follow the "Smart Practices While Driving" at www.motorola.com/callsmart (in

Seizures, Blackouts & Evestrain

To reduce eyestrain and avoid headaches, it is always a good idea to hold the screen a comfortable. tance from your eyes, use in a well-lit area, and take frequent breaks.

Some people may be susceptible to seizures or blackouts (even if they have never had one before) when exposed to flashing lights or light patterns, such as when playing video games, or watching videos with ontinue use and consult a physician if any of the following symptoms occur: seizures, blackout

convulsion eye or muscle twitching loss of awareness or disorientation If you or someone in your family has experienced seizures or blackouts, please consult with your physician before using an application that produces flashing-light effects on your mobile device.

Caution About High Volume Usage

Warning: Exposure to loud noise from any source for extended periods of time may affect your hearing. T louder the volume sound level, the less time is required before your hearing could be affected. To protect

- Limit the amount of time you use headsets or headphones at high volume. Avoid turning up the volume to block out poisy surroundings
- Turn the volume down if you can't hear people speaking near you. f you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in

your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked For more information about hearing, see our website at direct.motorola.com/hellomoto/nss/

AcousticSafety.asp (in English only).

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may RF Energy Interference/Compatibility experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Keep your mobile device and its accessories away from small children. These products are no toys and may be hazardous to small children. For example

 A choking hazard may exist for small, detachable parts. Improper use could result in loud sounds, possibly causing hearing injury Improperly handled hatteries could overheat and cause a hurn. Supervise access for older children. Similar to a computer, if an older child does use your mobile device, you may want to monitor their access to help prevent

 Exposure to inappropriate apps or content Improper use of anns or content

Loss of data.

Some parts of your mobile device may be made of class. This class could break if the product receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

Operational Warnings Obey all posted signs when using mobile devices in public areas.

Potentially Explosive Areas

stations, fueling areas (such as below decks on boats), fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or narticles, such as grain dust, or metal nowders When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries unless it is a radio product type especially qualified for use in such areas and certified as "Intrinsically

explosion or fire

Your hattery charger or mobile device may contain symbols, defined as follows:

		D-4 CAD	COMMOTO DIVISALIM
A .	Important safety information follows.	Body-worn SAR	GSM 850, Bluetoot
Λ	important safety information follows.		
<u> </u>		During use, the actual SAR va	lues for your device
$\overline{}$	Do not dispose of your battery or mobile device in a fire.	because, for purposes of syste	
(bo not dispose of your battery of mobile device in a fire.	power of your mobile device is	
		lower the power output of the	
$\underline{\hspace{0.1cm}}$		If you are interested in further	reducing your HF e

ws. Contact your local regulatory authorities for more information.



See "Recycling" for more information.

Statement Do not use tools

Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits. Your mobile device is designed to comply with local regulatory requirements in your country concerning

exposure of human beings to RF energy. RF Energy Operational Precautions

For indoor use only.

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

- When placing or receiving a phone call, hold your mobile device just like you would a landline phone. If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved accessory (e.g., clip, holder, holster, case or arm hand). If you do not use a hody-worn accessory supplied or approved by Motorola, ensure that whatever product is used is free of any metal. and that it positions the mobile device at least 2.5 cm (1 inch) away from the body.
- Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our website

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices

Turn off your mobile device in any location where posted notices instruct you to do so, such as hospitals or

Follow Instructions to Avoid Interference Problems

health care facilities In an aircraft, turn off your mobile device whenever instructed to do so by airline staff, If your mobile

device offers an airplane mode or similar feature, consult airline staff about using it in flight. Medical Devices

If you have a medical device, including an implantable medical device such as a pacemaker or defibrillator.

consult your healthcare provider and the device manufacturer's directions before using this mobile device. Persons with implantable medical devices should observe the following precautions: ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical

YOUR MOBILE DEVICE MEETS FCC AND IC LIMITS FOR EXPOSURE TO

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest

certified power level in all tested frequency bands. The highest SAR values under the FCC and IC

UMTS 1900. Bluetooth

device when the mobile device is turned ON DO NOT carry the mobile device in the breast pocket.

