

LG-T385 User Guide

- English

Some of the contents in this manual may differ from your phone depending on the software of the phone or your service provider.

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Guidelines for safe and efficient use

Please read these simple guidelines. Not following these guidelines may be dangerous or illegal.

Exposure to radio frequency energy

Radio wave exposure and Specific Absorption Rate (SAR) information

This mobile phone model LG-T385 has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all users, regardless of age and health.

- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardised methods with the phone transmitting at its highest certified power level in all used frequency bands.
- While there may be differences between the SAR levels of various LG phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.
- The SAR limit recommended by the International Commission on Non-Ionising Radiation Protection (ICNIRP) is 2 W/kg averaged over 10g of tissue.

Guidelines for safe and efficient use

- The highest SAR value for this model phone tested by DAS4 for use close to the ear is 0.718 W/kg (10g).

Product care and maintenance



WARNING: Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone, and may be dangerous.

- Do not disassemble this unit. Take it to a qualified service technician when repair work is required.
- Repairs under warranty, at LG's option, may include replacement parts or boards that are either new or reconditioned, provided that they have functionality equal to that of the parts being replaced.
- Keep away from electrical appliances such as TVs, radios, and personal computers.
- The unit should be kept away from heat sources such as radiators or cookers.
- Do not drop the phone.
- Do not subject this unit to mechanical vibration or shock.
- Switch off the phone in any area where you are required by specific regulations. For example, do not use your phone in hospitals as it may affect sensitive medical equipment.

- Do not handle the phone with wet hands while it is being charged. It may cause an electric shock and can seriously damage your phone.
- Do not charge a handset near flammable material as the handset can become hot and create a fire hazard.
- Use a dry cloth to clean the exterior of the unit (do not use solvents such as benzene, thinner or alcohol).
- Do not charge the phone when it is on soft furnishings.
- The phone should be charged in a well ventilated area.
- Do not subject this unit to excessive smoke or dust.
- Do not keep the phone next to credit cards or transport tickets; it can affect the information on the magnetic strips.
- Do not tap the screen with a sharp object as it may damage the phone.
- Do not expose the phone to liquid or moisture.
- Use the accessories like earphones cautiously. Do not touch the antenna unnecessarily.
- Do not use, touch or attempt to remove or fix broken, chipped or cracked glass. Damage to the glass display due to abuse or misuse is not covered under the warranty.

Guidelines for safe and efficient use

- Your phone is an electronic device that generates heat during normal operation. Extremely prolonged, direct skin contact in the absence of adequate ventilation may result in discomfort or minor burns. Therefore, use care when handling your phone during or immediately after operation.

Efficient phone operation

Electronic devices

All mobile phones may get interference, which could affect performance.

- Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over pacemakers, for example, in your breast pocket.
- Some hearing aids might be disturbed by mobile phones.
- Minor interference may affect TVs, radios, PCs, etc.

Road safety

Check the laws and regulations on the use of mobile phones in the area when you drive.

- Do not use a hand-held phone while driving.
- Give full attention to driving.
- Pull off the road and park before making or answering a call if driving conditions so require.
- RF energy may affect some electronic systems in your vehicle such as car stereos and safety equipment.
- When your vehicle is equipped with an air bag, do not obstruct with installed or portable wireless equipment. It can cause the air bag to fail or cause serious injury due to improper performance.

- If you are listening to music whilst out and about, please ensure that the volume is at a reasonable level so that you are aware of your surroundings. This is particularly imperative when near roads.

Avoid damage to your hearing

Damage to your hearing can occur if you are exposed to loud sound for long periods of time. We therefore recommend that you do not turn on or off the handset close to your ear. We also recommend that music and call volume is set to a reasonable level.

- When using headphones, turn the volume down if you cannot hear the people speaking near you, or if the person sitting next to you can hear what you are listening to.

NOTE: Excessive sound pressure from earphones can cause hearing loss.

Blasting area

Do not use the phone where blasting is in progress.

Observe restrictions, and follow any regulations or rules.

Potentially explosive atmospheres

- Do not use the phone at a refueling point.
- Do not use near fuel or chemicals.
- Do not transport or store flammable gas, liquid, or explosives in the same compartment of your vehicle as your mobile phone and accessories.

Guidelines for safe and efficient use

In aircraft

Wireless devices can cause interference in aircraft.

- Turn your mobile phone off before boarding any aircraft.
- Do not use it on the aircraft without permission from the crew.

