

Prestigio



MultiPhone 8400 DUO



Unboxing



Getting started



Basics



Phone



Messages



Mail



Camera



MultiMedia



Web & network



Bluetooth



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Maps & navigation



Utilities



Specifications



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Prestigio MultiPhone 8400 DUO has a two-year warranty. You may find detailed warranty information at: www.prestigio.com/support/warranty-terms.

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Unboxing



Inside your package
Your phone at a glance
Buttons



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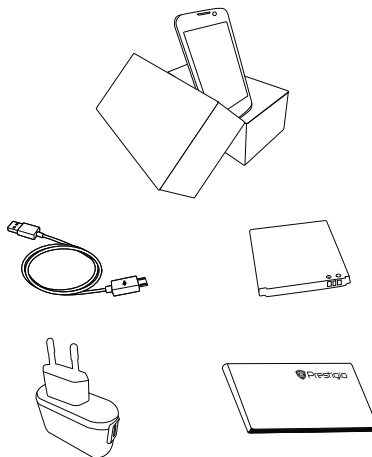


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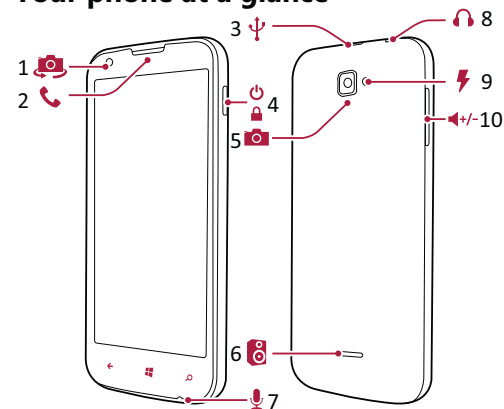


Inside your package



- Prestigio MultiPhone
- USB cable
- Battery
- Adapter
- Quick start guide
- Legal & safety notices
- Warranty card

Your phone at a glance



- | | |
|-------------------|-------------------|
| 1. Front camera | 6. Speaker |
| 2. Earpiece | 7. Microphone |
| 3. Micro USB port | 8. Earphone jack |
| 4. Power button | 9. Flash |
| 5. Rear camera | 10. Volume button |

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Buttons

The back, start and search keys help you navigate your phone.

- Tap  to return to the start screen. To control your phone with your voice, press and hold .
- Tap  to return to the previous screen. To switch between open apps, press and hold .
- To search a web, press .



Do not cover the antenna area with your hands or other objects. This may cause connectivity problems or drain the battery.



Please read the "Legal and safety notices" in your package before use.



Getting started



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Congratulations on your purchase and welcome to Prestigio. To get the most from your product and enjoy all that Prestigio has to offer, please visit:

www.prestigio.com/catalogue/MultiPhones

For more details about your product, please visit:

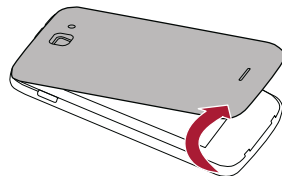
www.prestigio.com/support

Installation

Follow the steps below to prepare your phone for using. Remember to turn off your mobile phone before removing the rear panel.

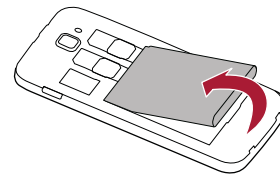
1

Remove the rear panel.



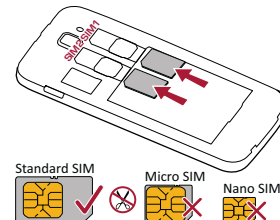
2

Take out the battery.



3

Insert the SIM card.





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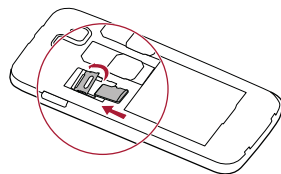


Next



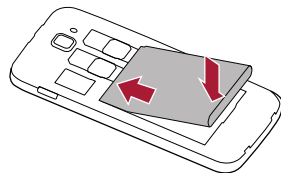
4

Insert a memory card.



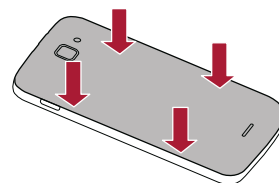
5

Insert the battery into the battery compartment.



6

Put the rear panel back.