Specific Absorption Rate (FCC & IC)

Use the ear opposite the implantable medical device to minimize the potential for interference.

quidelines for your device model are listed below

Potentially explosive areas are often, but not always, posted and can include blasting areas, fueling Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) adopted by the Federal Communications nission (FCC) and Industry Canada (IC). These limits include a substantial safety margin designed to assure the safety of all persons, repardless of ane and health The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or Safe" (for example, Factory Mutual, CSA, or UL approved), In such areas, sparks can occur and cause an I. The SAR limit for mobile devices is 1.6 W/kg.

Your battery or mobile device may require recycling in accordance with local

	Tour Location
During use, the actual SAR values for your device are usually well below the values stated. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value. If you are interested in further reducing your RF exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body. Additional information can be found at www.motorola.com/rfhealth .	Location-based information includes information that can be of a mobile device. Mobile devices which are connected to a information. Devices enabled with location technology also tr Additionally, if you use applications that require location-base applications transmit location-based information. This locatio third parties, including your wireless service provider, applicat parties providing services.

1.4 W/kg

1.4 W/kg

European Union Directives Conformance

Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in The following CE compliance information is applicable to Motorola mobile devices that carry one of the certain areas—for example, handsfree use only may be required. Go to www.motorola.com/ callsmart (in English only) for more information. Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever

C € 0168

responsibility. If you choose to use your mobile device while driving remember the following tips: Get to know your Motorola mobile device and its features such as speed dial, redial and Only Indoor Use Allowed In France voice dial. If available, these features help you to place your call without taking your attention off the for Bluetooth and/or Wi-Fil

Hereby Motorola declares that this product is in compliance with

The essential requirements and other relevant provisions of Directive 1999/5/EC

 All other relevant FLI Directive For products that support Wi-Fi 802 11a (as defined in your product information): This device is restricted to ndoor use when operating in the 5.15 to 5.25 GHz (802.11a) Wi-Fi frequency band.

IMEI: 350034/40/394721/9 **C**€0168 Type: MC2-41H14 -Number

The following gives an example of a typical Product Approval Number:

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/FC (to R&TTF Directive) at www.motorola.com/rtte (in English only). To find your DoC, enter the Product Approval Number from Use your mobile device to call for help. Dial 911 or other local emergency number in the case of your product's label in the "Search" bar on the website.

FCC Notice to Users

The following statement applies to all products that bear the FCC logo on the product label This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. See 47 CFR Sec. 15.105(b). These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television recention, which can be determined by turning the equipment off and on, the user is encouraged

to try to correct the interference by one or more of the following measures: Regrient or relocate the receiving antenna

indoor use when operating in the 5.15 to 5.25 GHz (802.11a) Wi-Fi frequency band.

 Increase the separation between the equipment and the receiver. Connect the equipment to an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.

his device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accent any interference received including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a)(3). Notorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21. For products that support Wi-Fi 802.11a (as defined in your product information): This device is restricted to

Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking Industry Canada Notice to Users

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device. See RSS-GEN 7.1.5. his Class B digital apparatus complies with Canadian ICES-003.

Location Services

from known and available Wi-Fi networks

Your mobile device can use Global Positioning System (GPS) signals for location-based applications, GPS uses satellites controlled by the U.S. government that are subject to changes implemented in accordance with the Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect ne performance of location technology on your mobile device.

Your mobile device can also use Wi-Fi signals to determine your approximate location, using information

Your mobile device can also use Assisted Global Positioning System (AGPS), which obtains information from the cellular network to improve GPS performance. AGPS uses your wireless service provider's network and therefore airtime, data charges, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details.

e used to determine the approximate location a wireless network transmit location-based To care for your Motorola mobile device, please observe the following: transmit location-based information. ased information (e.g. driving directions), such ition-based information may be shared with ications providers. Motorola, and other third

Emergency Calls

Remain on the phone for as long as the emergency responder instructs you.

