

# User Manual

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While all efforts have been made to ensure the accuracy of all the contents in this manual, we assume no liability for errors or omissions or statements of any kind in this manual, whether such errors or omissions or statements resulting from negligence, accidents, or any other cause. The contents of this manual are subject to change without notice.

Protect our environment! We strive to produce products in compliance with global environmental standards. Please consult your local authorities for proper disposal.




**Note:** User Manual is just to guide the user about the functionality of the phone. It is not a certificate of technology. Some functions may vary due to modifications and upgrade of software, or due to print mistake.

## For your safety

Read these simple guideline. Not following them may be dangerous or illegal. Read the complete usermanual for further information.

	Do not switch your phone on when the use of wireless devices is prohibited or when the wireless device may cause interference or danger.
	Do not use your phone while driving.
	Follow relevant rules or regulations in hospitals and health care facilities. Switch your phone off near medical devices.
	Switch your phone off in an aircraft. The radio signal from it may cause interference in signals of the aircraft.
	Switch your phone off near high-precision electronic devices. It may affect the performance of these devices.
	Do not attempt to disassemble your phone or its accessories. Only qualified personnel may service or repair the phone.
	Do not place your phone and its accessories in containers with strong electromagnetic field.
	Do not place magnetic storage media near your phone. Radiation from the phone may erase the information stored on them.

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	Do not put your phone in a high-temperature place or use it in a place with flammable gas such as a petrol pumps.
	Keep your phone and its accessories away from children. Do not allow children to use your phone without guidance.
	Respect others' privacy and legal rights when using your phone.

## **Welcome**

Congratulations on your purchase of the LAVA mobile phone. Your phone provides many functions which are practical for daily use, such as a hands-free loudspeaker, camera, MP3 player, internet and much more.

You can read the manual to understand how to use the Mobile phone and experience the well-established functions and simple operation method. Please use the original accessory in order to achieve the best use of effects. Use of non-original components may lead to damage caused to the machinery, in which case Lava shall not be responsible.

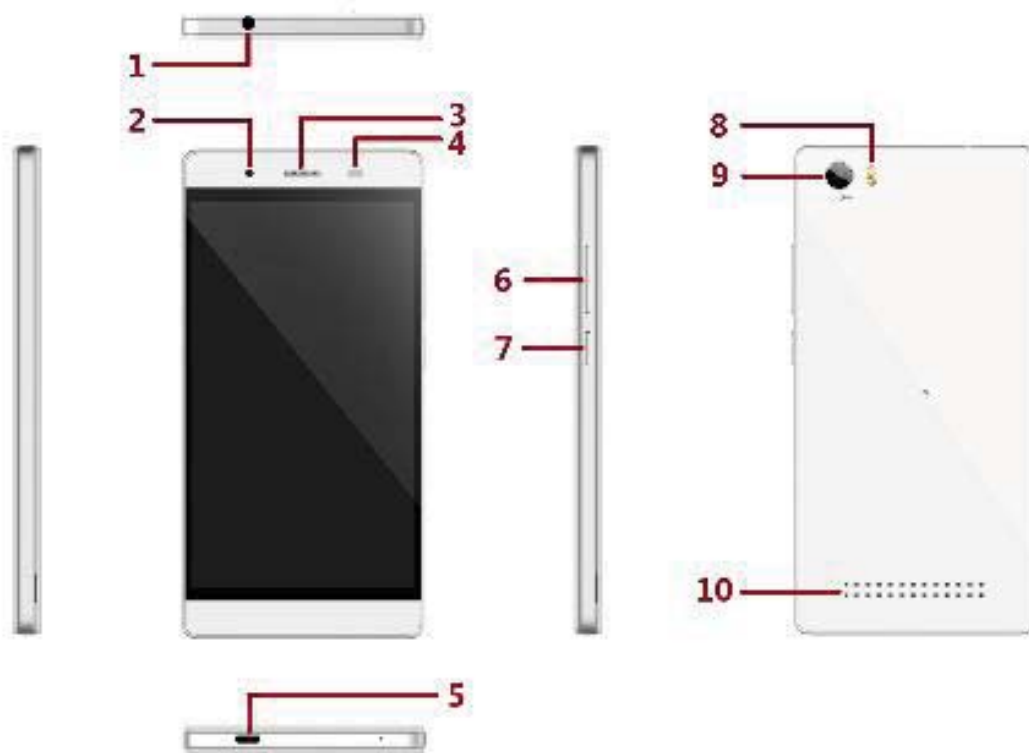
## **LAVA support and contact Information**

Check [www.lavamobiles.com](http://www.lavamobiles.com) web site for additional information, downloads, and services related to your LAVA product.



# 1.Introduction


## 1.1 Phone Display




## 1.2 Key

No	Key Description	No	Key Description
1	Earphone jack	2	Front camera
3	Reciever	4	P-sensor
5	USB jack	6	Volume +/- key
7	Power on/off key	8	Flashlight
9	Back camera	10	Loudspeaker

### ➤ Back Key


Press Back key  to open the previous screen you were working on.

