LAVA MOBILE PHONE

iris 370

USER MANUAL

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While all efforts have been made to ensure the accuracy of all contents in this manual, we assume no liability for errors or omissions or statements of any kind in this manual, whether such errors or omissions or statements resulting from negligence, accidents, or any other cause. The contents of this manual are subject to change without notice.

Protect our environment! We strive to produce products in compliance with global environmental standards. Please consult your local authorities for proper disposal.

Note: User’s Manual is Just to guide the user about the functionality of the phone. This does not substantiate any certificate of technology. Some functions may vary due to modifications and up-gradation of software or due to printing mistake.

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Welcome

Congratulations on your purchase of the LAVA mobile phone. Your phone provides many functions which are practical for daily use, such as a hands-free loudspeaker, camera, MP3 player, video recorder, and more. Your phone can also connect to a PC, laptop, or other device using a USB data cable.

You can read the manual to understand how to use iris 370 mobile phone and experience the well-established functions and simple operation method. Please use the original accessory in order to achieve the best use of effects. Use of non-original components results in of the damage caused of by machinery, in which case Lava shall not be responsible.

LAVA support and contact Information

Check www.Lavamobiles.com web site for additional information, downloads, and services related to your LAVA product.

To check for the nearest LAVA service center location for maintenance services, you may like to visit www.lavamobiles.com

For Your Safety

Before using your phone, please read the following important information to eliminate or reduce any possibility of causing damage and personal injury.

Lava Customer Care Service

No: 1860-200-7500

	Safe power on Do not use your mobile phone where it is forbidden to use or it might cause disturbance or danger.

	Safe transportation first Please observe all local laws and regulations. Do not use your mobile phone while driving. Safe transportation should be considered first when driving.
	Disturbance Mobile phone's performances may fluctuate during a disturbance.
	Turn off when in the hospital Please follow location-specific applicable limitations. Please switch your mobile phone off when near a medical instrument.
	Turn off on an airplane Please follow location-specific applicable limitations. Do not use your mobile phone on an airplane.
	Turn off when at a gasoline station Do not use your mobile phone at a filling station or around fuels or chemicals.
	Turn off around exposure Area Please observe location-specific applicable limitations Do not use your mobile phone near an area where explosions can occur.
	Proper use As described in this manual, your mobile phone can be used only in the locations free from mobile phone usage restrictions. Please do not touch the antenna area of your phone.
	Use qualified after sales service Only a qualified technician can install or repair your mobile phone. Please contact LAVA authorized service center in case of phone failure.
	Accessories and batteries Only use the authorized accessories and batteries.
	Waterproof Your mobile phone as well as battery is not waterproof. Please keep it away from water.
	Backup Remember to make a backup or keep a written record of all important information saved in your mobile phone.

	Connect to other devices Please read the user manual of the device to get more detailed security instructions before connecting to other devices and do not connect to an incompatible product.
	SOS emergency calls Make sure your mobile phone is switched on and in a service area. In idle mode, input the SOS number; then press the Dial Key. Advise where you are and do not hang up without permission.

Improper use will invalidate the warranty! These safety instructions also apply to original accessories.

Backup Copies

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Use Notification Panel

As a new notification appears in the notification area, slide down in the area to view the contents of the notification.

Your Phone

The phone appearance is shown as below. The picture is for reference only; your phone may be different. Please take your actual phone as the standard.

Keypad Descriptions

Key	Description
Power Key	Long press the key to turn on the phone. In the power on status, press the key to lock keypad and screen; long press the key to show phone options.
Back Key	In the menu mode, press the key to go back to upper menu.
Home Key	Press the key to return to standby mode. Long press the key to show recent applications list.

Key	Description
Option Key	Press the key to enter option menu.
Volume Keys	To adjust incoming call ringtone volume. During a call, playing music, video, or listening to radio, press the keys to adjust volume.

