

htc | ThunderBolt™

MASTER YOUR DEVICE

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verizonwireless.com



CONTENTS

MY VERIZON

Manage your account online or from your phone with My Verizon Mobile.

BASICS

How to use your new phone—from charging the battery and placing calls to checking voice mail.

APPS AND FEATURES

It's a mobile world and it's yours to conquer—with music, video, web browsing, email and picture messaging, plus tools for navigation and family safeguards.

WELCOME

THANK YOU FOR CHOOSING VERIZON WIRELESS

You're now connected to the blazingly fast, powerfully brilliant Verizon 4G Network. That's ten times faster than 3G. So go ahead, make yourself heard. For more information, visit verizonwireless.com/4GLTE.

This book will show you how to unleash the potential of your new device. Assistance is at your fingertips at verizonwireless.com. Customer Service is at your disposal at **1-800-922-0204** or at any Verizon Wireless Store. A comprehensive User Guide is available on demand—simply download one at support.vzw.com/phones or call **1-800-229-1235** to order a copy.

NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

IMPORTANT CUSTOMER INFORMATION

DATA PLANS AND FEATURES:

Content and Internet Access

Many services and applications offered through your device may be provided by third parties. Before you use, link to or download a service provided by a third party, or an application such as a non-Verizon Wireless location-based GPS-type service, chat room, marketplace or social network from your device, you should review the terms of such service or application and applicable privacy policy. Personal information you submit may be read, collected or used by the service or application provider and/or other users of those forums.

Verizon Wireless is not responsible for any information, content or services you access, download or use from the Internet. You are responsible for maintaining virus and other Internet security protections when accessing service. For additional information, visit the Verizon Content

Policy at responsibility.verizon.com/contentpolicy. Your Verizon Wireless Customer Agreement terms and conditions and certain other specially identified terms govern your use of any Verizon Wireless products and services.

HEARING AID COMPATIBILITY INFORMATION

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

MY VERIZON

Save time. Save money. Register now at verizonwireless.com/myverizon.

- **Manage your account.** Quickly check your voice, text and data usage or make adjustments to your Plan at any time.
- **Get personalized support.** My Support answers your questions quickly.
- **Pay bills your way.** Go green and set up Paperless Billing, make a one-time payment, or use Auto Pay and never worry about missing a payment.
- **Much more.** Transfer your contacts in no time with Backup AssistantSM, move your media, pick your Friends & Family[®], or set some boundaries for your kids.

BASICS

PHONE FEATURES

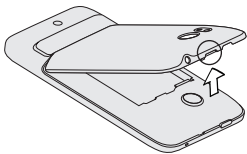


1. LED NOTIFICATION
2. TOUCH SCREEN
3. MENU
4. HOME
5. USB CONNECTOR
6. MICROPHONE
7. SEARCH
8. BACK
9. FRONT CAMERA
10. POWER/LOCK
11. EARPIECE
12. 3.5MM HEADSET JACK

FIRST STEPS

REMOVING THE BACK COVER

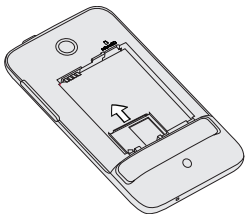
1. Make sure the wireless device is turned off.
2. Hold the device securely with the front facing down.
3. With your thumb or finger, lift up the back cover from the notch at the top of the wireless device.



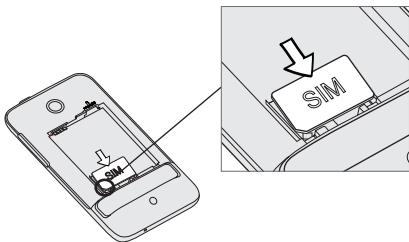
INSERTING THE 4G SIM CARD

If not already done so, please follow these instructions to insert your new 4G SIM card.