### ➤ Home Key

Press Home key  at a non-standby screen to go back IDLE screen.

Long press Home key to enter the google search.

### ➤ Recent apps

Press recent apps , open a list of thumbnail images of apps you've worked with recently.

### ➤ Volume +/- Key

Press Volume Up/Down key to change the volume.

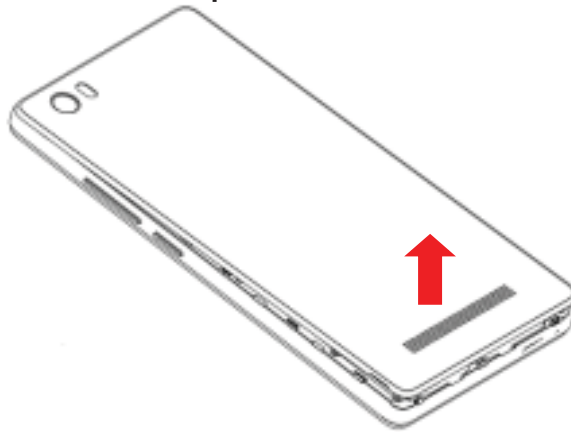
## 2. Getting Started

Please read the safety instructions in the "Safety Information and Notices" section before use.

### 2.1 Inserting the SIM Card and the battery

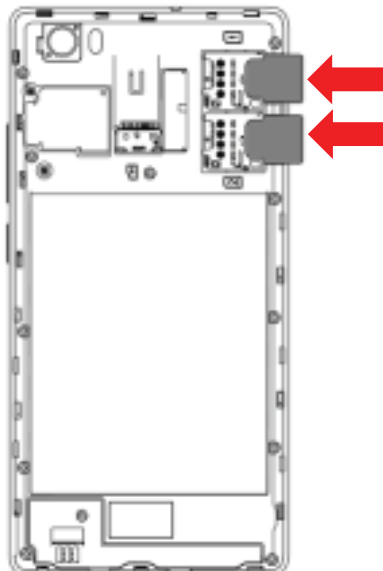
Remove the back cover

Make sure the phone is switched off. You need to remove the back cover of your phone before you can insert the SIM card. Hold the phone with the front facing downwards; pull the battery cover downwards and lift the cover upwards to remove it.



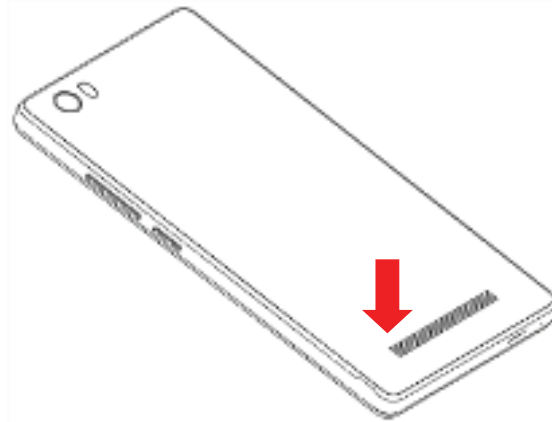
Insert the MicroSIM card

Make sure that the clipped corner of the MicroSIM card is facing the correct direction and the metallic contacts are facing upwards. Slide the SIM card into the card slot until it stops.



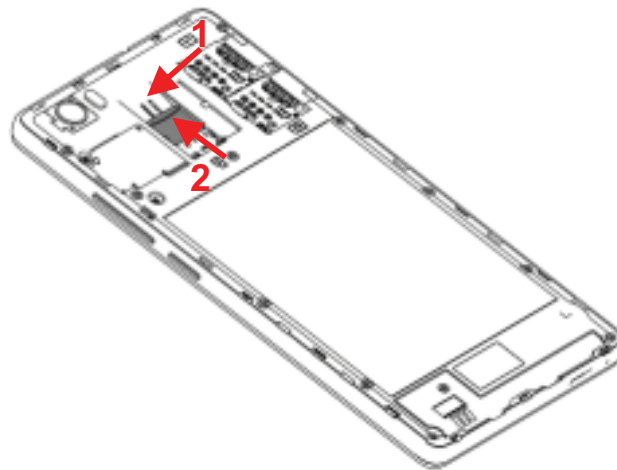
Install the back cover

Align and hook the back cover to the top of the battery slot and then push the cover downwards until it locks into place.



## **2.2 Inserting a SD (External Memory) Card**

With the metal contacts facing down, gently slide the SD card into the slot until it stops. When get the SD card out, press the shrapnel first, then slide the SD card outwards.



## **2.3 Switch ON/OFF**

Do a long press the Switch on/off key to switch on/off the phone.

