



ENGLISH
FRANÇAIS
PORTUGUÊS

User Guide
Guide de l'utilisateur
Manual do Utilizador

LG-S367

P/N : MFL67234907 (1.0)

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LG-S367 User Guide - English

This manual may differ from the phone depending on the phone software version and service provider used.

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Guidelines for safe and efficient use

Please read these simple guidelines. Not following these guidelines may be dangerous or illegal. Further detailed information is given in this manual.

Warning

- For your safety, use **ONLY** specified **ORIGINAL** batteries and chargers.
- Switch off the phone in any area where required by special regulations, e.g. in a hospital where it may affect medical equipment.
- Batteries should be disposed off in accordance with relevant legislation.

Product care and maintenance

 **WARNING:** Only use batteries, chargers and accessories approved for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone, and may be dangerous.

- Do not disassemble this unit. Take it to a qualified service technician when repair work is required. Repairs under warranty, at LG's option, may include replacement parts or boards that are either new or reconditioned, provided that they have functionality equal to that of the parts being replaced.

- The unit should be kept away from heat sources such as radiators or cookers.
- Use a dry cloth to clean the exterior of the unit. (Do not use any solvents.)
- Do not keep the phone next to credit cards or transport tickets; it can affect the information on the magnetic strips.

Electronic devices

All mobile phones may get interference, which could affect performance.

- Do not use your mobile phone near medical equipment without requesting permission. Avoid placing the phone over a pacemaker, i.e. in your breast pocket.

Road safety

Check the laws and regulations on the use of mobile phones in the areas when you drive.

- Do not use a hand-held phone while driving.
- Use a hands-free kit, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Blasting area

Do not use the phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

Potentially explosive atmospheres

Do not use the phone at a refueling point. Do not use near fuel or chemicals.

In aircraft

Wireless devices can cause interference in aircraft.

- Turn off your mobile phone before boarding any aircraft.

Children

Keep the phone in a safe place out of children's reach. It includes small parts which if detached may cause a choking hazard.

Emergency calls

Emergency calls may not be available under all cellular networks. Therefore, you should never depend solely on the phone for emergency calls. Check with your local service provider.

Battery information and care

- You do not need to completely discharge the battery before recharging. Unlike other battery systems, there is no memory effect that could compromise the battery's performance.
- Use only LG batteries and chargers. LG chargers are designed to maximize the battery life.
- Do not disassemble or short-circuit the battery pack.
- Replace the battery when it no longer provides acceptable performance. The battery pack may be recharged hundreds of times before it needs to be replaced.
- Do not expose the battery charger to direct sunlight or use it in high humidity, such as the bathroom.

- Risk of explosion if battery is replaced by an incorrect type.
 - Dispose off used batteries according to the manufacturer's instructions.
- Exposure to radio frequency energy**
- Radio wave exposure and Specific Absorption Rate (SAR) information**
- This mobile phone model LG-S367 has been designed to comply with applicable safety requirement for exposure to radio waves. This requirement is based on scientific guidelines that include safety margins designed to ensure safety of all persons, regardless of age and health.
- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardised methods with the phone transmitting at its highest certified power level in all used frequency bands.
 - While there may be differences between the SAR levels of various LG phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.
 - The SAR limit recommended by the International Commission on Non-Ionizing Radiation Protection (ICNIRP) is 2W/kg averaged over ten (10) gram of tissue.

- The highest SAR value for this model phone tested by DASY4 for use at the ear is 1.26W/kg (10g) and when worn on the body is 1.30W/kg (10g).
- SAR data information for residents in countries/regions that have adopted the SAR limit recommended by the Institute of Electrical and Electronics Engineers (IEEE) is 1.6 W/kg averaged over one (1) gram of tissue.

Installing the SIM card and the handset battery

Installing the SIM Card

When you subscribe to a cellular network, you are provided with a plug-in SIM card loaded with your subscription details, such as your PIN, any optional services available and many others.