1. After removing your wireless device's back cover, slide out the SIM card holder.



2. Insert the 4G SIM card (with the cut-off corner first and the gold contacts facing down) into the SIM card slot.

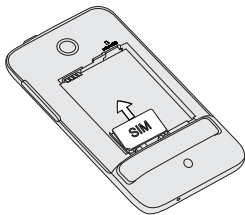


NOTE: A Subscriber Identity Module (SIM card) is a “smart card” that houses personal information, such as your mobile phone number, calling plan, account information, and content, such as contacts, text messages, and call history.

The Verizon Wireless 4G SIM card is compatible with any Verizon Wireless 4G certified device. You can move the 4G SIM card from one device to another and your wireless service will work seamlessly as long as you have a compatible device and service plan. To see which devices are compatible with the Verizon Wireless 4G SIM card, visit verizonwireless.com/certifieddevice.

REMOVING THE 4G SIM CARD*

1. After removing your wireless device's back cover and battery (if installed), slide out the SIM card holder.



2. Carefully lift out the 4G SIM card from the SIM card slot.

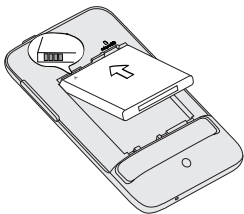
NOTE: Should your SIM card be lost or damaged, visit verizonwireless.com/myverizon to order a replacement SIM. You can also call 1-800-922-0204 to speak with a Customer Service Representative. For toll-free support outside of the U.S. call +1-908-559-4899 for 24/7 global

support. For additional information about 4G SIM cards, visit verizonwireless.com/4GSIM.

*The SIM card must be inserted in the wireless device for you to use Verizon Wireless services.

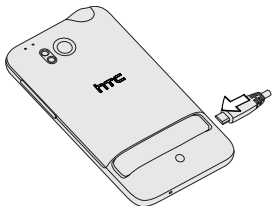
INSTALLING YOUR BATTERY

1. Align the battery's exposed copper contacts with the battery connectors inside the battery compartment.
2. Insert the contact side of the battery first, and then gently push the battery into place.



CHARGING YOUR BATTERY

1. Connect the USB connector of the charging cable to the USB connector on the left side of your wireless device.



2. Connect the other end of the charging cable to the power adapter.
3. Plug in the power adapter to an electrical outlet to start charging the battery.

WARNING! Please use only an approved charging accessory to charge your device. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.

POWERING YOUR PHONE ON FOR THE FIRST TIME

It's important to fully charge the battery before turning on your wireless device.


Press and hold the POWER button for a few seconds until the screen turns on.

SETTING UP YOUR DEVICE

When you turn on your wireless device for the first time, you have the option to choose your language, how you want to connect to the Internet, and whether you want your current location to be automatically detected. Simply follow the prompts to complete the initial setup of your wireless device.


For more information on how to set up your email, visit smartphones.verizonwireless.com/. Click on the **Smartphone Support** tab and select your wireless device.

Setting up your Google Account

1. Press **HOME**  **> MENU**, and then tap **Settings > Accounts & sync**.
2. Tap **Add account > Google**, and then tap **Next**.
3. Tap **Sign in**. Enter your user name and password, and then tap **Sign in**.

4. After signing in, all emails, contacts, and calendar events on your Google Account will automatically synchronize with your wireless device. You can set up another email account, or tap **Next** to proceed.

Setting up an Exchange ActiveSync email account

1. Press **HOME**  **> MENU**, and then tap **Settings > Accounts & sync**.
2. Tap **Add account > Exchange ActiveSync**.
3. Enter your email account details, and then tap **Next**.


NOTE: Your corporate Exchange Server must support auto-detect for the wireless device to automatically set up the Exchange ActiveSync account. If your corporate Exchange Server does not support auto-detect, you will need to enter your Exchange Server settings after you tap Next. Ask your Exchange Server administrator for details.

4. Select the type of information you want to synchronize, and then tap **Next**.

Backup AssistantSM

Backup Assistant is a free service from Verizon Wireless which saves your wireless device's address book to a secure server. If your wireless device is lost or damaged,

or if you upgrade to a new wireless device, Backup Assistant will restore your contacts.

