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# **Verykool s5002    User Manual**

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## WARNINGS

Not following these simple guidelines may be dangerous or illegal. Read the complete user guide for further information.

## TURN ON SAFELY

Do not turn on the phone when wireless phone is prohibited or when it may cause interference or danger.

## ROAD SAFETY

Obey all road safety laws. Always use both of your hands to operate the vehicle while driving.

## INTERFERENCE

All wireless phones may be sensitive to interference, which may affect performance.

## TURN OFF IN HOSPITALS

Follow all restrictions. Turn off the phone near medical equipment.

## TURN OFF ON AIRCRAFTS

Follow all restrictions. Wireless devices can cause interference on aircrafts.

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## TURN OFF WHEN REFUELING

Do not use the phone at/near refueling stations. Do not use near fuel or chemicals.

## USE SENSIBLY

Only qualified personnel may install or repair this product.

## ENHANCEMENTS AND BATTERIES

Use only appropriate enhancements and batteries. Do not connect incompatible products.

## WATER-RESISTANCE

Your phone is not water-resistant. Keep it dry.

## BACKUP COPIES

Remember to make back-up copies or keep a written record of all important information stored in your phone.

## CONNECTING TO OTHER DEVICES

When connecting to any external device, read its user guide for detailed safety instructions. Do not connect with incompatible products

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## 1. Safety

Please read this information before using the phone to make a better use of your phone. We are not responsible for any damage due to your misunderstanding of this information.

We are endeavoring to improve your products and services and we reserve all the rights to revise and change the description of this user manual without obligation to notify any person of such revisions and change.

This user manual is for your better use of this phone not a approval of any accessories. All the pictures in this manual are for reference only. There may be slight difference between the appearance of phone and keys and contents of display used in this manual and those of your phone. Please refer to your phone for actuality. Some features introduced in this manual are network or subscription-dependent features. Please contact the service provider.

### SAFETY INFORMATION



Don't make or receive handheld calls while driving.  
And never text messages while driving.



Don't use at petrol stations.



Keep your phone at least 15 mm away from your ear  
or body while making calls.



Your phone may produce a bright or flashing light.



Small parts may cause a choking.



Don't dispose of your phone in fire.



Your phone can produce a loud sound.



Avoid contact with anything magnetic.



Keep away from pacemakers and other electronic medical facilities.



Avoid extreme temperatures.



Switch off when asked to hospitals and medical facilities.



Avoid contact with liquids. Keep your phone dry.



Switch off when asked to in aircrafts and airports.



Don't take your phone apart.



Switch off when near explosive materials or liquids.



Only use approved accessories.



Don't rely on your phone for emergency communications.

## 1.1 Driving

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

## 1.2 Small children

Do not leave your phone and its accessories within the



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reach of small children or allow them to play with it.

They could hurt themselves or others, or could accidentally damage the phone.

Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

### **1.3 Demagnetization**

To avoid the risk of demagnetization, do not allow electronic devices or magnetic media close to your phone for a long time.

### **1.4 Antenna**

Do not touch the antenna unnecessarily.

### **1.5 Normal use position**

When placing or receiving a phone call, hold your phone to your ear, with the bottom towards your mouth.

### **1.6 Air bags**

Do not place a phone in the area over an air bag or in the air bag deployment area.

Store the phone safely before driving your vehicle.

### **1.7 Flash light**

The phone can produce a bright or flashing light.

### **1.8 Repetitive motion injuries**

To minimize the risk of RSI when texting or playing games with your phone:

- Do not grip the phone too tightly.
- Press the buttons lightly.
- Use the special features which are designed to minimize the times of pressing buttons, such as Message Templates and Predictive Text.
- Take lots of breaks to stretch and relax.

### **1.9 Emergency calls**

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

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### 1.10 Loud noise

This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, Bluetooth stereo headsets or other audio devices.

### 1.11 Phone heating

Your phone may become warm during charging and during normal use.

### 1.12 Accessories

Use only approved accessories.

Do not connect with incompatible products or accessories.

Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit in the battery terminals.