If inserting the SIM card, the screen will show the notes in the following order when the phone is switched on:

Type in PIN— if you have already set the SIM code.

Search— The handset will be searching for proper network connection.

## 2.4 Unlock SIM Card

To avoid illegal use, the SIM card is enciphered with PIN (personal identification number) as a protection. When this function is ON and you have already set a PIN code, you need to type in PIN code every time, the handset is switched on in order to unlock SIM card and use the handset.

You can turn off the SIM PIN code. Yet in this situation, the SIM card can't prevent illegal use.

Input PIN code, press arrowhead icon to erase typing error and press OK to end typing. For example, if the PIN code is set as 1234, then type "1234" then press OK.

The SIM card will be locked if you type in wrong code for three times continuously. The handset will inform you to type in PUK code.

Attention: Your network provider will set a standard PIN code (four to eight numbers) for your SIM card. It is recommended that you change the code into a personal code as soon as possible.

## 2.5 Connection to Network

When the SIM card is successfully unlocked, the handset will automatically search for available network (the lock screen shows searching). The handset will show the information of the network provider, the status bar will show the signal strength and the network condition once the handset is successfully connected to a network.



Note: If the lock screens shows "Emergency", it means that you're out of network coverage (service coverage) or your card is not valid, yet you can still have emergency calls based on signal strength.

## 2.6 Charging the Battery

Ensure the battery inserted in the handset. To charge the battery, plug in the charger connector at the bottom of your phone (USB interface) and then plug the other end into an AC power socket.

The battery symbol indicates the charging status. While charging, the charge indicators will scroll. When all the scroll bars are steady, the battery is fully charged.

Disconnect the charger from the phone.

Disconnect the charger from the AC power socket.

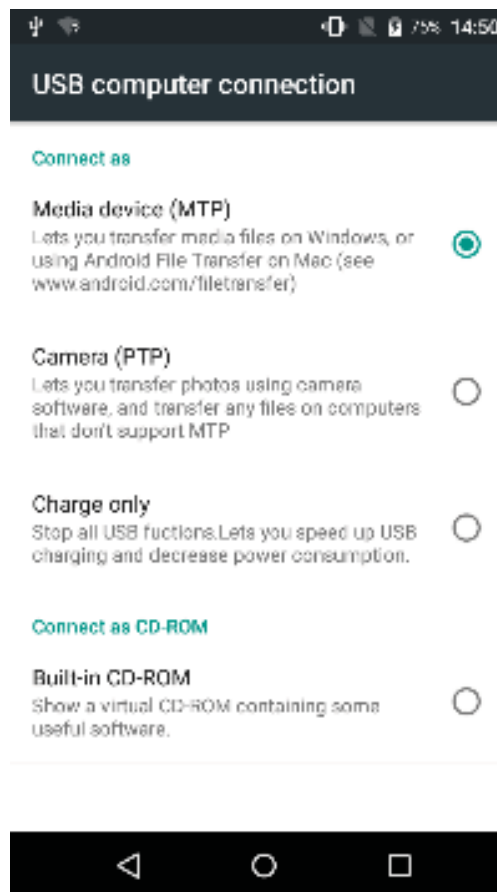


Note: If the battery is powerless, the battery icon will reappear after a few minutes of charging.

## 2.7 Connect phone with PC

### **Case 1: When NO SD card present.**

In this case phone will be connected via MTP mode and "Connected as a media device" notification will be shown. Touch the notification, can select to change to other connect mode.



### **Case 2: When SD card is present**

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In this case phone can be connected via USB storage mode. You can select the option of USB storage if you want to access only the SD card. Below notification will be shown when device is connected via USB storage mode. Touch on “USB connected” and touch on “TURN ON USB STORAGE” to enable exchange of data between phone and PC.



You can now exchange/manage data between your phone and PC. Once finished, for USB storage mode, click again (“Turn off USB storage”) to unmount storage from computer and use it with phone again. For other mode, just eject the USB cable.  
**Note:** During USB connection, data cannot be used on phone.

## 3. Basic Functions

### 3.1 Make calls

When the network provider icon appears on the standby screen, you can call out or answer calls. The indicator on the upper right part shall show the signal strength.

Quality of connection will be greatly influenced by obstructions. So movement in a small range may effectively improve the quality of connection.

### 3.2 Make Domestic Calls

Use virtual keyboard to enter phone numbers and then press Dial icon to call. If you need to change the phone number, please press the delete key on the touch screen to delete. When the call is answered, the screen shall show the connection status.

### 3.3 Call Extension Phone

Some of the extension phones can't be directly connected to. Use the virtual keyboard, enter switchboard number, open the option menu and choose " Add 2-sec pause", and then dial the extension phone number.

Type in as follows to call extension phone:

Zone description > switchboard number > Add 2-sec pause> extension phone number > call

### 3.4 Make International Calls

If you need to make an international call, do a long press on the 0 key on the virtual keyboard until there appears the sign "+" for international call prefix, which helps you call from any country even if you don't know the international call prefix of that country.