Children

Keep the phone in a safe place out of the reach of small children. It includes small parts which may cause a choking hazard if detached.

Emergency calls

Emergency calls may not be available with all mobile networks. Therefore, you should never depend solely on the phone for emergency calls. Check with your local service provider.

Battery information and care

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximise the battery life.
- Do not disassemble or short-circuit the battery pack.
- Keep the metal contacts of the battery pack clean.
- Replace the battery when it no longer provides acceptable performance. The battery pack may be recharged hundreds of times until it needs replacing.
- Recharge the battery if it has not been used for a long time to maximise usability.

- Do not expose the battery charger to direct sunlight or use it in high humidity, such as in the bathroom.
- Do not leave the battery in hot or cold places, this may deteriorate the battery performance.
- There is a risk of explosion if the battery is replaced by an incorrect type.
- Dispose of used batteries according to the manufacturer's instructions. Please recycle when possible. Do not dispose as household waste.
- If you need to replace the battery, take it to the nearest authorised LG Electronics service point or dealer for assistance.
- Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.
- Actual battery life will depend on network configuration, product settings, usage patterns, battery and environmental conditions.
- Make sure that no sharp-edged items such as animal's teeth or nails, come into contact with the battery. This could cause a fire.

Installing the SIM card and the handset battery

Installing the SIM Card

When you subscribe to a cellular network, you are provided with a plug-in SIM card loaded with your subscription details.

Important!

The plug-in SIM card and its contacts can be easily damaged by scratches or bending, so be careful when handling, inserting or removing the card. Keep all SIM cards out of the reach of small children.

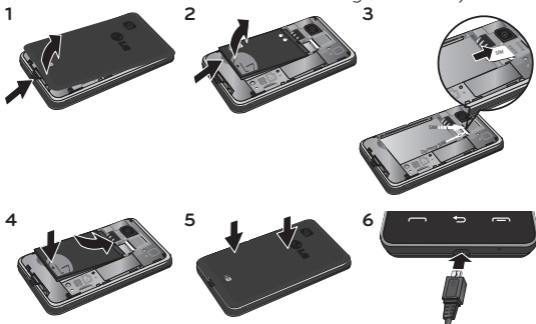
Illustrations

Always switch the device off and disconnect the charger before removing the battery.

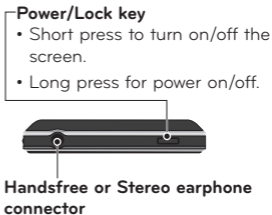
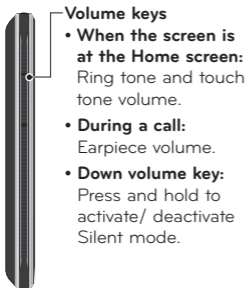
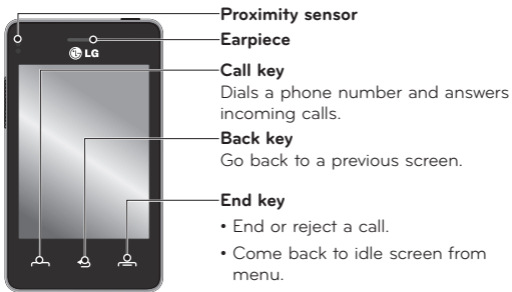
- 1 Remove the back cover.
- 2 Lift battery away.
- 3 Insert the SIM card.

Note: The dummy SIM inserted bottom slot does not work, so do not remove dummy SIM.

- 4 Insert the battery pack.
- 5 Attach the back cover.
- 6 Charge the battery.



Phone Components



Using your touch screen

Touch screen tips

- To select an item, touch the centre of the icon.
- Do not press too hard. The touch screen is sensitive enough to pick up a light, firm touch.
- Use the tip of your finger to touch the option you require. Be careful not to touch any other keys.
- Whenever your LG-T385 is not in use, it will return to the lock screen.

Control the touch screen

The controls on the LG-T385 touch screen change dynamically depending on the task you are carrying out.

Opening Applications



To open any application, simply touch its icon.

Scrolling

Drag from side to side to scroll. On some screens, such as the Logs list, you can also scroll up or down.

Calls


Making a Call


- 1 Touch  to open the keypad.
- 2 Key in the number using the keypad.
- 3 Touch  to initiate the call.

TIP! To enter + for making an international call, press and hold "0".