Important!

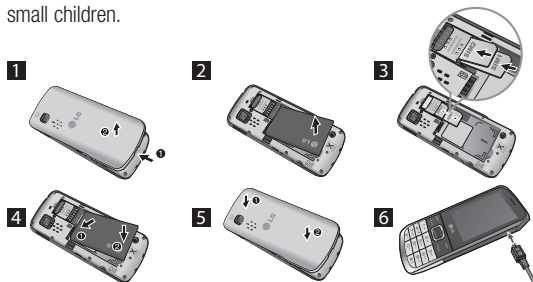
The plug-in SIM card and its contacts can be easily damaged by scratches or bending, so be careful when handling, inserting or removing the card. Keep all SIM cards out of the reach of small children.

Illustrations

Always switch the device off and disconnect the charger before removing the battery.

- 1 Remove the back cover.
- 2 Lift battery away.
- 3 Insert the SIM card.
- 4 Insert the battery.
- 5 Attach the back cover.
- 6 Charge the battery.

Note: Fully charge the battery before using it for the first time.

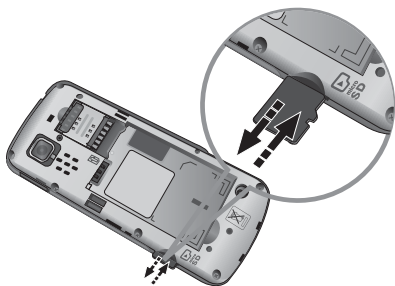


Installing a Memory Card

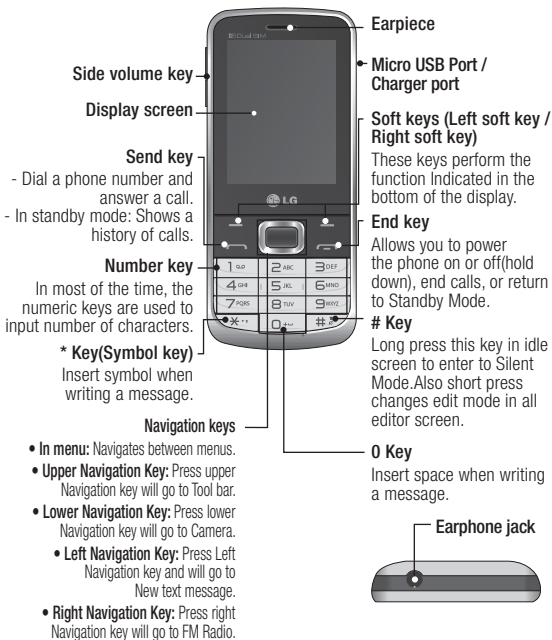
Remove the battery cover. Push the memory card inside with the gold contact facing downward.

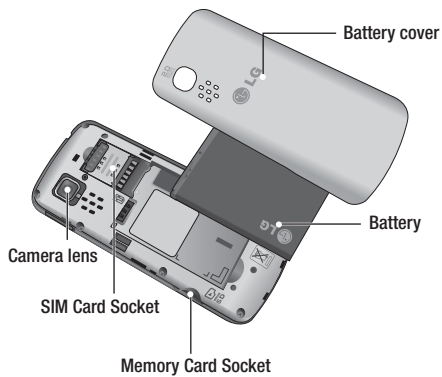
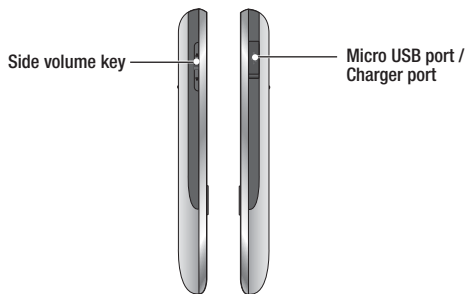
To remove the memory card, gently push it as shown in the diagram.

Note: A memory card is an optional accessory.