You can make an international call according to the following typing order: +> country code > complete phone number > dialing icon (type in the prefix code, and then continue to enter the country code and complete phone number). Country code usually follows conventional practice: German is 49, Britain 44, Sweden 46 and so on.



When making international phone calls, the "0" in the city code should be emitted.

### 3.5 Make Listed Calls

Every dialed and received phone number is recorded in the call log list. Recently dialed, answered and missed phone numbers are chronologically (newest to oldest) listed in the "ALL" log. You can also choose and check missed, answered and dialed list according to your need.

Listed phone numbers can be called out by pressing the respective log. Press the small icon on the right side to enter the details interface of the log. In the call history interface, users can do a long press to save or delete the number. In the details interface, the phone number save function is preset.

### 3.6 Emergency Calls

You can call for emergency service as long as you are in the network coverage (check the signal strength indication bar on the upper right side of the handset screen). If your network provider doesn't provide roaming service in this area, there will be "Emergency Calls " on the lock screen. If you are in the network coverage, you can have emergency calls even without a SIM card.

### 3.7 Answer Calls

Drag the middle icon to right to answer an incoming call. If your headphone is connected to the handset, you can use the headphone key on the headphone answer calls.

**Attention:** A short press of the headphone key will answer the call while a long one will refused to answer the phone.

### 3.8 Connection Option

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This option can only be seen during a call. The waiting call, hold call, multi-party call functions require the support of the network. Please contact with the network provider.

In the connection option, you can do the following operations:

**Dialpad:**Enter the dialing screen of the current call.

**Speaker:**Switching hands-free and handheld.

**Mute:**Turn on/off Mute. When the mute is ON, the other person can't hear this handset's sound.

**Hold:**Temporarily hold the current one-line call.

**Start recording:**Record the current call.

**Add Call:**Enter the dialing screen for a new call.

**End:**End the current call.

**Conference\*:**In Conference call mode, you answer the incoming call and add it to the conference in accordance with the instructions; Hold multiparty conference; Have a private conversation with one party and hold other parties' call; Connect one party to the other and end the conference call; Put one party on hold; End current call and all hold on calls.



Note: Menu items marked by \* happen only under certain situations. Users need to apply for opening the conference call functions to relevant service provider.

## 4.Menu Functions

### 4.1 Browser

Your mobile phone comes with a browser. You can use Browser to access and browse the Internet. Open the browser options menu and perform one of the operations, press Menu key then tap it.

### 4.2 Calculator

The handset is provided with a calculator with basic functions. Use the calculator to solve simple arithmetic problems or use its advanced operators to solve more complex equations.

