

# GIONEE V4S User Guide



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## 1. For your safety

Read these simple guidelines. Not following them may be dangerous or illegal.



### SWITCH OFF IN HOSPITALS

Follow any restrictions. Switch the device off near medical equipment. Do not use the device where blasting is in progress.

Please keep this cell phone away from children, as they could mistake it for a toy, and hurt themselves with it.

Don't try to modify the phone except by the professional.

Warning!

Only use the authorized spare parts, otherwise it may damage the phone and the warranty will **be void**. And it may be dangerous.



### SWITCH OFF WHEN REFUELING

Don't use the phone at a refueling point. Don't use near fuel or chemicals.



### MICRO CARDS ARE PORTABLE

**Keep your phone, phone parts and accessories out of children's reach**

Notice: The T-Flash Card can be used as a Memory Disk, the USB cable is necessary.



### BATTERY

Please do not destroy or damage the battery, it can be dangerous and cause fire.

Please do not throw battery in fire **to avoid danger**

When battery cannot be used, **please dispose in an environmental safe method**

**Do not try to dismantle the battery.**

If the battery or the charger is broken or old, please stop using them. **And replace with certified genuine battery**



## USE QUALITY EQUIPMENT

Use our authorized equipment **to avoid danger**



## ROAD SAFETY COMES FIRST

Give full attention while driving; pull off the road or park before using your phone. **Please follow traffic rules of local city/town**



## INTERFERENCE

All wireless devices may be susceptible to cause interference, which could affect performance.



## SWITCH OFF IN AIRCRAFT

Wireless devices can cause interference in aircraft. It's not only dangerous but also illegal to use mobile phone in an aircraft.

## 2. Learn about the phone

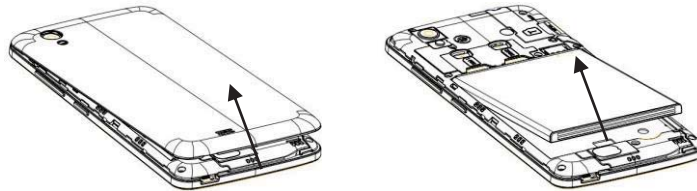
Button	Function
Power key (Right side of the phone)	a) Press to Turns on/off the screen. b) Press and Hold Opens a menu with options for airplane mode, powering off the phone, Reboot the phone and change audio profile.
Volume Up/Down (Right side of the phone)	a) Press when call is in progress, increase or decrease the volume, when the phone is ringing, silences the ringer. On the home screen when no call in progress, increase or decrease the ringtone volume or sets the phone to the silent instead of ringing. In other applications, controls the volume of music, spoken directions and other audio. b) Press and hold to quickly increasing ringtone volume to maximum or minimum.

### 3. Before using

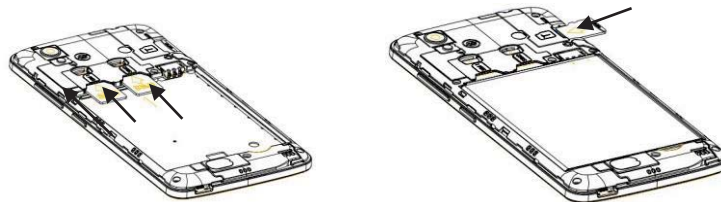
#### Insert SIM card

The phone is a Dual SIM mobile phone allowing you to use the facility of two networks. To insert Micro SIM card(s):

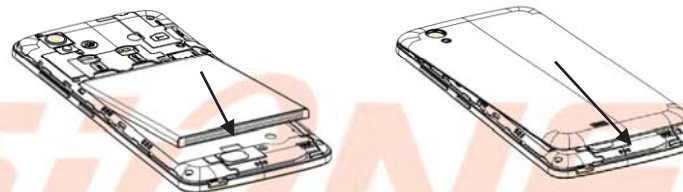
1. Switch off the mobile phone and remove the rear cover and battery.



2. Insert the SIM card correctly and memory card in the card slot(s)



3. Finally insert the battery and replace the rear cover of the mobile phone.



**Note:** The SIM card is a small object; please keep the card out of the reach of children to avoid swallowing the card by accident. Do not touch the metal surface of Micro-SIM card and keep it away from electromagnetic field to avoid loss and damage of the data. You will not be able to connect to the network if the Micro-SIM card is damaged.