To get started using Backup Assistant, press **HOME**  **> MENU**, and then tap **Settings > Accounts & sync > Backup Assistant**.

NOTE: Subject to specific terms of use. Results may vary based on backup schedule and other factors. See verizonwireless.com/backupassistant for more details.

MAKE A CALL

Do one of the following:

- On the Home screen, tap **Phone**, dial the number, and then tap **Call**.
- In People, press and hold the contact you want to call, and then tap **Call Mobile** on the options menu.

NOTE: The option available on the options menu is the default communication method you assigned to the contact.

MAKE A CALL FROM OUTSIDE THE U.S.

Assisted Dialing allows you to easily dial international calls while roaming abroad.

1. Press **HOME**  **> MENU**, and then tap **Settings > Call > Assisted Dialing**.

2. Select the **Enable Assisted Dialing** check box.
3. Under Reference Country, select the country that you want to call.
4. Check the dialing preferences, such as the IDD/NDD Prefix and Area/City Code.

The next time you dial a phone number, the IDD/NDD prefix and area/city code is automatically added before the number.

NOTE: CDMA coverage is required for calls made from outside the U.S. Additional charges will apply. For more information, visit verizonwireless.com/global.

RECEIVING CALLS

Do one of the following:

- Tap **Answer**.
- When the wireless device is locked, slide the bar down to answer, slide the bar up to reject, or press **MENU** to see more options.

NOTE: When the screen turns off during a call, briefly press the **POWER/LOCK** button to wake up the screen so you can tap **End call**.

VOICE MAIL

SETTING UP VOICE MAIL

1. On the Home screen, tap **Phone**.
2. Tap ***86 (*VM)**, and then tap **Call**. If you hear a greeting, press **#** to interrupt it.
3. Follow the setup prompts.
4. Select a password.
5. Record a voice signature and greeting.

ACCESSING YOUR VOICE MAIL FROM YOUR PHONE

1. On the Home screen, tap **Phone**.
2. Tap ***86 (*VM)**, and then tap **Call**. When you hear the greeting, press **#** to interrupt it.
3. Follow the prompts to enter your password and retrieve your messages.

ACCESSING YOUR VOICE MAIL FROM ANY PHONE

1. Dial your wireless number. When you hear the greeting, press **#** to interrupt it.
2. Follow the prompts to enter your password and retrieve your messages.

RESETTING YOUR VOICE MAIL PASSWORD




To learn how to reset your password or discover other features, visit verizonwireless.com/myverizon.

NOTE: Voice mailboxes not set up within 45 days will be cancelled. Your Verizon Wireless voice mailbox is not password protected until you create a password by following the setup prompts.

VISUAL VOICE MAIL

One glance tells you all you need to know. View a list of messages without dialing into a mailbox. Listen or erase with the touch of a button.

Setting up Visual Voice Mail

1. If you are a new Verizon Wireless subscriber, first dial ***86** to set up your voice mail service.
2. Press **HOME** , tap , and then tap **Voice Mail** .
3. Tap **Visual Voice Mail** and follow the prompts to download it for future use.

NOTE: It may take five minutes for Visual Voice Mail to set up. Your password and voice mail messages will be stored on the device and messages will be available to anyone with access to the device. To limit unauthorized access to the voice mail, consider locking the device when not in use. To

cancel your Visual Voice Mail service, go to verizonwireless.com/myverizon or contact Customer Service. V Block must be removed to use Visual Voice Mail. Data charges apply only to the application download, which requires approximately 1 MB of data.

LOCKING/UNLOCKING YOUR PHONE

Prevent accidental key presses by locking your wireless device.


To lock your wireless device and turn off the screen, in standby mode, press the **POWER/LOCK** button.

To unlock the wireless device, press the **POWER/LOCK** button. Press the bar on the lock screen, and then slide your finger down to unlock the screen.