### 1.13 Connecting to a car

Seek professional advice when connecting a phone interface to the vehicle electrical system.

### 1.14 Faulty and damaged products

Do not attempt to disassemble the phone or its accessory.

Only qualified personnel can service or repair the phone or its accessory.

If your phone or its accessory has been submerged in water, punctured, or subjected to a severe fall, do not use it until checked at an authorized service center.

### 1.15 Interference

**General Statement on Interface:** Care must be taken when using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

- **Pacemakers:** Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.
- **Hearing aids:** People with hearing aids or other

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cochlear implants may experience interfering noises when using wireless devices or when one is nearby. The level of interference will depend on the type of hearing device and the distance from the interference source, increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

- **Medical devices:** Please consult your doctor and the device manufacturer to determine if operation of your phone may interfere with the operation of your medical device.
- **Hospitals:** Switch off your wireless device when requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.
- **Aircraft:** Switch off your wireless device whenever you are instructed to do so by airport or airline staff. Consult the airline staff about the use of wireless devices on board the aircraft. If your device offers a 'flight mode', this must be enabled prior to boarding an aircraft.
- **Car:** Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation.

### 1.16 Explosive environments

- **Petrol Stations and Explosive Atmospheres:** In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment.
- **Blasting Caps and Areas:** Power off your mobile phone or wireless device when in a blasting area

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or in areas posted power off “two-way radios” or “electronic devices” to avoid interfering with blasting operations.

### **1.17 When the phone is lost**

To avoid any economy damage, please inform the Tele-communication Company or agencies to lock your SIM card when you lost your phone.

When you inform the telecom company or agencies to lock your SIM card they need to know the IMEI No. of your phone, which you can find printed on the label on the back of your phone when taking off the battery. Please backup this number for future need

For safety consideration, you can make preventative measures such as set PIN Code for your SIM card to prevent other persons using your SIM card without your permission.

### **1.18 Battery**

If a conductive material such touches the exposed terminal, short circuit may occur resulting in property damage, bodily injury or burn. To avoid risk of leaking electricity, take care when handling a charged battery particularly when placing it inside your pocket, purse or other container with metal objects.

## **USE AND CARE:**



**Any kind of fluid:** Keep the device away from water, rain, humidity, sweat or other moisture.



**No fire:** Do not expose your phone or its accessories to open flames or lit tobacco products.



**Ground:** Don't drop your phone.



**Cleaning solutions:** Use only a dry soft cloth to clean your phone. Don't use alcohol or other cleaning solutions.



**Microwave:** Don't try to dry your phone in a microwave oven.



**Extreme heat or cold:** Do not expose your phone or its accessories to extreme temperatures, minimum - [5] and maximum + [50] degrees Celsius.



**Dust and dirt:** Don't expose your phone to dust, dirt, sand, food or other inappropriate materials.



Check local regulations for disposal of electronic products.

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## **2. About phone**

### **2.1 Exciting Features**

Congratulations on becoming a proud owner of Verykool s5002 Android mobile phone. Your Verykool device offers you these exciting features and much more:

- Android 4.4.2
- 5 inch 540\*960 pixels Screen
- Cameras (Front 5.0MP and Back 8.0MP)
- 1.3 GHz Dual Core A7
- 4GB ROM +512GB RAM Internal Memory
- Dual SIM
- Multimedia player
- Gravity sensor
- Wi-Fi
- Bluetooth 4.0
- GPS

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## 2.2 Technical Specification

### **GENERAL:**

- Android 4.4.2
- Dimensions: 142.9\*71.4\*8.5mm /Weight: 180g
- 2000mAh Li-ion battery, 23~24hours talk time

### **SCREEN:**

- 5.0" TFT capacitive touch screen
- 540\*960 pixels

### **HARDWARE:**

- 1.3 GHz Dual Core Processor / 512GB RAM
- 4GB built-in memory
- External SD-card slot up to 32GB
- 5.0MP Front Camera + 8.0MP Back Camera
- Gravity Sensor