- The use of incompatible SIM cards, manually cut SIM cards, or SIM card adapters may damage the cards or the device, and it may corrupt the data stored on the cards.
- Scratching or bending of the SIM cards may result in the loss of contacts and information, so be careful when handling, inserting, or removing the cards.



Frequent writing and erasing of data shortens the lifespan of memory cards.

**Installation****Power on your phone****Start screen****List menu**

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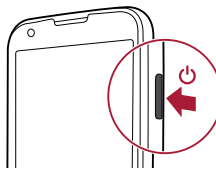
**Dual SIM standby**

The device supports two SIM cards for voice calls and data connection. During a voice call or data transfer via one SIM card, the other SIM card becomes inactive (not registered with your mobile network operator). This means that you cannot receive incoming calls or use data connection via the inactive SIM card. When the call or data transfer ends, both SIM cards will become active and show on the list of registered networks.

Power on your phone

7

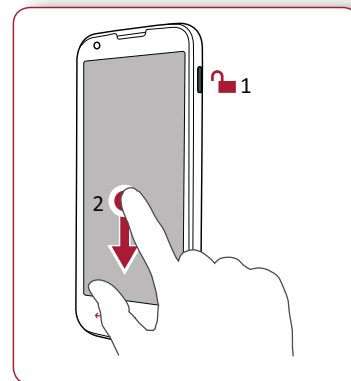
Press and hold the power button for a few seconds.



When turning on the device for the first time, follow the on-screen instructions to set up your device.



To turn off your phone, press and hold the power key, and drag the lock screen down.





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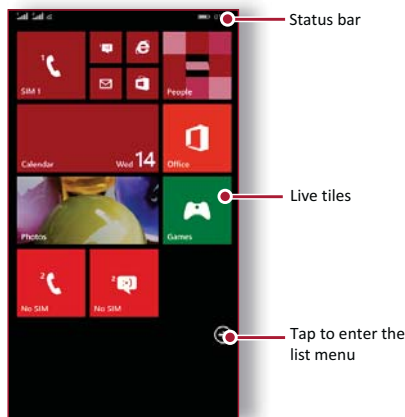


Next





Start screen

Start screen is the heart of your phone - it is where you open apps, see what your friends are doing, and get to your favourite websites. The tiles on the Start screen show info, such as missed calls, received messages, the latest news, weather forecasts, and more. To go to the start screen, press . Your phone's start screen consists of the following:



Personalise your wallpaper


Pick your favourite photo as your Start wallpaper. Choose from the available wallpapers, or use any photo you have taken with the camera.

1. On the list menu, tap  **Settings** > **start+theme**.
2. Tap **choose photo**.
3. Select an image from the albums or capture a photo by the camera, and then tap .

Add a tile to the start screen

On the start screen, swipe left to open the list menu. Tap and hold a tile, and then select **pin to start** on the pop-up window.

Resize or unpin a tile

- To resize the tile, tap and hold it, and then tap the arrow icon.
- To unpin the tile, tap and hold it, and then tap .

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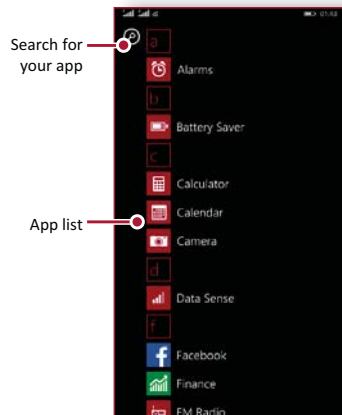
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List menu

All your apps' icons can be found on the list menu. On the start screen, tap  to open the list menu. Tap  or  to return to the start screen. Your phone's list menu consists of the following:





Basics



Finger tips

Charge the battery

Connect to your PC

Rotate the screen

Lock and unlock the screen

Use the notifications panel

Enter text

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Finger tips

Only use your fingers to use the touch screen.

Tap

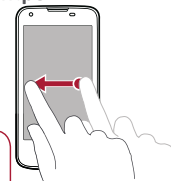


Tap and hold

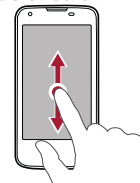


- To open an application, to select a menu item, to press an on-screen button, or to enter a character using the on-screen keyboard, tap it with a finger.
- Tap and hold an item for more than 2 seconds to access available options.