Start to Use

Install Memory Card, SIM Card and Battery

When you apply for a network, you will get a plug-in SIM card. SIM (Subscriber Identity Module) card that contains phone number, service projects and can be used to store phone numbers and personal information.

Attention: Do not bend or scratch SIM card, do not let it contact with static electricity, dust or water.

Keep all SIM cards where children cannot reach or touch.

Note: Keep the SIM card chip contacts face downward. Make the SIM card fits card slot.

Remove Memory Card, SIM Card and Battery

Note: If the phone is turned on, long press Power Key about 3 seconds Until it tips phone options and selects **Power off** and then press **OK** to turn off the phone. Then, remove the battery, SIM card and memory card.

Does not plug or remove memory card in boot state otherwise it will cause damage to the file system.

Warning：Use only compatible memory cards for use with this device. Incompatible memory cards may damage the card or the device and corrupt the data stored in the card.

Power ON/OFF

Press the power key to power-ON/OFF the phone.
When you turn your phone on, it'll automatically check the SIM and show the following information on screen

Charge the Battery

1. Before charging, check the battery slot to ensure the battery has been installed correctly.
2. Plug one end of the charger into phone.
3. Connect another end of the charger to the socket.
4. Start charging. It can be charged whether power on or power off.

- In power on state, when the battery icon on screen start rolling means it is been charged. When the icon is full and stop rolling means charge is completed.

- In power off state, the battery icon on screen start rolling means it is been charged. When the icon is full and stop rolling means charge is completed.

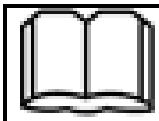
5. Unplug the charger from the socket.
6. Disconnect the charger and phone.

Use Touch Screen

- Press: Use finger to press the desired option to confirm selection or start an application.
- Long press: Long press the screen in current operation interface, icon, or input area; you can open the option menu in current interface.
- Slide: Slide the finger on screen horizontally or vertically. For example, slide the screen in standby mode or main menu horizontally to change menu page.
- Drag: Use finger to long press desired item, drag it to anywhere on screen. For example, you can drag the icon in main menu to standby screen.

Make a Call

1. In standby mode or in main menu, press the dial icon to enter dial panel, press numbers on screen to enter phone number.
2. Press dial icon at bottom, select SIM card to dial the number.
3. Press end icon to cancel the call.

	• You need to unlock the phone if the keypad and screen is locked. • You can make calls through call log, contacts, and messages. • During a call, press Volume Keys to adjust the volume.

Answer a Call

When there is an incoming call, you can:

- Drag the icon toward right to answer the call.
- Drag the icon toward left to decline the call.

Touch	Go to the key pad
Touch	To turn on/off the speaker.
Touch	Mute your voice so that the other party cannot hear you.
Touch	To place a call on hold.
Touch	Open dial pad to dial the second call.

Emergency Service

You can call emergency service number directly without SIM card. Different networks use different emergency numbers, Please query your network operator.

Input Method

Your phone has the built-in input method. In edit mode, long press “,...” to show **Input options** and set input languages and Android keyboard settings.

Input English

Press the on-screen keypad to enter corresponding letters.

Input Number

Press “?123”, you can input numbers directly by press the number icons. Long press the letter icons with number, or after long press, slide finger to the numbers to input.

Input Symbol

Press “?123” to enter symbol list. Press the desired symbol to input.

Long press “….” to show symbol list, slide finger to the desired symbol to input.

1. Backup and Restore

In this menu, you can choose to BACKUP and RESTORE application and personal data.

2. Browse

Through a web browser, you can connect to the internet, Internet settings are default to MTN SIM card.

Touch Brower can open the browser. Interface as shown in the diagram:

In the browser, you can open the page by the following methods:

1. Click on the browser address bar, input for the open web site. Click.

2. Touch the menu key-> bookmarks, choose need to open the bookmarks or click on the most visited/history records label page to choose open other web pages.

3. Calculator

The calculator can execute simple calculations. Slide the screen toward left or right, you can change the calculator in Basic panel and Advanced panel.