### **COMMUNICATION:**

- DUAL SIM
- Support GPRS  
GSM850/1900MHz,WCDMA850/1900MHz
- Bluetooth 4.0
- WiFi 802.11 b/g/n, WiFi Hotspot
- 3.5mm Headphone Slot
- Micro-USB 2.0

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### 3. Phone Layout

#### 3.1 Keys and Parts













- |                 |                   |                |
|-----------------|-------------------|----------------|
| 1. Menu key     | 6. Headphone slot | 11. Flashlight |
| 2. Home key     | 7. USB plug       | 12. Mic        |
| 3. Back key     | 8. Power key      | 13. Speaker    |
| 4. Front camera | 9. Volume key     |                |
| 5. Receiver     | 10. Back Camera   |                |



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## 3.2 Icons and Indicators

Icons	Indicators	Icons	Indicators
	Signal strength indicator		Alarm has been set
	New missed calls		Wi-Fi is activated
	USB is connected		Bluetooth is on
	The headphone is being used		Battery charging symbol
	New message		Airplane mode is activated

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## 4. Getting Started

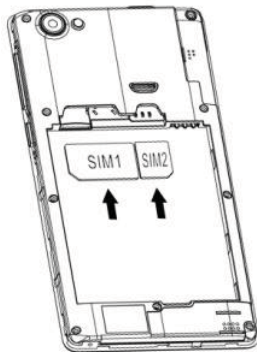
### 4.1 Insert SIM card

Verykool s5002 is a Dual SIM mobile phone allowing you to use the facility of two SIM cards. To insert SIM card(s):

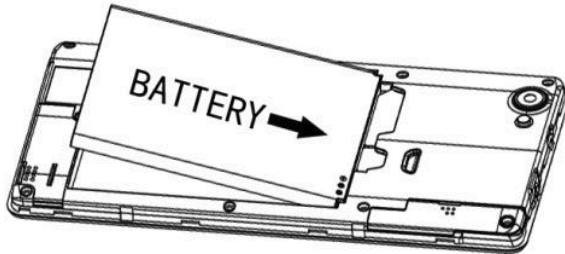
- Switch off the mobile phone and remove the rear cover and battery.
- Insert the SIM card correctly in the card slot(s) (See figure below).

SIM 1 slot is enabled for 2G & 3G, while SIM 2 slot supports 2G services

**Insert SIM card carefully!**



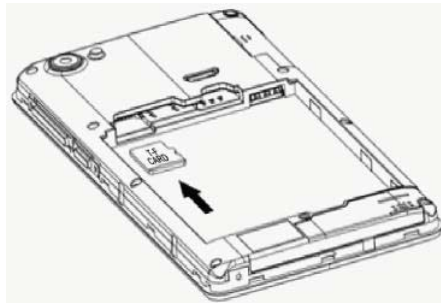
- 
- Finally insert the battery and replace the rear cover of the mobile phone.



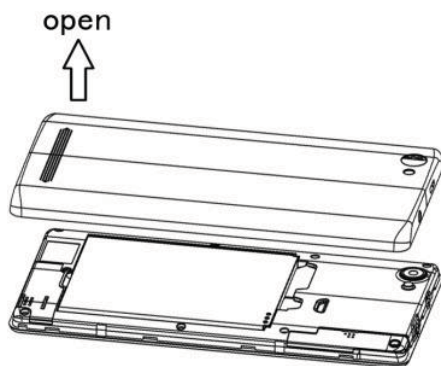
#### 4.2 Insert Memory card

Verykool s5002 allows you to expand internal memory with a micro SD card, up to 32GB.

- Power off the mobile phone, and then remove the rear cover and battery.
- Insert the memory card into the slot.



- Finally insert the battery and the rear cover of the mobile phone.



Use only compatible memory cards approved by with this device. Incompatible memory cards may damage the card or the device will corrupt the data stored in the card.

#### 4.3 Unlock the Phone

You may need to provide Slide, Pattern, PIN, Password to unlock your phone.

To unlock the screen:

- Press the power key to wake up the phone.