1. Touch Calculator to open the application.

2. Flick the screen to the left or make the screen horizontal to switch to the Advanced panel on the Calculator screen.

**Attention:** the accuracy is limited and round-off error may occur.

### 4.3 Calendar

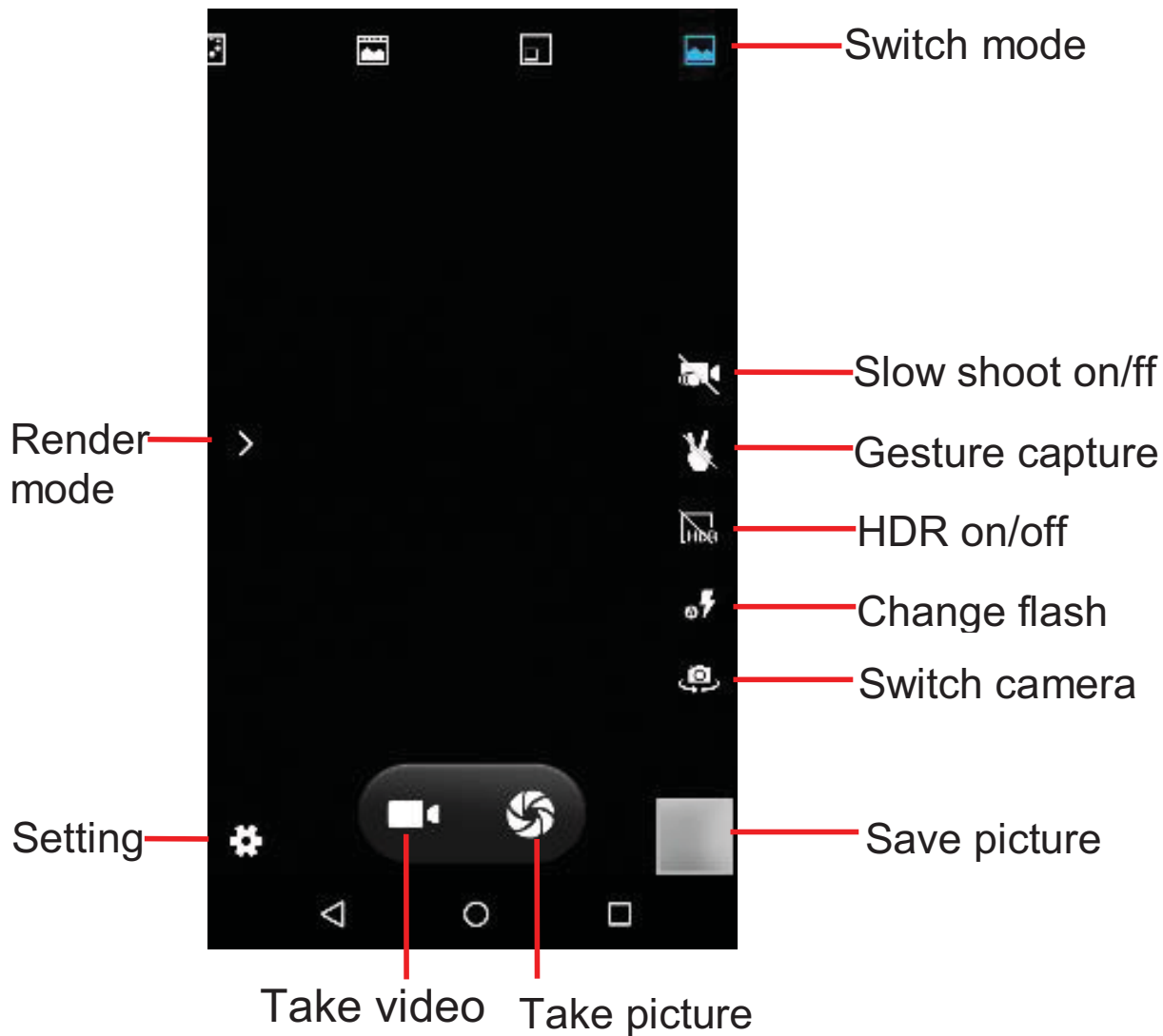
Use Calendar to create and manage events, meetings, and appointments. Depending on your synchronization settings, the calendar on your phone stays in synchronization with your calendar on the web.

Press the touch screen to browse date and the calendar information on the screen shall be correspondingly updated.

### 4.4 Camera

Under viewing condition, press the bottom icons to do the corresponding operations. Press the Capture icon to capture a picture. Press the Record icon to record video. The Thumbnail icon shows the currently captured picture or video.

In the camera preview interface, you can press the volume keys for zoom In/Out.



## 4.5 Clock

Enter the clock menu and touch the alarm icon to enter the alarm list interface. You can adding a new alarm. And the count down and stopwatch function can be used.

## 4.6 Contacts

Entering the Contacts, you can check all the contacts, search for contacts or add new contact. New contact means a newly added phone number that is recorded in the SIM card or the handset.

You can also check contact group.

## 4.7 Downloads

You can check the downloaded or being-downloaded contents.

## 4.8 Email

When using the Email application for the first time, you must configure your email account. The Email setup wizard helps you set up your account for many popular email systems.

Using the Email, you can send or receive emails from other email accounts.

### **4.9 File Manager**

You can manage files, including music, videos, documents and other formats files. Enter the file manager, you can select external or internal SD card, and touch the icons of the lower screen to do some operations.

### **4.10 Flashlight**

Tap the icon to turn on/off the flashlight.

### **4.11 FM Radio**

FM Radio lets you listen to FM radio stations on your mobile phone. Since FM Radio uses the provided wired stereo headset as the antenna, connect the headset first to the audio jack of your phone before you open the application.

### **4.12 Gallery**

In the gallery interface, there are different folders. Select a folder and press to enter it. Press image or video to view pictures or videos.

When viewing the picture, if you touch the screen, you will see the share icon. Touch "share icon" to send the file through Bluetooth or via a messages. Touch the option menu to delete or edit the picture.

### **4.13 Gmail**

Gmail also known as Google Mail is a free email service with innovative features like "conversation view" email threads, search-oriented.

### **4.14 Google**

Google is a web search engine owned by Google Inc. you can search the world's information, including webpages, images, videos and more.

### 4.15 Google+

Google Plus is a SNS social networking site, you can through your Gmail account, in the social networking sites you can share something funny with the different interest friend.





### 4.16 Maps

The phone provide maps service for your travel.

### 4.17 Messages

#### Compose new message

Press edit new message to get a new text message:

1. Click the edit frame, type in after a virtual keyboard pops out.
2. Press the number frame and enter number, or press add contact icon  and select stored contact number from Contacts.
3. Input contents into the typing frame on the touch screen.
4. Touch the add attachment icon  of left screen to add files.
5. Press upper right corner option icon  to insert quick text, Insert contact, Add subject and Discard.
6. After editing, press send icon  to send the text.