#### Charger

1. Connect the charger to the charger jack on the phone.
2. Next connect the charger to a power socket, the charging starts, with the charging icon in an animated state.
3. When the charging icon becomes static, it indicates that the battery is full.
4. Disconnect the charger from the power socket and the phone.

**Note:** Slight heating during charging is normal. It indicates that the battery is full, when the charging icon becomes static.

## 4. Getting started

### 4.1 Turn on/off your phone

- Turn on the phone

Long press the **power key** to start up the cell phone. If you have started up the SIM card 1 or 2 locked, you have to enter the PIN of SIM card 1 or 2.

- Turn off the phone

Long press the **power key**, a context menu will prompt, touch “**Power off**” to switch off the cell phone.

- To wake up the phone

If you don't use the phone for a while, the Home screen or other screen you are viewing is replaced with the lock screen and then the screen darkens, to conserve the battery.

1. Press the **Power** button.
2. Drag the lock icon to any direction. The last screen you were working on opens.



### 4.2 Getting to know the Home screen

The Home screen is your starting point to access all the features on your phone. It displays application icons; You can customize the Home screen with different wallpaper and display the items you want.



At the top of the screen, the Status bar displays the time, information about the status of your phone, and icons for notifications that you've received.

### 4.3 Using the touch screen

The main way to control Android features is by using your finger to touch icons, buttons, menu items, the onscreen keyboard, and other items on the touch screen.

- **Touch:** To act on items on the screen, such as application and settings icons, to type letters and symbols using the onscreen keyboard, or to press onscreen buttons, you simply touch them with your finger.
- **Touch & hold:** Touch & hold an item on the screen by touching it and not lifting your

finger until an action occurs. For example, to open a menu for customizing the Home screen, you touch an empty area on the Home screen until the menu opens.

- **Drag:** Touch & hold an item for a moment and then, without lifting your finger, move your finger on the screen until you reach the target position. You can drag items on the Home screen to reposition them and also you can to open the Notification panel.
- **Swipe or slide:** To swipe or slide, you quickly move your finger across the surface of the screen, without pausing when you first touch (so you don't drag an item instead). For example, you slide the screen up or down to scroll a list, and in some Calendar views you swipe quickly across the screen to change the range of time visible.
- **Double-tap:** Tap quickly twice on a webpage, map, or other screen to zoom. For example, you can double-tap a section of a webpage in Browser to zoom that section to fit the width of the screen. You can also double-tap to control the Camera zoom, In Maps, and in other applications, Double-tapping after pinching to zoom in some applications, such as browser, reflows a column of text to fit the width of the screen.
- **Pinch:** In some applications (Such as Maps, Browser, and Gallery) you can zoom in and out by placing two fingers on the screen at once and pinching them together (to zoom out) or spreading them apart (to zoom in).
- **Rotate the screen:** On most screens, the orientation of the screen rotates with the phone as you turn it from upright to its side and back again. You can turn this feature on and off.

#### 4.4 Customizing the Home screen

##### To add an item on the Home screen

Enter the main menu, touch & hold the icon of an application, drag it to "Desktop" shown on the top of screen, then the application will be added to the Home screen.

##### To remove an item from the Home screen

1. Touch & hold the item you want to remove. Don't lift your finger. The top of the application will appear "Remove" icon.
2. Drag the item to the "Remove" icon.
3. When the icon turns red, lift your finger.

#### 4.5 Connect to network

When you assemble your phone with a SIM card from your wireless service provider, your phone is configured to use your provider's mobile networks for voice calls and for transmitting data.

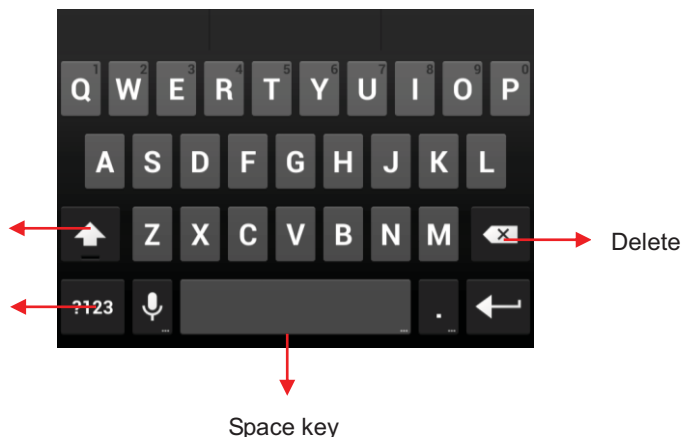
- **Main menu--> Settings-->All settings-->Dual SIM Setting;** the name of the wireless service provider you're currently registered with is selected in the list.
- Click the name of the network provider, you can rename it .
- You can set default SIM for voice call and messaging;

#### 4.6. Input text


You can touch a text field where you want to enter text to open the keyboard.