- 
- Hold and drag the unlock icon to the right to unlock. You may be required to unlock your phone based on the unlock method in settings.

To set the unlock method:

- On the main menu, touch **Settings > Security**.
- Touch set up screen lock.
- Choose the type of locking as desired. You can set your screen lock on the basis of Slide, Face Unlock, Pattern, PIN, Password or none.

#### 4.4 Using the Touch screen




You can use the touch screen in the following ways:

- **Touch:** Acts on items on the screen, such as application and settings icons, to type letters and symbols using the onscreen keyboard, or to press onscreen buttons.
- **Touch and hold:** Touch and hold an item on the screen until an action occurs.
- **Drag:** Touch and hold an item and move your finger on the screen until you reach the target position.
- **Swipe or slide:** Quickly slide your finger across the surface of the screen, (without dragging an item). For example, slide the screen up or down to scroll a list,
- **Double-tap:** Tap quickly twice on a webpage, map, or other screen to zoom. For example, double-tap a section of a webpage in Browser to zoom that section to fit the width of the screen. You can also double-tap to control the zoom, in Maps, and in other applications.
- **Pinch:** In some applications (Such as Maps, Browser, and Gallery) you can zoom in and out by placing two fingers on the screen at once and pinching them together (to zoom out) or spreading them apart (to zoom in).
- **Rotate the screen:** On most screens, the orientation of the screen changes as you rotate it. You can turn this feature on and off.

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## 4.5 Using the Phone's Buttons



The phone's buttons offer a lot of functions and shortcuts.

Button	Press
	<u>Menu</u> : opens context menu with further options and actions, content depends directly on applications.
	<u>Home</u> : returns to Home screen. Hold it to access the list of last used applications.
	<u>Back</u> : returns to the previous screen you were working in, even if it was in a different application. Can be used to hide the keyboard.

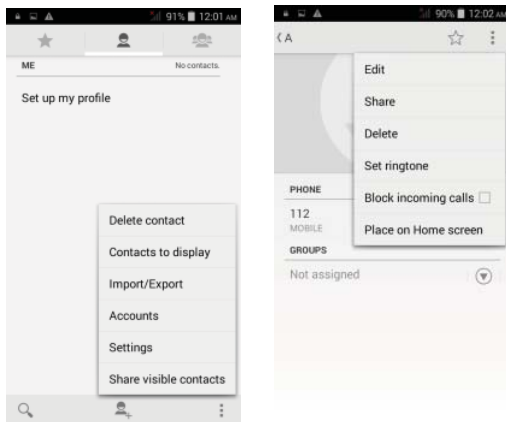
The phone provides you with Context menus and Options menus for accessing the features in an intuitive way.

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## Context Menu

You can open context menu by touching  key. Not all screens have context menus. If you touch  key inside application that has no context menu, nothing happens.

Examples of context menu from Contacts environment:



## 4.6 Options menus

Options menus contain tools that apply to specific items on the screen. You can open an option by touching and holding an item on the screen. Not all items have options menus.

When you touch and hold some items on a screen, an **Options** menu opens.

## 4.7 Menu Icons

You have the following menu icons to easily let you access its important features:



Opens the dialer



Opens messaging



Opens the main menu



Opens the contacts list



Opens the browser






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## 5. Placing and Receiving Calls

You can dial a phone number or touch a number in your contacts. You can also place from the call log or contacts.

### 5.1 Make a Call

- Tap the  icon on main menu or the home screen to dial the desired number.
- Touch the  icon on main menu or the home screen to make a call from call log, contact, groups or favorites.
- To dial an international number, touch and hold the 0 key to enter the Plus (+) symbol, and then enter the international country prefix, followed by the phone number.
- Press the **Volume Up/Down** keys to adjust the call volume.
- You can access **Call Logs**, **Contacts** from the dialer screen.
- While during a call, touch the  icon to end a call.

### 5.2 Disable Phone Calls (Airplane mode)

Some locations like airplanes may require you to turn off your mobile, Wi-Fi, and Bluetooth wireless connections.