#### Message Settings

Include SMS Enabled, Text Message (SMS), Multimedia Message (MMS), notifications and General.

### 4.18 Music

Use the Music player to play music files. The songs saved in your SD Card can be played using the Music Player of the device.

The songs are categorized by Artists, Albums and Songs. You can make your favorite playlist by long pressing on a song and selecting Add to playlist. While listening to the music, you can choose among the various sound effects.

## **4.19 Phone**

Press the keyboard, enter the phone number, and press Dial icon.

## **4.20 Play Store**

Play Store is dedicated to establishing the latest, fastest and most comprehensive third-party application store that makes Android system simpler. You can pick software and games to your taste from more than 10,000 applications anywhere and anytime.

## **4.21 All Settings**

### **Wi-Fi**

To use Wi-Fi on your mobile phone, you need to have an access to wireless access points (hotspots). Obstacles that block the Wi-Fi signal will reduce its strength.

### **Bluetooth**

If you are using Bluetooth, remember to stay within 10 meters (33 feet) of other Bluetooth devices. Be aware that obstacles like walls or other electronic equipment may interfere with your Bluetooth connection.

1. Touching your Bluetooth device name lets others can find your Device
2. Touching SEARCH FOR DEVICES to scan and search devices
3. Touching other device name to Pair.
4. Pressing menu key to do other operations. Such as Rename phone, Visibility timeout, Show received files and Advanced settings.

### **SIM cards**

The contents in this menu will differ according to different network providers. For detailed information, please look at the phone.

### **Data usage**

To view the data usage conditions including SIM card and wifi.

### **More**

In this menu, it is including Airplane mode, Default SMS app, Tethering & portable hotspot, VPN, Mobile networks.

### **Display**

Change settings of MiraVision ,Wallpaper, Brightness level,Adaptive brightness and so on.

### **Sound & notification**

Include General, Silent, Meeting and Outdoor.You can also add custom profiles and setting Notification & Others.

### **Storage**

Include the SD card storage, available storage, insert SD card (If a SD card has already been inserted, then this option will become "Unmount SD card "), Erase SD card and all available storage in the internal storage space.

### **Battery**

To view the battery usage.

### **Apps**

Include the management of applications, to view and manage the applications of downloaded, SD card, running and all.

### **Location**

Locate your position through tools like wireless network and GPS satellite.

### **Security**

Change the settings of Screen security, Encryption, SIM card lock, Password and so on.

Screen lock:

1. Voice Unlock: Unlock the screen use your voice.
2. Pattern: unlock the screen through designed pattern. Draw a private pattern to unlock the screen so as to avoid unauthorized use of the handset.
3. PIN: type in PIN numbers to unlock the screen.
4. Password: type in code to unlock the screen.

### **Accounts**

The type of account include Exchange, Facebook, Google and so on.

### **Language & input**

Include language settings, keyboard &input method and so on.

### **Backup & reset**

If you reset your phone to the settings that were configured at the factory, all of your personal data from internal phone storage, including



information about your Google Account, any other accounts, your system and application settings, and any downloaded applications will be erased. Resetting the phone does not erase any system software updates you've downloaded or any files on your SD card, such as music or photos.

### **Date & time**

Include Automatic date & time, Automatic time zone, Set date, Set time, Select time zone, Use 24-hour format.

### **Scheduled power on&off**

You can set the time for ON/OFF, which include setting time and repeated date.

### **Accessibility**

Power button ends call: press power button to end calls.

### **Smart features**

#### **1. Air Shuffle**

Open the menu, you can on/off Active shot. Air Shuffle function can be used for Music、FM Radio、Image、Camera and Launcher. For example, when you click on Launcher Air Shuffle, then you can wave your hand from right to left in front of launcher screen to flip the screen to another.

#### **2. Smart wake up**

Open this function, you can choose a different gestures to trigger the corresponding function.

In Magic Touch is basically functionbased upon touch panel gesture.

In Magic Touch you have to perform the specific gesture on the touch screen and the associated task will open.

#### **3. Intelligent flipcover**

In General, Can turn on/off the Holster function.

### **Printing**

You can print pictures in the phone by connecting the cloud client printer.

### **About phone**

Include Software update, Status, Legal information, Model number, Android version, Baseband version, Kernel version and Build number.

## **4.22 SIM Toolkit**

The contents in this menu will differ according to different network providers. For detailed information, please look at the phone.

## **4.23 Sound Recorder**

Press Recording icon to start recording. In the middle of the screen is a timer. Press Stop Key to stop recording and select "Save" in the popped out "Discard/Save" option to save the record. You can press play key to listen to the record before selecting "Discard/Save".

## **4.24 Videos**

Play video. Enter the video list, scroll the screen to browse and choose the file you want to play.



## **4.25 Voice Search**

Search the web and your phone by voice and control your phone with Voice Actions Quickly search your phone, the web, and nearby locations by speaking, instead of typing. Call your contacts, get directions, and control your phone with Voice Actions.