Phone Components





Turning Your Phone On and Off

1. Press and hold the End key until the power comes on.
2. Press and hold the End key until the power goes off.

Making a call

1. Enter a phone number including the area code.
2. Press the **[Send]** key to call the number.
3. To end the call, press the **[End]** key.

Making an international call

1. Press and hold the **[+]** key for the international prefix. The '+' character automatically selects the international access code.

2. Enter the country code, area code, and the phone number.
3. Press **[Send]** key to call the number.

Answering a call

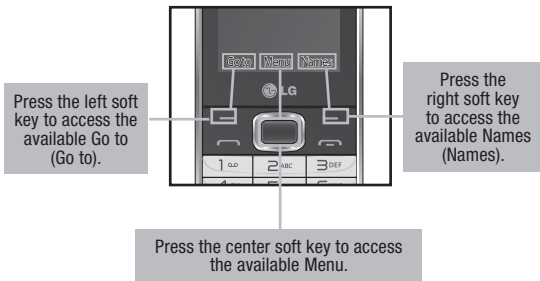
1. When you receive a call, the phone rings.
2. If the **Press any key** has been set as the **Answer mode** (Settings > Call > Common setting > Answer mode), any key press will answer a call except for Side volume keys, Soft keys(Left soft key/Right soft key) and **[Send]** key.
3. To end the call, press the **[End]** key.

SMS On Call Reject: During Incoming call alert press RSK **[Send]** silent then press LSK **[Send]** message, to send a message to explain why you do not answer an incoming call.

Selecting functions and options

Your phone offers a set of functions that allow you to customize the phone. These functions are arranged in menus and sub-menus, accessed via the two soft keys marked **Go to** and **Names**. Each menu and sub-menu lets you view and alter the settings of a particular function.

The roles of the soft keys vary according to the current context; the label on the bottom line of the screen just above each key indicates its current role.



Entering Text

You can enter alphanumeric characters by using the phone's keypad.

T9 Mode

The T9 predictive text input mode lets you enter words easily with a minimum number of key presses. As you press each key, the phone begins to display the characters that it thinks you are typing based on the built-in dictionary.

123 Mode (Numbers Mode)

Type numbers by pressing and holding the button keys.

Symbol Mode

The symbol mode enables you to enter various symbols or special characters. To enter a symbol, select **Options** → **Insert Symbol**. Use the navigation keys to select the desired symbol and press the OK key.

Anti Theft Mobile Tracker (ATMT)

Anti-theft mobile tracker (ATMT) allows you to track your lost phone. When someone uses your phone without your permission, the tracking service will be activated.

You are reminded by a text message sent to the default phone number you have set, without the unauthorized user's knowledge. You can always activate the ATMT and configure your personal settings.

To activate Anti-theft mobile tracker

1. From the main menu, select **Settings > Security > Anti-theft mobile tracker** and press **Select > Enter Security Code > Select OK**.
2. Select **Set Anti-theft**.
3. Switch **On** or **Off** and press **Select**.
4. Select Sender name & Sending number list options to configure the ATMT

settings with name, primary phone number, secondary number. ATMT SMS will contain information about the stolen phone IMEI, & number of the person who is using that handset.

Note: The default ATMT code is "0000". You have to enter the code before configuring the ATMT settings.

Note: Application lock - To prevent unauthorized use of phone applications, you can enable application lock which requires user to enter a password when accessing applications. Password is the same as the security code (Default password is 0000).

Social network

Your LG-S367 has SNS (Social Networking Services) that lets you enjoy and manage your social network. You can access Social Network Menu in two ways.

1. From Menu go to **SNS**
>**Facebook** and **Twitter**.
2. From Idle Screen >
Navigation Up Key.

Then select the SNS as below:

Facebook News Feed: Login with Facebook account and can view feeds from friends.

Facebook Status: Login with Facebook account and update your status.

Twitter News Feed: Login with Twitter account and can view tweets from friends.

Twitter Status: Login with Twitter account and update your status.