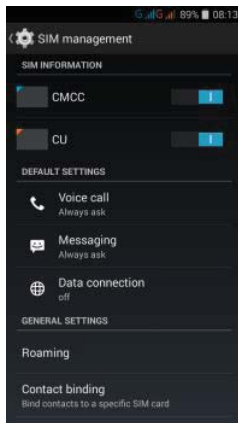
- Press and hold the **Power** button.
- Touch the **Airplane mode**.

### 5.3 Disable SIM card

You maybe have only one SIM card and you want to close the SIM card.

To do it go to:

**Settings > Dual SIM management > SIM 1/SIM 2**



Then you can chose which SIM card enable or disable:

- SIM 1 (*SIM1 slot*)
- SIM 2 (*SIM2 slot*)

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## 6. The Home Screen

When you sign in, the home screen opens.



→ The status bar shows the time, signal strength, battery status, and notification.

→ Touch and hold an empty spot to change wallpaper.  
Swipe left / right to change desktop screen.

→ Touch an icon to launch the corresponding application; bottom icons are accessible from all desktop screens.

→ Touch and hold to move or remove an icon or a widget.

The Home screen is your starting point, features on your phone. Touch the main menu icon at the bottom of the screen to view all installed applications.

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## 6.1 Open and Close the Launcher

Touch the Launcher Icon



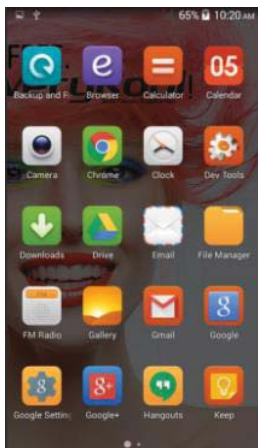
to open the main menu.

You have access to all applications installed on your device and their widgets when available.

Touch an application to open and launch it.

To add an application shortcut to the desktop screen, press and hold it until it vibrates and enters Home screen. Place it and release your finger.

Slide the Launcher left or



right to bring more icons into view.

As soon as you install a new application, it comes in this list.

Widgets come at right of applications panel.

You can directly touch WIDGETS at top of the screen.



You cannot launch widget like an application; you can only place it on desktop screen.



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Press and hold it until it vibrates and enters Home screen. Place it and release your finger. A context menu opens to configure the widget or resize it, naturally, it depends on the widget.  
Press Home icon or Back icon to close the Launcher.



## 6.2 Switch to Recently Used Application

- Press and hold the  icon for a few seconds.
- Touch an icon to open its application. Or press  to return to the current application.



## 6.3 Customize Home Screen

You can add applications, shortcuts, widgets, and other items to any part of the Home screen or change the wallpaper.

### Applications:

- Press  to open the Home screen.
- Touch the Launcher Icon  to open the main menu.
- To add an application shortcut to the desktop screen, press and hold it until it vibrates and enters Home screen. Place it and release your finger.

### Widgets:

- Press  to open the Home screen.
- Touch the Launcher Icon  on your home screen.
- Touch widgets on the top of screen.

You are in the main widgets screen, you can

- Move between screens: Swipe left or right

- 
- Drag a widget to a home screen: Touch and hold the widget's icon, slide your finger where you want to place it, and lift your finger.
  - You may be asked to make further choices before the widget activates. If there isn't room where you dropped it, the widget won't get added to the Home Screen.

**Wallpapers:** Wallpapers are images from Gallery, still images included with the system, and live images. They take the place of the default background for your Home Screen.

- Touch and hold anywhere on a desktop Home screen that's not occupied. A list of options appears.
- Touch one of the following wallpaper source:
  - **Gallery:** Choose from pictures that you've taken with camera or downloaded to your device.
  - **Live Wallpaper:** Choose from a scrolling list of animated wallpapers.
  - **Wallpaper:** Choose from thumbnails of default images.

**Folders:** You can very easily regroup desktop icons in a folder on screen to save space and access more applications.

- Touch and hold any icon on desktop screen to move it.
- Go on another icon and release to create a folder containing both icons.
- Then add as many icons as folder can hold, give it a name, move it where you want.