## **4.26 YouTube**

YouTube is a video-sharing website, it is the leader in online video, and the premier destination to watch and share original videos worldwide through a Web.

## 5.Input

1. Click the editing frame and a input option menu will pop out which include upper-case letters, lower-case letters and number mode.
2. Press  to switch freely between English and Number typing.
3. Press , you can switch the input method between ABC and abc.

## **Safety Information and Notices**

### **Using the Cellular Phone and Charger**

Only use authorised battery and charger. Using other brands may cause battery leakage, overheating, explosion or even fire.

#### **Caution:**

Keep the phone away from dust, water and damp areas. Dust, water or other liquids may cause overheating, electrical leakage, and/or phone failure.

The phone, battery, charger and AC adapter are not waterproof. Keep them away from rain and liquid.

#### **Warning:**

Do not bump, shake or tamper with the phone or charger. This may cause battery leakage, overheating, explosion or even fire.

Do not place the battery, phone or charger near a microwave or high-voltage device. This may cause battery leakage, overheating, explosion or even fire; also prevent the phone and AC adapter from overheating, smoking or short circuiting.

Do not use the phone around volatile oil. This may cause fire, breakdown or damage.

To avoid any damage or breakdown, do not disassemble the phone, battery, charger or internal components by yourself.

### **Using the Cellular Phone**

#### **Warning:**

Do not use the phone while you are driving. Pull over and stop your automobile to dial or listen to a phone call.

Usage of cellular phones in aircrafts or hospitals is prohibited. Switch the phone off to prevent interference with electronic medical devices. Follow any rules or regulations in such places.

Do not use the phone at a gas station, near fuel or near chemicals.

Do not use the phone near electronic medical devices such as hearing aids, pacemakers and auto-control devices such as fire detectors and automatic doors.

If you have to use your cellular phone near an electronic medical device such as a pacemaker, please contact your manufacturer or dealer for information about preventing interference.

### **Caution:**

Electronic systems in automobiles such as anti-lock brakes, speed control, or fuel spraying systems, are usually not influenced by wireless devices. Manufacturers of these systems will tell you whether they are provided with good screening functions. If you suspect that an automobile failure is caused by a wireless wave, please contact your automobile dealer.

Avoid using your phone in crowded places.

Do not store your cellular phone near or with a credit card, disk or other magnetic materials. This may effect information stored on your phone.

Keep your phone away from pins. Pins can be absorbed by the phone's receiver magnet, which may cause harm.

### **Using the Battery**

Your Phone Battery is Non – removable, Don't try to remove the battery, Forcefully removing can damage the battery.

Do not dispose of the battery into a fire. Doing so may cause battery explosion or even fire.

If you have difficulties installing the battery, do not force the installation. This may cause battery leakage, overheating, explosion or even fire.

Keep metal objects away so they do not come in contact with the battery or its connectors as it may cause the battery to short circuit, overheat or explode.

Do not weld the polarities of the battery directly together. This may cause battery leakage, overheating, explosion or even fire.

Battery liquid is severely harmful for your eyes. If battery liquid gets in your eyes, do not rub them. Instead, wash your eyes with water first and then go directly to a doctor for help.

Do not use or store your phone in high temperature areas. This may cause battery leakage, overheating, explosion or even fire.

### **Warning:**

Replace the battery when the normal usage time begins to decrease or if you notice the battery is overheated or has changed shape or color.

If battery liquid leaks onto your skin or clothes, immediately wash the affected parts with water.

If the battery begins to leak or emits a strange odor, properly dispose of the battery according to local regulations. Do not throw it into a fire.

### **Caution:**

Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed 60°C (140°F), such as on a car dashboard, window sill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

### **Using the Charger**

Only use the charger that came with the phone. Using a different charger may cause the phone to breakdown or explode.

If the charger short circuits, a fire may occur.

Do not use a damaged, worn or broken charger. This may cause a fire.

Clean dust away from the power socket to avoid the possibility of a fire.

Do not store the charger near any liquids. If liquids spill onto the charger it may cause it to overheat or breakdown.

If liquid does spill onto the charger, immediately unplug the power cable to prevent overheating, fire or another type of breakdown.

Do not use the charger in places with high humidity like a bathroom. This may cause a fire or other breakdown.

Do not touch the charger, power cable or socket with wet hands. This may cause an electric shock.

### **Caution:**

Keep the environment temperatures within the range of 0°C ~40°C while charging. Temperature below 0°C or higher than 40°C will cause insufficient charging, terminate charging or even cause the battery to explode.

Unplug the charger from its power source before cleaning it.

Do not place heavy objects on the power cord. This may cause electric shock or fire.

Hold the plug while unplugging the power cord. This will avoid any potential damage or even fire.