Note: SNS feature is a data intensive application. An additional costs may be incurred when connecting and using online services. Check your data charges with your network provider.

Menu Tree

1. Applications

- My games & apps
- Java settings

2. Log

- Call log
- Missed calls
- Received calls
- Dialled numbers
- Call duration
- Packet data counter
- Call costs

3. Organiser

- Alarm clock
- Calendar
- To-do list
- Notes
- Secret notes
- Date finder
- Go to
- Calculator
- Stopwatch
- Converter
- World time

4. Media

- Camera
- Video
- Music
- FM radio
- Voice recorder
- Ringtone creator

5. Messaging (Standard View)

- Create message
- Inbox
- Drafts
- Outbox
- Sent items
- Saved items
- Secret message
- Emoticons
- Message settings

6. Gallery

- My memory card
- My images
- My sounds
- My videos
- Others
- Secret box

7. E-mail

- Get an Account
- Others

8. Contacts

- Names
- Settings
- Groups
- Speed dials
- Service dial numbers
- Own number
- My business card

9. SNS

- Facebook
- Twitter

10. Internet

11. Messenger

- Messenger-MSN
- Messenger-Y!

12. Settings

- Dual SIM
- Profiles
- Display
- Date & time
- Connectivity
- Call
- Phone
- Security
- SOS mode
- Memory info
- Restore factory settings

Applications

My games & apps

Your LG-S367 comes with preloaded games to keep you amused when you have time to spare. If you choose to download any additional games or applications they will be saved into this folder.

Note: An additional cost is incurred when connecting to this service. Check your data charges with your network provider.

Java settings

You can set the profile and view the security information related to games and applications.

Log

Call log

You can view lists of all outgoing, incoming and missed calls.

Missed calls

You can view the unanswered calls.

Received calls

You can view the Received calls.

Dialled numbers

You can view the outgoing or attempted call numbers.

Call duration

Allows you to view the duration of your Dialed and Received calls. You can also reset the call timers by entering default security code.

Packet data counter

You can check the amount of data transferred over the network.

Call costs

View the charges applied to your Last call, All calls and can set the limit of calls. Also you can do Cost Settings.


Organiser

Alarm clock

You can set five alarm clocks to go on at a specified time.

Calendar

You can see the calendar and add hundred events here in selected date.

Tips: User can schedule an SMS, so that it can be sent to the pre define number/contact on Set date and Set time from Left soft key  option list > New scheduled SMS.

To-do list

You can view, edit and add hundred tasks to do.

Notes

You can add fifty new notes, view and manage saved notes.

Secret notes

You can add fifty secret notes. You need to enter the security code to use this menu to protect your secret notes privacy.

Date finder

You can count the target date by adding(After) days.

Go to

It helps you to go to the menu you search for. You can set the item as Go to.

Calculator

The calculator provides the basic arithmetic functions: addition, subtraction, multiplication and division. You can also use the available functions like Sin, Cos, tan, log, ln, exp, %, x^2 , x^y , sqrt, +/-, deg and rad from Options (LSK).

Stopwatch

This option allows you to use the function of a stopwatch.

Converter

This converts any measurement into a unit you want. There are many types that can be converted into units: Currency, Area, Length, Weight, Temperature, Volume, Velocity.

World time

The World time function provides time information on major cities worldwide.

Media

Camera

You can take photos with the built in camera and adjust its settings to suit your needs.

Video

You can record a video clip through the built-in camera.

Music

To access the music player, Go to Media>Music. From here, you can access a number of menus:

Recently played - Plays the songs you have played recently.

All songs - Contains the songs you have on your phone except the pre-loaded default music.

Playlists - Contains all the playlists you have created.

Artists - Browse through your music collection by artist.

Albums - Browse through your music collection by album.

Genres - Browse through your music collection by genre.

Shuffle tracks - Play your tracks in a random order.

FM radio

Your phone supports Wireless FM radio service. For better quality you can listen to FM radio with your external earphone.