Swipe



Slide or scroll



- Quickly swipe your finger vertically or horizontally across the screen to go to other home pages, scroll through documents, and more.
- Slide your finger vertically across the screen to open drop-down menu. Drag up or down to scroll.

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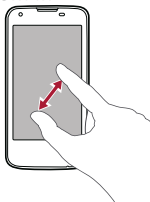


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Zoom in

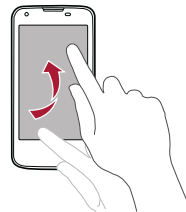


Zoom out



- Spread two fingers apart on a web page, map, or image to zoom in a part.
- Pinch two fingers together on a web page, map, or image to zoom out a part.

Flick



- Flick left or right on the start screen or the applications screen to see another panel. Flick up or down to scroll through a web page or a list, such as contacts.



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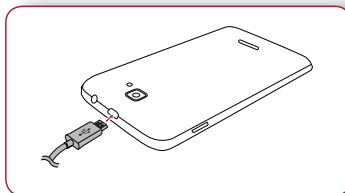
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Charge the battery

A new battery is partially charged. The battery icon at the upper-right corner shows the level of charging status.



1. Plug the small end of the charger into the micro USB port of the device, and plug the large end of the charger into an electric socket.
2. After being fully charged, disconnect the device from the charger. First unplug the charger from the device, and then unplug it from the electric socket.



Always use authentic accessories to optimise your battery performance. Non-authentic accessories (eg. chargers) can damage your battery and even your phone.

Optimise your battery performance

Here are some tips to help you optimise your battery performance.

- Always ensure that your phone profile is appropriately set to meet your actual usage.
- If you are not using Bluetooth, Wi-Fi, GPS or other applications, turn them off.
- Adjust the intensity of your display screen's backlight to low or medium level and for the shortest duration.
- Avoid using or placing your phone near magnetic objects (eg. a radio or television) or on metal surfaces, which will impact the network connection and ultimately drain power from your battery.



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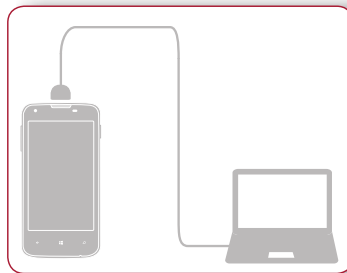


Next



Connect to your PC

You may need to connect your phone to a PC in order to complete activation. Your phone's micro USB port allows you to exchange media and other files with a PC.

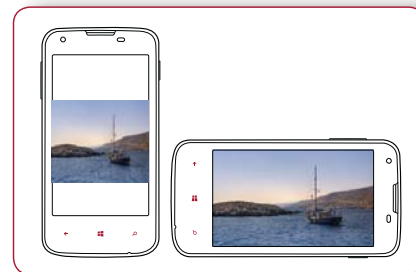


Load files from your PC

1. Connect your phone to the PC with the included USB cable.
2. Open the notifications panel, and then tap **Connected as a media device > Media device (MTP)**.
3. Transfer files between your phone and the PC.

Rotate the screen

For many screens, you can automatically change the screen orientation from portrait to landscape by turning your phone sideways. When entering text, you can turn your phone sideways to bring up a bigger keyboard.



To prevent the display from rotating automatically, open the notifications panel and deselect **Auto rotation**.



- Some applications do not allow screen rotation.
- Some applications display a different screen depending on the orientation.



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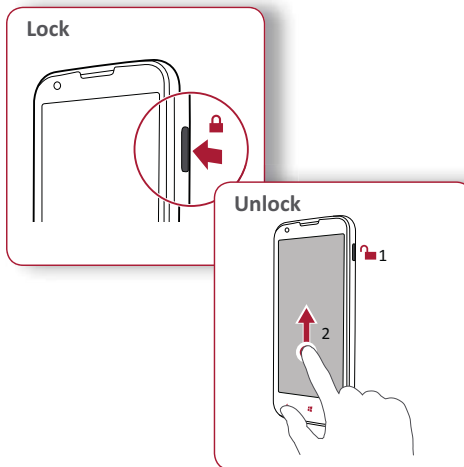


Next



Lock and unlock the screen

When not in use, lock your phone to prevent unwanted operations and save the battery power.



Auto lock

You can set a time span for the screen to be locked automatically.