Press the power key to lock the touch screen to prevent calls being made by mistake.

Making a call from your contacts

- 1 From the home screen touch  to open the **Contacts**.
- 2 Tap the Search field box on the top of the screen and enter the first few letters of the contact you would like to call using the keypad.

- 3 From the filtered list, touch the Call icon next to the contact you want to call. The call will use the default number if there is more than one number for that contact.
- 4 Or, you can touch the contact name and select the number to use if there is more than one number for that contact. You can also touch  to initiate the call to the default number.

NOTE: Self call - Self call imitates a real incoming call. Press '#*#' on the Dialpad to make a self call. This doesn't charge any fee.

Answering and rejecting a call

When your phone rings, press  key to answer the call.


To mute the ringing, touch on Silent tab in alerting screen. This is useful if you forgot to change your profile to Silent for a meeting. Touch on Reject tab to reject an incoming call in alerting screen.


Changing the common call setting

- 1 Touch **Call settings** in the **Settings** menu.
- 2 Scroll and touch **Common settings**.
 - **Call rejection list** - You can touch the Call rejection list to choose **Logs, Contacts, Enter manually, All unknown callers** and **All unknown numbers**.
 - **Send my number** - Choose whether to display your number on an outgoing call.

- **Auto-redial** - Slide the switch left for ON or right for OFF.

• Answer mode

Press send key: Allows you to only answer an incoming call by pressing the  key.

Press any key: Allows you to answer an incoming call by pressing any key, except the  key.

- **Minute minder** - Slide the switch left to ON to hear a tone every minute during a call.

- **BT answer mode** - Select Always to handsfree to be able to answer a call using a Bluetooth headset, or select Always to handset to press a handset key to answer a call.

- **Save new number** - Select ON or OFF to save a new number.

Contacts

Searching for a contact

- 1 Touch **Contacts**.


- 2 You see a list of contacts. Typing in the first letter of a contact's name in the Search field will jump the menu to that alphabetical area of the list.

Adding a new contact

- 1 Touch **Contacts** and touch **Add**.
- 2 Choose whether to save the contact to your **Internal memory** or **SIM**.
- 3 Enter your first and last name.
- 4 You can enter up to five different numbers per contact.
- 5 Add an email addresses. You can enter up to two different email addresses per contact.
- 6 Assign the contact to one or more groups.
- 7 Touch **Save** to save the contact.

Changing your contact settings

You can adapt your contact settings so that your **Contacts** suits your own preferences.

Touch **Options key**  and touch **Settings**.


- **Display name** - Choose whether to display the first or last name of a contact first.
- **Contacts view** - Choose whether to display **Name** or **Name & number**.
- **Copy** - Copy your contacts from your SIM to Internal memory, or vice versa.
- **Move** - This works in the same way as Copy, but the contact is stored at the new location only. Therefore, once a contact is moved from the SIM to the Internal memory it will be deleted from the SIM memory.
- **Send all contacts via Bluetooth** - Sends all contacts to other handset via Bluetooth.

- **Back up contacts/ Restore contacts** - Save or restore the contacts data to the other storage.
- **Delete all contacts** - Delete all your contacts. Touch **Yes** if you are sure you want to delete all your contacts.

Messaging

Your LG-T385 combines SMS and MMS into one intuitive and easy-to-use menu.

Sending a message

- 1 Touch **Messages** in menu and touch **Write message** to begin composing a new message.
- 2 Touch **Insert** to add an image, video, sound, template and so on.
- 3 Touch **To** at the top of the screen to enter the recipients. Then enter the number or touch  to select a contact. You can even add multiple contacts.
- 4 Touch **Send** when ready.





WARNING: If an image, video or sound is added to an SMS it will be automatically converted to an MMS and you will be charged accordingly.


TIP: User can Copy a selected text from any editor and can paste the same in any other editor. Ex: Go to Message Editor, Type some text. Now Select the Text you want to copy by scrolling over the text. Now Place the cursor at a point you want to paste the text. Go to Option and Click on **Paste**, so that copied text will get Pasted.

NOTE: Spam Message - You can block the unwanted messages by giving numbers or specific words. Those messages will get stored in Spam Box Folder.

Entering Text

You can choose your input method by tapping  and **Input method**.

Touch  to turn on T9 mode. This icon is only shown when you choose **Keypad** as the input method.

Touch to  change between numbers, symbols and text input.