USING THE SPEAKERPHONE AUTOMATICALLY

You can switch to speakerphone by simply flipping over your phone.



1. Press **HOME**  > **MENU**, and then tap **Settings**.
2. Tap **Sound**, and tap **Flip for speaker**.

NOTE: The **Flip for speaker** option is not available when your wireless device is set to either Vibrate or Silent mode.


RINGTONES

Make your phone dance to your tune. Choose a ringtone, change the tone, or silence your phone.

SELECTING A RINGTONE

1. Press **HOME** , and then tap  > **Ringtone**.
2. Scroll through the available ringtones and tap the ringtone you want to use. The ringtone briefly plays when selected.
3. If the audio file is on your storage card, tap **New ringtone**, select the item you want to import, then tap **OK**.
4. Tap **Apply**.

SETTING RINGTONE TO VIBRATE

Pressing the **VOLUME UP** or **VOLUME DOWN** button changes the volume level of the phone ringtone. While in the lowest ringer volume level (Silent mode), press **VOLUME DOWN** once to set your phone to Vibrate mode. The phone vibrates and the vibrate mode icon  appears in the status bar.

BLUETOOTH®

TURNING ON BLUETOOTH


1. Press **HOME**  **> MENU**, and then tap **Settings > Wireless & networks**.
2. Select the **Bluetooth** check box.


NOTE: Turn off Bluetooth when not in use to save battery power, or in places where using a wireless device is prohibited, such as on board an aircraft and in hospitals.

PAIRING YOUR BLUETOOTH HEADSET WITH YOUR PHONE

You can listen to music over a Bluetooth stereo headset, or have hands-free conversations using a compatible Bluetooth headset or car kit.

Before you connect your headset, you need to make it discoverable so your wireless device can find it. You can find out how to do this by referring to your headset manual.

1. Press **HOME**  > **MENU**, and then tap **Settings > Wireless & networks > Bluetooth settings**.
2. Make sure that the headset is discoverable.
3. Tap **Scan for devices**. Your wireless device will start to scan for Bluetooth devices within range.
4. When you see the name of your headset displayed in the Bluetooth devices section, tap the name. Your wireless device then automatically tries to pair with the headset.
5. If automatic pairing fails, enter the passcode supplied with your headset.

When the Bluetooth headset or car kit is connected to your wireless device, the Bluetooth connected icon  is displayed in the status bar.

APPS AND FEATURES

Make your phone do more with music, ringtones, wallpapers, apps and games. Check the latest scores, keep up with Twitter™ and Facebook, even plan a vacation, we've got apps that help you do it all. For details and pricing, go to **verizonwireless.com**.


NOTE: Data charges may apply.

USING ANDROID MARKET

Android Market™ provides direct access to useful applications and fun games which you can download and install.

NOTE: You need to be signed in to your Google Account to use Android Market.

DOWNLOADING APPS FROM ANDROID MARKET

1. On the Home screen, tap **Market** .
2. When you open Android Market for the first time, the Terms of Service window will appear. Tap **Accept** to continue.


3. Navigate or search for the item you want to download and then select it.
4. On the application details screen, tap **Install**.


SEND YOUR MESSAGE

Talk with your fingers. Make a bold statement with the touch of a button. For rates and complete information, go to verizonwireless.com/messaging.

TEXT MESSAGING (FROM INSIDE THE U.S.)


Sending a new text message to a phone

1. On the Home screen, tap **Messages** .
2. On the All messages screen, tap **Compose message**.
3. Fill in one or more recipients. You can:
 - Enter the complete phone numbers directly in the To field.
 - Enter the first few letters of a contact name or starting digits of a mobile number. As you type, matches from your stored contacts are displayed. Tap a name or one of the contact's number.

- Tap the  icon, and then select the phone numbers of contacts or contact groups. When you have selected all the message recipients, tap **OK**.
- 4. Tap the box that says “Add text”, and then enter your message.
- 5. Tap **Send**.

TEXT MESSAGING (FROM OUTSIDE THE U.S.)