When you make an emergency call, the cellular network may activate the AGPS technology in your mobile device to tell the emergency responders your approximate location. AGPS has limitations and might not work in your area. Therefore Always tell the emergency responder your location to the best of your ability; and

s may damage the mobile device.

Smart Practices While Driving

wireless service is available and safe conditions allow. When driving a car, driving is your first

let your voicemail answer it for you

When available, use a handsfree device. If possible, add an additional layer of convenience to

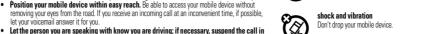
your mobile device with one of the many Motorola Original handsfree accessories available today.

n't store or use vour mobile device in temperatures below -10°C (14°F) or above 60°C Don't recharge your mobile device in temperatures below 0°C (32°F) or above 45°C

lon't expose your mobile device to dust, dirt, sand, food, or other inappropriate materials.

clean your mobile device, use only a dry soft cloth. Don't use alcohol or other cleaning

To help protect your mobile device, always make sure that any battery, connector and



- heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice, and even heavy traffic can Do not take notes or look up phone numbers while driving. Jotting down a "to do" list or going
- through your address book takes attention away from your primary responsibility—driving safely. Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic. If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue
- Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations that can divert your attention
- fire, traffic accident, or medical emergencies (wherever wireless phone service is available) Use your mobile device to help others in emergencies. If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number (wherever wireless phone service is available) as you would want others to do for you
- Call roadside assistance or a special non-emergency wireless assistance number when necessary. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside at: www.motorola.com/recycling assistance or other special non-emergency wireless number (wherever wireless phone service is

Privacy & Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to nhance protection of your information

 Monitor access—Keep your mobile device with you and do not leave it where others may have unmonitored access. Use your device's security and lock features, where available. Keen software up to date—If Motorola or a software/application vendor releases a patch or

software fix for your mobile device that updates the device's security, install it as soon as possible Secure Personal Information—Your mobile device can store personal information in various. Hearing Aid Compatibility with Mobile Phones locations including your SIM card, memory card, and phone memory. Be sure to remove or clear all personal information before you recycle, return, or give away your device. You can also backup your personal data to transfer to a new device. model has "Rated for Hearing Aids" printed on it, the following explanation applies. Note: For information on how to backup or wipe data from your mobile device, go to www.motoro-

users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than Online accounts—Some mobile devices provide a Motorola online account (such as MOTOBLUR). Go others to this interference noise, and phones also vary in the amount of interference they generate. to your account for information on how to manage the account, and how to use security features such The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing as remote wipe and device location (where available)

- device users in finding phones that may be compatible with their hearing devices. Not all phones have Applications and updates—Choose your apps and updates carefully, and install from trusted been rated. Phones that are rated have the rating on their box or a label on the box. To maintain the sources only. Some apps can impact your phone's performance and/or have access to private published Hearing Aid Compatibility (HAC) rating for this mobile phone, use only the original equipmen information including account details, call data, location details and network resources.
- This phone has been tested and rated for use with hearing aids for some of the wireless technologies that when using your device as a hotspot (where available) use network security. These precautions will it uses. However, there may be some newer wireless technologies used in this phone that have not been help prevent unauthorized access to your device. tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly **Location-based information**—Mobile devices enabled with location based technologies such as and in different locations, using your hearing aid or cochlear implant, to determine if you hear any PS. AGPS or Wi-Fi, can transmit location-based information. See "Location Services" for more interfering noise. Contact your service provider or Motorola for information on hearing aid compatibility. If
- Other information your device may transmit—Your device may also transmit testing and other diagnostic (including location-based) information, and other non-personal information to Motorola or other third-party servers. This information is used to help improve products and services offered by

Don't expose your mobile device to water, rain, extreme humidity, sweat, or other liquids.

try to dry your mobile device using a microwave oven, conventional oven, or dryer, as

Wireless—For mobile devices with Wi-Fi features, only connect to trusted Wi-Fi networks. Δlsα.