Use **Shift** key to change between capital or lowercase input.

Changing your text message settings

Touch **Messages** and touch **Settings**. Select **Text message**.

Text message centre - Enter the details of your message centre.

Delivery report - Slide the switch left to receive confirmation that your messages have been delivered.

Validity period - Choose how long your messages are stored at the message centre.

Message types - Convert your text into **Text, Voice, Fax, X.400** or **E-mail**.

Character encoding - Choose how your characters are encoded. This impacts the size of your messages and therefore data charges.

Send long message as - Choose to send long messages as **Multiple SMS** or as an **MMS**.

Changing your multimedia message settings

Touch **Messages** and, touch **Settings** and **Multimedia message**.

Retrieval mode - Choose between **Home network** or **Roaming network**. If you then choose **Manual** you will receive only notifications of MMS and you can then decide whether to download them in full.

Delivery report - Choose to request and/or allow a delivery report.

Read receipt - Choose to request and/or allow a reply.

Priority - Choose the priority level of your MMS.

Validity period - Choose how long your message is stored at the message centre.

Slide duration - Choose how long your slides appear on the screen.

Unsupported attachment - Choose whether the unsupported attachment is restricted or not.

Delivery time - Choose how long to wait before a message is delivered.

MMS centre - Choose one from the list or add a new message centre.

TIP: You can send SMS to many contacts at a time. User can select/deselect all contacts for sending the message. Only 20 contacts can be marked and if user select Select all only first 20 contacts will be marked. To send the SMS to a particular group of contacts select Group Option and select particular group.

NOTE: Excuse message - During Incoming call alert, a preset Message can be send as SMS on clicking Excuse msg.


NOTE: SMS Sorting - Inbox Messages can be sorted with the given sorting options for an easy access of messages. (Date, Sender and Read/Unread)

Setting up your email

Touch E-mail from screen 2. If the email account is not set up, start the email set up wizard and finish it. You can check and edit settings also you can check the additional settings that were filled in automatically when you created the account.

Camera

Taking a quick photo

- 1 Touch **Camera** menu.
- 2 When the camera has focused on your subject, touch the  on the right-center of the screen to take a photo.

TIP: To switch to the camera mode or video mode, slide up/down the camera or video icon on the centre-right of the viewfinder.

After taking a photo

Your captured photo will appear on the screen.

The following options are available.

Touch .


Upload - Touch to upload the photo.


Send via - Touch to send the photo as a **Message, E-mail** or via **Bluetooth**.

Set as - Touch to set as Home screen wallpaper, Lock screen wallpaper, Contacts image.


Edit - Touch to edit the photo.

 Touch to delete the image.

 Touch to take another photo immediately.

 Touch to view a gallery of your saved photos.

Using the advanced settings

From the viewfinder, touch  to open all advanced settings options.

After selecting the option, touch the **OK** button.

Size - Change the size of the photo to save memory.

White balance - Choose between **Auto**, **Incandescent**, **Sunny**, **Fluorescent**, and **Cloudy**.

Colour effect - Choose a color tone for your new photo.

Continuous shot - Choose from **Normal shot**, **Three**, **Six** or **Nine** and position the subject in the viewfinder, then press the capture button as if taking a normal photo to take continuous shot.

Self-timer - The self-timer allows you to set a delay after the shutter is pressed. Select **Off**, **3 seconds**, **5 seconds**, or **10 seconds**. This is ideal if you want to be included in a photo.

Night mode - Useful to user in dark places.

Select storage - Choose whether to save your photos to the Handset memory or to the External memory.

Show captured image -

Choose On to check the picture you took right away.


Shutter sound - Select shutter sound on/off.




Reset settings - Restore all camera default settings.

Video camera

Making a quick video

To switch to the camera mode or video mode, slide up/down the camera or video icon on the right centre of the viewfinder.


- 1 Holding the phone horizontally, point the lens towards the subject of the video.
- 2 Press the red dot .
- 3 ● **REC** will appear at the bottom of the viewfinder with a timer at the bottom showing the length of the video.

- 4 To pause the video, touch  and resume by selecting  .
- 5 Touch  on screen to stop video recording.

After making a video


A still image representing your captured video will appear on the screen. The name of the video is displayed at the bottom of the screen.


The following options are available.


 Touch to play the video.

Touch  to.


Send via - Touch to send the video as a **Message**, **E-mail** or via **Bluetooth**.