Sending a new text message to a phone









1. On the Home screen, tap **Messages** .
2. On the All messages screen, tap **Compose message**.
3. Fill in one or more recipients and ensure that the following standards are entered before the mobile phone numbers:
IDD (International Direct Dial) Prefix +
Country Code + Area/City Code.
4. Tap the box that says “Add text”, and then enter your message.
5. Tap **Send**.

NOTE: CDMA coverage is required to send text messages from outside the U.S. Additional charges will apply. For more information, visit verizonwireless.com/global.


PICTURE MESSAGING

Take pictures that you can send to virtually any wireless number or email address.


Snap a photo and send as a picture message

1. Press **HOME** , tap , and then tap **Camera** .
2. Frame your subject on the Viewfinder screen.
3. Before you take the shot, you can:
 - Slide your finger up or down on the zoom bar to zoom in or out.
 - Tap the **Flash** button  to select a flash mode that is suitable for the current lighting.
 - Tap the **Effects** button  to select and apply an effect to your photo.
4. Tap  to capture your photo.
5. Tap  on the post-capture screen, and then tap **Messages** .
6. Compose the message by specifying the recipients and by adding text.
7. When finished, tap **Send**.

Delete a photo attachment before sending a message

1. While composing a message, tap .
2. Tap any picture you want to delete from the attachment, and then tap **Remove**.
3. Tap **Done**.




Save a photo from a message





1. Open a picture message, and then tap **Slideshow**.
2. Tap once on the screen, and then tap .
3. Select any picture you want to save on your phone's storage card.
4. Tap **Done**.

VIDEO MESSAGING

Record and send videos to virtually any wireless number or email address.


Record and send a video message

1. Press **HOME** , tap , and then tap **Camcorder** .
2. Frame your subject on the Viewfinder screen.


3. Before you record the video, you can also zoom in or out, change the video light mode, or apply some video effects.
4. Tap  to begin recording. When finished, tap .
5. Tap  on the post-capture screen, and then tap **Messages** .
6. Compose the message by specifying the recipients and by adding text.
7. When finished, tap **Send**.

NOTE: Video messages can only be sent when the video attachment's resolution is set to 320x240 or smaller.

Delete a video attachment before sending a message

1. While composing a message, tap .
2. Tap any video you want to delete from the attachment, and then tap **Remove**.
3. Tap **Done**.

Save a video clip from a message

1. Open a video message, and then tap **Slideshow**.
2. Tap once on the screen, and then tap .

3. Select any video you want to save on your phone's storage card.
4. Tap **Done**.

DATA

Tap into a powerful stream of data—it's all in the palm of your hand.


EMAIL

Check email on the go with popular internet-based email accounts, including Yahoo!® Mail, AOL® Mail, Gmail®, Windows Live and Verizon.net.

MOBILE WEB

Take the Internet with you wherever you go. You can read the latest news, get the weather and follow your stocks.


Launching the Web

1. On the Home screen, tap **Internet** .
2. On the web browser, tap the URL field on top of the screen. If the URL field is not showing, press **MENU**.

3. Enter the address (URL) of the web page. As you enter the address, your web search engine makes suggestions of web pages and queries in a list.
4. Tap a suggestion or continue entering an address.
5. While on the web page, slide your finger on the screen to scroll through the web page or pinch the screen to zoom in or out.



Ending a Web session

To quit surfing the Internet, just tap **BACK**  while on a web page.

To close a web page from multiple browser windows, press **MENU > Windows**, and then tap .

BE A MEDIA MOGUL

Let your music flood the airwaves. Your airwaves.

RINGTONES




Pick from our over 90,000 tracks and assign a different song to each person in your address book.

RINGBACK TONES

Entertain your callers with Ringback Tones—songs or sounds they'll hear while waiting for you to answer.

VERIZON WIRELESS MEDIA STORE

Go online to find loads of cool apps, as well as the latest games and music. Make your purchase online, download apps straight


to your phone. Press **HOME** , tap  > **V CAST Apps** . Or visit verizonwireless.com/apps.