1. On the list menu, tap **Settings > lock screen** > **Screen times out after**.
2. Select your desired time span.

Personalise your lock screen

You can have your own favourite photo in the background.

- Go to **Settings > lock screen > Background**, select an image from the albums or capture a photo by the camera, and then tap .
- To show the artist when playing music, switch **Show artist when playing music** to **On** .



When your phone is locked, Your phone can still:

- Receive calls, text messages, and other updates
- Play music
- Adjust the volume



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Use the notifications panel

Slide down from the top of the screen to open the notifications panel. When you get a new notification, you can open it to see what event or new info you have received. You can also quickly access settings from it. It allows you to easily turn airplane mode, Wi-Fi, and Bluetooth on and off. It also provides a shortcut to set the brightness and orientation of your screen.



Quick settings

Enter settings menu

Notifications

Enter text

Use the on-screen keyboard to enter text, such as contact information, mail, and web addresses.

Use the keyboard



1. Character keys
2. Shift key
3. Numbers and symbols key
4. Language key
5. Emoji key
6. Space key
7. Enter key
8. Backspace key



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Enter text by voice

You also can enter the text by activating the voice input feature and then speak into the microphone. Your phone displays what you speak. Voice typing: tap  on the screen.

Copy and paste text

Tap a word, drag the circles before and after the word to highlight the section you want to copy, and tap . To paste the text, tap .

System update
















Your phone can check and notify you if there is a new upgrade available. You can also manually check if there is an available update. You can set this option in  > **phone update** > **check for updates**.



Do not press any keys while the device is upgrading.

Status icons

The icons in the status bar at the top of the screen give information about your phone:

 Silent mode activated	 Wi-Fi connected
 Vibration mode activated	 Roaming (outside of normal service area)
 Airplane mode activated	 Bluetooth is activated
 Battery power level	 The battery is charging, or the phone connected to PC
 Calls forwarding	 SIM card is locked
 HSPA network connected	 No SIM card detected
 HSPA+ network connected	 An app or service is using your location info
 3G network connected	



Calls
Contacts
Contact groups



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Learn to use calling functions, such as making and answering calls, using options available during a call or customising and using call-related features.

Calls

Make and end a call

1. On the Start screen or list menu, tap  **Phone**.
2. Tap  to open the dial pad.
3. Enter the phone number, and then tap **call**.
4. Tap **end call** to end a call.

Answer a call


When you receive a phone call from a contact, the incoming call screen appears. To pick up the phone, tap **answer**.

Silence an incoming call

When a call comes in, press the volume key or turn your phone face down to mute the ringing sound without rejecting the call.

Set up a conference call

If network is available, you can make the first call or accept a call. Then simply dial each subsequent call to add it to the conference.

1. During a call, tap **add call** to make a call to another person.
2. The second number is dialled, and the first call is put on hold at this time.
3. Tap  to add the contact to a conference call.



Make sure your SIM card is enabled with conference calling service. Contact your mobile operator for details.



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Make an emergency call

In some regions, you can make emergency calls even if you do not have a SIM card installed or your SIM card has been blocked.

1. On the Start screen or list menu, tap  **Phone**.
2. Tap  to open the dial pad.
3. Dial the emergency number for your location, and then tap **call**.



If you are out of base station coverage, you will not be able to make an emergency call.




In Europe, the standard emergency number is 112; in the UK, it is 999.

Contacts

Contacts are stored in one of the two available phone books: SIM phone book (located on your SIM card) or the Smart phone book (located on your phone).




- To view your contacts, tap **People** on the start screen or list menu.

Search for a contact


1. Scroll up or down the contact list.
2. Tap  and enter the first few letters of the name in the search bar.
3. Select the contact from the option list.

Add a new contact

Method one:

1. On the Start screen or list menu, tap  **Phone**.
2. Tap  to open the dial pad.
3. Enter a number, tap **save**.
4. Add details as desired.
5. Tap  to finish and save.

Method two:

1. Go to **People** to view the contact list.
2. Tap  to add a new contact.



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Import/Export contacts

1. Go to **People** to view the contact list.
2. Tap **...** > **import from SIM/export to SIM**.
3. Select the contacts storage.
4. Follow the prompts to finish.

Delete contacts

- Tap the contact and **...** > **delete**.