4. Calendar

In the calendar, you can check schedules for current month. It has alarm for the date with schedule. Select one date to check all schedules for that day, or you can edit or delete the schedules.

5. Camera

Your mobile phone and camera with dual, it is equipped with a high vivid camera picture which you can use to take pictures at any time or place and then save them on your mobile phone, use them as your mobile phone wallpaper or send them to your friends and colleagues via MMS and email.

1. Open camera>Click on the camera can turn on the camera. Warm prompt: in the camera's interface, you can click " " fast switching to the camera to video camera, click to panoramic photo mode

2. Taking a photo

1. During the view-finding mode, adjust the lens to allow what is being photographed to appear in the viewfinder.

2. After framing the picture you wish to take, keep the camera steady and press” to take photo;

3. After taking photos will auto save to camera folders in picture;

4. Click “ ” return to camera interface.

Video recorder

The mobile-phone supports shoot function, the extent of film restrict according as current memory space.

Recorder

1. During the view-finding mode, adjust the lens to allow what is being photographed to appear in the viewfinder.

2. Press” “ to recorder.

3. 3. Press “ ” end recorder.

Complete recorder, you can click on the icon of the right, in the menu for the following in operation:

1. Click delete, you can delete the video.

2. Click share, you can through the information, E-mail or Bluetooth, etc and good friends share this video.

3. Click “ ” ,you can view the video.

4. Click more, You can view the video detailed information.

6. Clock

In the clock interface , you can check time and date. Press the alarm icon, you can add new alarm clock or turn on/off existing alarms.

In the clock interface, you can also press the icons to enter count down function, stopwatch, cities settings, night mode, and settings.

7. Downloads

To check all downloads applications.

8. Email

You can use Email to send and receive emails.

Setup Email Account
According to the tips on screen to input email address and password, and press Next. You can press Manual setup to setup server information manually.

Check Emails
In the Inbox, select the email you want to check to enter. Press the icons to do the options such as delete, reply, etc.

Compose and Send Email
In the Inbox, press new mail icon to create new email. Input receiver email address, subject, and content, and then press send icon to send the email.

Delete Accounts
In the Inbox, press Option Key to select Settings. Select the account you want to delete and then select Remove account in the option list. Press OK to confirm and delete the account.

9. File Manager

In this menu, you can select to check Phone storage and SD card.

10. FM Radio

Select FM Radio in the main menu and plug earphone to enter. Press Power icon to turn on/off the radio. Press setting icon and select Search, the phone will search available channels and save in the list. Press the icons on screen to operate the FM radio.

11. Gallery

You can use Gallery to view or manage photos and videos.

12. Google Service

Availability of Google applications, services, and features may vary according to your carrier.
When you turn on your mobile phone for the first time, touch Google services such as Gmail, Google, Play Store and you may be prompted to sign in to your Google account.
Ensure that your mobile phone has an active data connection before you sign in to your Google account.
If you already have a Google account, select to enter your username and password.

13. Messaging

Select Messaging in the main menu or standby mode to enter. Select new message icon at left down corner to create new SMS or MMS and send.

1. Enter receiver's number or add number from contacts .
2. Press "Type text message" to input message content.
3. If you want to send picture or video file, press " " to add pictures, videos and audio. The message will shift to multimedia message automatically.
4. Press send icon and select SIM card to send the message.

14. Music

Select Music in main menu. Press Artists, Albums, Songs, and Playlists at the top of screen to change category. Select one audio file to play the music. Press the icons on screen to operate the audio player.

15. People

In the People, press search icon to search contact, press add new icon to add new contact. Press Option Key to enter:
Delete Contact
Select one or more contacts, then press OK to delete all selected contacts.
Contacts to Display
Select All contacts, contacts on SIM card, Phone, or Customize the contacts to display.
Import/Export
Copy the contacts from SIM cards, phone, phone storage or SD card, and then select location to copy.
Accounts
Select whether to Auto-sync app data.