VERIZON SAFEGUARDS

Your family; your call. Verizon safeguards give you peace of mind with Content Filters, Spam Controls, Usage Controls and more. Go to verizonwireless.com/spamcontrols or verizonwireless.com/usagecontrols.

GETTING STARTED WITH LOCATION-BASED SERVICES (LBS)




Verizon Wireless values your privacy. Because of this, your phone is defaulted to only acquire your location when you dial **911**. To use Location-Based Services, you must first enable location services on your phone:

1. Press **HOME**  > **MENU**, and then tap **Settings** > **Location**.
2. Under Location ON Settings, tap the location services you want to use.

NOTE: Your wireless device can determine its (and your) physical, geographical location ("Location Information") and can associate Location Information with other data.

Additionally, certain applications, services and programs are capable of accessing, collecting, storing and using Location Information and disclosing Location Information to others. You should use caution when determining whether or not Location Information should be made available to others and you should review any applicable third party privacy policies before providing access. To limit potential unauthorized access to your Location Information, Verizon Wireless phones are preset to E911 only, which will only allow emergency response personnel to locate you if you dial **911** from your phone. Other wireless devices (such as Broadband Data Cards or devices without a keypad or user interface) may or may not have such limitation and location settings available. By enabling location settings you are permitting third party access to Location Information through software, widgets or peripheral components you choose to download, add or attach to your wireless device or through web access, messaging capabilities or other means and you are authorizing Verizon Wireless to collect, use and disclose your Location Information as appropriate to provide you with any location services that you enabled.

VZ NAVIGATOR®

More than just directions, **VZ Navigator** gets you where you're going and keeps you informed once you get there. Receive traffic alerts, find gas prices and directions to the station, search local businesses, share your location with friends, or speed-dial roadside assistance. Press **HOME** , tap  > **VZ Navigator**  or go to verizonwireless.com/navigator.

TOTAL EQUIPMENT COVERAGE

Sign up for Total Equipment Coverage and if your device breaks, gets lost or stolen, or malfunctions after the manufacturer's warranty expires, you're covered. Total Equipment Coverage combines Verizon Wireless Extended Warranty and Asurion's Wireless Phone Protection. For details, go to verizonwireless.com/equipmentprotection.

GO GLOBAL

Verizon Wireless keeps you connected around the corner and around the world. For up-to-date information on destinations and rates, go to verizonwireless.com/vzglobal and select from the following programs:

INTERNATIONAL LONG DISTANCE

You can call over 190 destinations from the U.S. with your Verizon phone. Simply add I-DIAL to your account and for reduced rates, select our International Long Distance Value Plan or for occasional international calls, use our Per-Minute Rates.

INTERNATIONAL TEXT MESSAGING

You can send text messages to customers on participating carriers in over 150 countries around the world. Visit verizonwireless.com/internationalmessaging for more details.

INTERNATIONAL ROAMING

Traveling outside of the U.S.? With any Verizon phone you can stay connected in over 40 destinations including

Canada, Mexico, China, Israel, Brazil and Jamaica. Dial*611 from your phone or call 1-800-922-0204 and speak with a Verizon Wireless representative to enable International Roaming. A full list of destinations and rates can be found at verizonwireless.com/internationalroam.

GLOBAL TRAVEL PROGRAM

Available in more than 220 voice countries, more than 200 data countries and more than 115 countries with 3G, this is the perfect short-term solution for the occasional or infrequent global traveler who needs to stay in touch when traveling outside of the U.S. to GSM locations. This program is ideal when your travel duration is less than 21 days. There is no rental fee or security deposit, and all charges will be applied to your current Verizon Wireless bill. For more information on the Global Travel Program, visit verizonwireless.com/globaltravel. To place an order, contact our Global Services Activation Specialists at 1-800-711-8300.

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For an interactive guide to your new wireless device,
go to verizonwireless.com