Searching for stations


You can tune your phone to radio stations by searching for them either manually or automatically. They will then be saved to specific channel numbers, so you don't have to keep re-tuning.

To auto tune:

1. Select Auto scan from Options. A confirmation message appears. Select Yes, then the stations will be automatically found and allocated to a channel in your phone.

Note: You can also manually tune into a station by using the navigation key.

Recording the Radio

1. While listening to the radio if you want to record press  (CSK) [Rec] button.
2. The recording time is displayed on your phone. If you want to stop the recording, press Stop. If recording is done, the recorded contents will be saved in Gallery as mp3 file.

FM Pre-recording

From Options (LSK) > Recording settings > Pre-recording, You can record FM From few seconds before press the record button.

Voice recorder

You can record voice memo.

Ringtone creator

This function allows you to create your own ringtones with the existing mp3 files.

Messaging

Create message

This menu includes functions related to SMS (Short Message Service) and MMS (Multimedia Message Service).

Tips: You can send SMS to many contacts at a time.

From Options select “Send via”, it will open the Recently used, Call log and Contacts list, from where user can mark/unmark contacts for sending the message. Only 20 contacts can be marked and if user select Mark all, only first 20 contacts will be marked. User can enter contact numbers manually by selecting the option ‘Enter manually’.

To send the SMS to a particular group of contacts select ‘Contact groups’ Option from Send/Add (CSK) option Or else select the ‘Contact groups’ option from ‘send via’ options.

Inbox

You will be alerted when you have received messages. They will be stored in Inbox.

Tips: Messages can be sorted with the given sorting options for an easy access of messages

(subject, Date, and sender).

Drafts

You can save the message temporarily in Drafts.

Outbox

This is a temporary storage folder for the cancelled messages and the messages that has been tried to send and the messages which are not successfully sent.

Sent items

After sending out the message, the text message or multimedia message is saved in the Sent folder.

Saved items

You can access your saved messages, text templates and multimedia templates.

Secret message

You can add secret message. You need to enter the security code to use this menu to protect your secret message privacy.

Emoticons

A list of useful Emoticons, already written for a quick reply.

Message settings

This menu allows you to set features of your network service provider.

View style - By default Standard view is displayed. You can change this setting to conversation View using View style menu. To do so, go to Message > Settings > View style. When you open one message in a conversation view, all of your related messages will be stacked neatly, like a deck of cards.

Flash SMS - Message that is sent as Flash SMS will be viewed by the receiver immediately.

Gallery

My memory card

If your phone has a memory card in the card slot, you can save images, sounds, and videos onto it.

My images

Shows the list of image files.

My sounds

Saved audio files are displayed in the list.

My videos

Displays the list of video files.

Others

When you receive files of an undefined format, all the files other than audio/video/images are saved in this folder.

Secret box

You can add secret data. You need to enter the security code to use this menu to protect your secret data privacy. In order to hide your data go through following step:

Go to any image, sound or any file > Options > Move > Secret box.

E-mail

If you have no Account it will ask for account set up.

Hot mail account and other account set up are available.

Get an Account

It directly connects to the hotmail server.

Others

Any account like Gmail

Tips: If more than one account are already configured, it gives the account list where you can select the view of the INBOX.

If only one account is present, it gives the list of mail present in INBOX.

Contacts

Names

Select Search from Options and enter the name that you want to search from the contact list.

You can register a new contact address by selecting Add new contact from Options. You can enter the name, different phone numbers, email address, groups, image etc using add details option of a new contact.

Settings

You can set the contact list display, copy, move, send all contacts via bluetooth, if SD card is inserted then backup and restore contacts also can clear contacts and check memory info.

Groups

You can add your contacts to any of the available groups.

Speed dials

You can assign any of the keys from 2 to 8 with a name and number list entry. You can call directly by pressing this key when you are in idle screen.

Service dial numbers

Use this function to access a particular list of services provided by your network operator (if supported by the SIM card).