Settings
You can sorting your contacts

16. Phone

Press the icons on screen to input numbers in sequence. After inputting numbers, press dial icon and select SIM card to dial. Press the icons at the top of screen, you can enter call log or contact.

17. Settings

SIM information: Choose SIM card enabled or disabled.

Default: Set up voice call, messaging and data connection use the default SIM card.

General setting: Set the SIM card roaming and contacts & SIM.

Wifi

To turn on the wifi the can scan the network to browse wap page or other apps;

- Wi-Fi: select on or off.
- Wi-Fi settings: Set up and management wireless access points, etc.
- Wi-Fi Direct settings: Set up and management WLAN Direct.
- Tethering & portable hotspot: Will you move data connection through cell phone USB or as a portable WLAN hot share.
- VPN settings: Setup and manage virtual private network.
- Mobile networks: Check the mobile data usage, set access point name and network operators.
- GPRS transfer prefer: Will you move data connection through cell phone USB to share.

Bluetooth

- Open/close Bluetooth.
- Bluetooth settings: Management connection, setting device name and can detect the sex, etc.
- Measured by your phone,Your carrier’s data usage according may differ;

More

- ❖ Airplane mode: Disable all wireless connection.
- ❖ VPN settings: Setup and manage virtual private network.
- ❖ Tethering & portable hotspot: Will you move data connection through cell phone USB or as a portable WLAN hot share.
- ❖ Wi-Fi Direct settings: Set up and management WLAN Direct.
- ❖ Mobile networks: Check the mobile data usage, set access point name and network operators.
- ❖ GPRS transfer prefer: Will you move data connection through cell phone USB to share.

Audio Profile

- ❖ General
- ❖ Silent
- ❖ Meeting
- ❖ Outdoor

Display

- ❖ Brightness: Set the brightness of the phone display
- ❖ Scenes: to set the Scenes to default or work;
- ❖ Wallpaper: Set up the wall paper of mobile phones
- ❖ Theme: to set up the phone's theme;
- ❖ Auto-rotate screen: Set up if open automatically rotating screen.
- ❖ Sleep: Automatic adjustment screen lock the delay time before
- ❖ Font size: to set the phone's font size;

Storage

- ❖ SD card: view SD card total space and available space.
- ❖ Mount SD card: After unloading SD card SD card will not display.
- ❖ Erase SD card: Remove the SD card all the data.
- ❖ Internal storage: Display size available space.

Battery

- ❖ View Battery Condition

Apps

- ❖ Unknown sources: Setting is allowed to install the electronic market to provide application.
- ❖ Manage applications: Management and delete installation applications.
- ❖ Running services: Check and control the currently running services.
- ❖ Storage use: Check the application of storage space.

Security

You can configure settings that help secure your phone and its data.

Language settings: can select language and user dictionary.

- ❖ Keyboard settings: choose the Android keyboard.
- ❖ Input method: Choose input method way.

Backup and Restore

- ❖ Back up my data: back up app data,WIFI passwords,and other settings to Google Service;
- ❖ Backup account: backing up to debug-only private cache
- ❖ Automatic restore: When reinstalling an app,restore backed up settings and data
- ❖ DRM reset: Delete all DRM licenses
- ❖ Factory data reset: Erases all data on phone;

Date and Time

- ❖ Automatic: Use networks offer a time and date.
- ❖ Set date: Manually edit date.
- ❖ Select time zone: Manually choose time zone.
- ❖ Set time: Manual set a time.
- ❖ Use 24-hour format: set Open/close.
- ❖ Select date format: Choose the date the format of the show.

Schedule Power ON/OFF

- ❖ Each time, including the timing of the setup time and repeat way

content, set up complete and checked open the alarm clock check box, when the corresponding setting time, will be set according to the switch machine operation and executive boot or shutdown action.

Accessibility

Accessibility: set Open/close.

Power button ends call: Press power key words will end the call, not shut down the screen.

Quick boot: set Open/close.