### **Requirements for Cellular Phone**

Avoid using your cellular phone in extremely high or low temperatures. Use the phone in a temperature range between  $-10^{\circ}\text{C}$  and  $55^{\circ}\text{C}$  and humidity of 35%~85%.

It is recommended that you do not use your cellular phone near a telephone, TV set, radio or other radio frequency sensitive devices.

### **Requirements for the Battery**

When not in use, store the battery in a cool, well-ventilated place with sunshine.

If you will not be using the cellular phone for an extended period of time, charge the battery on a regular basis to avoid battery breakdown.

The phone battery wears out fast. If charging the battery does not improve its performance, it is time to replace the battery. Properly dispose of the battery according to local regulations. Do not throw it into a fire.

### **Requirements for the Charger and AC Adapter**

Do not charge your phone under the following circumstances: sunshine, temperatures equal to or lower than  $0^{\circ}\text{C}$ , temperatures equal to or higher than  $40^{\circ}\text{C}$ , high humidity, dust, high vibration areas, or near a TV, a radio, etc.

### **Cleaning and Maintenance**

The cellular phone, the battery and the charger are not waterproof. Do not use them in places with high humidity like a bathroom and also avoid spilling any liquids on them.

Use a soft cloth to clean the cellular phone, the battery and the charger.

Do not use alcohol, diluted liquid or benzene to clean the cellular phone.

If dust gets in the sockets the phone can be damaged, short-circuit or even the lose the ability to be re-charged. Be sure to clean the socket regularly.

### **SAR declaration**

The highest SAR value for this mobile phone is  $< 1.6 \text{ W/Kg}$ , in accordance with the requirements of the ICNIRP, which recommended

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the limit for exposure to radio waves is 1.6 watts/kilogram(W/kg) averaged over 1 gram of tissue.

For more information, please visit ([www.lavamobiles.com](http://www.lavamobiles.com)) to query  
Safety precautions:

- a. Use a wireless hands-free system ( Headphone, headset) with a low power Bluetooth emitter
- b. Make sure the cell phone has a low SAR
- c. Keep your calls short or send a text message (SMS) instead. This advice applies especially to children, adolescents and pregnant women
- d. Use cell phone when the signal quality is good
- e. People having active medical implants should preferably keep the cell phone at least 15cm away from the implant.

For more details on how to dispose of your Lava products at the end of life, Please refer the list of our Services Centers on Pan India basis on our website [www.lavamobiles.com](http://www.lavamobiles.com) or please view this link for the details of Service Centers  
<http://www.lavamobiles.com/support-services>.

**Service Center number:** 1860-200-7500

**Timings:** Monday to Sunday, 10:00 AM to 7 PM

## **LAVA WARRANTY CERTIFICATE**

### **Limited warranty:**

LAVA international Ltd. (LAVA) provides limited warranty for your mobile phone and original accessories delivered with your mobile phone (hereinafter referred to as “product”)



The warranty period for the transceiver is one (1) year and for battery, charger and headset is six (6) months from the date of purchase.

### **LAVA warranty**

Subject to the conditions of this Limited Warranty, LAVA warrants a product to be free from defects in design, material and workmanship at the time of its original purchase by you, and for a subsequent period of one (1) year for transceiver and six (6) months for battery & charger.

You shall have to coverage or benefits under this warranty in the event that any of the following conditions are applicable:

- The product has been subjected to abnormal use or conditions, improper storage, exposure to excessive moisture or dampness, exposure to excessive temperature, unauthorized modification, unauthorized repair (including but not limited to use of unauthorized spare parts in repairs), abuse, accidents, Acts of God, spills of food or liquids, improper installation
- You have not notified Lava of the defect in the product during the applicable warranty period.
- The product serial no. code or the accessories date code has been removed, defaced or altered.
- The product has been used with or connected to an accessory (i) Not supplied by Lava or its affiliates, (ii) Not fit for use with the product or (iii) Used otherwise than in manner intended.
- The seals of the product's battery enclosure have been broken or shown evidence of tempering or the product's battery has been used in equipment other than that for which it has been specified usable by LAVA.
- All plastic surfaces and all other externally exposed part that is scratched or damaged due to normal use.

To get maximum of your new product, we recommend you to:

- Read the guidelines for safe and efficient use as mentioned in the manual.

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- Read the terms and conditions of your Lava warranty in the manual.
- Keep your original receipt; you will need it for warranty services if asked to produce.
- Present this Lava Warranty Certificate along with original proof of purchase whenever you require any warranty services.

In case Lava product needs service, please visit the nearest Lava service centers given in the service guide. Please visit our Website [www.lavamobiles.com](http://www.lavamobiles.com) for updated list of Authorized Service Centers near to your location.

Important note: for your warranty to be valid, all information on the warranty certificate has to be completed including the stamp from the authorized distributor/retailer.

All warranty information, product features and specifications are subject to change without notice.

IMEINo.....

DealersStamp.....

Date of purchase .....

Model No. ....