Contact groups

You can group your contacts as different groups.
For different groups, you can use different identifications, and send messages to a group.

Add contacts to a group

1. Tap **People**, and swipe to **Groups** page.
2. Tap **+** > **Group**.
3. Write a name for the group, and tap **⌂**.
4. Tap **+** to add contacts to the group.
5. Tap **✓**.



Messages



Send a message

Check your message

Reply to a message

Forward or delete a message

Delete a conversation



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Messages let you exchange text messages with other SMS and MMS devices via your cellular connection. Your sent and received messages are neatly grouped into conversations, by contact name or phone number.

Send a message

On the start screen or list menu, tap  **Messaging**. And then tap  to start composing a new message.



1. Enter a phone number
2. Add a recipient from your contacts list
3. Switch between SIM1 and SIM2
4. Enter the text message
5. More options
6. Send the message
7. Add an attachment
8. Enter text by voice



There is a limit on the number of characters for a single text message (displayed above the send button). If you exceed the limit, your text message will be delivered as one but will be billed as more than one message.



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Check your message

Depending on your notification settings, your phone plays a sound, vibrates, or displays the message briefly in the status bar when you receive a new message.

- On the start screen or list menu, tap  **Messaging**. To check a message, tap a conversation.




Reply to a message

- On the messages screen, tap the conversation containing the message.
- In the text box, enter your message.
- Tap  to send the message.

Forward or delete a message

- On the messages screen, tap the conversation containing the message.
- Tap and hold a message.
- In the pop-up window, select **Forward** or **Delete**.

Delete a conversation

- On the start screen or list menu, tap  **Messaging** to display the messages screen.
- Tap  at the bottom of the screen.
- Select the conversation you want to delete, and tap .



Set up an email account

Send a mail

View your mails

Reply or forward to a mail

Delete mail



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Use this application to send or view email messages. Learn to send or view email messages via your personal or company email account.


Set up an email account

1. On the start screen or list menu, tap  and do one of the following:
 - If this is your first time adding an email account in Mail, move to the next step.
 - If you have already added an email account, then tap **...** > **add email account**.
2. Enter the email address and password for your email account.





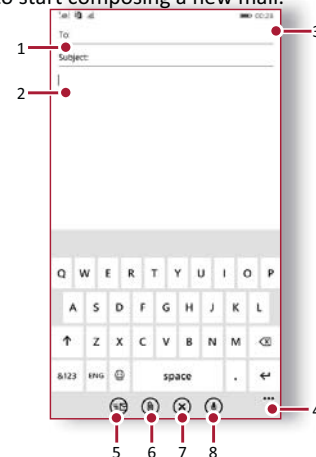
When you finish setting up the email account, the email messages will download to your device.

Delete an email account

1. Go to  > **email+accounts**.
2. Tap and hold the email account you want to delete.
3. Tap **delete**.

Send a mail

On the start screen or list menu, tap . And then tap  to start composing a new mail.



1. Enter an account
2. Add a recipient from your contacts list
3. Enter the email message
4. More options
5. Send the mail
6. Add an attachment
7. Close the window and exit
8. Enter text by voice



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View your mails


1. On the email inbox, tap  to check whether there is a new mail.
2. Tap the desired mail to read it.
 - Use  or  to view the previous or next mail.

Reply or forward to a mail




1. On the email inbox, tap the email message.
2. Tap , and then select **reply**, **reply all** or **forward**.

Delete mail

Delete one mail

- On the email inbox, open the mail and then tap .

Delete mails

1. On the start screen or list menu, tap  to display the email inbox.
2. Tap  at the bottom of the screen.
3. Select the mails you want to delete, and tap .



Camera



Your camera at a glance

Take a photo

Record a video

Photo and video settings



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With your phone, you can take both photos and videos as desired. In addition to a rear camera, there is a camera on the front for video calls and self-portraits.


- To use the camera, on the start screen or list menu, tap  **Camera**.

Your camera at a glance





1. Image preview
2. Viewfinder
3. Phone / video settings
4. Capture photo
5. Switch to video recording




Take a photo

1. Turn on the camera.
2. Change the camera setting if necessary.
3. Point the camera at what you want to capture.
4. Tap  to capture the photo.