About phone

- System updates
- Status: Check the current state of the mobile phone.
- About battery: View power consumption situation
- Legal information: check the open source license
- About version: Display model.

18. SIM Toolkit

If your SIM card supports STK (SIM Tool Kit) function, the phone can display different first level menu according to different STK card. This function needs the network provider support. If user finds STK function can't operate normally, please contact the network provider. If the network provider does not support this function, we do not claim any responsibility whatsoever.

19. Sound Recorder

The sound recorder is a simple recording tool that provides all of the required functionalities for you to manage voice files.

Start Recording

1. In any mode, press Home Key, touch the application tab and then touch Sound Recorder. Touch button to start recording.
2. During the recording, you can pause the voice recording anytime by
3. Touching button . Then choose to and touch Save to save the

recording file.

4. To exit sound recorder, you can press Back Key.

20. Video Player

You can use Video player to view or manage videos.

1. Click to see the video of the choice in the folder.

2. Choose the video files to play, click open can use video player play.

Widgets

In the widgets list, you can select desired widget to add to idle screen.

Care and Maintenance

- Battery Care

• Your device is powered by a rechargeable battery. When the power is weak, please charge the battery. In order to extend the lifespan of the battery, use all the battery's power before recharging.

• Unplug the charger from the electrical plug and the device when not in use. Do not leave the battery connected to a charger more than a week. Overcharging may shorten its lifespan.

• Extreme temperatures can affect the ability of your battery to charge. Battery needs the fit temperature. If the surrounding temperature is over 40°C, the battery cannot be charged.

• Use the battery only for its intended purpose. Never use any charger or battery that is damaged.

Do not short-circuit the battery. Accidental short-circuiting can occur when a metallic object such as a coin, clip, or pen causes direct connection of the positive (+) and negative (-) terminals of the battery. (These look like metal strips on the battery.) Short-circuiting the terminals may damage the battery or the connecting object.

• Leaving the battery in hot or cold places, such as in a closed car in summer or a freezer in winter conditions, will reduce the capacity and

lifetime of the battery. Always try to keep the battery between 59°F and 77°F (15°C and 25°C). A hot or cold battery may not function temporarily, even when the battery is fully charged.

• Battery performance is particularly limited in temperatures below freezing.

• Do not dispose of batteries in a fire! Dispose of batteries according to local regulations. Please recycle when possible. Cellphones are not considered household waste.

Mobile phone maintenance

1. Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that will corrode electronic circuits. If your device does get wet, remove the battery and allow the device to dry completely before replacing it.
2. Do not use or store the device in dusty, dirty areas. Its moving parts and electronic components can be damaged.
3. Do not store the device in hot areas. High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
4. Do not store the device in cold areas. When the device returns to its normal temperature, moisture can form inside the device and damage electronic circuit boards.
5. Do not attempt to open the device other than as instructed in this guide.
6. Do not drop, knock, or shake the device. Rough handling can break internal circuit boards and fine mechanics.
7. Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the device.
8. Do not paint the device. Paint can clog the moving parts and prevent proper operation.
9. Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the device and may violate regulations governing radio devices.
10. All of the above suggestions apply to your device, battery, charger, or any enhancement. If any device is not working properly, take it to the nearest authorized service facility for service.
11. If you don’t use your phone, it’s better to switch it off and remove battery so as to save energy and avoid cellular radiation.

12. Please don’t have the volume over loud while using the phone, which might impair your hearing.
13. The unprofessional shouldn’t disassemble the terminal and battery of the phone.
14. It is recommended that you should try not to use the holster with magnet button, for the magnet may interfere with the phone signal, and hard iron button may crush the LCD screen. Plastic phone cover will lead to poor volatilization of vapor and have the internal components corrupted, moreover, it can have the phone shell oxidized and faded.
15. If you or your family has a medical record of dizziness or epilepsy, please consult with the doctor first, if you want to play phone games or use the flashlight (the flash doesn’t available in all phone models).
16. Please don’t put the flashlight too close to the eyes of human beings or animals, as this could do harm to the eyes.