Touch once to capitalize the next letter you type. **Touch &hold** for all caps.

Switch to number input



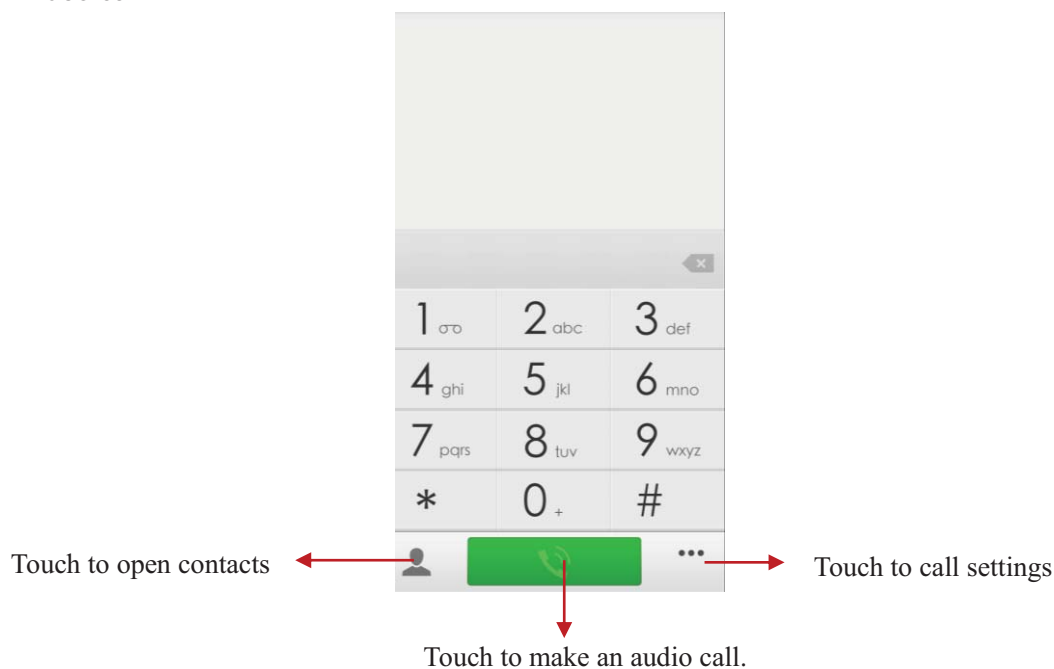
### To enter text

- Touch a text field, the onscreen keyboard opens.
- Touch the keys on the keyboard to type; the characters you've entered appear in a strip above the keyboard.
- Use the Delete key  to erase characters to the left of the cursor.
- When you're finished typing, Press Back to close the keyboard.

## 5. Communication

### 5.1 Make a call

- \* Touch the phone icon on the Home screen or if you're already working with Contacts, touch the **Phone**.
- \* Enter the phone number you want to dial;
- \* Touch the phone icon to dial the number that you entered. You can select voice call or Video call.



## 5.2 Messaging

You can use this phone to exchange text messages and multimedia messages with your friends on their mobile phones. The messages come to and from the same contact or phone number will into a single conversation, so you can see your entire message history with a person conveniently.

# 6. Multimedia

## 6.1 Camera

Camera is a combination camera and camcorder that you use to shoot and share pictures and videos.

**Note1:** Pictures and videos are stored on the SD or phone storage

### 6.1.1 Take a picture

Touch to make settings

Touch to open the Gallery



Touch to transfer between camera and video.

Touch to take a picture or shoot a video.

- Adjust your exposure and other settings if you wish. Or leave them on automatic.
- Frame your subject on screen.
- Touch the Shutter icon on screen.