Own number

You can save and check your own number in SIM card.

My business card

This option allows you to create your own business card featuring name and any numbers.

SNS

Facebook

Home: Log in and you will see your friend's updated status. Input your comment about new status or check others.

Profile: You can select the Wall > Status updates and write the current status. See your info detail and upload the photo by selecting Album > Upload Photo.

Twitter

Twitter is a social networking service which enables its users to send and read other users' messages called tweets.

Note: SNS feature is a data intensive application. An additional costs may be incurred when connecting and using online services. Check your data charges with your network provider.

Internet

Internet menu allows you to browse the operator's homepage and downloading music, videos and applications.

Messenger

It provides MSN and Yahoo chat applications. You can login with your MSN and Yahoo accounts.

Settings

Dual SIM

Your phone supports the Dual SIM cards mode, enabling you to use two SIM cards at the same time without changing them. When there are two SIM cards installed, you can activate one of two or both SIM cards.

Tips: Dual SIM Single Talk : while one of Dual SIM is operating with network such like WAP/JAVA/MMS/Call, another SIM can not use network related service.

Profiles

You can adjust and customize the phone tones for different events, or environments.

Display

You can change settings for the phone display.

Date & time

You can set functions relating to the date and time.

Connectivity

Bluetooth - You can adjust setting on BT connection. You can transfer/receive the files to/from other handsets using Bluetooth.

USB Connection Mode - You can transfer files from/to a compatible PC to the memory in your phone using the Mass Storage Mode.

Network settings - You can set Network mode settings as Automatic/Manual by using this menu. Also you can add a preferable network to be connected to Preferred lists.

Internet profiles - This menu shows the Internet profiles. You can create new profiles, delete or edit them using the options menu.

Internet access - This menu displays the connection setting used for internet, MMS connection and access point information. you can create new profiles, delete or edit them using the option menu.

Access points - This menu shows the access points list. You can create new profiles, delete or edit them by using the options menu.

Data network SIM - You can set the select SIM (SIM1 or SIM2) through which data network connection is established.

Data roaming - You can set Data roaming On/Off. When Data roaming is set On, the alert "Roaming data charges may apply.Continue?" is displayed in roaming network area.If the Data roaming is set Off and user enters roaming network,applications using data(Internet/Java/SNS/Widget) will be blocked.

Data charges alert - Data charge is applied when you connects to internet. You can set Data charges alert Always ask/Never Ask. If Data charges alert is set Always ask, "Data charges may apply. Continue?" is displayed.

Call

You can set the menu relevant to a call.

SIM1,SIM2

Call divert: The Call divert service allows you to divert incoming voice calls to another number. For details, contact your service provider.

- **All voice calls:** Diverts voice calls unconditionally.
- **When busy:** Diverts voice calls when the User is in another call.
- **No answer:** Diverts voice calls when you do not answer.
- **Not reachable:** Diverts voice calls when the phone is switched off or out of coverage.

Call barring: The call barring service prevents your phone from making or receiving certain category of calls. This function requires the call barring password.

Fixed dial numbers: You can restrict your outgoing calls to selected phone numbers. The numbers are protected by your PIN2 code.

- **Turn On:** You can restrict your outgoing calls to selected phone numbers.

Pre-recording: you can record the voice in call from some seconds before press the record button.

Call waiting

- **Activate:** If you select Activate, you can accept a waiting (receiving) call.
- **Deactivate:** If you select Cancel, you cannot recognize the waiting (receiving) call.

- **View status:** Shows the status of Call waiting.

Send my number

- **Set by network:** Get the default settings from the network and will either show/hide your phone number on the receiver's phone depends on network service..

On: You can send your phone number to another party. Your phone number will be shown on the receiver's phone.

Off: Your phone number will not be shown.

Auto redial

- **On:** When this function is activated, the phone will automatically try to redial in the case of failure to connect a call.
- **Off:** Your phone will not make any attempts to redial when the original call has not connected.