 Touch to delete the video you have just made and confirm by touching **Yes**. The viewfinder will reappear.

 Touch to shoot another video immediately. Your current video will be saved.

 Touch to view a gallery of saved videos and images.

Using the advanced settings

From the viewfinder, touch  to open all advanced settings options. You can change the video camera setting after selecting the option, touch the **OK** button.

Colour effect - Choose a color tone to use for your new view.

White balance - The white balance ensures the white areas in your video are realistic. To enable your camera to adjust the white balance correctly, you may need to determine the light conditions. Choose between **Auto**, **Incandescent**, **Sunny**, **Fluorescent**, and **Cloudy**.

Duration - Set a duration limit for your video. Choose between Normal and MMS to limit the maximum size to send as an MMS message.

Select storage - Choose whether to save your videos to the Handset memory or to the External memory.

Reset settings - Reset all the video camera settings.

Music

To access the music player, touch **Music**. From here, you can access a number of folders:

Recently played - Plays the songs you have played recently.

All tracks - Contains the songs you have on your phone except the pre-loaded default music.

Artists - Browse through your music collection by artist.

Albums - Browse through your music collection by album.

Genres - Browse through your music collection by genre.

Playlists - Contains all the playlists you have created.

Shuffle tracks - Play your tracks in a random order.

Transferring music onto your phone

The easiest way to transfer music onto your phone is via Bluetooth or the data cable.

To transfer music using Bluetooth:

- 1 Make sure both devices have Bluetooth switched on and are paired with each other.
- 2 Select the music file on the other device and select send via Bluetooth.
- 3 When the file is sent, you will have to accept it on your phone by touching **Yes**.
- 4 The file should appear in **Music > All tracks**.

Managing files

You can store multimedia files in your phone's memory so you have easy access to all your pictures, sounds, videos and games. You can also save your files to a memory card. Using a memory card allows you to free up space in your phone's memory.

By touching **My stuff**, you can open a list of the folders that store all your multimedia files.

Games and Applications

You can download new games and applications to your phone to keep you enjoy.

Application

Adding an event to your calendar

- 1 Touch **Calendar**.
- 2 Select the date you would like to add an event to.
- 3 Touch **Add**.

Setting your alarm

- 1 Touch **Alarms**.
- 2 Touch **Add**, then you can set and save your alarm in this menu.

Voice recorder

Use your **voice recorder** to record voice memos or other audio files.

Using your calculator

- 1 Touch **Calculator**.
- 2 Touch the number keys to enter numbers.

Converting a unit

- 1 Touch **Unit converter**.
- 2 Choose whether you want to convert Currency, Area, Length, Weight, Temperature, Volume or Velocity.
- 3 Then select the unit and enter the value you would like to convert from.

Installing “LG PC Suite IV” PC application

“LG PC Suite IV” PC application can be downloaded from the webpage of LG.

- 1 Go to www.lg.com and select a country of your choice.
- 2 Go to Support > Mobile Phone Support > Select the Model (LG-T385).
- 3 Click PC Sync from Download, and click WINDOW PC Sync Download to download “LG PC Suite IV” PC software.

Installing On-Screen Phone on your PC

Download OSP from www.lg.com > Support > Mobile Phone Support > Select the Model (LG-T385) >OSP

The web

Browser gives you a fast, full-colour world of games, music, news, sport, entertainment and loads more, straight to your mobile phone. Wherever you are and whatever you're into.

Accessing the web

- 1 Touch the **Browser**.
- 2 To go straight to the browser home page touch **Yes**. Once page is loaded tap on settings button in the right top corner for more options.

NOTE: You will incur extra cost by connecting to these services and downloading content. Check data charges with your network provider.

Access to Google Service


Touch **Google** and select **Mail, Blogger** and other Google applications.

Settings

Personalising your profiles

You can personalise each profile setting.

- 1 Touch **Profiles**.
- 2 Choose the profile you want to edit.
- 3 You can then change all the sounds and alert options available in the list, including your Voice call ringtone and Volume, Message tone settings and more.

NOTE: Anti Theft Mobile Tracker - ( > Settings > Device settings > Security > Anti-theft Mobile tracker)
When the handset is stolen, handset sends the SMS to the pre-defined numbers configured by real owner.

ATMT SMS will contain information about the stolen phone IMEI, Owners name & Phone number of the person who is using that handset.