### 6.1.2 To shoot a video

- Adjust the quality and other settings if you wish. Or leave them on automatic.
- Point the lens to frame the scene where you want to start.
- Touch the Start Video icon. Camera starts shooting the video.
- Touch Stop video icon to stop shooting. An image from your most recent video is displayed as a thumbnail at the bottom Left

## 6.2 View albums

Touch the Gallery icon to view albums of your pictures and videos. Gallery presents the pictures and videos, including those you've taken with Camera and those you downloaded from the web or other locations.

You can do the following operations:

- To share pictures: you can share your pictures through MMS, Bluetooth, and so on.
- To delete pictures: You can delete the pictures you are viewing.
- To get details about the picture: You can view more details about the picture.

## 6.3 Music

You use Music to organize and listen to music and other audio files that you transfer to your computer.



# 7. Connecting to networks and devices

Your phone can connect to a variety of networks and devices, including mobile networks for voice and data transmission, Wi-Fi data networks, and Bluetooth devices, such as headsets. You can also connect your phone to a computer, to transfer files from your SD card and share your phone's mobile data connection via USB or as a portable Wi-Fi hotspot.

## 7.1 WLAN

WLAN is a wireless networking technology that can provide internet access at distance of up to 100 meters, depending on the WLAN router and your surroundings. You can configure the WLAN as follow:

- **Main menu-->Settings-->WLAN** check **WLAN** to turn it on.
- Enter **WLAN**. The phone scans for available WLAN networks and displays the names

of those it finds. Secured networks are indicated with a Lock icon. If the phone finds a network, you connected previously, It connects to it.

- Touch a network to connect to it.

If the network is open, you are prompted to confirm that you want to connect to that network by touching connect.

If the network is secured, you're prompted to enter a password or other credentials

## 7.2 Bluetooth

Bluetooth is a short-range wireless communications technology that devices can use to exchange information over a distance of about 10 meters. The most common Bluetooth devices are headphones for making calls or listening to music, hands-free kits for cars, and other portable device, including laptops and cell phones.

### 7.2.1 To send a file

- **Main menu-->Settings-->Bluetooth**, check **Bluetooth** to turn it on.
- Enter **File Explorer** to select a file and long press it, Select **Share--> Bluetooth**.
- Touch **Scan for devices**, the phone will scan for and display the names of all available Bluetooth devices in range.
- Touch the name of the other device in the list to pair them. After paired the file will be sent.

### 7.2.2 To receive a file

- **Main menu-->Settings --> Bluetooth**, check **Bluetooth** to turn it on. Ensure your Bluetooth been connected within visibility time
- After paired, the phone will receive the file. The file you received will be saved to the "Bluetooth" file folder on the SD card.

### 7.2.3 To connect to a Handsfree device

- **Main menu-->Settings--> Bluetooth**, Select **"Search for devices"**;
- Turn on the Handsfree device, Select the Handsfree device in the list to pair.
- After paired, you can use the Handsfree device to listen music and receive call.

## 7.3 Smart gestures

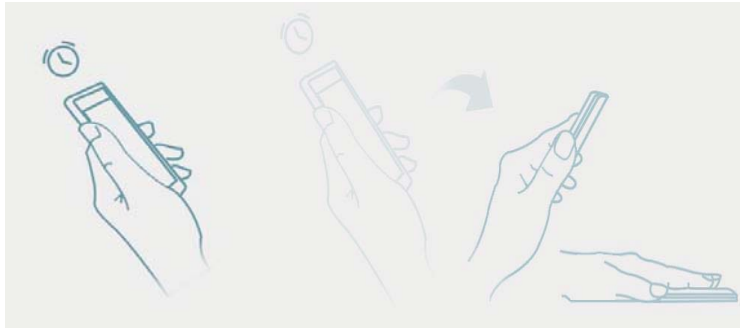
The smart gesture system supports a variety of experience and control, through gesture can be more convenient operation.

- **Main menu-->Settings-->All Settings--> Smart gestures**, check **Smart gestures** to turn it on.