Pacemaker

Pacemaker manufacturers advise the distance between your phone and heart pacemaker should be 6 inches (15.3 cm) at least, otherwise the phone could interfere with the pacemaker.

The personnel who wears pacemaker should do the followings:

- Should always keep a distance (at least 6 inches) between the phone and pacemaker, when the phone is switched on.
- Should not have the phone in a upper pocket
- Should listen to the phone closer to the ear which is farther from the pacemaker
- Should avoid the phone falling off from high places.

Caution: The manufacturer assumes no responsibility for the consequences of the users does not comply with the above suggestions or misuse of the phone.

SAR Information

The highest SAR value for this mobile phone is <1.6 W/kg, in accordance with the requirements of the ICNIRP, which recommended the limit for

exposure to radio waves is 1.6 watts/kilogram(W/kg) averaged over 1 gram of tissue. For more information, please visit Lava's website www.lavamobiles.com to query Safety precautions:

a. Use a wireless hands-free system (Headphone, headset) with a low power Bluetooth emitter
b. Make sure the cell phone has a low SAR
c. Keep your calls short or send a text message (SMS) instead. This advice applies especially to children, adolescents and pregnant women
d. Use cell phone when the signal quality is good
e. People having active medical implants should preferably keep the cell phone at least 15cm away from the implant

E-waste Disposal Mechanism

'E-waste' means waste electrical and electronic equipment (WEEE). In other words E-waste is a popular, informal name for electronic products nearing the end of their "useful life". For more details about e-waste please refer e-waste rules, 2011 www.moef.nic.in

Do's and Don'ts for disposal e-waste

Do's:

a. Ensure that an Authorized Person repairs your Lava products
b. Call Our Local Authorized Collection Centers to Dispose Lava products
c. Always drop your used electronic products, batteries or any accessories thereof after the end of their life at nearest Authorized Collection Point or Collection Center.
d. Separate the packaging material according to responsible waste disposal options and sorting for recycling.
e. Always remove the battery from the product, when you do not intend to use the product anymore it in future.

Don'ts:

a. Do not Dismantle your Lava Product on your own
b. Do not give your e-waste to KabbadiWala / Scrap Dealer/ Rag Pickers.
c. Do not dispose-off the e-waste in landfills.
d. Never dump E-waste in garbage bins.
e. Do not dispose of your product at municipal waste bins or rooms.
f. Do not throw used batteries into household waste.

g. Consequences of improper handling and disposal of E-Waste
h. Improper disposal of waste prevents natural resources from being re-used.
i. Some waste contains hazardous chemicals and if not disposed of properly may release toxins into the soil and water, and also releases greenhouse gases into the environment
j. If e-waste is not properly disposed of, it can threat to the health and well-being of humans and animals and it also has adverse effect on the environment.
k. Placing of batteries or devices on or in heating devices, such as microwave, ovens, stoves, or radiators and improper disposal of batteries may lead to explosion.
l. If the battery terminals are in contact with metal objects, it may cause a fire.
m. For more details on how to dispose of your Lava products at the end of life, Please refer the list of our Services Centers on Pan India basis on our website www.lavamobiles.com or please view this link for the details of Service Centers http://www.lavamobiles.com/support

Troubleshooting

Check www.Lavamobiles.com web site for additional information, downloads, and services related to your LAVA product.

To check for the nearest LAVA service center location for maintenance services, you may like to visit www.lavamobiles.com