If you have further questions regarding how the use of your mobile device may impact your privacy or data

M. Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to security, please contact Motorola at privacy@motorola.com, or contact your service provider. hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings. **F-Ratinus:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing Use & Care device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the

Software Copyright

two ratings. (Note that not all hearing devices have telecoils in them.)

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Go to www.motorola.com/repair (United States) or www.motorola.com/support (Canada), where you

Warrantor listed at the Motorola website or the contact information for the corresponding location.

whether your Product requires service. You may be required to download, or otherwise obtain and

with the warranty process, repair instructions and accepting such software updates is required in

A representative of Motorola, or of a Motorola Authorized Repair Center, will help determine

can select from a number of customer care ontions. You can also contact the Motorola Customer Support

Thank you for choosing a Motorola product. Service & Repairs

If you have questions or need assistance, we're here to help.

Mobile Devices & Accessories Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), Please do not discose of mobile devices or electrical accessories (such as chargers, headsets. or hatteries) with your household waste, or in a fire. These items should be disposed of in How to Obtain Service or Other Information accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical Please access and review the online Customer Support section of Motorola's consumer website accessories to any Motorola Approved Service Center in your region. Details of Motorola prior to requesting warranty service approved national recycling schemes, and further information on Motorola recycling activities can be found

2 If the Product is still not functioning properly after making use of this resource, please contact the

Packaging & Product Guides

compartment covers are closed and secure.

Product packaging and product guides should only be disposed of in accordance with national collection accept software updates from Motorola or a Motorola Authorized Repair Center. You are responsible and recycling requirements. Please contact your regional authorities for more details. for any applicable carrier service fees incurred while obtaining the required downloads. Complying

California Perchlorate Label

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants)

ou have questions about return or exchange policies, contact your service provider or phone retailer

Hearing devices may also be measured for immunity to this type of interference. Your hearing device

immune your hearing aid is, the less likely you are to experience interference noise from mobile phones

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manufacturer or hearing health professional may help you find results for your hearing device. The more

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss.

f your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone

successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal

Some mobile phones use an internal, permanent backup battery on the printed circuit board that may If the software update does not fix the problem, you will receive instructions on how to ship the contain very small amounts of perchlorate. In such cases, California law requires the following label: Product to a Motorola Authorized Repair Center or other entity. Perchlorate Material – special handling may apply when the battery is recycled or disposed of. See To obtain warranty service, as permitted by applicable law, you are required to include: (a) a copy of www.dtsc.ca.gov/hazardouswaste/perchlorate (in English only). your receipt hill of sale or other comparable proof of purchase: (h) a written description of the There is no special handling required by consumers. problem: (c) the name of your service provider, if applicable; (d) your address and telephone number In the event the Product is not covered by the Motorola Limited Warranty, Motorola will inform the

consumer of the availability, price and other conditions applicable to the repair of the Product. To obtain service or other information, please access and review the online Customer Support Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular section of Motorola's consumer website at www.motorola.com.

order to receive additional warranty support

Motorola Mobility Inc. Limited Global Warranty Note: This Limited Warranty is not applicable in Quebec, Canada. FOR CONSUMERS WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE RENEFITS CONFERRED BY THIS LIMITED WARRANTY ARE IN ADDITION TO ALL RIGHTS AND

REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. Who is Covered?

This Limited Warranty extends only to the first consumer purchaser of the Product, and is not transferable.