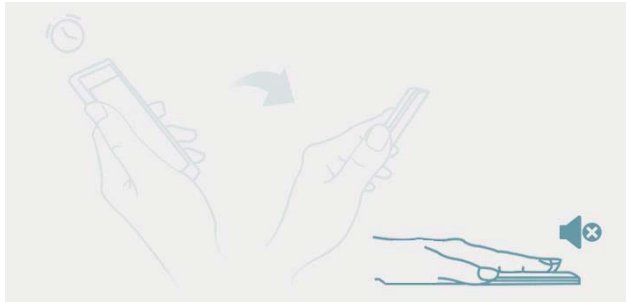
### 7.3.1 Pause alarm

- **Settings-->All Settings-->Smart gestures**, click to turn the **Pause alarm** on
- Flip back the phone to pause the on-going alarm.

①



②



#### 7.4 Connecting to a computer via USB

You can connect your phone to a computer with a USB cable, to transfer music, pictures, and other files between your SD card and the computer.

When connecting your phone to a computer and mounting its SD card, you must follow your computer's instructions for connecting and disconnecting USB devices, to avoid damaging or corrupting the files on your SD card

You can't share your phone's data connection via USB cable at the same time. If you are using USB tethering, you must turn that off first.

##### 7.4.1 To connect your phone to a computer via USB

1. Use the USB cable that came with your phone to connect the phone to a USB port on your computer.
2. Touch **File copy** in the screen that opens to confirm that you want to transfer files. When the phone is connected as USB storage, the screen indicates that USB storage is in use and you receive a notification. Your SD card's data is mounted as a drive on your computer. You can now copy files to and from the SD card. During this time, you can't access the SD card from your phone, so you can't use applications that rely on the SD card, such as camera, Gallery, and Music.

##### 7.4.2 To disable phone calls (Airplane mode)

Some locations may require you to turn off your phone's mobile, Wi-Fi, and Bluetooth wireless connections. You can turn off all these wireless connections at once by placing your phone in Airplane mode.

1. Press & hold the **Power** button

2. Touch



## 8. Warnings and notes

### Operational Warnings

IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION. Read this information before using your phone. For the safe and efficient operation of your phone, observe these guidelines:

**Potentially explosive at atmospheres:** Turn off your phone when you are in any areas with a potentially explosive atmosphere, such as fueling areas (gas or petrol stations, below deck on boats), storage facilities for fuel or chemicals, blasting areas and areas near electrical blasting caps, and areas where there are chemicals or particles (Such as metal powders, grains, and dust) in the air.

**Interference to medical and personal Electronic Devices:** Most but not all electronic equipment is shielded from RF signals and certain electronic equipment may not be shielded against the RF signals from your phone.

**Audio Safety:** This phone is capable of producing loud noises which may damage your hearing. When using the speaker phone feature, it is recommended that you place your phone at a safe distance from your ear.

**Other Media Devices, hospitals:** If you use any other personal medical device, consult the manufacture of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information. Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

**Product statement on handling and use:** You alone are responsible for how you use your phone and any consequences of its use.

You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment. Always treat your phone and its accessories with care and keep it in a clean and dust-free place

Do not expose your phone or its accessories to open flames or lit tobacco products.

Do not expose your phone or its accessories to liquid, moisture, or high humidity.

Do not drop, throw, or try to bend your phone or its accessories

Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.

Do not attempt to disassemble your phone or its accessories; only authorized personnel must do so.

Do not expose your phone or its accessories to extreme temperatures, minimum 32°F and maximum 113°F (0°C to 45°C).

**Battery:** Your phone includes an internal lithium-ion or lithium-ion polymer battery. Please note that use of certain data applications can result in heavy battery use and may require frequent battery charging. Any disposal of the phone or battery must comply with laws and regulations pertaining to lithium-ion or lithium-ion polymer batteries.

**Faulty and damaged products:** Do not attempt to disassemble the phone or its accessory. Only qualified personnel must service or repair the phone or its accessory. If your phone or its accessory has been submerged in water, Punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

## **E-Waste**

### **INFORMATION UNDER E-WASTE (MANAGEMENT AND HANDLING) RULES, 2011**

For disposal of e-waste, please call our helpline no: 1800 208 1166

or visit our website: <http://gionee.co.in/social/>

1. Do's for disposal of product
  - a) Always drop your used electronic products, batteries, and packaging materials after the end of their life in nearest collection point or collection center
  - b) Separate the packaging material according to responsible waste disposal options and sorting for recycling.
  - c) The battery can easily be removed from the product for recycling.
2. Don't for disposal of equipment
  - a) Never dump E-waste in garbage bins or municipal solid waste stream.
  - b) Do not dispose of your product as unsorted municipal waste.
  - c) Do not throw used batteries into household waste.
  - d) Do not dispose damaged or leaking Lithium Ion (Li-Ion) battery with normal household waste.