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## 7. Connect to the Internet

### 7.1 To configure your Internet:

- Go to **Settings > WIRELESS & NETWORKS > More > Mobile Networks > Data connection**.
- By default, your network provider sends the **Access Point Name** settings via SMS, or it comes automatically with your SIM card. You may need to install these settings. After this, you can choose from the listed access point names. If the access point names are not listed by default, please contact your network provider for the same.
- To add any operator **Access point Name**, **Settings > More > Mobile networks > Access Point Name**.

**WARNING: to avoid any over cost contact your operator to know more about Access Point Name regarding your subscription.**

- After you have selected or configured the access point name, go to **Settings > Data usage > Tap Mobile Data** to enable Internet connection.

### 7.2 Access Internet via Wi-Fi

To browse the Internet via Wi-Fi:

- Go to **Menu > Settings > WIRELESS & NETWORKS > Wi-Fi** and then enable Wi-Fi. Next, select the WIFI connection listed under Wi-Fi networks.

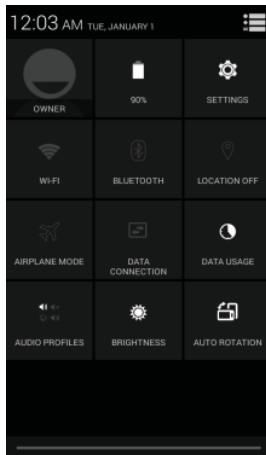
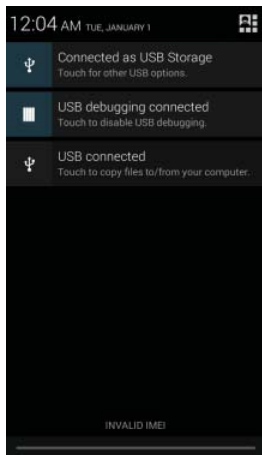
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## 8. Managing notifications

Notification icons inform you of new messages and events. When you receive a notification, its icon appears in the status bar, along with a summary that appears only briefly.

### 8.1 Open the Notifications Panel

Drag the status bar down from the top of the screen as shown below:



The Notifications panel displays your network provider name and a list of your current notifications.

### 8.2 Respond to Notifications

Open the notification panel and touch a notification to respond to it. What happens next depends on the notification.

### 8.3 Close Notifications Panel

Drag the tab at the bottom of the Notifications panel to the top of the screen. Or just press the back button. The panel also closes when you touch a notification to respond to it.

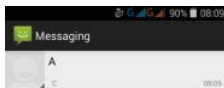


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## 9. Messaging

### 9.1 Message environment & Settings


You can use Messaging to exchange text messages and multimedia messages with your friends.

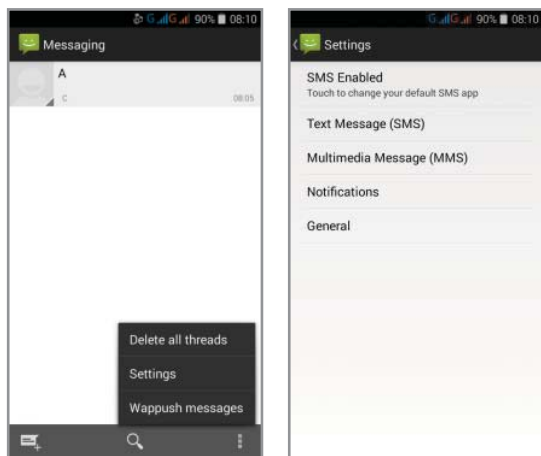


Touch to open a messaging conversation.



Touch to compose a new text or multimedia message.

You can also press the  key and open the context menu to work on messages and their settings.




The **messages settings** allow you to set SMS/MMS limits, Notifications, General and so on.

Take a tour and explore messages settings, you'll find interesting things.

## 9.2 Using the Onscreen Keyboard

Some applications display the keyboard by default. In others, you touch a text field where you want to enter text, to open the keyboard.