Free call timer: This menu allows keep track of free call minutes. Once you enter the minutes available, the device will keep track of free minutes. The device will automatically start subtracting minutes that you've used when you're in a phone call.

Minute minder: Determines whether to sound when you are on the call for every selected time period.

Save new number: Select Yes to save a new number.

Common setting

Answer mode

- **Press send key:** If you select this menu, you can receive a call by only pressing the  key.
- **Press any key:** If you select this menu, you can receive a call by pressing any key except the Side volume keys,

Soft keys(Left soft key/Right soft key) and End key.

BT answer mode - Select Hands-free to be able to answer a call using a Bluetooth headset, or select Handset to press a key on the handset to answer a call.

Call rejection list - This menu shows you the phone numbers of person you have chosen to reject. you can add the new number using add button. The incoming calls received from the Call rejection list numbers will be automatically rejected.

In call log, rejected icon would be shown for such calls.

Timed Call - Outgoing calls will be automatically disconnected after the set duration. The user can initiate a timed call from the options menu(contacts, call log, dialing screen) if timed call is enabled in Settings>Common settings>Timed call.

Self call - Self call imitates a real incoming call. Press '#*#' on the home screen to make a self call. This doesn't charge any fee.

Phone

Allows you to set the phone.

Auto key lock - You can make the key pad locked automatically after some time.

Language - You can change the language for the display texts in your phone. This change will also affect the Language Input mode.

Battery status - Shows you the approximate remaining standby time, remaining call time based on current battery status.

Handset information - Shows your phone number, model number and S/W version.

Security

This menu allows you to set the phone's safety.

PIN code request - You can set the phone to ask for the PIN code of your SIM card when the phone is switched on.

Handset lock - You can use a security code to avoid unauthorized use of the phone.

Lock if SIM in changed - Set the lock function if SIM changed.

Anti-theft mobile tracker - The ATMT feature of this phone provides you with the ability to have a tracking system in place for your mobile in case you lose it.

Application lock - To prevent unauthorized use of phone applications, you can enable application lock which requires user to enter a password when accessing applications. Password is the same as the security code (Default password is 0000).

Change codes - PIN is an abbreviation of Personal Identification Number to prevent use by unauthorized persons. You can change the access codes: Security code, PIN code, PIN2 code.

SOS mode

Set SOS mode - This enables SOS mode. After enabling if you press long key of 9 in Idle screen, the SOS message is sent and the phone stays in SOS Mode.

Message - In the emergency situation, press and hold '9' to change to SOS mode. In SOS mode, SOS message will be sent to the assigned receivers and incoming calls by them will be automatically accepted. All notification sound will be muted. To exit the SOS mode, press the End key in Homescreen.

Recipient list - The list of recipients to whom SOS Message is sent and during SOS Mode, the phone will accept calls from these numbers only.

Help - Further details about SOS Mode are mentioned here.

Memory info

You can check free space and memory usage of phone, SIM card and external memory (if inserted).

Restore factory settings

You can initialize all factory defaults. You need Security code to activate this function.

PC Sync

You can synchronise your PC with your phone to make sure all your important details and dates match. You can also backup your files to put your mind at ease.

For this User have to connect Mobile with PC through USB cable and Select the option "PC suite".

Note: Install PC Suite using CD provided and follow the Installation Guide.

Phone Software update

LG Mobile Phone Software update from internet

For more information on using this function, please visit the <http://update.lgmobile.com> or <http://www.lg.com/common/index.jsp>
----> select country.

This Feature allows you to update the firmware of your phone to the latest version conveniently from the internet without the need to visit a service centre.

Accessories

There are various accessories for your mobile phone. You can select these options according to your personal communication requirements.

Travel Adapter



User Guide

Learn more about your LG-S367.



Standard Battery



Data cable & CD



Headset



NOTE



- Always use genuine LG accessories. Failure to do this may invalidate your warranty.
- Accessories may be different in different regions; please check with our regional service company or agent for further enquires.