Take a photo of yourself

1. Turn on the camera.
2. In the viewfinder, tap .
3. Tap  to capture the photo.

Record a video

1. Turn on the camera.
2. To switch from photo to video mode, tap .
3. When you are ready to start recording, tap .
4. To stop recording, tap .



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Record a video
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Photo and video settings

Before you take a photo or record a video, customise your photo/video settings.

Photo settings	
Flash	Turn on or off the flash.
Tap to take photo	Tap the preview screen to capture a photo.
Resolution	Select from various standard sizes for your photo.
Scene mode	Select your desired scene mode.
ISO	An ISO value indicates the light sensitivity of your camera's imaging sensor. Higher values are for fast-moving or poorly-lit objects.
Exposure compensation	It is used to alter exposure from the value selected by the camera, making photographs brighter or darker.
White balance	Select an appropriate white balance, so images have a true-to-life colour range.
Antibanding	Select a band to avoid the impacts on photos caused by flickers from lighting sources
Video settings	
video light	Turn on or off video light.
Resolution	Set the resolution for videos as this setting will affect your file size.

**Photos hub**

Xbox video

Xbox music

FM radio



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Your phone provides several multimedia for your entertainment. You can view your photo gallery, enjoy music, and watch videos.

Photos hub**View your photos**

1. On the start screen or list menu, tap **Photos**.
2. Browse an album or a group of photos.
3. Tap a photo to view it full-screen.

Zoom in and out

Spread two fingers apart on any place to zoom in. Pinch to zoom out, or double-tap to return.

Edit your photos

When viewing a photo, use the keys on the screen to edit the photos.



1. Share your photo
2. Edit the photo
3. Delete the photo
4. Mark the photo as a favourite
5. More options



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Xbox video
Xbox music
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Xbox video

You can use the xbox video on your phone to watch videos.



Watch a video

1. On the start screen or list menu, tap  **Video**.
2. Select the video that you want to watch, or tap  to find your desired movie.
3. Tap the on-screen keys to control the video playback.
4. Press the volume button to adjust the sound.
5. Tap ... to select more options.

Xbox music

You can listen to your favourite music with the xbox music. The xbox music is a central hub for your favourite music whether it is stored in your phone or streamed through the xbox music store.

Listen to music

1. On the start screen or list menu, tap  **Music**.
2. Tap a song from the list, or tap  to find your desired song.
3. Tap the on-screen keys to control the music playback.
4. Press the volume button to adjust the sound.

5. Tap ... to select more options.



You need a Microsoft account to access Microsoft services with a single username and password on your phone. You can also use the same username and password on your Xbox.



To learn more about Microsoft account and what can you do with it, go to www.windowsphone.com.

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FM radio

You can listen to radio programs with your phone.



You must connect a headset before using the FM radio on your phone.

Listen to a radio station

1. On the some screen or list menu, tap  **FM Radio**.
2. It will start scanning automatically and save the available channels.
3. Use the on-screen keys to control playback:
4. Press the volume button to adjust the sound.
5. Tap ••• to select more options.



Web & network



Connect to the Internet Web browse



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You can connect your phone to the Internet and browse a web page.



Connect to the Internet

Your phone connects to the Internet whenever necessary, using a Wi-Fi connection (if available) or your mobile operator's data connection.

Data connection

You can use your mobile operator's data connection.

Turn on data connection


1. Go to  **Settings** > **Mobile + SIM**.
2. Switch **Data connection** to On .



Some apps and services may transfer data over your mobile operator's cellular network, which may result in additional fees. Contact your mobile operator for details.

Turn on data roaming

Connect to your mobile operator's partner networks and access data services when you are out of your mobile operator's coverage area.




1. Go to  **Settings** > **Mobile + SIM**.
2. Switch **Data roaming options** to **roam**.



Using data services while roaming may be costly. Check with your mobile operator for data roaming rates before you use data roaming.

Use your phone as a wireless router

Share your data connection with other devices by turning your phone into a wireless router.

1. Go to  **Settings** > **internet sharing**.
2. Switch **Sharing** to On .
3. To change the name of your connection, tap  **setup** > **Broadcast name**, and write a name.



The other device uses data from your data plan, which may result in data traffic costs. For info on availability and costs, contact your network service provider.



Connect to the Internet Web browse



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Wi-Fi

Connect the device to a Wi-Fi network to use the Internet or share media files with other devices.