3. Information on the consequences of improper handling, accidental breakage damage and improper recycling of the end of life product.
    - a) If batteries are not properly disposed of, it can cause harm to human health or the environment.
    - b) Placing of batteries or devices on or in heating devices, such as microwave ovens, stoves, or radiators and improper disposal of batteries may lead to explosion.
- If the battery terminals are in contact with metal objects, it may cause a fire.

## 9. FAQ

S. No.	FAQ	Answers
1	How to Add and Remove account in Android?	Main Menu -> Settings ->All settings->Add Account-a/b a) To add an Account: Add Credential to add account b) To remove an Account: Select account that you need to remove->Option->Remove account
2	How to Factory Reset Android phone?	Main Menu -> Settings ->All settings->Backup & reset -> Factory data reset ->Reset phone. From there, Select Erase Phone storage for best result. Note: Reset Factory default will remove all user data; do take a backup of your data in PC or on Gmail.
3	In what scenario does the user have to factory reset the android phone?	In the following scenarios user needs to reset his phone. a) Phone not responding b) Phone automatically Restarting c) Erratic behavior of phone d) Bad Battery backup or charging issues e) Apps not working f) Deleted any pre-installed apps by mistake g) Erased customer data & settings h) To remove a account. Note: If the problem persists, please visit your nearest Service Center.
4	How to connect device via USB tethering?	Please follow the following steps. a) Plug in USB cable and connect it to your PC. b) In the Main Menu of Phone -> Settings -> All settings -> More wireless -> -> Wireless & networks -> Select USB Internet . Let the PC install the drivers first and after that you will be connected to the Internet automatically. You can download the driver from our Website: <a href="http://gionee.co.in">http://gionee.co.in</a>

5	How to connect device via portable hotspot?	Please follow the following steps. a) Plug in your USB cable and connect it to PC. b) From Main Menu in Phone-> Settings -> All settings -> More wireless -> Wireless & network -> Tethering & Portable hotspot->Select USB tethering. Let it install all the driver first and after that you will be connected to Internet automatically. Drivers can be downloaded from our Website
6	How to connect your device as USB mass storage?	Please follow the following steps. a) Plug in USB cable and connect it to PC. b) Select File copy . Let all the drivers install first and then your Device will be connected as a USB Mass Storage. Drivers can be downloaded from our web site
7	How to add Data Account or APN settings?	All Gionee Smartphones come with Pre-loaded Internet Settings. User needs to insert SIM and turn the Data Connectivity On. The phone will automatically detect settings.
8	How to do Data account or APN setting if user has edited or erased pre-installed data settings?	There are two ways to resolve it. A) Do Reset Factory Default Setting. B) Main Menu->Settings->All settings->Mobile Networks->Access Point Names-> Add or Edit APN settings
9	How to select Data mode ( Auto or GSM or WCDMA) ?	Main Menu->Settings->All settings->Mobile networks-> Network Mode-> Select Mode as per your need from 2G/3G (auto)/3G only/2G Only.
10	How to switch off roaming reminder While originating call?	Main Menu->Settings->All settings->Roaming reminder-Show roaming reminder-> Never.

11	How to change GPS settings to achieve better accurate results?	Please follow the listed steps. Main Menu -> Settings ->All settings -> Location access->Turn on GPS satellites and WLAN and mobile network location.
12	How to reboot or reset to factory settings?	Power the phone off->Hold Volume up + Power-> Select the option based on your requirement
13	How to install applications that are not downloaded from google playstore?	To install applications directly, do following. Settings -> All settings -> Security ->DEVICE ADMINISTRATION-> Check “Allow installation of apps from unknown sources”
14	How to backup contacts and SMS?	(a) For Contact Backup (i) User can take backup on Gmail (ii) Main Menu->Contact-> Option->Export/Import Contact-> Select Source & Destination point to take backup. (b) For SMS Backup (i) User can take backup on Gmail (ii) Main Menu->Contact-> Option->Export/Import message-> Select Source & Destination point to take backup. On a device running Android User can take backup of Contacts, SMS, Call logs, Email, Calendar with following steps. Main Menu->Settings->All settings->System Backup

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