Technical data

Ambient Temperatures

Max.: +55°C (discharging) +45°C (charging)

Min.: -10°C

Declaration of Conformity		
Suppliers Details		
Name	LG Electronics Inc	
Address	LG Twin Tower 20, Yeouido-dong, Yeongdeungpo-gu Seoul, Korea 150-721	
Product Details		
Product Name	GSM 850 / E-GSM 900 / DCS 1800 / PCS 1900 Quad band Terminal Equipment	
Model Name	LG-S367	
Trade Name	LG	
		CE 0168
Applicable Standards Details		
R&TTE Directive	1999/5/EC	
EN 301 489-01 V1.8.1 / EN 301 489-07 V1.3.1 / EN 301 489-17 V2.1.1	EN 300 328 V1.7.1	
EN 60950-1:2006 A11:2009	EN 50360:2001/AC:2006 / EN 62209-1:2006 / EN 62209-2:2010	
EN 301 511 V9.0.2		
Supplementary Information		
The conformity to above standards is verified by the following Notified Body(BABT)		
BABT, Forsyth House, Churchfield Road, Walton-on-Thames, Surrey, KT12 2TD, United Kingdom Notified Body Identification Number : 0168		
Declaration		
I hereby declare under our sole responsibility that the product mentioned above to which this declaration relates complies with the above mentioned standards, regulation and directives	Name Doo Haeng Lee / Director	Issued Date 20 July 2011
LG Electronics Inc. – EU Representative Veluwezoom 15, 1327 AE Almere, The Netherlands	 Signature of representative	

Troubleshooting

Problem	Possible Solution
Telephone cannot be switched on	Please take out battery and insert again. Then press Power on key to power on the phone.
Battery empty	Charge battery. Check charging indicator on display.
The battery doesn't charge properly or the phone sometimes turns itself off	Wipe the charging contacts, both on the phone and on the battery, with a clear soft cloth.
Usage time of battery becomes shorter	If the battery time is short, it may be due to the user environment, a large volume of calls, or weak signals.
Charging error— Temperature out of range	Make sure the ambient temperature is right, wait for a while, and then charge again.
Charging error— Wrong charger	Only use original LG accessories.
Charging error— Battery defective	Replace battery.
Charging error—No battery icon appears when charging	The battery is empty or has been not used for a long time. It may take a while before the battery icon appears on the screen.

Troubleshooting

Problem	Possible Solution
Forgot the phone code or password	The default phone code is "0000".
Enter PUK	The PIN code has been entered incorrectly three times in succession, and the phone is now blocked. Enter the PUK supplied by your service provider.
Loss of Network	You may be in a weak signal area. Move and try again. You are trying to access an option for which you have no subscription with your service provider. Contact the service provider for further details.
You have entered a number but it was not dialed	Be sure that you have pressed Send key . Be sure that you have accessed the right network service. Be sure that you have not set an outgoing call barring option. Be sure that you have entered the area code.
Your correspondent cannot reach you	Be sure that your phone is switched on. Press Send key for more than one second. Be sure that you are accessing the network service. Be sure that you have not set an incoming call barring option.

Problem	Possible Solution
Your correspondent cannot hear you speaking	Be sure that you have switched off the loudspeaker. Be sure that you are holding the phone close enough to your mouth. The microphone is located at the bottom of the phone.
The voice quality of the call is poor	Check the signal strength indicator on the display. The number of bars indicates the signal strength. Try moving the phone slightly or moving closer to a window if you are in a building.
No number is dialed when you recall a contact	Use the Phonebook Search feature to ensure the number has been stored correctly. Resave the number, if necessary.
Cannot use the Browser	Your subscription does not include data capability. You will need to contact your service provider to enable the service.
If the above guidelines do not help you to solve the problem	Take note of the model number of your mobile phone and a clear description of the problem. Contact your phone dealer or LG Service Center for help.

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