To activate the ATMT feature, configure the ATMT settings with Owner Name, Alternate numbers(5) and set ATMT 'ON'. Default ATMT code is "0000."

SOS Service settings

SOS Service - This enables SOS mode. After enabling if you press down volume key 4 times when screen is locked, the SOS message is sent and the phone stays in SOS Mode. In the emergency situation SOS message will be sent to the assigned receivers and incoming calls by them will be automatically accepted. All notification sound will be muted. To exit the SOS mode, press the End key in Homescreen.

Changing your phone settings

Use the freedom of adapting the LG-T385 to your own preferences.

From the home screen, select  and touch **Settings** then scroll to **Device settings**.

Changing your connectivity settings

Your connectivity settings have already been set up by your network operator, so you can enjoy your new phone immediately. To change any settings, use **Menu > Settings > Connectivity**.

Sending and receiving your files using Bluetooth

To send a file:


- 1 Open the file you want to send, typically this will be a photo, video or music file.
- 2 Choose **Send via**. Choose **Bluetooth**.
- 3 If you have already paired the **Bluetooth** device, your LG-T385 will not automatically search for other **Bluetooth** devices. If not, your LG-T385 will search for other **Bluetooth** enabled devices within range.

- 4 Choose the device you want to send the file to.
- 5 Your file will be sent.

To receive a file:

- 1 To receive files, your Bluetooth must be both **ON** and **Visible**. See **Changing your Bluetooth settings** below for more information.
- 2 A message will prompt you to accept the file from the sender. Touch **Yes** to receive the file.
- 3 You will see where the file has been saved. For image files, you can choose to **View** the file. Files will usually be saved to the appropriate folder in **My stuff**.

Changing your Bluetooth settings:

Touch **Bluetooth** then select **Options**  and choose **Settings**.

Pairing with another Bluetooth device

By pairing your LG-T385 and another device, you can set up a pass code protected connection.

- 1 Check that your Bluetooth is **ON** and **Visible**. You can change your visibility in the **Settings** menu.
- 2 Touch **Search**.
- 3 Your LG-T385 will search for devices. When the search is completed, **Refresh** will appear on screen.
- 4 Choose the device you want to pair with and enter the passcode, then touch **OK**.
- 5 Your phone will then connect to the other device, on which you will need to enter the same passcode.
- 6 Your passcode protected Bluetooth connection is now ready.

Wi-Fi

Wireless Manager allows you to manage Internet connections per Wi-Fi (Wireless LAN) on your device. It allows the phone to connect to local wireless networks, or access the Internet wirelessly. Wi-Fi is faster and has a greater range than Bluetooth wireless technology and can be used for fast emailing and Internet browsing.

NOTE: The LG-T385 supports WEP, WPA-PSK/2 encryption, and not EAP, WPS encryption. If your Wi-Fi service provider or network administrator sets encryption for network security, fill in the key in the pop-up window. If encryption is not set, this pop-up window will not be shown. You can obtain the key from your Wi-Fi service provider or network administrator.

Software update

Phone Software update

LG Mobile Phone Software update from internet

For more information on using this function, please visit the <http://update.lgmobile.com> or <http://www.lg.com/common/index.jsp> → select country and language → Support. This Feature allows you to update the firmware of your phone to the latest version conveniently from the internet without the need to visit a service centre.

As the mobile phone firmware update requires the user's full attention for the duration of the update process, please make sure to check all instructions and notes that appear at each step before proceeding. Please note that removing the USB data cable or battery during the upgrade may seriously damage you mobile phone.



Disposal of your old appliance

- 1** When this crossed-out wheeled bin symbol is attached to a product it means the product is covered by the European Directive 2002/96/EC.
- 2** All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
- 3** The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.
- 4** For more detailed information about disposal of your old appliance, please contact your city office, waste disposal service or the shop where you purchased the product.
- 5** Complies with EEE regulations.



Disposal of waste batteries/accumulators

- 1** When this crossed-out wheeled bin symbol is attached to batteries/accumulators of your product it means they are covered by the European Directive 2006/66/EC.
- 2** This symbol may be combined with chemical symbols for mercury(Hg), cadmium(Cd) or lead(Pb) if the battery contains more than 0.0005% of mercury, 0.002% of cadmium or 0.004% of lead.
- 3** All batteries/accumulators should be disposed separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
- 4** The correct disposal of your old batteries/accumulators will help to prevent potential negative consequences for the environment, animal and human health.
- 5** For more detailed information about disposal of your old batteries/accumulators, please contact your city office, waste disposal service or the shop where you purchased the product.