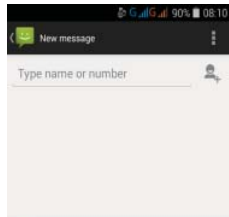
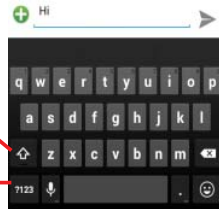
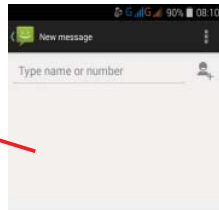
Write your message here.

After typing, press  icon to close the keyboard.

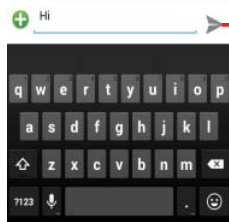
Touch and hold the text field to open a menu and to copy/cut texts.

Touch once to capitalize the next letter you type. Touch and hold or double tap for CapsLock.

Secondary characters panel (special, symbols, numbers)



Recipient zone: write the name, the number or tap the icon on right to access contacts list.




Click this icon to send your message.

This is to erase characters.

### 9.3 Create and Send Multimedia Message

A message becomes an MMS if you send it to an email address, or add multimedia media file(s).

- Touch compose new message.

- 
- Enter or select a mobile phone number.
  - Touch the composition text box and write your message.
  - Touch the  key to open the context menu.
  - Touch Attach to attach various types of files.
  - Send the MMS.

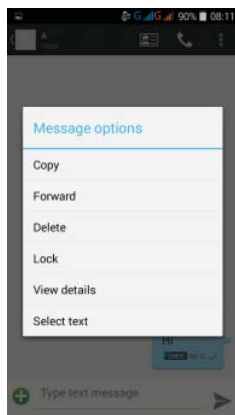
#### 9.4 Operation on a message

- Open the message thread containing message you want to operate.
- Touch and hold this message until a context menu opens.
- Make your choice.

To forward a message:

- Touch **Forward** in this menu.
- Add a contact.
- Touch **Send** to send the message.

You can also Copy message text, Save message to SIM card, View message details and Delete message.



#### 9.5 Lock a Message

You can lock a message so it won't be deleted if you reach your storage limits.

- Touch and hold message in a message window.
- Touch **Lock message** in the menu that opens.

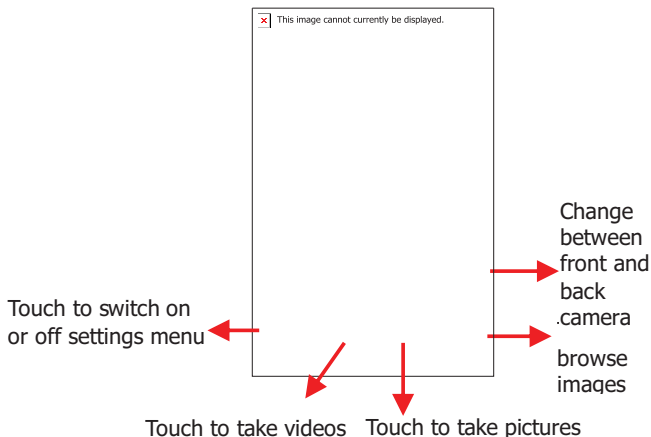
Unlock a message by touching and holding it and then touch **Unlock message**.

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## 10. Multimedia

### 10.1 Camera

Your camera's pictures and videos are stored in both phone memory and SD card. You can copy pictures and videos from both phone memory and the SD card to a PC and vice versa.




### 10.2 Gallery

You can use the **Gallery** to view pictures and play videos and share files.

- Touch the **Gallery** icon in the main menu.
- Touch an album to open and view its contents.
- Touch a picture or a video in an album to view it.

### 10.3 Share an Album

- Open the main Gallery window.
- Check or uncheck the albums you want to share.
- Touch the  icon at the top of screen to share via Bluetooth, Email, MMS.
- You can share via email, Bluetooth, and so on.