Lava Customer Care Service

No: 1860-200-7500

Frequently Asked Questions

Frequently Asked Questions	Cause and Solution
Fail to turn on	Press the power key for over 1 second. Check if the battery is properly connected. Please remove and install it again and retry; Check if battery is appropriately charged.
Fail to connect network	In case of Weak signal, please try and move to a location with strong signal and try connecting to the network again; Please ensure that you are not beyond the network coverage of service providers; Please ensure you have a valid SIM card. Please contact your network provider for further information.
Display information while turning on	Check if the SIM card is installed correctly When you enable the SIM security option. Handset lock password: If the handset lock is activated, you have to input handset password. **Input PIN:** if Inputting PIN while turning the phone on each time is activated, you have to input the PIN code. **Input PUK code:** When you've input wrong PIN code for 3 times will lock the SIM card. You need to input the PUK code provided by your network provider.
Poor quality of calling	Please check if the sound volume is tuned properly In an area with poor network conditions, example: basement, the signal might be weak. Try searching a location with stronger signal reception and call again. While using the mobile phone in the peak period of communication, like commute time, you may not be able to call because of line congestion.
Standby duration shortened	The standby duration is relative to the network systems. While the mobile phone is in an area with poor signal strength and cannot receive the signal, the handset will continuously search for a base station. This will significantly reduce battery charge. It is recommended that you turn off your mobile in area with no signal reception to save battery. **Need replacing the battery**: Please change to a new battery as battery performance may decrease after prolonged usage.

SIM Card Error	**Dirt on the metal surface of an SIM card**: Use clean cloth to wipe the metal touch point on an SIM card. The SIM card is not installed. The SIM card is damaged. Please contact your network service provider.
Fail to dial out	Please check if you press the dial key after typing the number. Please check if calling is forbidden because of default settings. Please check if the SIM is valid. Please check if the call barring is set. Please check if the fixed dial function is set.
Callers cannot contact you	Please check if the mobile phone is on and connected with the network. Please check if the Call barring or call divert is activated. Please check if the SIM card is valid.
Fail to charge	May be due to poor contact. Please check if the plug is connected well. Please confirm if the environment temperature is within the range of 0ºC ~40ºC while charging. The battery or charger is damaged in which case you need to replace it.

Lava warranty certificate

Limited warranty:

LAVA international Ltd. (LAVA) provides limited warranty for your mobile phone and original accessories delivered with your mobile phone (hereinafter referred to as “product”)

The warranty period for the transceiver is one (1) year and for battery, charger and headset is six (6) months from the date of purchase.

LAVA Warranty

Subject to the conditions of this Limited Warranty, LAVA warrants a product to be free from defects in design, material and workmanship at the time of its original purchase by you, and for a subsequent period of one (1) year for transceiver and six (6) months for battery & charger.

You shall have to coverage or benefits under this warranty in the event that any of the following conditions are applicable:

• The product has been subjected to abnormal use or conditions, improper storage, exposure to 1.excessive moisture or dampness, exposure to excessive temperature, unauthorized modification, unauthorized repair (including but not limited to use of unauthorized spare parts in repairs),abuse, accidents, Acts of God, spills of food or liquids, improper installation

• You have not notified Lava of the defect in the product during the applicable warranty period.

• The product serial no. code or the accessories date code has been removed, defaced or altered.

• The product has been used with or connected to an accessory (i) Not supplied by Lava or its affiliates, (ii) Not fit for use with the product or (iii) Used otherwise than in manner intended.

• The seals of the product’s battery enclosure have been broken or shown evidence of tempering or the product’s battery has been used in equipment other than that for which it has been specified usable by LAVA.

• All plastic surfaces and all other externally exposed part that is scratched or damaged due to normal use.

To get maximum of your new product, we recommend you to:

- Read the guidelines for safe and efficient use as mentioned in the manual.

- Read the terms and conditions of your Lava warranty in the manual.
- Keep your original receipt; you will need it for warranty services if asked to produce.
- Present this Lava Warranty Certificate along with original proof of purchase whenever you require any warranty services.

In case Lava product needs service, please visit the nearest Lava service centers given in the service guide. Please visit our Website www.lavamobiles.com for updated list of Authorized Service Centers near to your location.

Important note: for your warranty to be valid, all information on the warranty certificate has to be completed including the stamp from the authorized distributor/retailer.

All warranty information, product features and specifications are subject to change without notice.

IMEI No. …….

Dealers Stamp …...……..

Date of purchase …...……

Model No. …….