Accessories

There are various accessories for your mobile phone. You can select these options according to your personal communication requirements.

Charger



Battery



Stereo headset



User Guide



NOTE

- Always use genuine LG accessories.
- Failure to do this may invalidate your warranty.
- Accessories may vary in different regions.

Technical data

Ambient Temperatures

Max.: +55°C (discharging)
+45°C (charging)

Min.: -10°C

NOTE: You can find below DoC document <http://tr.lgapplication.com> in this web address.

Declaration of Conformity



LG Electronics

Suppliers Details

Name

LG Electronics Inc

Address

: LG Twin Tower 20, Yeouido-dong, Yeongdeungpo-gu Seoul, Korea 150-721

Product Details

Product Name

GSM 850 / E-GSM 900 / DCS 1800 / PCS 1900 Quad Band Terminal Equipment

Model Name

LG-T385

Trade Name

LG

CE 0168

Applicable Standards Details

R&TTE Directive 1999/5/EC

EN 301 489-1 V 1.8.1 (2008) / EN 301 489-7 V 1.3.1 (2005) / EN 301 489-17 V 2.1.1 (2009)

EN 50360:2001/AC:2006 / EN 62209-1:2006

EN 60950-1:2006+A11:2009

EN 301 511 V9.0.2

EN 300 328 V1.7.1

Supplementary Information

The conformity to above standards is verified by the following Notified Body(BABT)

BABT, Forsyth House, Churchfield Road, Walton-on-Thames, Surrey, KT12 2TD, United Kingdom

Notified Body Identification Number : 0168

Declaration

I hereby declare under our sole responsibility that the product mentioned above to which this declaration relates complies with the above mentioned standards, regulation and directives

Name

Doo Haeng Lee / Director

Issued Date

8 March 2012

LG Electronics Inc. – EU Representative
Krijgsman 1, 1186 DM Amstelveen
The Netherlands


Signature of representative

Troubleshooting

This chapter lists some problems you might encounter while using your phone. Some problems require you to call your service provider, but most are easy to correct by yourself.

Message	Possible Causes	Possible Corrective Measures
USIM error	There is no USIM card in the phone or it is inserted incorrectly.	Make sure that the SIM card is correctly inserted.
No network connection/ Loosing network	Weak Signal outside of GSM network area Operator applied new services	Move towards a window or into an open area. Check the network operator coverage map. See if the SIM card is older than 6~12 month. If so, change your SIM at the office of your network provider.
Codes do not match	To change a security code, you will need to confirm the new code by entering it again. The two codes you have entered do not match.	The default code is [0000]. If you forget the code, contact your service provider.

Message	Possible Causes	Possible Corrective Measures
Any application cannot be set	Not supported by service provider or registration required	Contact your service provider.
Calls not available	Dialing error	New network not authorised.
	New SIM card inserted Prepaid charge limit reached	Check for new restrictions. Contact your service provider or reset limit with PIN 2.
Phone cannot be switched on	On/Off key not pressed long enough Battery is not charged Battery contacts are dirty	Press the On/Off key down for at least two seconds. Keep charger attached for a longer time. Clean the battery contacts and insert again.

Troubleshooting

Message	Possible Causes	Possible Corrective Measures
Charging error	Battery is not charged	Charge battery.
	Outside temperature is too hot or cold	Make sure phone is charging under normal temperatures.
	Contact problem	Check the charger and connection to the phone. Check the battery contacts and clean them if necessary.
	No voltage	Plug into a different socket.
	Charger defective	If the charger does not warm up, replace it.
Number not permitted	Wrong charger	Only use original LG accessories.
	Battery defective	Replace battery.
	The Fixed Dial Number function is on.	Check settings.
Impossible to receive/send SMS & Picture	Memory full	Delete some existing messages in the phone.

Message	Possible Causes	Possible Corrective Measures
Files not open	Unsupported file format	Check the file format that can be supported
The screen does not turn on when I receive a call.	Proximity sensor problem	If you use any protection tape or case, check it is covered the area around proximity sensor Make sure that the area around the proximity sensor is clean.
Hang up or freeze	Intermittent software problem	Take out the battery and insert battery. Turn on the phone. Try to do software update service via web site