Connect to a wireless network

1. Go to  **Settings** > **WiFi**.
2. Make sure **WiFi networking** is switched to **On** .
3. The Wi-Fi section will show the list of networks detected.
4. Tap the desired Wi-Fi network you want to connect to.
 - If you selected a secured network, you will be asked to enter the network key or password.

Web browse

You can use your phone to browse websites. Before browsing a website, please confirm that you have turn on data connection or Wi-Fi.

Browse a web page

1. On the start screen or list menu, tap  **Internet Explorer**.
2. Enter your search keywords or a web page address.
3. Tap .



1. View tabs
2. Enter the address
3. More options

Prestigio



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View tabs



1. Close a tab
2. Open a new tab
3. More options



Bluetooth



Pair with a Bluetooth device
Receive data via Bluetooth
Send data via Bluetooth



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Your phone can connect to a compatible Bluetooth device for exchanging data. Bluetooth creates a direct wireless connection between two devices over short distances.

Pair with a Bluetooth device

1. Go to  **Settings** > **WiFi**.
2. Make sure **Status** is switched to **On** .
3. A list of available Bluetooth devices will appear.
4. Tap the device you wish to connect with.
5. The pairing is made if your pairing request is accepted by the other device.

Receive data via Bluetooth

When there is file sending from other device, tap **Accept**.

Send data via Bluetooth

1. Select the file you want to share.
2. Tap **Share** > **Bluetooth** to send the file via Bluetooth.
3. Select a device to start sending the file.



Search and install an app
View your ongoing downloads
Uninstall an app



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Use the Store to purchase and download applications and games that are able to run on your phone. Choose from a wide variety of free and paid apps ranging from productivity apps, entertainment, to games.



- The availability of Store and the selection of items available for download depend on your region.
- To download from Store, you need to be signed in to your Microsoft account on your phone.
- The availability of payment methods depends on your country of residence and your network service provider.

Search and install an app

1. On the list menu, tap  **Store**.
2. Browse applications by category, or tap  to search with a keyword.
3. Select an application to view information.
4. To download it, tap **Install**.
 - If there is a charge for the application, tap the price, and follow the prompts to complete the purchase.



Use a Wi-Fi connection to download large files.

View your ongoing downloads

While an item is downloading, you can continue to browse Store for other content and add items to be downloaded.

1. On the list menu, tap  **Store**.
2. Tap **••• > downloads** to view your ongoing downloads

Uninstall an app

1. On the list menu.
2. Tap the app icon you want to uninstall.
3. Select **Uninstall** on the pop-up screen



Maps & navigation



Use Windows Phone maps

Find a location

Search for a place

Get directions

Maps settings



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Use this application to pinpoint the location of your phone, search for places, or get directions.

Use Windows Phone maps

Windows Phone maps lets you track your current location and receive detailed directions to your destination. It also provides a search tool where you can locate places of interest or an address on a map, or view locations at street level.

- On the start screen or list menu, tap **Maps**.




1. Local Scout
2. Get directions
3. Show your location
4. find an address or place
5. More options


Find a location

Turn on or off location service

In order to find your location on your phone, you need to enable location service.

1. On the Maps screen, tap **••• > Settings**.
2. Switch **Use my location** to **On** .

Find your location

- On the Maps screen, tap  to find your location on the map.



If you are in an area where there are a lot of surrounding buildings, Locations may have a hard time pinpointing your location.



Use Windows Phone maps

Find a location

Search for a place

Get directions

Maps settings



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Search for a place

You can search for a name of an establishment, street, or city. Suggested matches will be shown while you type.

1. On the Maps screen, tap .
2. Enter the place you want to search for.
3. Select the desired place in the result list.

Get directions

Get detailed directions to where you want to go.

1. On the Maps screen, tap  to get directions.
2. Enter your start point and end point.
3. Select the desired place in the result list.
4. Choose how you want to get to your destination.
5. The map opens showing the route to your destination.

Maps settings

You can set up the Maps, tap **••• > Settings** while viewing the maps.

Use this application to pinpoint the location of your phone, search for places, or get directions.



Office Alarm Calendar



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Office


Use this application to edit documents in various formats, including spreadsheets and presentations.

Tap  **Office** on the Applications screen.


Create a document

1. On the start screen or list menu, tap  **Office**.
2. Swipe to **recent**, tap , and then select a document type.
3. Write your text.
4. To save your document, tap **•••** > **save**.