What Does this Limited Warranty Cover? Motorola Mobility Inc. or its subsidiaries' warranty obligations are limited to the terms and conditions set

orth herein. Subject to the exclusions contained below. Motorola Mobility Inc or its subsidiaries lotorola") warrant this Mobile Phone, and any in-box accessories which accompany such Mobile Phone ct") against defects in materials and workmanship, under normal consumer use, for a period of ONE YEAR from the date of retail purchase by the original end-user purchaser, or the period of time required by the laws of the country where the Product is purchased, whichever is longer ("Warranty Period"). Repairs made under this Limited Warranty are covered for the balance of the original Warranty Period, or 90 days from the date of service, whichever is longer. Any upgrade to the original product will be covered only for the duration of the original Warranty Period.

Limited Warranty is only available in the country where the Product was purchased. Motorola may provide service outside the country of purchase, to the extent that it is possible and under the terms and conditions of the country of purchase. his Limited Warranty applies only to new Products which are a) manufactured by or for Motorola as identified by the "Motorola" trademark, trade name, or loop legally affixed to them; b) purchased by

consumers from an authorized reseller or distributor of Motorola Products; and c) accompanied by this written Limited Warranty. What Will Motorola Do?

If a covered defect or damage arises and a valid warranty claim is received within the applicable Warranty Period, Motorola, at its sole option, unless otherwise required by applicable law, will either (1) repair, at no charge, the defect or damage using new, used or reconditioned/refurbished functionally equivalent replacement parts; or (2) exchange the Product with a replacement Product that is new or which has been reconditioned/refurbished or otherwise remanufactured from new or used parts and is functionally

equivalent to the original Product: or (3) refund the purchase price of any Products covered by the terms and conditions of this Limited Warranty Products, parts and supporting documentation provided to Motorola as part of the warranty process, shall

become the property of Motorola, and may not be returned. When a replacement or refund is given, the Product for which the replacement or refund is provided must be returned to Motorola and shall become the property of Motorola

Exclusions (Products and Accessories) This warranty does not apply to:

Consumable parts, such as batteries or protective coatings designed to diminish over time unless failure has occurred due to a defect in materials or workmanshin. As with all hatteries, the maximum capacity of the battery will decrease with time and use; this is not a defect. Only defective batteries and hatteries that leak are covered by this warranty.

Cosmetic damage, including but not limited to scratches, dents, cracks or other cosmetic damage. Damage caused by use with non-Motorola products. Defects or damage that result from the use of non-Motorola branded or certified Products, accessories or other peripheral equipment, including without limitation housings parts or software are excluded from coverage

(d) Damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external causes; including but not limited to: (i) improper usage or operation (e.g. operating the Product outside their nermitted or intended uses as defined by Motorola, including but not limited to as set forth by Motorola in the Products' User Manual, Quick Start Guide, Online Tutorials, and other documentation), improper storage (e.g. subjecting the Product to extreme temperatures), abuse or neglect (e.g. broken) bent/missing clips/fasteners/connectors); impact damage (e.g. dropping the Product) (ii) contact with liquids water rain extreme humidity heavy perspiration or other moisture; sand, food, dirt or similar. substances (except for Products sold as resistant to such substances, but only to the extent the damang was not caused by incorrectly securing the phone's protective elements or subjecting the Product to conditions beyond its stated specifications or limits); (iii) use of the Products for commercial rental numnees; or (iv) external causes or acts which are not the fault of Motorola, including but not limited to flood, fire, earthquake, tornado or other acts of God, are excluded from coverage. Unauthorized Service or Modification. Defects or damage resulting from service, testing.

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that has been removed, altered or obliterated; (ii) mismatched or duplicated serial numbers; or (iii) broken seals or other evidence of tampering. Do not open the Product or attempt to repair the Product yourself; such conduct may cause damage that is not covered by this warranty. Normal wear and tear or otherwise due to the normal aging of the Product. Defects, damages, or the failure of the Product due to any communication service or network

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associated with such out of warranty repair will be your responsibility

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