Read documents

1. On the start screen or list menu, tap  **Office**.
2. Swipe to **places**, tap the location of the file you want to view.
3. Select a file to open




Delete a document

1. Tap  **Office**, and swipe to **places**.
2. Tap **phone** or any other location of the document you want to delete.
3. Tap and hold the document, and tap **delete**.


Alarm

You can set up one or more alarms.

Set an alarm

1. On the start screen or list menu, tap  **Alarms**.
2. Tap  to add a new alarm.
3. Fill in the alarm details, and set the time
4. If you want the alarm for multiple days, tap **Repeats**.
5. Tap  to finish and save.

Turn off an alarm


- Select the alarm, and switch the alarm to **Off** .

Stop an alarm

When the alarm sounds,

- Tap **dismiss**: the alarm stops.
- Tap **snooze**: the alarm will sound again after a specific length of time.

Delete an alarm

- Tap the alarm, and then tap .



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Calendar

You can create events and make plans on your calendar.



Create an event

1. On the start screen or list menu, tap  **Calendar**.
2. Select a date, and then tap .
3. Edit reminder settings.
4. Tap  to save the event.


Manage your events

Edit an event

You can only edit events you have created.

1. While viewing your calendar, tap the event you want to edit.
2. Tap , and then make changes to the event.
3. Tap .

Delete an event

- Select the event you want to delete, and then tap .



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Quad core 1.2GHz



RAM 512MB + 4GB eMMC



Windows Phone 8.1



Micro SDHC/SDXC ≤ 32GB



4" IPS
480x800



0.3MP + 8.0MP FF



UMTS: 900/2100MHz
GSM: 900/1800 MHz



Wi-Fi (802.11 b/g/n) 3G,
Bluetooth 4.0



GPS, A-GPS



2000 mAh



125.5*65*11.7 mm (H*W*D)



127 g



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The phone does not switch on

Remove/reinstall the battery. Then charge the phone until the battery icon stops scrolling. Unplug the charger and try to switch the phone on.

The display shows IMSI failure

This problem is related to your subscription. Contact your operator.

The network symbol is not displayed

The network connection is lost. Either you are in a radio shadow (in a tunnel or between tall buildings) or you are outside the network coverage area. Try from another place, try to reconnect to the network (especially when abroad), or contact your network operator for assistance/information.

The touch screen responds slowly or improperly

If your device has a touch screen and the touch screen is not responding properly, try the following:

- Remove any protective covers from the touch screen. Protective covers may prevent the device from recognizing your inputs and are not recommended for touch screen devices.
- Ensure that your hands are clean and dry when tapping the touch screen.
- Restart your device to clear any temporary

software bugs.

- Ensure that your device software is upgraded to the latest version.
- If the touch screen is scratched or damaged, take it to your local dealer.

Your battery seems to over heat

You might be using a charger that was not intended for use with your phone. Make sure you always use the authentic accessory shipped with your phone.

You can not send text messages

Some networks do not allow message exchanges with other networks. First check that you have entered the number of your SMS centre, or contact your operator for detailed information on this subject.

You feel that you have missed some calls

Check your call divert options.

The display shows SIM failure

Check that the SIM card has been inserted correctly. If the problem persists, your SIM card may be damaged. Contact your operator.



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Your phone is not charging

If the battery is completely flat, it might take several minutes of precharge (up to 5 minutes in some cases) before the charging icon is displayed on the screen.

The picture captured with the phone camera is not clear

Make sure that the camera lens on both sides is clean.

Your device freezes or has fatal errors

If your device freezes or hangs, you may need to close programs or reset the device to regain functionality. If your device is frozen and unresponsive, remove the battery and try to switch the phone on. The device reboots automatically. If this does not solve the problem, perform a factory data reset. On the list menu, tap **Settings > about > reset**.

Others cannot hear you speaking on a call

- Ensure that you are not covering the built-in microphone.
- Ensure that the microphone is close to your mouth.
- If using a headset, ensure that it is properly

connected.

Another Bluetooth device is not located

- Ensure that the Bluetooth wireless feature is activated on your device.
- Ensure that the Bluetooth wireless feature is activated on the device you wish to connect to, if necessary.
- Ensure that your device and the other Bluetooth device are within the maximum Bluetooth range (10 m).